Node Guide: Generic User Input

Overview

The **Generic User Input** node allows your workflow to **pause and wait for user input** during execution. This is useful for gathering information from users in real time and resuming the flow once data is received.

What This Node Does

- Stops the flow at this point until user input is received
- Captures **one or more inputs** and stores them in specified variables
- Can be configured to wait **indefinitely** or for a **custom time duration**

Configuration Details

1. Inputs to Capture

- You can define **multiple fields** to collect from the user
- For each input, specify:
 - o **Key/Label**: The prompt or field name shown to the user
 - Variable: Choose a variable (from the dropdown list) to store the user response

2. Timeout Settings

- Default Mode:
 - The flow pauses until the user provides input

o There is **no time limit**

• Custom Timeout Mode:

- You can specify a timeout period (after which the node proceeds or fails)
- Format:
 - **Number** (e.g., 15, 60, 120)
 - Unit (Seconds, Minutes, Hours, Days)
- Examples: 45 seconds, 3 hours, 2 days

Inputs

- No direct input required
- Waits for user interaction to provide inputs

Outputs

- Each input provided by the user is stored in its mapped variable
- Once the input is received (or timeout occurs), the flow resumes

When to Use

Use this node when you need to:

- Collect user feedback or responses during a conversation
- Wait for user confirmation before proceeding
- Accept user data like name, email, reason, etc. dynamically

• Pause the flow until user performs an action

Example Use Case

Scenario: Asking User for Contact Information

Inputs:

- Name → store in variable user_name
- Email → store in variable user_email
- Phone → store in variable user_phone

Timeout Setting:

Mode: Custom Timeout

• Duration: 10 minutes

The flow will pause, show the prompt, wait up to 10 minutes for user input, and then proceed.

Summary

The **Generic User Input** node is essential for building interactive, user-driven flows. It pauses execution, waits for inputs, and resumes based on dynamic user actions — all while storing responses in predefined variables.

Let me know if you want a version with UI layout guidance for how the inputs appear to the user.