

# **ABC BANK**

## **GLOBAL OPERATIONAL HANDBOOK**

Generated: 2025-12-17

Classification: RESTRICTED INTERNAL USE ONLY

## 1.0 Human Resources & Remote Work

### 1.1 Hybrid Work Model

Employees rated 'Meets Expectations' or higher may work remotely up to 2 days per week. Note: Working from public spaces (e.g., coffee shops, airport lounges) is strictly prohibited due to unsecured Wi-Fi networks. All remote connections must use the corporate VPN.

### 1.2 Equipment Stipend

Full-time employees are eligible for a one-time \$500 stipend for home office setup. This covers monitors, ergonomic chairs, and keyboards. Standing desks are not covered unless prescribed by a physician.

### 1.3 Leave Policy (Jury Duty)

ABC Bank supports civic duty. Employees called for Jury Duty will receive full pay for up to 10 business days. For trials extending beyond this, employees must use PTO or take unpaid leave.

## 2.0 Ethics & Compliance

### 2.1 Client Gift Policy

Employees may not accept gifts valued over \$150 from any single client per calendar year. Exceptions: Perishable items (e.g., fruit baskets) shared with the entire team are exempt from this limit. Tickets to sporting events must be approved by a Managing Director if the value exceeds \$200.

### 2.2 Whistleblower Protection

Retaliation against employees reporting ethical violations is grounds for immediate termination. Reports can be filed anonymously via the 'SpeakUp' portal (Intranet Link: /speakup).

## Appendix A: System Error Codes

Use this reference table for IT Support tickets. Do not escalate to Level 2 without citing the specific Code.

Error Code	Description	Severity
ERR-UI-7968	Timeout waiting for UI microservice response.	Low
ERR-PAY-2999	Legacy protocol mismatch detected.	Medium
ERR-PAY-1032	Timeout waiting for PAY microservice response.	Low
ERR-API-3446	Null pointer exception in API module handler.	High
ERR-PAY-1916	Connection refused on port 8994.	CRITICAL
ERR-AUTH-9442	Legacy protocol mismatch detected.	Low
ERR-API-3488	Legacy protocol mismatch detected.	Medium
ERR-UI-3503	Null pointer exception in UI module handler.	CRITICAL
ERR-DB-1329	Invalid schema format in DB payload.	High
ERR-PAY-5765	Timeout waiting for PAY microservice response.	High
ERR-DB-2887	Null pointer exception in DB module handler.	High
ERR-DB-2922	Timeout waiting for DB microservice response.	Medium
ERR-PAY-9977	Null pointer exception in PAY module handler.	Low
ERR-UI-8093	Legacy protocol mismatch detected.	CRITICAL
ERR-PAY-8487	Timeout waiting for PAY microservice response.	High
ERR-AUTH-4008	Timeout waiting for AUTH microservice response.	CRITICAL
ERR-PAY-3593	Invalid schema format in PAY payload.	High
ERR-API-3877	Invalid schema format in API payload.	Low
ERR-AUTH-2936	Timeout waiting for AUTH microservice response.	High
ERR-AUTH-1343	Timeout waiting for AUTH microservice response.	High
ERR-DB-5473	Invalid schema format in DB payload.	Low
ERR-AUTH-2753	Timeout waiting for AUTH microservice response.	Medium
ERR-API-4083	Invalid schema format in API payload.	Medium
ERR-UI-5779	Connection refused on port 8898.	CRITICAL
ERR-UI-6507	Legacy protocol mismatch detected.	Low
ERR-PAY-3840	Invalid schema format in PAY payload.	Medium
ERR-API-2170	Null pointer exception in API module handler.	High

ERR-AUTH-8048	Invalid schema format in AUTH payload.	Medium
ERR-API-2489	Invalid schema format in API payload.	Low
ERR-AUTH-4199	Timeout waiting for AUTH microservice response.	Medium
ERR-UI-1594	Connection refused on port 8255.	CRITICAL
ERR-AUTH-6461	Timeout waiting for AUTH microservice response.	Low
ERR-UI-7787	Connection refused on port 8371.	High
ERR-PAY-3299	Connection refused on port 8906.	Medium
ERR-DB-9645	Legacy protocol mismatch detected.	CRITICAL
ERR-UI-9707	Timeout waiting for UI microservice response.	High
ERR-DB-1228	Timeout waiting for DB microservice response.	Low
ERR-AUTH-2517	Timeout waiting for AUTH microservice response.	CRITICAL
ERR-UI-7641	Null pointer exception in UI module handler.	Low
ERR-UI-3060	Invalid schema format in UI payload.	Low
ERR-UI-3813	Timeout waiting for UI microservice response.	High
ERR-API-6865	Invalid schema format in API payload.	Medium
ERR-PAY-6555	Connection refused on port 8916.	Medium
ERR-PAY-9322	Timeout waiting for PAY microservice response.	CRITICAL
ERR-PAY-4436	Invalid schema format in PAY payload.	CRITICAL
ERR-UI-6570	Null pointer exception in UI module handler.	Low
ERR-API-9376	Invalid schema format in API payload.	Low
ERR-API-4504	Timeout waiting for API microservice response.	Medium
ERR-PAY-1994	Null pointer exception in PAY module handler.	CRITICAL
ERR-PAY-2936	Legacy protocol mismatch detected.	High

Appendix B: Active Branch Directory

Current as of Q1 2025. 'Wealth Hubs' offer private banking services.

Branch ID	Location Details	Type
BR-330	FL - District 7   Manager: J. Doe 0	Drive-Thru
BR-732	IL - District 12   Manager: J. Doe 1	Standard
BR-136	FL - District 7   Manager: J. Doe 2	Standard
BR-987	IL - District 13   Manager: J. Doe 3	Drive-Thru
BR-319	FL - District 1   Manager: J. Doe 4	Kiosk
BR-435	TX - District 3   Manager: J. Doe 5	Standard
BR-555	NY - District 8   Manager: J. Doe 6	Kiosk
BR-899	FL - District 17   Manager: J. Doe 7	Kiosk
BR-237	NY - District 10   Manager: J. Doe 8	Standard
BR-526	IL - District 10   Manager: J. Doe 9	Kiosk
BR-785	IL - District 5   Manager: J. Doe 10	Wealth Hub
BR-749	FL - District 6   Manager: J. Doe 11	Wealth Hub
BR-232	IL - District 19   Manager: J. Doe 12	Standard
BR-476	TX - District 13   Manager: J. Doe 13	Kiosk
BR-959	IL - District 3   Manager: J. Doe 14	Wealth Hub
BR-573	NY - District 16   Manager: J. Doe 15	Drive-Thru
BR-898	IL - District 7   Manager: J. Doe 16	Wealth Hub
BR-788	FL - District 12   Manager: J. Doe 17	Kiosk
BR-888	FL - District 2   Manager: J. Doe 18	Kiosk
BR-311	CA - District 13   Manager: J. Doe 19	Wealth Hub
BR-830	IL - District 10   Manager: J. Doe 20	Drive-Thru
BR-466	IL - District 14   Manager: J. Doe 21	Drive-Thru
BR-988	FL - District 1   Manager: J. Doe 22	Drive-Thru
BR-297	FL - District 4   Manager: J. Doe 23	Wealth Hub
BR-482	IL - District 15   Manager: J. Doe 24	Standard
BR-187	IL - District 1   Manager: J. Doe 25	Standard
BR-521	NY - District 11   Manager: J. Doe 26	Standard

BR-513	FL - District 18   Manager: J. Doe 27	Kiosk
BR-633	FL - District 7   Manager: J. Doe 28	Wealth Hub
BR-946	FL - District 20   Manager: J. Doe 29	Standard
BR-371	IL - District 13   Manager: J. Doe 30	Standard
BR-728	CA - District 6   Manager: J. Doe 31	Standard
BR-604	CA - District 15   Manager: J. Doe 32	Standard
BR-566	NY - District 4   Manager: J. Doe 33	Kiosk
BR-272	TX - District 4   Manager: J. Doe 34	Standard
BR-376	CA - District 2   Manager: J. Doe 35	Kiosk
BR-592	TX - District 8   Manager: J. Doe 36	Kiosk
BR-626	NY - District 17   Manager: J. Doe 37	Drive-Thru
BR-737	CA - District 17   Manager: J. Doe 38	Standard
BR-925	IL - District 19   Manager: J. Doe 39	Kiosk
BR-744	FL - District 8   Manager: J. Doe 40	Kiosk
BR-242	NY - District 15   Manager: J. Doe 41	Standard
BR-692	CA - District 15   Manager: J. Doe 42	Wealth Hub
BR-296	TX - District 15   Manager: J. Doe 43	Kiosk
BR-533	TX - District 15   Manager: J. Doe 44	Kiosk
BR-425	CA - District 4   Manager: J. Doe 45	Kiosk
BR-319	FL - District 13   Manager: J. Doe 46	Kiosk
BR-547	FL - District 13   Manager: J. Doe 47	Drive-Thru
BR-549	TX - District 14   Manager: J. Doe 48	Drive-Thru
BR-283	FL - District 3   Manager: J. Doe 49	Standard

## Appendix C: Standard Operating Procedure (SOP) Audit Logs

The following historical logs track updates to SOPs. This section is retained for 7 years for regulatory audit purposes.

[2024-08-08]	SOP-LENDING-9765	Action: Audit	User: admin_50	Hash: f26fe95d	Status: Validated by external auditor.
[2024-05-09]	SOP-COMPLIANCE-6466	Action: Review	User: admin_53	Hash: c966f32f	Status: Validated by external auditor.
[2024-05-14]	SOP-LENDING-2474	Action: Deprecate	User: admin_48	Hash: 229cfdec	Status: Validated by external auditor.
[2024-04-05]	SOP-LENDING-3884	Action: Review	User: admin_17	Hash: 3f0f2d91	Status: Validated by external auditor.
[2024-02-19]	SOP-LENDING-8183	Action: Update	User: admin_20	Hash: f7e206ea	Status: Validated by external auditor.
[2024-05-12]	SOP-COMPLIANCE-4068	Action: Update	User: admin_59	Hash: 4f86df2a	Status: Validated by external auditor.
[2024-08-25]	SOP-SWIFT_WIRE-4405	Action: Deprecate	User: admin_23	Hash: c647ebc1	Status: Validated by external auditor.
[2024-07-10]	SOP-SWIFT_WIRE-8241	Action: Create	User: admin_99	Hash: 08eae70	Status: Validated by external auditor.
[2024-01-12]	SOP-HR_OPS-8900	Action: Review	User: admin_27	Hash: a18f9f46	Status: Validated by external auditor.
[2024-05-22]	SOP-SWIFT_WIRE-4326	Action: Review	User: admin_10	Hash: 517af2e6	Status: Validated by external auditor.
[2024-07-03]	SOP-SWIFT_WIRE-3346	Action: Audit	User: admin_59	Hash: 85fa89d4	Status: Validated by external auditor.
[2024-03-28]	SOP-SWIFT_WIRE-3533	Action: Deprecate	User: admin_22	Hash: 31e10a51	Status: Validated by external auditor.
[2024-09-12]	SOP-SWIFT_WIRE-9079	Action: Deprecate	User: admin_50	Hash: 71a9de96	Status: Validated by external auditor.
[2024-11-28]	SOP-HR_OPS-7904	Action: Review	User: admin_28	Hash: 71e7de06	Status: Validated by external auditor.
[2024-04-11]	SOP-LENDING-8203	Action: Audit	User: admin_60	Hash: 0001f3de	Status: Validated by external auditor.
[2024-02-24]	SOP-SWIFT_WIRE-4480	Action: Deprecate	User: admin_76	Hash: 883b8006	Status: Validated by external auditor.
[2024-04-17]	SOP-LENDING-8766	Action: Create	User: admin_86	Hash: e21c63c4	Status: Validated by external auditor.
[2024-04-02]	SOP-LENDING-8072	Action: Deprecate	User: admin_95	Hash: d05763bd	Status: Validated by external auditor.
[2024-06-03]	SOP-COMPLIANCE-1449	Action: Update	User: admin_26	Hash: 0b03c91a	Status: Validated by external auditor.
[2024-07-18]	SOP-LENDING-6278	Action: Review	User: admin_93	Hash: 4eb0b9e5	Status: Validated by external auditor.
[2024-11-21]	SOP-IT_SEC-5979	Action: Update	User: admin_25	Hash: f7c79c25	Status: Validated by external auditor.
[2024-08-19]	SOP-COMPLIANCE-8668	Action: Audit	User: admin_95	Hash: fec8f3c8	Status: Validated by external auditor.



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[2024-10-13]	SOP-HR_OPS-7527	Action: Review	User: admin_60	Hash: cd892ccf	Status: Validated by external auditor.
[2024-07-07]	SOP-COMPLIANCE-5897	Action: Create	User: admin_31	Hash: f56c6f10	Status: Validated by external auditor.
[2024-04-04]	SOP-COMPLIANCE-1449	Action: Review	User: admin_16	Hash: 2ddaf74e	Status: Validated by external auditor.
[2024-04-20]	SOP-LENDING-3662	Action: Deprecate	User: admin_39	Hash: da6ad1c3	Status: Validated by external auditor.
[2024-03-24]	SOP-LENDING-7701	Action: Update	User: admin_65	Hash: 5eb5c687	Status: Validated by external auditor.
[2024-03-01]	SOP-COMPLIANCE-9560	Action: Update	User: admin_96	Hash: aff99300	Status: Validated by external auditor.
[2024-07-14]	SOP-HR_OPS-2477	Action: Deprecate	User: admin_85	Hash: a6d0048c	Status: Validated by external auditor.
[2024-12-10]	SOP-COMPLIANCE-8087	Action: Update	User: admin_82	Hash: cf4e4025	Status: Validated by external auditor.
[2024-02-12]	SOP-LENDING-4679	Action: Deprecate	User: admin_23	Hash: 59ab7450	Status: Validated by external auditor.
[2024-05-05]	SOP-COMPLIANCE-3289	Action: Deprecate	User: admin_77	Hash: 42d97ac3	Status: Validated by external auditor.
[2024-10-20]	SOP-SWIFT_WIRE-4407	Action: Audit	User: admin_79	Hash: dabd0935	Status: Validated by external auditor.
[2024-09-10]	SOP-SWIFT_WIRE-4458	Action: Audit	User: admin_99	Hash: f8bdcf39	Status: Validated by external auditor.
[2024-07-17]	SOP-SWIFT_WIRE-5090	Action: Create	User: admin_26	Hash: 02bc8207	Status: Validated by external auditor.
[2024-04-02]	SOP-COMPLIANCE-2268	Action: Audit	User: admin_15	Hash: 3dcd96b0	Status: Validated by external auditor.
[2024-02-28]	SOP-IT_SEC-5821	Action: Audit	User: admin_97	Hash: f08a92d6	Status: Validated by external auditor.
[2024-10-14]	SOP-IT_SEC-5644	Action: Update	User: admin_57	Hash: 09e99f5f	Status: Validated by external auditor.
[2024-08-05]	SOP-SWIFT_WIRE-8309	Action: Deprecate	User: admin_10	Hash: f66d8c9e	Status: Validated by external auditor.
[2024-08-28]	SOP-LENDING-4834	Action: Audit	User: admin_83	Hash: 2f367619	Status: Validated by external auditor.
[2024-02-24]	SOP-SWIFT_WIRE-6101	Action: Review	User: admin_28	Hash: 5faf3dff	Status: Validated by external auditor.
[2024-11-09]	SOP-LENDING-1486	Action: Review	User: admin_88	Hash: 2cc55809	Status: Validated by external auditor.
[2024-11-01]	SOP-HR_OPS-1965	Action: Review	User: admin_17	Hash: 21ae20cd	Status: Validated by external auditor.
[2024-01-08]	SOP-SWIFT_WIRE-4616	Action: Review	User: admin_12	Hash: f87f8485	Status: Validated by external auditor.
[2024-06-05]	SOP-SWIFT_WIRE-7095	Action: Deprecate	User: admin_33	Hash: d3a27da6	Status: Validated by external auditor.
[2024-02-06]	SOP-COMPLIANCE-4764	Action: Update	User: admin_97	Hash: 224ad884	Status: Validated by external auditor.
[2024-02-09]	SOP-SWIFT_WIRE-7035	Action: Audit	User: admin_82	Hash: 8700ed3d	Status: Validated by external auditor.
[2024-09-09]	SOP-LENDING-5316	Action: Update	User: admin_69	Hash: 1ba2d305	Status:

Validated by external auditor.

[2024-09-07] SOP-IT\_SEC-4212 | Action: Update | User: admin\_74 | Hash: c8c98ed0 | Status: Validated by external auditor.

[2024-04-02] SOP-SWIFT\_WIRE-4110 | Action: Deprecate | User: admin\_16 | Hash: d2f50641 | Status: Validated by external auditor.

[2024-08-25] SOP-IT\_SEC-8414 | Action: Create | User: admin\_28 | Hash: 6693b304 | Status: Validated by external auditor.

[2024-11-26] SOP-LENDING-1869 | Action: Audit | User: admin\_92 | Hash: 6c64a790 | Status: Validated by external auditor.

[2024-12-18] SOP-LENDING-8691 | Action: Review | User: admin\_19 | Hash: 85befec9 | Status: Validated by external auditor.

[2024-01-17] SOP-SWIFT\_WIRE-3882 | Action: Update | User: admin\_69 | Hash: a9f1eabb | Status: Validated by external auditor.

[2024-06-14] SOP-SWIFT\_WIRE-2886 | Action: Deprecate | User: admin\_84 | Hash: 7e495634 | Status: Validated by external auditor.

[2024-03-22] SOP-COMPLIANCE-5018 | Action: Update | User: admin\_95 | Hash: eaee51b1 | Status: Validated by external auditor.

[2024-03-08] SOP-HR\_OPS-2515 | Action: Audit | User: admin\_26 | Hash: fe7cc1d2 | Status: Validated by external auditor.

[2024-07-16] SOP-HR\_OPS-4524 | Action: Create | User: admin\_38 | Hash: 141c2d6b | Status: Validated by external auditor.

[2024-07-18] SOP-LENDING-5287 | Action: Create | User: admin\_83 | Hash: e35746b2 | Status: Validated by external auditor.

[2024-03-28] SOP-LENDING-1669 | Action: Update | User: admin\_18 | Hash: fcbbcaddb | Status: Validated by external auditor.

[2024-02-06] SOP-SWIFT\_WIRE-3824 | Action: Update | User: admin\_17 | Hash: f6d87f60 | Status: Validated by external auditor.

[2024-04-12] SOP-SWIFT\_WIRE-6687 | Action: Review | User: admin\_47 | Hash: addc309f | Status: Validated by external auditor.

[2024-07-20] SOP-COMPLIANCE-4739 | Action: Deprecate | User: admin\_65 | Hash: 43fc2696 | Status: Validated by external auditor.

[2024-04-12] SOP-LENDING-5106 | Action: Audit | User: admin\_30 | Hash: 04c29695 | Status: Validated by external auditor.

[2024-05-26] SOP-IT\_SEC-3565 | Action: Create | User: admin\_91 | Hash: f7bd36c8 | Status: Validated by external auditor.

[2024-08-27] SOP-HR\_OPS-1215 | Action: Create | User: admin\_13 | Hash: a6e5d200 | Status: Validated by external auditor.

[2024-11-07] SOP-SWIFT\_WIRE-3920 | Action: Audit | User: admin\_98 | Hash: 5225bd91 | Status: Validated by external auditor.

[2024-01-03] SOP-HR\_OPS-1403 | Action: Review | User: admin\_42 | Hash: 8c4ac0c2 | Status: Validated by external auditor.

[2024-09-09] SOP-COMPLIANCE-5774 | Action: Create | User: admin\_36 | Hash: c17926e3 | Status: Validated by external auditor.

[2024-12-26] SOP-HR\_OPS-2878 | Action: Deprecate | User: admin\_36 | Hash: 994e4d72 | Status: Validated by external auditor.

[2024-01-03] SOP-COMPLIANCE-5159 | Action: Review | User: admin\_91 | Hash: e6dfd5fa | Status: Validated by external auditor.

[2024-10-27] SOP-HR\_OPS-4797 | Action: Audit | User: admin\_34 | Hash: 9742ab38 | Status: Validated by external auditor.

[2024-01-22] SOP-SWIFT\_WIRE-4769 | Action: Create | User: admin\_10 | Hash: 66c2ebc2 | Status: Validated by external auditor.

[2024-07-01]	SOP-HR_OPS-1171	Action: Audit	User: admin_57	Hash: c0c0b6ed	Status: Validated by external auditor.
[2024-05-18]	SOP-SWIFT_WIRE-2629	Action: Audit	User: admin_93	Hash: ea2dedde	Status: Validated by external auditor.
[2024-12-24]	SOP-HR_OPS-5508	Action: Update	User: admin_37	Hash: 16ac0395	Status: Validated by external auditor.
[2024-06-05]	SOP-IT_SEC-2395	Action: Deprecate	User: admin_73	Hash: 4886962a	Status: Validated by external auditor.
[2024-03-12]	SOP-LENDING-5193	Action: Update	User: admin_92	Hash: 7bb219db	Status: Validated by external auditor.
[2024-12-05]	SOP-COMPLIANCE-6015	Action: Review	User: admin_14	Hash: c5970b80	Status: Validated by external auditor.
[2024-05-12]	SOP-COMPLIANCE-2240	Action: Deprecate	User: admin_17	Hash: a900043e	Status: Validated by external auditor.
[2024-12-07]	SOP-SWIFT_WIRE-3851	Action: Create	User: admin_35	Hash: 20860079	Status: Validated by external auditor.
[2024-05-20]	SOP-IT_SEC-3771	Action: Audit	User: admin_47	Hash: dd44700a	Status: Validated by external auditor.
[2024-02-11]	SOP-IT_SEC-8152	Action: Audit	User: admin_72	Hash: 4663c078	Status: Validated by external auditor.
[2024-05-11]	SOP-IT_SEC-8753	Action: Deprecate	User: admin_43	Hash: 2bf47d6f	Status: Validated by external auditor.
[2024-10-20]	SOP-COMPLIANCE-2892	Action: Review	User: admin_50	Hash: 5517a25c	Status: Validated by external auditor.
[2024-04-07]	SOP-LENDING-1759	Action: Deprecate	User: admin_59	Hash: 094665c6	Status: Validated by external auditor.
[2024-09-21]	SOP-HR_OPS-6714	Action: Update	User: admin_55	Hash: d5256b2d	Status: Validated by external auditor.
[2024-04-23]	SOP-LENDING-4633	Action: Update	User: admin_68	Hash: 87b0c4a3	Status: Validated by external auditor.
[2024-10-21]	SOP-SWIFT_WIRE-6679	Action: Deprecate	User: admin_28	Hash: 32cb07f7	Status: Validated by external auditor.
[2024-08-24]	SOP-COMPLIANCE-5757	Action: Deprecate	User: admin_77	Hash: 4c42e205	Status: Validated by external auditor.
[2024-11-25]	SOP-COMPLIANCE-3746	Action: Deprecate	User: admin_29	Hash: 34d818fc	Status: Validated by external auditor.
[2024-01-14]	SOP-HR_OPS-4219	Action: Audit	User: admin_52	Hash: fed63b01	Status: Validated by external auditor.
[2024-05-15]	SOP-SWIFT_WIRE-9542	Action: Review	User: admin_32	Hash: 44ef99c7	Status: Validated by external auditor.
[2024-11-06]	SOP-HR_OPS-5400	Action: Review	User: admin_16	Hash: 9ff67be3	Status: Validated by external auditor.
[2024-07-23]	SOP-LENDING-4241	Action: Create	User: admin_72	Hash: 3aeb2bb2	Status: Validated by external auditor.
[2024-02-25]	SOP-IT_SEC-9481	Action: Audit	User: admin_63	Hash: 1a6fe827	Status: Validated by external auditor.
[2024-10-17]	SOP-IT_SEC-1774	Action: Deprecate	User: admin_34	Hash: d68f25bc	Status: Validated by external auditor.
[2024-05-06]	SOP-HR_OPS-7462	Action: Audit	User: admin_85	Hash: 031a8cfb	Status: Validated by external auditor.
[2024-10-12]	SOP-LENDING-6468	Action: Create	User: admin_70	Hash: d8915a4b	Status:

Validated by external auditor.

[2024-08-28]	SOP-HR_OPS-5912	Action: Review	User: admin_51	Hash: b0255848	Status:
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Validated by external auditor.

[2024-11-18]	SOP-LENDING-2322	Action: Audit	User: admin_66	Hash: 4a9eeaf1	Status:
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Validated by external auditor.

[2024-05-11]	SOP-LENDING-9724	Action: Update	User: admin_45	Hash: 079eb9fa	Status:
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Validated by external auditor.

[2024-04-11]	SOP-SWIFT_WIRE-3992	Action: Audit	User: admin_27	Hash: f247ec4a	Status:
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Validated by external auditor.

[2024-07-04]	SOP-LENDING-5894	Action: Deprecate	User: admin_72	Hash: d97efa7b	Status:
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Validated by external auditor.

[2024-04-22]	SOP-SWIFT_WIRE-8520	Action: Create	User: admin_72	Hash: d3d0665e	Status:
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Validated by external auditor.

[2024-05-08]	SOP-HR_OPS-9914	Action: Deprecate	User: admin_27	Hash: 51bc630f	Status:
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Validated by external auditor.

[2024-07-03]	SOP-IT_SEC-9617	Action: Deprecate	User: admin_56	Hash: 7eb13e14	Status:
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Validated by external auditor.

[2024-02-25]	SOP-COMPLIANCE-1066	Action: Audit	User: admin_10	Hash: 17542fea	Status:
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Validated by external auditor.

[2024-01-21]	SOP-HR_OPS-4882	Action: Deprecate	User: admin_11	Hash: d255edd3	Status:
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Validated by external auditor.

[2024-04-17]	SOP-IT_SEC-7457	Action: Update	User: admin_19	Hash: 9a588020	Status:
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Validated by external auditor.

[2024-05-07]	SOP-IT_SEC-5605	Action: Deprecate	User: admin_65	Hash: 331c6826	Status:
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Validated by external auditor.

[2024-08-02]	SOP-LENDING-2201	Action: Review	User: admin_60	Hash: e9d51f6e	Status:
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Validated by external auditor.

[2024-02-10]	SOP-COMPLIANCE-7381	Action: Create	User: admin_34	Hash: 75238518	Status:
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Validated by external auditor.

[2024-10-01]	SOP-HR_OPS-8830	Action: Update	User: admin_79	Hash: 9b75efa6	Status:
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Validated by external auditor.

[2024-06-15]	SOP-IT_SEC-7732	Action: Update	User: admin_97	Hash: aa8983e3	Status:
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Validated by external auditor.

[2024-09-26]	SOP-HR_OPS-5287	Action: Create	User: admin_35	Hash: 748e235e	Status:
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Validated by external auditor.

[2024-01-22]	SOP-SWIFT_WIRE-5533	Action: Create	User: admin_96	Hash: aabc5072	Status:
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Validated by external auditor.

[2024-12-04]	SOP-LENDING-4299	Action: Review	User: admin_13	Hash: 6c9d32a5	Status:
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Validated by external auditor.

[2024-03-16]	SOP-HR_OPS-8049	Action: Deprecate	User: admin_12	Hash: cd8c16cc	Status:
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Validated by external auditor.

[2024-03-21]	SOP-HR_OPS-2270	Action: Review	User: admin_82	Hash: adf96d0c	Status:
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Validated by external auditor.

[2024-07-07]	SOP-IT_SEC-8584	Action: Audit	User: admin_97	Hash: 245ee864	Status: Validated
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by external auditor.

[2024-12-11]	SOP-SWIFT_WIRE-3277	Action: Audit	User: admin_31	Hash: 5e23c338	Status:
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Validated by external auditor.

[2024-02-19]	SOP-IT_SEC-9887	Action: Update	User: admin_88	Hash: adf86758	Status:
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Validated by external auditor.

[2024-07-28]	SOP-COMPLIANCE-7085	Action: Create	User: admin_73	Hash: 925cc4a8	Status:
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Validated by external auditor.

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[2024-05-17]	SOP-LENDING-9042	Action: Create	User: admin_72	Hash: 77198790	Status: Validated by external auditor.
[2024-05-16]	SOP-SWIFT_WIRE-2291	Action: Update	User: admin_78	Hash: 024db2b5	Status: Validated by external auditor.
[2024-02-27]	SOP-SWIFT_WIRE-9008	Action: Update	User: admin_43	Hash: c4003b4c	Status: Validated by external auditor.
[2024-12-22]	SOP-IT_SEC-4337	Action: Review	User: admin_53	Hash: ec50e348	Status: Validated by external auditor.
[2024-08-17]	SOP-COMPLIANCE-9318	Action: Audit	User: admin_49	Hash: 72cdffbd	Status: Validated by external auditor.
[2024-08-23]	SOP-HR_OPS-8006	Action: Deprecate	User: admin_88	Hash: dfb497a0	Status: Validated by external auditor.
[2024-07-12]	SOP-IT_SEC-8343	Action: Update	User: admin_71	Hash: 217c5ce5	Status: Validated by external auditor.
[2024-04-26]	SOP-IT_SEC-5068	Action: Create	User: admin_51	Hash: c2fb3ebe	Status: Validated by external auditor.
[2024-01-15]	SOP-IT_SEC-8846	Action: Create	User: admin_85	Hash: 44dcc2ff	Status: Validated by external auditor.
[2024-12-06]	SOP-HR_OPS-7265	Action: Deprecate	User: admin_46	Hash: ff881787	Status: Validated by external auditor.
[2024-05-23]	SOP-IT_SEC-6719	Action: Create	User: admin_88	Hash: 80128ebc	Status: Validated by external auditor.
[2024-08-16]	SOP-SWIFT_WIRE-1178	Action: Audit	User: admin_95	Hash: 12761ca4	Status: Validated by external auditor.
[2024-12-06]	SOP-SWIFT_WIRE-2196	Action: Audit	User: admin_98	Hash: 0fee5006	Status: Validated by external auditor.
[2024-12-02]	SOP-IT_SEC-8739	Action: Deprecate	User: admin_34	Hash: 4ff8023b	Status: Validated by external auditor.
[2024-05-07]	SOP-LENDING-1812	Action: Create	User: admin_61	Hash: c768eb75	Status: Validated by external auditor.
[2024-09-13]	SOP-LENDING-5483	Action: Audit	User: admin_83	Hash: f140c9a2	Status: Validated by external auditor.
[2024-11-13]	SOP-SWIFT_WIRE-1414	Action: Audit	User: admin_83	Hash: 4d27d286	Status: Validated by external auditor.
[2024-08-16]	SOP-HR_OPS-5825	Action: Create	User: admin_77	Hash: 47a5a835	Status: Validated by external auditor.
[2024-02-22]	SOP-SWIFT_WIRE-9519	Action: Deprecate	User: admin_74	Hash: cb0489b8	Status: Validated by external auditor.
[2024-01-17]	SOP-LENDING-1794	Action: Update	User: admin_90	Hash: ef0d3760	Status: Validated by external auditor.
[2024-09-24]	SOP-SWIFT_WIRE-6737	Action: Update	User: admin_47	Hash: b9842970	Status: Validated by external auditor.
[2024-12-26]	SOP-LENDING-2370	Action: Review	User: admin_10	Hash: 4935dba7	Status: Validated by external auditor.
[2024-12-20]	SOP-IT_SEC-5965	Action: Audit	User: admin_21	Hash: f5476f5f	Status: Validated by external auditor.
[2024-08-19]	SOP-SWIFT_WIRE-6740	Action: Create	User: admin_53	Hash: 7a6f1a47	Status: Validated by external auditor.
[2024-12-25]	SOP-LENDING-3985	Action: Update	User: admin_65	Hash: cb7f557b	Status: Validated by external auditor.
[2024-07-01]	SOP-COMPLIANCE-5296	Action: Update	User: admin_55	Hash: 8e53f2c9	Status: Validated by external auditor.

Validated by external auditor.

[2024-07-06] SOP-COMPLIANCE-6488 | Action: Deprecate | User: admin\_28 | Hash: 4e48b0f8 | Status: Validated by external auditor.

[2024-08-15] SOP-HR\_OPS-6339 | Action: Audit | User: admin\_49 | Hash: 53b67e6d | Status: Validated by external auditor.

[2024-09-10] SOP-IT\_SEC-7984 | Action: Audit | User: admin\_81 | Hash: 5a9a0839 | Status: Validated by external auditor.

[2024-12-24] SOP-IT\_SEC-4205 | Action: Review | User: admin\_56 | Hash: 52a20ece | Status: Validated by external auditor.

[2024-09-10] SOP-HR\_OPS-9781 | Action: Deprecate | User: admin\_41 | Hash: 6ceb9106 | Status: Validated by external auditor.

[2024-07-09] SOP-HR\_OPS-5796 | Action: Deprecate | User: admin\_10 | Hash: ad53a7e0 | Status: Validated by external auditor.

[2024-03-04] SOP-LENDING-7071 | Action: Deprecate | User: admin\_68 | Hash: fc5c233e | Status: Validated by external auditor.

[2024-02-26] SOP-HR\_OPS-4659 | Action: Deprecate | User: admin\_59 | Hash: 85a4259c | Status: Validated by external auditor.

[2024-06-09] SOP-COMPLIANCE-7397 | Action: Audit | User: admin\_61 | Hash: 6c4cea6d | Status: Validated by external auditor.

[2024-10-18] SOP-IT\_SEC-7517 | Action: Deprecate | User: admin\_79 | Hash: 095e808e | Status: Validated by external auditor.

[2024-07-18] SOP-HR\_OPS-9713 | Action: Update | User: admin\_49 | Hash: 07f66dac | Status: Validated by external auditor.

[2024-05-07] SOP-IT\_SEC-8138 | Action: Review | User: admin\_66 | Hash: af350e29 | Status: Validated by external auditor.

[2024-07-08] SOP-SWIFT\_WIRE-7724 | Action: Update | User: admin\_18 | Hash: bc405e04 | Status: Validated by external auditor.

[2024-04-13] SOP-COMPLIANCE-3817 | Action: Deprecate | User: admin\_35 | Hash: 1c624612 | Status: Validated by external auditor.

[2024-05-22] SOP-LENDING-8378 | Action: Review | User: admin\_27 | Hash: f859b7d8 | Status: Validated by external auditor.

[2024-04-19] SOP-COMPLIANCE-7698 | Action: Create | User: admin\_34 | Hash: 688f472a | Status: Validated by external auditor.

[2024-11-17] SOP-IT\_SEC-7966 | Action: Audit | User: admin\_87 | Hash: fd099clf | Status: Validated by external auditor.

[2024-05-18] SOP-HR\_OPS-5221 | Action: Update | User: admin\_34 | Hash: 2b63a4e8 | Status: Validated by external auditor.

[2024-12-05] SOP-COMPLIANCE-2339 | Action: Deprecate | User: admin\_79 | Hash: 124550db | Status: Validated by external auditor.

[2024-06-26] SOP-LENDING-6528 | Action: Update | User: admin\_90 | Hash: e935af70 | Status: Validated by external auditor.

[2024-03-19] SOP-LENDING-7017 | Action: Audit | User: admin\_51 | Hash: bc423dd9 | Status: Validated by external auditor.

[2024-06-02] SOP-LENDING-1114 | Action: Audit | User: admin\_64 | Hash: 92c0dbf8 | Status: Validated by external auditor.

[2024-01-26] SOP-LENDING-4919 | Action: Create | User: admin\_65 | Hash: 757cd7da | Status: Validated by external auditor.

[2024-03-03] SOP-LENDING-7381 | Action: Create | User: admin\_37 | Hash: db162cf2 | Status: Validated by external auditor.

[2024-12-16] SOP-LENDING-7749 | Action: Audit | User: admin\_88 | Hash: c40bffe8 | Status: Validated by external auditor.

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[2024-10-28]	SOP-IT_SEC-6728	Action: Audit	User: admin_47	Hash: 25f50c29	Status: Validated by external auditor.
[2024-01-10]	SOP-IT_SEC-4499	Action: Audit	User: admin_85	Hash: ab92b899	Status: Validated by external auditor.
[2024-04-02]	SOP-LENDING-5654	Action: Audit	User: admin_74	Hash: ffd97e3e	Status: Validated by external auditor.
[2024-11-17]	SOP-IT_SEC-2357	Action: Deprecate	User: admin_13	Hash: 69ece6e8	Status: Validated by external auditor.
[2024-07-23]	SOP-COMPLIANCE-4233	Action: Create	User: admin_53	Hash: b3627ddc	Status: Validated by external auditor.
[2024-07-17]	SOP-COMPLIANCE-6706	Action: Deprecate	User: admin_76	Hash: 6c7d885a	Status: Validated by external auditor.
[2024-01-12]	SOP-HR_OPS-9281	Action: Review	User: admin_25	Hash: 88ed56cb	Status: Validated by external auditor.
[2024-07-10]	SOP-IT_SEC-6434	Action: Create	User: admin_32	Hash: 01b3b3cb	Status: Validated by external auditor.
[2024-07-03]	SOP-HR_OPS-5399	Action: Deprecate	User: admin_40	Hash: 885b53a0	Status: Validated by external auditor.
[2024-03-20]	SOP-SWIFT_WIRE-2478	Action: Deprecate	User: admin_82	Hash: 75e87630	Status: Validated by external auditor.
[2024-07-19]	SOP-COMPLIANCE-9823	Action: Update	User: admin_24	Hash: daa743f0	Status: Validated by external auditor.
[2024-09-24]	SOP-SWIFT_WIRE-7353	Action: Review	User: admin_90	Hash: 24cf2879	Status: Validated by external auditor.
[2024-08-19]	SOP-LENDING-6133	Action: Deprecate	User: admin_19	Hash: 30d23cdc	Status: Validated by external auditor.
[2024-10-07]	SOP-SWIFT_WIRE-4300	Action: Create	User: admin_46	Hash: 63fdc94a	Status: Validated by external auditor.
[2024-02-13]	SOP-HR_OPS-4483	Action: Update	User: admin_37	Hash: 39c666e0	Status: Validated by external auditor.
[2024-04-08]	SOP-IT_SEC-1027	Action: Create	User: admin_12	Hash: 5b250d40	Status: Validated by external auditor.
[2024-01-25]	SOP-SWIFT_WIRE-7460	Action: Audit	User: admin_67	Hash: f7834f32	Status: Validated by external auditor.
[2024-01-26]	SOP-HR_OPS-6265	Action: Update	User: admin_24	Hash: 586414f7	Status: Validated by external auditor.
[2024-05-16]	SOP-IT_SEC-3756	Action: Create	User: admin_37	Hash: 7140413b	Status: Validated by external auditor.
[2024-12-08]	SOP-HR_OPS-1815	Action: Review	User: admin_93	Hash: 71dd55bc	Status: Validated by external auditor.
[2024-02-25]	SOP-COMPLIANCE-6581	Action: Review	User: admin_26	Hash: b646b156	Status: Validated by external auditor.
[2024-05-23]	SOP-COMPLIANCE-5278	Action: Review	User: admin_95	Hash: 3f20dc8a	Status: Validated by external auditor.
[2024-02-22]	SOP-LENDING-5474	Action: Audit	User: admin_19	Hash: a409b28e	Status: Validated by external auditor.
[2024-06-20]	SOP-COMPLIANCE-3779	Action: Review	User: admin_92	Hash: 0275ff8f	Status: Validated by external auditor.
[2024-07-12]	SOP-COMPLIANCE-4237	Action: Deprecate	User: admin_92	Hash: 3a4f04c5	Status: Validated by external auditor.
[2024-03-11]	SOP-IT_SEC-4416	Action: Review	User: admin_46	Hash: 69b77f4a	Status: Validated by external auditor.

Validated by external auditor.

[2024-05-14]	SOP-SWIFT_WIRE-8858	Action: Audit	User: admin_32	Hash: e043d881	Status:
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Validated by external auditor.

[2024-02-22]	SOP-LENDING-8914	Action: Review	User: admin_35	Hash: a890de75	Status:
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Validated by external auditor.

[2024-04-14]	SOP-HR_OPS-1203	Action: Deprecate	User: admin_63	Hash: 63105071	Status:
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Validated by external auditor.

[2024-06-12]	SOP-IT_SEC-9198	Action: Create	User: admin_71	Hash: b28d5527	Status:
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Validated by external auditor.

[2024-01-12]	SOP-LENDING-6877	Action: Update	User: admin_34	Hash: 279015da	Status:
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Validated by external auditor.

[2024-02-15]	SOP-HR_OPS-1454	Action: Update	User: admin_29	Hash: b6e2de8f	Status:
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Validated by external auditor.

[2024-06-01]	SOP-LENDING-8994	Action: Update	User: admin_19	Hash: 0a7b02b0	Status:
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Validated by external auditor.

[2024-04-09]	SOP-SWIFT_WIRE-4105	Action: Create	User: admin_74	Hash: d770ca4a	Status:
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Validated by external auditor.

[2024-07-02]	SOP-SWIFT_WIRE-2038	Action: Audit	User: admin_53	Hash: ea811b13	Status:
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Validated by external auditor.

[2024-05-26]	SOP-SWIFT_WIRE-8710	Action: Audit	User: admin_78	Hash: e5c8f70e	Status:
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Validated by external auditor.

[2024-01-15]	SOP-LENDING-1483	Action: Deprecate	User: admin_55	Hash: edb3aba7	Status:
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Validated by external auditor.

[2024-01-28]	SOP-HR_OPS-8221	Action: Deprecate	User: admin_35	Hash: 1ad32ded	Status:
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Validated by external auditor.

[2024-04-22]	SOP-SWIFT_WIRE-8891	Action: Create	User: admin_49	Hash: 4426d5ea	Status:
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Validated by external auditor.

[2024-07-07]	SOP-SWIFT_WIRE-6687	Action: Review	User: admin_47	Hash: 8905ba14	Status:
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Validated by external auditor.

[2024-07-16]	SOP-LENDING-2710	Action: Deprecate	User: admin_85	Hash: 2512ca31	Status:
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Validated by external auditor.

[2024-12-11]	SOP-LENDING-4784	Action: Update	User: admin_49	Hash: ae184a78	Status:
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Validated by external auditor.

[2024-05-10]	SOP-COMPLIANCE-5463	Action: Deprecate	User: admin_80	Hash: ea49e4fb	Status:
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Validated by external auditor.

[2024-09-12]	SOP-COMPLIANCE-8074	Action: Create	User: admin_60	Hash: 251be72b	Status:
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Validated by external auditor.

[2024-11-24]	SOP-COMPLIANCE-6372	Action: Review	User: admin_99	Hash: 13d4f33b	Status:
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Validated by external auditor.

[2024-02-26]	SOP-LENDING-8837	Action: Audit	User: admin_65	Hash: acal9d57	Status:
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Validated by external auditor.

[2024-06-17]	SOP-LENDING-8669	Action: Update	User: admin_72	Hash: 0dbfa7ea	Status:
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Validated by external auditor.

[2024-02-08]	SOP-SWIFT_WIRE-2554	Action: Create	User: admin_99	Hash: 43ad97b7	Status:
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Validated by external auditor.

[2024-08-26]	SOP-SWIFT_WIRE-1077	Action: Audit	User: admin_47	Hash: 3828cd52	Status:
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Validated by external auditor.

[2024-06-11]	SOP-LENDING-3502	Action: Review	User: admin_23	Hash: 101elal1	Status:
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Validated by external auditor.

[2024-01-08]	SOP-LENDING-5656	Action: Audit	User: admin_82	Hash: 100d6874	Status:
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Validated by external auditor.



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[2024-05-08]	SOP-LENDING-3049	Action: Audit	User: admin_50	Hash: facefc30	Status: Validated by external auditor.
[2024-03-12]	SOP-HR_OPS-7654	Action: Audit	User: admin_73	Hash: celaf3a3	Status: Validated by external auditor.
[2024-05-28]	SOP-SWIFT_WIRE-5885	Action: Create	User: admin_37	Hash: 501d1b23	Status: Validated by external auditor.
[2024-01-15]	SOP-COMPLIANCE-4185	Action: Create	User: admin_68	Hash: a87db100	Status: Validated by external auditor.
[2024-02-13]	SOP-HR_OPS-1241	Action: Update	User: admin_75	Hash: 33ac6d90	Status: Validated by external auditor.
[2024-10-07]	SOP-IT_SEC-8781	Action: Review	User: admin_49	Hash: 8e478d61	Status: Validated by external auditor.
[2024-09-27]	SOP-IT_SEC-6720	Action: Create	User: admin_62	Hash: 49a80cc5	Status: Validated by external auditor.
[2024-12-15]	SOP-IT_SEC-2172	Action: Review	User: admin_10	Hash: cf0db7fe	Status: Validated by external auditor.
[2024-10-15]	SOP-HR_OPS-5355	Action: Create	User: admin_68	Hash: a3303da2	Status: Validated by external auditor.
[2024-12-11]	SOP-IT_SEC-5149	Action: Create	User: admin_23	Hash: f09d6f3b	Status: Validated by external auditor.
[2024-01-12]	SOP-IT_SEC-6519	Action: Update	User: admin_68	Hash: f2873e98	Status: Validated by external auditor.
[2024-09-26]	SOP-HR_OPS-3291	Action: Review	User: admin_42	Hash: 9c64ab44	Status: Validated by external auditor.
[2024-04-27]	SOP-SWIFT_WIRE-9981	Action: Update	User: admin_59	Hash: 80ca98ed	Status: Validated by external auditor.
[2024-11-24]	SOP-IT_SEC-5380	Action: Review	User: admin_99	Hash: c57a9fbb	Status: Validated by external auditor.
[2024-04-18]	SOP-SWIFT_WIRE-5040	Action: Review	User: admin_64	Hash: deee9bb0	Status: Validated by external auditor.
[2024-10-16]	SOP-LENDING-4438	Action: Audit	User: admin_79	Hash: 5d2ca584	Status: Validated by external auditor.
[2024-10-01]	SOP-IT_SEC-2013	Action: Review	User: admin_54	Hash: bda7ff66	Status: Validated by external auditor.
[2024-04-11]	SOP-COMPLIANCE-3582	Action: Deprecate	User: admin_58	Hash: 1c701563	Status: Validated by external auditor.
[2024-11-28]	SOP-SWIFT_WIRE-4315	Action: Deprecate	User: admin_42	Hash: 75adfle7	Status: Validated by external auditor.
[2024-11-08]	SOP-SWIFT_WIRE-5824	Action: Update	User: admin_75	Hash: d78aa0c7	Status: Validated by external auditor.
[2024-11-28]	SOP-LENDING-5235	Action: Update	User: admin_66	Hash: 84f46182	Status: Validated by external auditor.
[2024-07-14]	SOP-IT_SEC-8680	Action: Audit	User: admin_83	Hash: 1adef4d4	Status: Validated by external auditor.
[2024-02-16]	SOP-SWIFT_WIRE-6321	Action: Review	User: admin_88	Hash: e91fcc3a	Status: Validated by external auditor.
[2024-10-27]	SOP-HR_OPS-9844	Action: Deprecate	User: admin_40	Hash: 704898cb	Status: Validated by external auditor.
[2024-01-09]	SOP-HR_OPS-2439	Action: Audit	User: admin_51	Hash: 720475d3	Status: Validated by external auditor.
[2024-10-23]	SOP-LENDING-3429	Action: Audit	User: admin_81	Hash: e4494423	Status:

Validated by external auditor.

[2024-01-23]	SOP-SWIFT_WIRE-8485	Action: Deprecate	User: admin_84	Hash: d6849452	Status:
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Validated by external auditor.

[2024-05-21]	SOP-IT_SEC-2855	Action: Update	User: admin_47	Hash: f55bf4f6	Status:
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Validated by external auditor.

[2024-06-06]	SOP-HR_OPS-7240	Action: Deprecate	User: admin_22	Hash: d4802463	Status:
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Validated by external auditor.

[2024-05-09]	SOP-COMPLIANCE-9088	Action: Update	User: admin_31	Hash: 31cdbe5d	Status:
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Validated by external auditor.

[2024-10-27]	SOP-IT_SEC-7920	Action: Deprecate	User: admin_44	Hash: 1b068b8d	Status:
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Validated by external auditor.

[2024-04-14]	SOP-SWIFT_WIRE-3348	Action: Review	User: admin_47	Hash: 2d7ba85c	Status:
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Validated by external auditor.

[2024-04-01]	SOP-COMPLIANCE-9342	Action: Deprecate	User: admin_65	Hash: 0d634dad	Status:
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Validated by external auditor.

[2024-02-11]	SOP-HR_OPS-5905	Action: Audit	User: admin_88	Hash: 5ec03c05	Status: Validated
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by external auditor.

[2024-06-21]	SOP-IT_SEC-3613	Action: Deprecate	User: admin_31	Hash: 4b61b573	Status:
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Validated by external auditor.

[2024-02-25]	SOP-LENDING-4918	Action: Update	User: admin_89	Hash: 5ed4c0dc	Status:
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Validated by external auditor.

[2024-11-15]	SOP-IT_SEC-2971	Action: Review	User: admin_43	Hash: e0c2e2da	Status:
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Validated by external auditor.

[2024-07-06]	SOP-HR_OPS-5199	Action: Deprecate	User: admin_75	Hash: 44f35244	Status:
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Validated by external auditor.

[2024-05-25]	SOP-SWIFT_WIRE-9046	Action: Update	User: admin_53	Hash: 639ab688	Status:
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Validated by external auditor.

[2024-02-09]	SOP-IT_SEC-3610	Action: Update	User: admin_55	Hash: 0c773f1e	Status:
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Validated by external auditor.

[2024-05-03]	SOP-SWIFT_WIRE-7662	Action: Create	User: admin_21	Hash: 10f4a820	Status:
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Validated by external auditor.

[2024-09-10]	SOP-COMPLIANCE-5940	Action: Deprecate	User: admin_33	Hash: fac52072	Status:
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Validated by external auditor.

[2024-08-12]	SOP-SWIFT_WIRE-6782	Action: Deprecate	User: admin_15	Hash: a24659eb	Status:
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Validated by external auditor.

[2024-11-24]	SOP-COMPLIANCE-8784	Action: Create	User: admin_44	Hash: 2c93e126	Status:
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Validated by external auditor.

[2024-11-08]	SOP-SWIFT_WIRE-6658	Action: Deprecate	User: admin_93	Hash: 6df1d23e	Status:
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Validated by external auditor.

[2024-02-07]	SOP-SWIFT_WIRE-5826	Action: Audit	User: admin_90	Hash: f6c7164b	Status:
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Validated by external auditor.

[2024-08-05]	SOP-SWIFT_WIRE-8052	Action: Update	User: admin_61	Hash: 62bb3a48	Status:
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Validated by external auditor.

[2024-11-09]	SOP-HR_OPS-7301	Action: Review	User: admin_34	Hash: 5e5cb268	Status:
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Validated by external auditor.

[2024-10-27]	SOP-SWIFT_WIRE-4626	Action: Audit	User: admin_74	Hash: bc85f421	Status:
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Validated by external auditor.

[2024-05-02]	SOP-COMPLIANCE-6719	Action: Audit	User: admin_79	Hash: e7825963	Status:
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Validated by external auditor.

[2024-12-27]	SOP-SWIFT_WIRE-4197	Action: Audit	User: admin_13	Hash: 75e30ec2	Status:
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Validated by external auditor.

[2024-07-02]	SOP-COMPLIANCE-6023	Action: Deprecate	User: admin_44	Hash: bc2f4a83	Status: Validated by external auditor.
[2024-11-09]	SOP-IT_SEC-1439	Action: Update	User: admin_62	Hash: 59076c46	Status: Validated by external auditor.
[2024-01-18]	SOP-COMPLIANCE-8476	Action: Deprecate	User: admin_50	Hash: 7e64cb4c	Status: Validated by external auditor.
[2024-07-13]	SOP-HR_OPS-9290	Action: Audit	User: admin_12	Hash: 0845b651	Status: Validated by external auditor.
[2024-04-21]	SOP-SWIFT_WIRE-5201	Action: Create	User: admin_94	Hash: f89454d2	Status: Validated by external auditor.
[2024-07-17]	SOP-COMPLIANCE-3725	Action: Deprecate	User: admin_87	Hash: 6e74c6a6	Status: Validated by external auditor.
[2024-05-08]	SOP-COMPLIANCE-9689	Action: Review	User: admin_50	Hash: 5fc26614	Status: Validated by external auditor.
[2024-07-18]	SOP-SWIFT_WIRE-7109	Action: Audit	User: admin_66	Hash: 0e921a12	Status: Validated by external auditor.
[2024-02-19]	SOP-SWIFT_WIRE-4973	Action: Review	User: admin_63	Hash: b3dc3203	Status: Validated by external auditor.
[2024-05-21]	SOP-LENDING-6042	Action: Update	User: admin_22	Hash: 8adc956d	Status: Validated by external auditor.
[2024-08-17]	SOP-COMPLIANCE-4832	Action: Update	User: admin_24	Hash: aa9ec077	Status: Validated by external auditor.
[2024-06-27]	SOP-LENDING-8430	Action: Audit	User: admin_64	Hash: 00flcaf4	Status: Validated by external auditor.
[2024-01-08]	SOP-SWIFT_WIRE-8460	Action: Deprecate	User: admin_33	Hash: d2adf134	Status: Validated by external auditor.
[2024-01-16]	SOP-IT_SEC-6801	Action: Update	User: admin_19	Hash: 933bbbc8	Status: Validated by external auditor.
[2024-06-04]	SOP-COMPLIANCE-7202	Action: Audit	User: admin_59	Hash: 34495022	Status: Validated by external auditor.
[2024-09-22]	SOP-HR_OPS-2280	Action: Review	User: admin_38	Hash: e0237286	Status: Validated by external auditor.
[2024-11-03]	SOP-IT_SEC-2466	Action: Review	User: admin_51	Hash: 37cb2024	Status: Validated by external auditor.
[2024-07-22]	SOP-LENDING-1197	Action: Review	User: admin_45	Hash: 87aacfad	Status: Validated by external auditor.
[2024-04-24]	SOP-COMPLIANCE-7769	Action: Audit	User: admin_98	Hash: 779196df	Status: Validated by external auditor.
[2024-05-22]	SOP-SWIFT_WIRE-5662	Action: Deprecate	User: admin_95	Hash: 65304f50	Status: Validated by external auditor.
[2024-04-12]	SOP-IT_SEC-5421	Action: Update	User: admin_37	Hash: 0251e967	Status: Validated by external auditor.
[2024-09-22]	SOP-LENDING-9503	Action: Deprecate	User: admin_49	Hash: d97af290	Status: Validated by external auditor.
[2024-08-23]	SOP-COMPLIANCE-2904	Action: Audit	User: admin_50	Hash: 7e58ecc6	Status: Validated by external auditor.
[2024-12-25]	SOP-HR_OPS-8846	Action: Deprecate	User: admin_64	Hash: 225982bd	Status: Validated by external auditor.
[2024-01-07]	SOP-SWIFT_WIRE-3495	Action: Deprecate	User: admin_83	Hash: 5dcbcad7	Status: Validated by external auditor.
[2024-03-14]	SOP-IT_SEC-2223	Action: Create	User: admin_19	Hash: d46fbf5d	Status:

Validated by external auditor.

[2024-07-18] SOP-COMPLIANCE-5738 | Action: Audit | User: admin\_97 | Hash: cfalc355 | Status: Validated by external auditor.

[2024-10-21] SOP-IT\_SEC-8832 | Action: Review | User: admin\_47 | Hash: e43c87bf | Status: Validated by external auditor.

[2024-04-14] SOP-IT\_SEC-6948 | Action: Audit | User: admin\_93 | Hash: f0add9fd | Status: Validated by external auditor.

[2024-12-02] SOP-HR\_OPS-6235 | Action: Update | User: admin\_44 | Hash: f5275612 | Status: Validated by external auditor.

[2024-03-02] SOP-COMPLIANCE-5170 | Action: Update | User: admin\_79 | Hash: 4ebbd58f | Status: Validated by external auditor.

[2024-08-10] SOP-LENDING-4153 | Action: Audit | User: admin\_25 | Hash: cd897cf5 | Status: Validated by external auditor.

[2024-11-18] SOP-HR\_OPS-1217 | Action: Review | User: admin\_66 | Hash: 0aa5e2d4 | Status: Validated by external auditor.

[2024-11-11] SOP-HR\_OPS-5518 | Action: Create | User: admin\_82 | Hash: 32fea415 | Status: Validated by external auditor.

[2024-12-23] SOP-COMPLIANCE-8935 | Action: Update | User: admin\_48 | Hash: a8cdbd3e | Status: Validated by external auditor.

[2024-06-21] SOP-SWIFT\_WIRE-6937 | Action: Update | User: admin\_71 | Hash: 4957f057 | Status: Validated by external auditor.

[2024-10-19] SOP-SWIFT\_WIRE-4704 | Action: Audit | User: admin\_52 | Hash: 307a07cd | Status: Validated by external auditor.

[2024-08-09] SOP-SWIFT\_WIRE-3621 | Action: Audit | User: admin\_11 | Hash: 021abdfc | Status: Validated by external auditor.

[2024-02-13] SOP-HR\_OPS-3877 | Action: Update | User: admin\_79 | Hash: dc5c42d5 | Status: Validated by external auditor.

[2024-02-09] SOP-HR\_OPS-8519 | Action: Create | User: admin\_61 | Hash: a723b012 | Status: Validated by external auditor.

[2024-02-23] SOP-LENDING-8459 | Action: Update | User: admin\_44 | Hash: 76da64ef | Status: Validated by external auditor.

[2024-02-23] SOP-HR\_OPS-3515 | Action: Update | User: admin\_10 | Hash: fea0f0e7 | Status: Validated by external auditor.

[2024-08-12] SOP-HR\_OPS-8519 | Action: Update | User: admin\_29 | Hash: 50b7f5fd | Status: Validated by external auditor.

[2024-11-03] SOP-HR\_OPS-7207 | Action: Review | User: admin\_77 | Hash: 967alad9 | Status: Validated by external auditor.

[2024-06-08] SOP-HR\_OPS-5736 | Action: Review | User: admin\_70 | Hash: a910e1f3 | Status: Validated by external auditor.

[2024-05-14] SOP-SWIFT\_WIRE-5733 | Action: Audit | User: admin\_41 | Hash: 02cdcca0 | Status: Validated by external auditor.

[2024-05-13] SOP-LENDING-8959 | Action: Create | User: admin\_12 | Hash: 1b0d577c | Status: Validated by external auditor.

[2024-08-03] SOP-HR\_OPS-7067 | Action: Deprecate | User: admin\_21 | Hash: 18d9ea60 | Status: Validated by external auditor.

[2024-04-12] SOP-HR\_OPS-1267 | Action: Audit | User: admin\_26 | Hash: d79b9760 | Status: Validated by external auditor.

[2024-11-26] SOP-HR\_OPS-5796 | Action: Create | User: admin\_97 | Hash: 5a26d59c | Status: Validated by external auditor.

[2024-02-03] SOP-IT\_SEC-6553 | Action: Audit | User: admin\_98 | Hash: 8005ea98 | Status: Validated by external auditor.

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[2024-09-26]	SOP-COMPLIANCE-7911	Action: Review	User: admin_17	Hash: 7df46905	Status: Validated by external auditor.
[2024-02-09]	SOP-SWIFT_WIRE-7333	Action: Update	User: admin_70	Hash: fab5adf1	Status: Validated by external auditor.
[2024-10-13]	SOP-SWIFT_WIRE-7899	Action: Review	User: admin_27	Hash: c8d2cd20	Status: Validated by external auditor.
[2024-03-15]	SOP-LENDING-7879	Action: Review	User: admin_31	Hash: e990f3c7	Status: Validated by external auditor.
[2024-04-25]	SOP-LENDING-5690	Action: Audit	User: admin_40	Hash: 65dd5055	Status: Validated by external auditor.
[2024-05-18]	SOP-IT_SEC-7259	Action: Create	User: admin_95	Hash: c7e35b2f	Status: Validated by external auditor.
[2024-08-07]	SOP-COMPLIANCE-1275	Action: Audit	User: admin_65	Hash: 44972f8d	Status: Validated by external auditor.
[2024-01-09]	SOP-LENDING-8120	Action: Update	User: admin_85	Hash: c790ea69	Status: Validated by external auditor.
[2024-06-22]	SOP-IT_SEC-5998	Action: Update	User: admin_72	Hash: cfefee31	Status: Validated by external auditor.
[2024-10-08]	SOP-SWIFT_WIRE-6113	Action: Update	User: admin_84	Hash: 5569bc97	Status: Validated by external auditor.
[2024-07-06]	SOP-SWIFT_WIRE-6236	Action: Review	User: admin_69	Hash: 70fe8ad4	Status: Validated by external auditor.
[2024-12-11]	SOP-COMPLIANCE-5923	Action: Update	User: admin_65	Hash: e1417c7d	Status: Validated by external auditor.
[2024-05-07]	SOP-IT_SEC-1911	Action: Update	User: admin_41	Hash: ee5a7d3e	Status: Validated by external auditor.
[2024-01-25]	SOP-COMPLIANCE-9620	Action: Review	User: admin_49	Hash: adf3afd0	Status: Validated by external auditor.
[2024-08-11]	SOP-COMPLIANCE-3673	Action: Create	User: admin_53	Hash: d53ddb5e	Status: Validated by external auditor.
[2024-02-27]	SOP-IT_SEC-9860	Action: Create	User: admin_95	Hash: 52ab0b03	Status: Validated by external auditor.
[2024-08-04]	SOP-HR_OPS-8379	Action: Deprecate	User: admin_84	Hash: 2aa065ad	Status: Validated by external auditor.
[2024-04-27]	SOP-HR_OPS-7907	Action: Create	User: admin_55	Hash: ea9520d0	Status: Validated by external auditor.
[2024-08-13]	SOP-HR_OPS-1606	Action: Create	User: admin_26	Hash: a29a3c5a	Status: Validated by external auditor.
[2024-10-25]	SOP-HR_OPS-9016	Action: Review	User: admin_54	Hash: d1b14a2b	Status: Validated by external auditor.
[2024-04-05]	SOP-COMPLIANCE-6235	Action: Audit	User: admin_61	Hash: db1d3c1b	Status: Validated by external auditor.
[2024-09-09]	SOP-LENDING-3549	Action: Deprecate	User: admin_51	Hash: b9cb7af3	Status: Validated by external auditor.
[2024-04-11]	SOP-COMPLIANCE-2872	Action: Deprecate	User: admin_59	Hash: a6b888bf	Status: Validated by external auditor.
[2024-03-18]	SOP-HR_OPS-5432	Action: Create	User: admin_27	Hash: 272ec5bf	Status: Validated by external auditor.
[2024-03-16]	SOP-SWIFT_WIRE-7594	Action: Update	User: admin_54	Hash: c66606d7	Status: Validated by external auditor.
[2024-06-19]	SOP-LENDING-2932	Action: Review	User: admin_32	Hash: 44d45490	Status:

Validated by external auditor.

[2024-07-17] SOP-COMPLIANCE-8292 | Action: Deprecate | User: admin\_90 | Hash: f6d0d42a | Status: Validated by external auditor.

[2024-03-05] SOP-IT\_SEC-1771 | Action: Audit | User: admin\_94 | Hash: 7cea0a4a | Status: Validated by external auditor.

[2024-04-25] SOP-IT\_SEC-9306 | Action: Deprecate | User: admin\_57 | Hash: 0b1b15a2 | Status: Validated by external auditor.

[2024-06-14] SOP-HR\_OPS-1515 | Action: Update | User: admin\_26 | Hash: 62d20b85 | Status: Validated by external auditor.

[2024-07-01] SOP-HR\_OPS-9101 | Action: Review | User: admin\_80 | Hash: 459ed767 | Status: Validated by external auditor.

[2024-12-25] SOP-COMPLIANCE-3190 | Action: Create | User: admin\_45 | Hash: 58860203 | Status: Validated by external auditor.

[2024-11-21] SOP-COMPLIANCE-1912 | Action: Review | User: admin\_13 | Hash: a754f639 | Status: Validated by external auditor.

[2024-07-04] SOP-LENDING-1336 | Action: Update | User: admin\_97 | Hash: 1695a8f6 | Status: Validated by external auditor.

[2024-03-18] SOP-HR\_OPS-8457 | Action: Update | User: admin\_41 | Hash: 77f78947 | Status: Validated by external auditor.

[2024-09-27] SOP-COMPLIANCE-6958 | Action: Create | User: admin\_66 | Hash: b02972dd | Status: Validated by external auditor.

[2024-03-15] SOP-HR\_OPS-2204 | Action: Review | User: admin\_40 | Hash: d3347043 | Status: Validated by external auditor.

[2024-08-25] SOP-COMPLIANCE-9507 | Action: Review | User: admin\_86 | Hash: fd4f3b24 | Status: Validated by external auditor.

[2024-04-08] SOP-LENDING-7209 | Action: Audit | User: admin\_26 | Hash: de0edc62 | Status: Validated by external auditor.

[2024-06-01] SOP-IT\_SEC-1361 | Action: Create | User: admin\_84 | Hash: 8b83a9ea | Status: Validated by external auditor.

[2024-01-22] SOP-HR\_OPS-2203 | Action: Create | User: admin\_14 | Hash: 6d2bb9bd | Status: Validated by external auditor.

[2024-03-27] SOP-IT\_SEC-4134 | Action: Update | User: admin\_72 | Hash: 30537d69 | Status: Validated by external auditor.

[2024-10-02] SOP-COMPLIANCE-4722 | Action: Review | User: admin\_92 | Hash: de29ff71 | Status: Validated by external auditor.

[2024-10-12] SOP-COMPLIANCE-5988 | Action: Update | User: admin\_24 | Hash: 44cc1910 | Status: Validated by external auditor.

[2024-10-21] SOP-IT\_SEC-6692 | Action: Audit | User: admin\_64 | Hash: 61b5a973 | Status: Validated by external auditor.

[2024-08-05] SOP-HR\_OPS-7437 | Action: Review | User: admin\_26 | Hash: d23e9a7e | Status: Validated by external auditor.

[2024-05-15] SOP-LENDING-8008 | Action: Deprecate | User: admin\_43 | Hash: e453ce5c | Status: Validated by external auditor.

[2024-02-17] SOP-LENDING-8617 | Action: Update | User: admin\_76 | Hash: 3d9dc457 | Status: Validated by external auditor.

[2024-09-01] SOP-COMPLIANCE-9147 | Action: Update | User: admin\_37 | Hash: 9d977696 | Status: Validated by external auditor.

[2024-11-18] SOP-COMPLIANCE-8755 | Action: Create | User: admin\_36 | Hash: 4c81f45d | Status: Validated by external auditor.

[2024-10-01] SOP-IT\_SEC-6018 | Action: Update | User: admin\_12 | Hash: 5b4a609a | Status: Validated by external auditor.

[2024-03-18]	SOP-IT_SEC-8155	Action: Update	User: admin_55	Hash: 3d19f784	Status: Validated by external auditor.
[2024-12-09]	SOP-SWIFT_WIRE-6290	Action: Deprecate	User: admin_75	Hash: 53ab98eb	Status: Validated by external auditor.
[2024-07-08]	SOP-LENDING-9149	Action: Review	User: admin_23	Hash: dce9a676	Status: Validated by external auditor.
[2024-02-12]	SOP-LENDING-6304	Action: Deprecate	User: admin_16	Hash: b5d2ffbd	Status: Validated by external auditor.
[2024-11-16]	SOP-IT_SEC-5651	Action: Create	User: admin_97	Hash: 5a0b4c3a	Status: Validated by external auditor.
[2024-06-22]	SOP-IT_SEC-6473	Action: Deprecate	User: admin_59	Hash: 81c19a08	Status: Validated by external auditor.
[2024-04-28]	SOP-IT_SEC-7216	Action: Create	User: admin_56	Hash: 8f7c4426	Status: Validated by external auditor.
[2024-04-13]	SOP-IT_SEC-5955	Action: Create	User: admin_26	Hash: 0dbbe63a	Status: Validated by external auditor.
[2024-08-25]	SOP-LENDING-2247	Action: Update	User: admin_38	Hash: 087704c6	Status: Validated by external auditor.
[2024-04-17]	SOP-HR_OPS-6195	Action: Review	User: admin_61	Hash: b2337c79	Status: Validated by external auditor.
[2024-08-07]	SOP-COMPLIANCE-6367	Action: Update	User: admin_67	Hash: b2415d42	Status: Validated by external auditor.
[2024-01-26]	SOP-IT_SEC-3629	Action: Deprecate	User: admin_69	Hash: 8992e310	Status: Validated by external auditor.
[2024-02-08]	SOP-HR_OPS-5021	Action: Create	User: admin_94	Hash: 92b5a22b	Status: Validated by external auditor.
[2024-12-19]	SOP-HR_OPS-6238	Action: Create	User: admin_88	Hash: 5823d2d5	Status: Validated by external auditor.
[2024-10-19]	SOP-SWIFT_WIRE-2944	Action: Update	User: admin_72	Hash: 1d4aa70e	Status: Validated by external auditor.
[2024-11-26]	SOP-HR_OPS-8927	Action: Deprecate	User: admin_10	Hash: 1e2d51df	Status: Validated by external auditor.
[2024-06-02]	SOP-SWIFT_WIRE-9378	Action: Audit	User: admin_15	Hash: 29f0c101	Status: Validated by external auditor.
[2024-06-22]	SOP-LENDING-4122	Action: Deprecate	User: admin_29	Hash: d6ed3e34	Status: Validated by external auditor.
[2024-12-06]	SOP-COMPLIANCE-2362	Action: Create	User: admin_75	Hash: 321a0ff7	Status: Validated by external auditor.
[2024-10-28]	SOP-COMPLIANCE-1021	Action: Deprecate	User: admin_61	Hash: 91a014f4	Status: Validated by external auditor.
[2024-08-11]	SOP-HR_OPS-8705	Action: Deprecate	User: admin_14	Hash: f8323fba	Status: Validated by external auditor.