

ABC BANK

GLOBAL OPERATIONAL HANDBOOK

Generated: 2025-12-17

Classification: RESTRICTED INTERNAL USE ONLY

1.0 Human Resources & Remote Work

1.1 Hybrid Work Model

Employees rated 'Meets Expectations' or higher may work remotely up to 2 days per week. Note: Working from public spaces (e.g., coffee shops, airport lounges) is strictly prohibited due to unsecured Wi-Fi networks. All remote connections must use the corporate VPN.

1.2 Equipment Stipend

Full-time employees are eligible for a one-time \$500 stipend for home office setup. This covers monitors, ergonomic chairs, and keyboards. Standing desks are not covered unless prescribed by a physician.

1.3 Leave Policy (Jury Duty)

ABC Bank supports civic duty. Employees called for Jury Duty will receive full pay for up to 10 business days. For trials extending beyond this, employees must use PTO or take unpaid leave.

2.0 Ethics & Compliance

2.1 Client Gift Policy

Employees may not accept gifts valued over \$150 from any single client per calendar year. Exceptions: Perishable items (e.g., fruit baskets) shared with the entire team are exempt from this limit. Tickets to sporting events must be approved by a Managing Director if the value exceeds \$200.

2.2 Whistleblower Protection

Retaliation against employees reporting ethical violations is grounds for immediate termination. Reports can be filed anonymously via the 'SpeakUp' portal (Intranet Link: /speakup).

Appendix A: System Error Codes

Use this reference table for IT Support tickets. Do not escalate to Level 2 without citing the specific Code.

Error Code	Description	Severity
ERR-UI-7968	Timeout waiting for UI microservice response.	Low
ERR-PAY-2999	Legacy protocol mismatch detected.	Medium
ERR-PAY-1032	Timeout waiting for PAY microservice response.	Low
ERR-API-3446	Null pointer exception in API module handler.	High
ERR-PAY-1916	Connection refused on port 8994.	CRITICAL
ERR-AUTH-9442	Legacy protocol mismatch detected.	Low
ERR-API-3488	Legacy protocol mismatch detected.	Medium
ERR-UI-3503	Null pointer exception in UI module handler.	CRITICAL
ERR-DB-1329	Invalid schema format in DB payload.	High
ERR-PAY-5765	Timeout waiting for PAY microservice response.	High
ERR-DB-2887	Null pointer exception in DB module handler.	High
ERR-DB-2922	Timeout waiting for DB microservice response.	Medium
ERR-PAY-9977	Null pointer exception in PAY module handler.	Low
ERR-UI-8093	Legacy protocol mismatch detected.	CRITICAL
ERR-PAY-8487	Timeout waiting for PAY microservice response.	High
ERR-AUTH-4008	Timeout waiting for AUTH microservice response.	CRITICAL
ERR-PAY-3593	Invalid schema format in PAY payload.	High
ERR-API-3877	Invalid schema format in API payload.	Low
ERR-AUTH-2936	Timeout waiting for AUTH microservice response.	High
ERR-AUTH-1343	Timeout waiting for AUTH microservice response.	High
ERR-DB-5473	Invalid schema format in DB payload.	Low
ERR-AUTH-2753	Timeout waiting for AUTH microservice response.	Medium
ERR-API-4083	Invalid schema format in API payload.	Medium
ERR-UI-5779	Connection refused on port 8898.	CRITICAL
ERR-UI-6507	Legacy protocol mismatch detected.	Low
ERR-PAY-3840	Invalid schema format in PAY payload.	Medium
ERR-API-2170	Null pointer exception in API module handler.	High

ERR-AUTH-8048	Invalid schema format in AUTH payload.	Medium
ERR-API-2489	Invalid schema format in API payload.	Low
ERR-AUTH-4199	Timeout waiting for AUTH microservice response.	Medium
ERR-UI-1594	Connection refused on port 8255.	CRITICAL
ERR-AUTH-6461	Timeout waiting for AUTH microservice response.	Low
ERR-UI-7787	Connection refused on port 8371.	High
ERR-PAY-3299	Connection refused on port 8906.	Medium
ERR-DB-9645	Legacy protocol mismatch detected.	CRITICAL
ERR-UI-9707	Timeout waiting for UI microservice response.	High
ERR-DB-1228	Timeout waiting for DB microservice response.	Low
ERR-AUTH-2517	Timeout waiting for AUTH microservice response.	CRITICAL
ERR-UI-7641	Null pointer exception in UI module handler.	Low
ERR-UI-3060	Invalid schema format in UI payload.	Low
ERR-UI-3813	Timeout waiting for UI microservice response.	High
ERR-API-6865	Invalid schema format in API payload.	Medium
ERR-PAY-6555	Connection refused on port 8916.	Medium
ERR-PAY-9322	Timeout waiting for PAY microservice response.	CRITICAL
ERR-PAY-4436	Invalid schema format in PAY payload.	CRITICAL
ERR-UI-6570	Null pointer exception in UI module handler.	Low
ERR-API-9376	Invalid schema format in API payload.	Low
ERR-API-4504	Timeout waiting for API microservice response.	Medium
ERR-PAY-1994	Null pointer exception in PAY module handler.	CRITICAL
ERR-PAY-2936	Legacy protocol mismatch detected.	High

Appendix B: Active Branch Directory

Current as of Q1 2025. 'Wealth Hubs' offer private banking services.

Branch ID	Location Details	Type
BR-330	FL - District 7 Manager: J. Doe 0	Drive-Thru
BR-732	IL - District 12 Manager: J. Doe 1	Standard
BR-136	FL - District 7 Manager: J. Doe 2	Standard
BR-987	IL - District 13 Manager: J. Doe 3	Drive-Thru
BR-319	FL - District 1 Manager: J. Doe 4	Kiosk
BR-435	TX - District 3 Manager: J. Doe 5	Standard
BR-555	NY - District 8 Manager: J. Doe 6	Kiosk
BR-899	FL - District 17 Manager: J. Doe 7	Kiosk
BR-237	NY - District 10 Manager: J. Doe 8	Standard
BR-526	IL - District 10 Manager: J. Doe 9	Kiosk
BR-785	IL - District 5 Manager: J. Doe 10	Wealth Hub
BR-749	FL - District 6 Manager: J. Doe 11	Wealth Hub
BR-232	IL - District 19 Manager: J. Doe 12	Standard
BR-476	TX - District 13 Manager: J. Doe 13	Kiosk
BR-959	IL - District 3 Manager: J. Doe 14	Wealth Hub
BR-573	NY - District 16 Manager: J. Doe 15	Drive-Thru
BR-898	IL - District 7 Manager: J. Doe 16	Wealth Hub
BR-788	FL - District 12 Manager: J. Doe 17	Kiosk
BR-888	FL - District 2 Manager: J. Doe 18	Kiosk
BR-311	CA - District 13 Manager: J. Doe 19	Wealth Hub
BR-830	IL - District 10 Manager: J. Doe 20	Drive-Thru
BR-466	IL - District 14 Manager: J. Doe 21	Drive-Thru
BR-988	FL - District 1 Manager: J. Doe 22	Drive-Thru
BR-297	FL - District 4 Manager: J. Doe 23	Wealth Hub
BR-482	IL - District 15 Manager: J. Doe 24	Standard
BR-187	IL - District 1 Manager: J. Doe 25	Standard
BR-521	NY - District 11 Manager: J. Doe 26	Standard

BR-513	FL - District 18 Manager: J. Doe 27	Kiosk
BR-633	FL - District 7 Manager: J. Doe 28	Wealth Hub
BR-946	FL - District 20 Manager: J. Doe 29	Standard
BR-371	IL - District 13 Manager: J. Doe 30	Standard
BR-728	CA - District 6 Manager: J. Doe 31	Standard
BR-604	CA - District 15 Manager: J. Doe 32	Standard
BR-566	NY - District 4 Manager: J. Doe 33	Kiosk
BR-272	TX - District 4 Manager: J. Doe 34	Standard
BR-376	CA - District 2 Manager: J. Doe 35	Kiosk
BR-592	TX - District 8 Manager: J. Doe 36	Kiosk
BR-626	NY - District 17 Manager: J. Doe 37	Drive-Thru
BR-737	CA - District 17 Manager: J. Doe 38	Standard
BR-925	IL - District 19 Manager: J. Doe 39	Kiosk
BR-744	FL - District 8 Manager: J. Doe 40	Kiosk
BR-242	NY - District 15 Manager: J. Doe 41	Standard
BR-692	CA - District 15 Manager: J. Doe 42	Wealth Hub
BR-296	TX - District 15 Manager: J. Doe 43	Kiosk
BR-533	TX - District 15 Manager: J. Doe 44	Kiosk
BR-425	CA - District 4 Manager: J. Doe 45	Kiosk
BR-319	FL - District 13 Manager: J. Doe 46	Kiosk
BR-547	FL - District 13 Manager: J. Doe 47	Drive-Thru
BR-549	TX - District 14 Manager: J. Doe 48	Drive-Thru
BR-283	FL - District 3 Manager: J. Doe 49	Standard

Appendix C: Standard Operating Procedure (SOP) Audit Logs

The following historical logs track updates to SOPs. This section is retained for 7 years for regulatory audit purposes.

[2024-08-08]	SOP-LENDING-9765	Action: Audit User: admin_50 Hash: f26fe95d Status: Validated by external auditor.
[2024-05-09]	SOP-COMPLIANCE-6466	Action: Review User: admin_53 Hash: c966f32f Status: Validated by external auditor.
[2024-05-14]	SOP-LENDING-2474	Action: Deprecate User: admin_48 Hash: 229cfdec Status: Validated by external auditor.
[2024-04-05]	SOP-LENDING-3884	Action: Review User: admin_17 Hash: 3f0f2d91 Status: Validated by external auditor.
[2024-02-19]	SOP-LENDING-8183	Action: Update User: admin_20 Hash: f7e206ea Status: Validated by external auditor.
[2024-05-12]	SOP-COMPLIANCE-4068	Action: Update User: admin_59 Hash: 4f86df2a Status: Validated by external auditor.
[2024-08-25]	SOP-SWIFT_WIRE-4405	Action: Deprecate User: admin_23 Hash: c647ebc1 Status: Validated by external auditor.
[2024-07-10]	SOP-SWIFT_WIRE-8241	Action: Create User: admin_99 Hash: 08eaee70 Status: Validated by external auditor.
[2024-01-12]	SOP-HR_OPS-8900	Action: Review User: admin_27 Hash: a18f9f46 Status: Validated by external auditor.
[2024-05-22]	SOP-SWIFT_WIRE-4326	Action: Review User: admin_10 Hash: 517af2e6 Status: Validated by external auditor.
[2024-07-03]	SOP-SWIFT_WIRE-3346	Action: Audit User: admin_59 Hash: 85fa89d4 Status: Validated by external auditor.
[2024-03-28]	SOP-SWIFT_WIRE-3533	Action: Deprecate User: admin_22 Hash: 31e10a51 Status: Validated by external auditor.
[2024-09-12]	SOP-SWIFT_WIRE-9079	Action: Deprecate User: admin_50 Hash: 71a9de96 Status: Validated by external auditor.
[2024-11-28]	SOP-HR_OPS-7904	Action: Review User: admin_28 Hash: 71e7de06 Status: Validated by external auditor.
[2024-04-11]	SOP-LENDING-8203	Action: Audit User: admin_60 Hash: 0001f3de Status: Validated by external auditor.
[2024-02-24]	SOP-SWIFT_WIRE-4480	Action: Deprecate User: admin_76 Hash: 883b8006 Status: Validated by external auditor.
[2024-04-17]	SOP-LENDING-8766	Action: Create User: admin_86 Hash: e21c63c4 Status: Validated by external auditor.
[2024-04-02]	SOP-LENDING-8072	Action: Deprecate User: admin_95 Hash: d05763bd Status: Validated by external auditor.
[2024-06-03]	SOP-COMPLIANCE-1449	Action: Update User: admin_26 Hash: 0b03c91a Status: Validated by external auditor.
[2024-07-18]	SOP-LENDING-6278	Action: Review User: admin_93 Hash: 4eb0b9e5 Status: Validated by external auditor.
[2024-11-21]	SOP-IT_SEC-5979	Action: Update User: admin_25 Hash: f7c79c25 Status: Validated by external auditor.
[2024-08-19]	SOP-COMPLIANCE-8668	Action: Audit User: admin_95 Hash: fec8f3c8 Status: Validated by external auditor.

[2024-10-13]	SOP-HR_OPS-7527	Action: Review	User: admin_60	Hash: cd892ccf	Status: Validated by external auditor.
[2024-07-07]	SOP-COMPLIANCE-5897	Action: Create	User: admin_31	Hash: f56c6f10	Status: Validated by external auditor.
[2024-04-04]	SOP-COMPLIANCE-1449	Action: Review	User: admin_16	Hash: 2ddaf74e	Status: Validated by external auditor.
[2024-04-20]	SOP-LENDING-3662	Action: Deprecate	User: admin_39	Hash: da6ad1c3	Status: Validated by external auditor.
[2024-03-24]	SOP-LENDING-7701	Action: Update	User: admin_65	Hash: 5eb5c687	Status: Validated by external auditor.
[2024-03-01]	SOP-COMPLIANCE-9560	Action: Update	User: admin_96	Hash: aff99300	Status: Validated by external auditor.
[2024-07-14]	SOP-HR_OPS-2477	Action: Deprecate	User: admin_85	Hash: a6d0048c	Status: Validated by external auditor.
[2024-12-10]	SOP-COMPLIANCE-8087	Action: Update	User: admin_82	Hash: cf4e4025	Status: Validated by external auditor.
[2024-02-12]	SOP-LENDING-4679	Action: Deprecate	User: admin_23	Hash: 59ab7450	Status: Validated by external auditor.
[2024-05-05]	SOP-COMPLIANCE-3289	Action: Deprecate	User: admin_77	Hash: 42d97ac3	Status: Validated by external auditor.
[2024-10-20]	SOP-SWIFT_WIRE-4407	Action: Audit	User: admin_79	Hash: dabd0935	Status: Validated by external auditor.
[2024-09-10]	SOP-SWIFT_WIRE-4458	Action: Audit	User: admin_99	Hash: f8bdcf39	Status: Validated by external auditor.
[2024-07-17]	SOP-SWIFT_WIRE-5090	Action: Create	User: admin_26	Hash: 02bc8207	Status: Validated by external auditor.
[2024-04-02]	SOP-COMPLIANCE-2268	Action: Audit	User: admin_15	Hash: 3dcd96b0	Status: Validated by external auditor.
[2024-02-28]	SOP-IT_SEC-5821	Action: Audit	User: admin_97	Hash: f08a92d6	Status: Validated by external auditor.
[2024-10-14]	SOP-IT_SEC-5644	Action: Update	User: admin_57	Hash: 09e99f5f	Status: Validated by external auditor.
[2024-08-05]	SOP-SWIFT_WIRE-8309	Action: Deprecate	User: admin_10	Hash: f66d8c9e	Status: Validated by external auditor.
[2024-08-28]	SOP-LENDING-4834	Action: Audit	User: admin_83	Hash: 2f367619	Status: Validated by external auditor.
[2024-02-24]	SOP-SWIFT_WIRE-6101	Action: Review	User: admin_28	Hash: 5faf3dff	Status: Validated by external auditor.
[2024-11-09]	SOP-LENDING-1486	Action: Review	User: admin_88	Hash: 2cc55809	Status: Validated by external auditor.
[2024-11-01]	SOP-HR_OPS-1965	Action: Review	User: admin_17	Hash: 21ae20cd	Status: Validated by external auditor.
[2024-01-08]	SOP-SWIFT_WIRE-4616	Action: Review	User: admin_12	Hash: f87f8485	Status: Validated by external auditor.
[2024-06-05]	SOP-SWIFT_WIRE-7095	Action: Deprecate	User: admin_33	Hash: d3a27da6	Status: Validated by external auditor.
[2024-02-06]	SOP-COMPLIANCE-4764	Action: Update	User: admin_97	Hash: 224ad884	Status: Validated by external auditor.
[2024-02-09]	SOP-SWIFT_WIRE-7035	Action: Audit	User: admin_82	Hash: 8700ed3d	Status: Validated by external auditor.
[2024-09-09]	SOP-LENDING-5316	Action: Update	User: admin_69	Hash: 1ba2d305	Status:

Validated by external auditor.

[2024-09-07] SOP-IT_SEC-4212 | Action: Update | User: admin_74 | Hash: c8c98ed0 | Status: Validated by external auditor.

[2024-04-02] SOP-SWIFT_WIRE-4110 | Action: Deprecate | User: admin_16 | Hash: d2f50641 | Status: Validated by external auditor.

[2024-08-25] SOP-IT_SEC-8414 | Action: Create | User: admin_28 | Hash: 6693b304 | Status: Validated by external auditor.

[2024-11-26] SOP-LENDING-1869 | Action: Audit | User: admin_92 | Hash: 6c64a790 | Status: Validated by external auditor.

[2024-12-18] SOP-LENDING-8691 | Action: Review | User: admin_19 | Hash: 85befec9 | Status: Validated by external auditor.

[2024-01-17] SOP-SWIFT_WIRE-3882 | Action: Update | User: admin_69 | Hash: a9fleabb | Status: Validated by external auditor.

[2024-06-14] SOP-SWIFT_WIRE-2886 | Action: Deprecate | User: admin_84 | Hash: 7e495634 | Status: Validated by external auditor.

[2024-03-22] SOP-COMPLIANCE-5018 | Action: Update | User: admin_95 | Hash: eaeee51b1 | Status: Validated by external auditor.

[2024-03-08] SOP-HR_OPS-2515 | Action: Audit | User: admin_26 | Hash: fe7cc1d2 | Status: Validated by external auditor.

[2024-07-16] SOP-HR_OPS-4524 | Action: Create | User: admin_38 | Hash: 141c2d6b | Status: Validated by external auditor.

[2024-07-18] SOP-LENDING-5287 | Action: Create | User: admin_83 | Hash: e35746b2 | Status: Validated by external auditor.

[2024-03-28] SOP-LENDING-1669 | Action: Update | User: admin_18 | Hash: fcfcaddb | Status: Validated by external auditor.

[2024-02-06] SOP-SWIFT_WIRE-3824 | Action: Update | User: admin_17 | Hash: f6d87f60 | Status: Validated by external auditor.

[2024-04-12] SOP-SWIFT_WIRE-6687 | Action: Review | User: admin_47 | Hash: addc309f | Status: Validated by external auditor.

[2024-07-20] SOP-COMPLIANCE-4739 | Action: Deprecate | User: admin_65 | Hash: 43fc2696 | Status: Validated by external auditor.

[2024-04-12] SOP-LENDING-5106 | Action: Audit | User: admin_30 | Hash: 04c29695 | Status: Validated by external auditor.

[2024-05-26] SOP-IT_SEC-3565 | Action: Create | User: admin_91 | Hash: f7bd36c8 | Status: Validated by external auditor.

[2024-08-27] SOP-HR_OPS-1215 | Action: Create | User: admin_13 | Hash: a6e5d200 | Status: Validated by external auditor.

[2024-11-07] SOP-SWIFT_WIRE-3920 | Action: Audit | User: admin_98 | Hash: 5225bd91 | Status: Validated by external auditor.

[2024-01-03] SOP-HR_OPS-1403 | Action: Review | User: admin_42 | Hash: 8c4ac0c2 | Status: Validated by external auditor.

[2024-09-09] SOP-COMPLIANCE-5774 | Action: Create | User: admin_36 | Hash: c17926e3 | Status: Validated by external auditor.

[2024-12-26] SOP-HR_OPS-2878 | Action: Deprecate | User: admin_36 | Hash: 994e4d72 | Status: Validated by external auditor.

[2024-01-03] SOP-COMPLIANCE-5159 | Action: Review | User: admin_91 | Hash: e6dfdf5fa | Status: Validated by external auditor.

[2024-10-27] SOP-HR_OPS-4797 | Action: Audit | User: admin_34 | Hash: 9742ab38 | Status: Validated by external auditor.

[2024-01-22] SOP-SWIFT_WIRE-4769 | Action: Create | User: admin_10 | Hash: 66c2ebc2 | Status: Validated by external auditor.

[2024-07-01] SOP-HR_OPS-1171	Action: Audit	User: admin_57	Hash: c0c0b6ed	Status: Validated by external auditor.
[2024-05-18] SOP-SWIFT_WIRE-2629	Action: Audit	User: admin_93	Hash: ea2dedde	Status: Validated by external auditor.
[2024-12-24] SOP-HR_OPS-5508	Action: Update	User: admin_37	Hash: 16ac0395	Status: Validated by external auditor.
[2024-06-05] SOP-IT_SEC-2395	Action: Deprecate	User: admin_73	Hash: 4886962a	Status: Validated by external auditor.
[2024-03-12] SOP-LENDING-5193	Action: Update	User: admin_92	Hash: 7bb219db	Status: Validated by external auditor.
[2024-12-05] SOP-COMPLIANCE-6015	Action: Review	User: admin_14	Hash: c5970b80	Status: Validated by external auditor.
[2024-05-12] SOP-COMPLIANCE-2240	Action: Deprecate	User: admin_17	Hash: a900043e	Status: Validated by external auditor.
[2024-12-07] SOP-SWIFT_WIRE-3851	Action: Create	User: admin_35	Hash: 20860079	Status: Validated by external auditor.
[2024-05-20] SOP-IT_SEC-3771	Action: Audit	User: admin_47	Hash: dd44700a	Status: Validated by external auditor.
[2024-02-11] SOP-IT_SEC-8152	Action: Audit	User: admin_72	Hash: 4663c078	Status: Validated by external auditor.
[2024-05-11] SOP-IT_SEC-8753	Action: Deprecate	User: admin_43	Hash: 2bf47d6f	Status: Validated by external auditor.
[2024-10-20] SOP-COMPLIANCE-2892	Action: Review	User: admin_50	Hash: 5517a25c	Status: Validated by external auditor.
[2024-04-07] SOP-LENDING-1759	Action: Deprecate	User: admin_59	Hash: 094665c6	Status: Validated by external auditor.
[2024-09-21] SOP-HR_OPS-6714	Action: Update	User: admin_55	Hash: d5256b2d	Status: Validated by external auditor.
[2024-04-23] SOP-LENDING-4633	Action: Update	User: admin_68	Hash: 87b0c4a3	Status: Validated by external auditor.
[2024-10-21] SOP-SWIFT_WIRE-6679	Action: Deprecate	User: admin_28	Hash: 32cb07f7	Status: Validated by external auditor.
[2024-08-24] SOP-COMPLIANCE-5757	Action: Deprecate	User: admin_77	Hash: 4c42e205	Status: Validated by external auditor.
[2024-11-25] SOP-COMPLIANCE-3746	Action: Deprecate	User: admin_29	Hash: 34d818fc	Status: Validated by external auditor.
[2024-01-14] SOP-HR_OPS-4219	Action: Audit	User: admin_52	Hash: fed63b01	Status: Validated by external auditor.
[2024-05-15] SOP-SWIFT_WIRE-9542	Action: Review	User: admin_32	Hash: 44ef99c7	Status: Validated by external auditor.
[2024-11-06] SOP-HR_OPS-5400	Action: Review	User: admin_16	Hash: 9ff67be3	Status: Validated by external auditor.
[2024-07-23] SOP-LENDING-4241	Action: Create	User: admin_72	Hash: 3aeb2bb2	Status: Validated by external auditor.
[2024-02-25] SOP-IT_SEC-9481	Action: Audit	User: admin_63	Hash: 1a6fe827	Status: Validated by external auditor.
[2024-10-17] SOP-IT_SEC-1774	Action: Deprecate	User: admin_34	Hash: d68f25bc	Status: Validated by external auditor.
[2024-05-06] SOP-HR_OPS-7462	Action: Audit	User: admin_85	Hash: 031a8cfb	Status: Validated by external auditor.
[2024-10-12] SOP-LENDING-6468	Action: Create	User: admin_70	Hash: d8915a4b	Status:

Validated by external auditor.

[2024-08-28] SOP-HR_OPS-5912 | Action: Review | User: admin_51 | Hash: b0255848 | Status:

Validated by external auditor.

[2024-11-18] SOP-LENDING-2322 | Action: Audit | User: admin_66 | Hash: 4a9eeaf1 | Status:

Validated by external auditor.

[2024-05-11] SOP-LENDING-9724 | Action: Update | User: admin_45 | Hash: 079eb9fa | Status:

Validated by external auditor.

[2024-04-11] SOP-SWIFT_WIRE-3992 | Action: Audit | User: admin_27 | Hash: f247ec4a | Status:

Validated by external auditor.

[2024-07-04] SOP-LENDING-5894 | Action: Deprecate | User: admin_72 | Hash: d97efa7b | Status:

Validated by external auditor.

[2024-04-22] SOP-SWIFT_WIRE-8520 | Action: Create | User: admin_72 | Hash: d3d0665e | Status:

Validated by external auditor.

[2024-05-08] SOP-HR_OPS-9914 | Action: Deprecate | User: admin_27 | Hash: 51bc630f | Status:

Validated by external auditor.

[2024-07-03] SOP-IT_SEC-9617 | Action: Deprecate | User: admin_56 | Hash: 7eb13e14 | Status:

Validated by external auditor.

[2024-02-25] SOP-COMPLIANCE-1066 | Action: Audit | User: admin_10 | Hash: 17542fea | Status:

Validated by external auditor.

[2024-01-21] SOP-HR_OPS-4882 | Action: Deprecate | User: admin_11 | Hash: d255edd3 | Status:

Validated by external auditor.

[2024-04-17] SOP-IT_SEC-7457 | Action: Update | User: admin_19 | Hash: 9a588020 | Status:

Validated by external auditor.

[2024-05-07] SOP-IT_SEC-5605 | Action: Deprecate | User: admin_65 | Hash: 331c6826 | Status:

Validated by external auditor.

[2024-08-02] SOP-LENDING-2201 | Action: Review | User: admin_60 | Hash: e9d51f6e | Status:

Validated by external auditor.

[2024-02-10] SOP-COMPLIANCE-7381 | Action: Create | User: admin_34 | Hash: 75238518 | Status:

Validated by external auditor.

[2024-10-01] SOP-HR_OPS-8830 | Action: Update | User: admin_79 | Hash: 9b75efa6 | Status:

Validated by external auditor.

[2024-06-15] SOP-IT_SEC-7732 | Action: Update | User: admin_97 | Hash: aa8983e3 | Status:

Validated by external auditor.

[2024-09-26] SOP-HR_OPS-5287 | Action: Create | User: admin_35 | Hash: 748e235e | Status:

Validated by external auditor.

[2024-01-22] SOP-SWIFT_WIRE-5533 | Action: Create | User: admin_96 | Hash: aabc5072 | Status:

Validated by external auditor.

[2024-12-04] SOP-LENDING-4299 | Action: Review | User: admin_13 | Hash: 6c9d32a5 | Status:

Validated by external auditor.

[2024-03-16] SOP-HR_OPS-8049 | Action: Deprecate | User: admin_12 | Hash: cd8c16cc | Status:

Validated by external auditor.

[2024-03-21] SOP-HR_OPS-2270 | Action: Review | User: admin_82 | Hash: adf96d0c | Status:

Validated by external auditor.

[2024-07-07] SOP-IT_SEC-8584 | Action: Audit | User: admin_97 | Hash: 245ee864 | Status: Validated

by external auditor.

[2024-12-11] SOP-SWIFT_WIRE-3277 | Action: Audit | User: admin_31 | Hash: 5e23c338 | Status:

Validated by external auditor.

[2024-02-19] SOP-IT_SEC-9887 | Action: Update | User: admin_88 | Hash: adf86758 | Status:

Validated by external auditor.

[2024-07-28] SOP-COMPLIANCE-7085 | Action: Create | User: admin_73 | Hash: 925cc4a8 | Status:

Validated by external auditor.

[2024-05-17]	SOP-LENDING-9042	Action: Create User: admin_72 Hash: 77198790 Status: Validated by external auditor.
[2024-05-16]	SOP-SWIFT_WIRE-2291	Action: Update User: admin_78 Hash: 024db2b5 Status: Validated by external auditor.
[2024-02-27]	SOP-SWIFT_WIRE-9008	Action: Update User: admin_43 Hash: c4003b4c Status: Validated by external auditor.
[2024-12-22]	SOP-IT_SEC-4337	Action: Review User: admin_53 Hash: ec50e348 Status: Validated by external auditor.
[2024-08-17]	SOP-COMPLIANCE-9318	Action: Audit User: admin_49 Hash: 72cdffbd Status: Validated by external auditor.
[2024-08-23]	SOP-HR_OPS-8006	Action: Deprecate User: admin_88 Hash: dfb497a0 Status: Validated by external auditor.
[2024-07-12]	SOP-IT_SEC-8343	Action: Update User: admin_71 Hash: 217c5ce5 Status: Validated by external auditor.
[2024-04-26]	SOP-IT_SEC-5068	Action: Create User: admin_51 Hash: c2fb3ebe Status: Validated by external auditor.
[2024-01-15]	SOP-IT_SEC-8846	Action: Create User: admin_85 Hash: 44dcc2ff Status: Validated by external auditor.
[2024-12-06]	SOP-HR_OPS-7265	Action: Deprecate User: admin_46 Hash: ff881787 Status: Validated by external auditor.
[2024-05-23]	SOP-IT_SEC-6719	Action: Create User: admin_88 Hash: 80128ebc Status: Validated by external auditor.
[2024-08-16]	SOP-SWIFT_WIRE-1178	Action: Audit User: admin_95 Hash: 12761ca4 Status: Validated by external auditor.
[2024-12-06]	SOP-SWIFT_WIRE-2196	Action: Audit User: admin_98 Hash: 0fee5006 Status: Validated by external auditor.
[2024-12-02]	SOP-IT_SEC-8739	Action: Deprecate User: admin_34 Hash: 4ff8023b Status: Validated by external auditor.
[2024-05-07]	SOP-LENDING-1812	Action: Create User: admin_61 Hash: c768eb75 Status: Validated by external auditor.
[2024-09-13]	SOP-LENDING-5483	Action: Audit User: admin_83 Hash: f140c9a2 Status: Validated by external auditor.
[2024-11-13]	SOP-SWIFT_WIRE-1414	Action: Audit User: admin_83 Hash: 4d27d286 Status: Validated by external auditor.
[2024-08-16]	SOP-HR_OPS-5825	Action: Create User: admin_77 Hash: 47a5a835 Status: Validated by external auditor.
[2024-02-22]	SOP-SWIFT_WIRE-9519	Action: Deprecate User: admin_74 Hash: cb0489b8 Status: Validated by external auditor.
[2024-01-17]	SOP-LENDING-1794	Action: Update User: admin_90 Hash: ef0d3760 Status: Validated by external auditor.
[2024-09-24]	SOP-SWIFT_WIRE-6737	Action: Update User: admin_47 Hash: b9842970 Status: Validated by external auditor.
[2024-12-26]	SOP-LENDING-2370	Action: Review User: admin_10 Hash: 4935dba7 Status: Validated by external auditor.
[2024-12-20]	SOP-IT_SEC-5965	Action: Audit User: admin_21 Hash: f5476f5f Status: Validated by external auditor.
[2024-08-19]	SOP-SWIFT_WIRE-6740	Action: Create User: admin_53 Hash: 7a6f1a47 Status: Validated by external auditor.
[2024-12-25]	SOP-LENDING-3985	Action: Update User: admin_65 Hash: cb7f557b Status: Validated by external auditor.
[2024-07-01]	SOP-COMPLIANCE-5296	Action: Update User: admin_55 Hash: 8e53f2c9 Status:

Validated by external auditor.

[2024-07-06] SOP-COMPLIANCE-6488 | Action: Deprecate | User: admin_28 | Hash: 4e48b0f8 | Status: Validated by external auditor.

[2024-08-15] SOP-HR_OPS-6339 | Action: Audit | User: admin_49 | Hash: 53b67e6d | Status: Validated by external auditor.

[2024-09-10] SOP-IT_SEC-7984 | Action: Audit | User: admin_81 | Hash: 5a9a0839 | Status: Validated by external auditor.

[2024-12-24] SOP-IT_SEC-4205 | Action: Review | User: admin_56 | Hash: 52a20ece | Status: Validated by external auditor.

[2024-09-10] SOP-HR_OPS-9781 | Action: Deprecate | User: admin_41 | Hash: 6ceb9106 | Status: Validated by external auditor.

[2024-07-09] SOP-HR_OPS-5796 | Action: Deprecate | User: admin_10 | Hash: ad53a7e0 | Status: Validated by external auditor.

[2024-03-04] SOP-LENDING-7071 | Action: Deprecate | User: admin_68 | Hash: fc5c233e | Status: Validated by external auditor.

[2024-02-26] SOP-HR_OPS-4659 | Action: Deprecate | User: admin_59 | Hash: 85a4259c | Status: Validated by external auditor.

[2024-06-09] SOP-COMPLIANCE-7397 | Action: Audit | User: admin_61 | Hash: 6c4cea6d | Status: Validated by external auditor.

[2024-10-18] SOP-IT_SEC-7517 | Action: Deprecate | User: admin_79 | Hash: 095e808e | Status: Validated by external auditor.

[2024-07-18] SOP-HR_OPS-9713 | Action: Update | User: admin_49 | Hash: 07f66dac | Status: Validated by external auditor.

[2024-05-07] SOP-IT_SEC-8138 | Action: Review | User: admin_66 | Hash: af350e29 | Status: Validated by external auditor.

[2024-07-08] SOP-SWIFT_WIRE-7724 | Action: Update | User: admin_18 | Hash: bc405e04 | Status: Validated by external auditor.

[2024-04-13] SOP-COMPLIANCE-3817 | Action: Deprecate | User: admin_35 | Hash: 1c624612 | Status: Validated by external auditor.

[2024-05-22] SOP-LENDING-8378 | Action: Review | User: admin_27 | Hash: f859b7d8 | Status: Validated by external auditor.

[2024-04-19] SOP-COMPLIANCE-7698 | Action: Create | User: admin_34 | Hash: 688f472a | Status: Validated by external auditor.

[2024-11-17] SOP-IT_SEC-7966 | Action: Audit | User: admin_87 | Hash: fd099c1f | Status: Validated by external auditor.

[2024-05-18] SOP-HR_OPS-5221 | Action: Update | User: admin_34 | Hash: 2b63a4e8 | Status: Validated by external auditor.

[2024-12-05] SOP-COMPLIANCE-2339 | Action: Deprecate | User: admin_79 | Hash: 124550db | Status: Validated by external auditor.

[2024-06-26] SOP-LENDING-6528 | Action: Update | User: admin_90 | Hash: e935af70 | Status: Validated by external auditor.

[2024-03-19] SOP-LENDING-7017 | Action: Audit | User: admin_51 | Hash: bc423dd9 | Status: Validated by external auditor.

[2024-06-02] SOP-LENDING-1114 | Action: Audit | User: admin_64 | Hash: 92c0dbf8 | Status: Validated by external auditor.

[2024-01-26] SOP-LENDING-4919 | Action: Create | User: admin_65 | Hash: 757cd7da | Status: Validated by external auditor.

[2024-03-03] SOP-LENDING-7381 | Action: Create | User: admin_37 | Hash: db162cf2 | Status: Validated by external auditor.

[2024-12-16] SOP-LENDING-7749 | Action: Audit | User: admin_88 | Hash: c40bffeb | Status: Validated by external auditor.

[2024-10-28] SOP-IT_SEC-6728 Action: Audit User: admin_47 Hash: 25f50c29 Status: Validated by external auditor.
[2024-01-10] SOP-IT_SEC-4499 Action: Audit User: admin_85 Hash: ab92b899 Status: Validated by external auditor.
[2024-04-02] SOP-LENDING-5654 Action: Audit User: admin_74 Hash: ffd97e3e Status: Validated by external auditor.
[2024-11-17] SOP-IT_SEC-2357 Action: Deprecate User: admin_13 Hash: 69ece6e8 Status: Validated by external auditor.
[2024-07-23] SOP-COMPLIANCE-4233 Action: Create User: admin_53 Hash: b3627ddc Status: Validated by external auditor.
[2024-07-17] SOP-COMPLIANCE-6706 Action: Deprecate User: admin_76 Hash: 6c7d885a Status: Validated by external auditor.
[2024-01-12] SOP-HR_OPS-9281 Action: Review User: admin_25 Hash: 88ed56cb Status: Validated by external auditor.
[2024-07-10] SOP-IT_SEC-6434 Action: Create User: admin_32 Hash: 01b3b3cb Status: Validated by external auditor.
[2024-07-03] SOP-HR_OPS-5399 Action: Deprecate User: admin_40 Hash: 885b53a0 Status: Validated by external auditor.
[2024-03-20] SOP-SWIFT_WIRE-2478 Action: Deprecate User: admin_82 Hash: 75e87630 Status: Validated by external auditor.
[2024-07-19] SOP-COMPLIANCE-9823 Action: Update User: admin_24 Hash: daa743f0 Status: Validated by external auditor.
[2024-09-24] SOP-SWIFT_WIRE-7353 Action: Review User: admin_90 Hash: 24cf2879 Status: Validated by external auditor.
[2024-08-19] SOP-LENDING-6133 Action: Deprecate User: admin_19 Hash: 30d23cdc Status: Validated by external auditor.
[2024-10-07] SOP-SWIFT_WIRE-4300 Action: Create User: admin_46 Hash: 63fdc94a Status: Validated by external auditor.
[2024-02-13] SOP-HR_OPS-4483 Action: Update User: admin_37 Hash: 39c666e0 Status: Validated by external auditor.
[2024-04-08] SOP-IT_SEC-1027 Action: Create User: admin_12 Hash: 5b250d40 Status: Validated by external auditor.
[2024-01-25] SOP-SWIFT_WIRE-7460 Action: Audit User: admin_67 Hash: f7834f32 Status: Validated by external auditor.
[2024-01-26] SOP-HR_OPS-6265 Action: Update User: admin_24 Hash: 586414f7 Status: Validated by external auditor.
[2024-05-16] SOP-IT_SEC-3756 Action: Create User: admin_37 Hash: 7140413b Status: Validated by external auditor.
[2024-12-08] SOP-HR_OPS-1815 Action: Review User: admin_93 Hash: 71dd55bc Status: Validated by external auditor.
[2024-02-25] SOP-COMPLIANCE-6581 Action: Review User: admin_26 Hash: b646b156 Status: Validated by external auditor.
[2024-05-23] SOP-COMPLIANCE-5278 Action: Review User: admin_95 Hash: 3f20dc8a Status: Validated by external auditor.
[2024-02-22] SOP-LENDING-5474 Action: Audit User: admin_19 Hash: a409b28e Status: Validated by external auditor.
[2024-06-20] SOP-COMPLIANCE-3779 Action: Review User: admin_92 Hash: 0275ff8f Status: Validated by external auditor.
[2024-07-12] SOP-COMPLIANCE-4237 Action: Deprecate User: admin_92 Hash: 3a4f04c5 Status: Validated by external auditor.
[2024-03-11] SOP-IT_SEC-4416 Action: Review User: admin_46 Hash: 69b77f4a Status:

Validated by external auditor.

[2024-05-14] SOP-SWIFT_WIRE-8858 | Action: Audit | User: admin_32 | Hash: e043d881 | Status:
Validated by external auditor.

[2024-02-22] SOP-LENDING-8914 | Action: Review | User: admin_35 | Hash: a890de75 | Status:
Validated by external auditor.

[2024-04-14] SOP-HR_OPS-1203 | Action: Deprecate | User: admin_63 | Hash: 63105071 | Status:
Validated by external auditor.

[2024-06-12] SOP-IT_SEC-9198 | Action: Create | User: admin_71 | Hash: b28d5527 | Status:
Validated by external auditor.

[2024-01-12] SOP-LENDING-6877 | Action: Update | User: admin_34 | Hash: 279015da | Status:
Validated by external auditor.

[2024-02-15] SOP-HR_OPS-1454 | Action: Update | User: admin_29 | Hash: b6e2de8f | Status:
Validated by external auditor.

[2024-06-01] SOP-LENDING-8994 | Action: Update | User: admin_19 | Hash: 0a7b02b0 | Status:
Validated by external auditor.

[2024-04-09] SOP-SWIFT_WIRE-4105 | Action: Create | User: admin_74 | Hash: d770ca4a | Status:
Validated by external auditor.

[2024-07-02] SOP-SWIFT_WIRE-2038 | Action: Audit | User: admin_53 | Hash: ea811b13 | Status:
Validated by external auditor.

[2024-05-26] SOP-SWIFT_WIRE-8710 | Action: Audit | User: admin_78 | Hash: e5c8f70e | Status:
Validated by external auditor.

[2024-01-15] SOP-LENDING-1483 | Action: Deprecate | User: admin_55 | Hash: edb3aba7 | Status:
Validated by external auditor.

[2024-01-28] SOP-HR_OPS-8221 | Action: Deprecate | User: admin_35 | Hash: 1ad32ded | Status:
Validated by external auditor.

[2024-04-22] SOP-SWIFT_WIRE-8891 | Action: Create | User: admin_49 | Hash: 4426d5ea | Status:
Validated by external auditor.

[2024-07-07] SOP-SWIFT_WIRE-6687 | Action: Review | User: admin_47 | Hash: 8905ba14 | Status:
Validated by external auditor.

[2024-07-16] SOP-LENDING-2710 | Action: Deprecate | User: admin_85 | Hash: 2512ca31 | Status:
Validated by external auditor.

[2024-12-11] SOP-LENDING-4784 | Action: Update | User: admin_49 | Hash: ae184a78 | Status:
Validated by external auditor.

[2024-05-10] SOP-COMPLIANCE-5463 | Action: Deprecate | User: admin_80 | Hash: ea49e4fb | Status:
Validated by external auditor.

[2024-09-12] SOP-COMPLIANCE-8074 | Action: Create | User: admin_60 | Hash: 251be72b | Status:
Validated by external auditor.

[2024-11-24] SOP-COMPLIANCE-6372 | Action: Review | User: admin_99 | Hash: 13d4f33b | Status:
Validated by external auditor.

[2024-02-26] SOP-LENDING-8837 | Action: Audit | User: admin_65 | Hash: aca19d57 | Status:
Validated by external auditor.

[2024-06-17] SOP-LENDING-8669 | Action: Update | User: admin_72 | Hash: 0dbfa7ea | Status:
Validated by external auditor.

[2024-02-08] SOP-SWIFT_WIRE-2554 | Action: Create | User: admin_99 | Hash: 43ad97b7 | Status:
Validated by external auditor.

[2024-08-26] SOP-SWIFT_WIRE-1077 | Action: Audit | User: admin_47 | Hash: 3828cd52 | Status:
Validated by external auditor.

[2024-06-11] SOP-LENDING-3502 | Action: Review | User: admin_23 | Hash: 101e1a11 | Status:
Validated by external auditor.

[2024-01-08] SOP-LENDING-5656 | Action: Audit | User: admin_82 | Hash: 100d6874 | Status:
Validated by external auditor.

[2024-05-08]	SOP-LENDING-3049	Action: Audit User: admin_50 Hash: facefc30 Status: Validated by external auditor.
[2024-03-12]	SOP-HR_OPS-7654	Action: Audit User: admin_73 Hash: celaf3a3 Status: Validated by external auditor.
[2024-05-28]	SOP-SWIFT_WIRE-5885	Action: Create User: admin_37 Hash: 501d1b23 Status: Validated by external auditor.
[2024-01-15]	SOP-COMPLIANCE-4185	Action: Create User: admin_68 Hash: a87db100 Status: Validated by external auditor.
[2024-02-13]	SOP-HR_OPS-1241	Action: Update User: admin_75 Hash: 33ac6d90 Status: Validated by external auditor.
[2024-10-07]	SOP-IT_SEC-8781	Action: Review User: admin_49 Hash: 8e478d61 Status: Validated by external auditor.
[2024-09-27]	SOP-IT_SEC-6720	Action: Create User: admin_62 Hash: 49a80cc5 Status: Validated by external auditor.
[2024-12-15]	SOP-IT_SEC-2172	Action: Review User: admin_10 Hash: cf0db7fe Status: Validated by external auditor.
[2024-10-15]	SOP-HR_OPS-5355	Action: Create User: admin_68 Hash: a3303da2 Status: Validated by external auditor.
[2024-12-11]	SOP-IT_SEC-5149	Action: Create User: admin_23 Hash: f09d6f3b Status: Validated by external auditor.
[2024-01-12]	SOP-IT_SEC-6519	Action: Update User: admin_68 Hash: f2873e98 Status: Validated by external auditor.
[2024-09-26]	SOP-HR_OPS-3291	Action: Review User: admin_42 Hash: 9c64ab44 Status: Validated by external auditor.
[2024-04-27]	SOP-SWIFT_WIRE-9981	Action: Update User: admin_59 Hash: 80ca98ed Status: Validated by external auditor.
[2024-11-24]	SOP-IT_SEC-5380	Action: Review User: admin_99 Hash: c57a9fb9 Status: Validated by external auditor.
[2024-04-18]	SOP-SWIFT_WIRE-5040	Action: Review User: admin_64 Hash: deee9bb0 Status: Validated by external auditor.
[2024-10-16]	SOP-LENDING-4438	Action: Audit User: admin_79 Hash: 5d2ca584 Status: Validated by external auditor.
[2024-10-01]	SOP-IT_SEC-2013	Action: Review User: admin_54 Hash: bda7ff66 Status: Validated by external auditor.
[2024-04-11]	SOP-COMPLIANCE-3582	Action: Deprecate User: admin_58 Hash: 1c701563 Status: Validated by external auditor.
[2024-11-28]	SOP-SWIFT_WIRE-4315	Action: Deprecate User: admin_42 Hash: 75adf1e7 Status: Validated by external auditor.
[2024-11-08]	SOP-SWIFT_WIRE-5824	Action: Update User: admin_75 Hash: d78aa0c7 Status: Validated by external auditor.
[2024-11-28]	SOP-LENDING-5235	Action: Update User: admin_66 Hash: 84f46182 Status: Validated by external auditor.
[2024-07-14]	SOP-IT_SEC-8680	Action: Audit User: admin_83 Hash: 1adef4d4 Status: Validated by external auditor.
[2024-02-16]	SOP-SWIFT_WIRE-6321	Action: Review User: admin_88 Hash: e91fcc3a Status: Validated by external auditor.
[2024-10-27]	SOP-HR_OPS-9844	Action: Deprecate User: admin_40 Hash: 704898cb Status: Validated by external auditor.
[2024-01-09]	SOP-HR_OPS-2439	Action: Audit User: admin_51 Hash: 720475d3 Status: Validated by external auditor.
[2024-10-23]	SOP-LENDING-3429	Action: Audit User: admin_81 Hash: e4494423 Status:

Validated by external auditor.

[2024-01-23] SOP-SWIFT_WIRE-8485 | Action: Deprecate | User: admin_84 | Hash: d6849452 | Status: Validated by external auditor.

[2024-05-21] SOP-IT_SEC-2855 | Action: Update | User: admin_47 | Hash: f55bf4f6 | Status: Validated by external auditor.

[2024-06-06] SOP-HR_OPS-7240 | Action: Deprecate | User: admin_22 | Hash: d4802463 | Status: Validated by external auditor.

[2024-05-09] SOP-COMPLIANCE-9088 | Action: Update | User: admin_31 | Hash: 31cdbe5d | Status: Validated by external auditor.

[2024-10-27] SOP-IT_SEC-7920 | Action: Deprecate | User: admin_44 | Hash: 1b068b8d | Status: Validated by external auditor.

[2024-04-14] SOP-SWIFT_WIRE-3348 | Action: Review | User: admin_47 | Hash: 2d7ba85c | Status: Validated by external auditor.

[2024-04-01] SOP-COMPLIANCE-9342 | Action: Deprecate | User: admin_65 | Hash: 0d634dad | Status: Validated by external auditor.

[2024-02-11] SOP-HR_OPS-5905 | Action: Audit | User: admin_88 | Hash: 5ec03c05 | Status: Validated by external auditor.

[2024-06-21] SOP-IT_SEC-3613 | Action: Deprecate | User: admin_31 | Hash: 4b61b573 | Status: Validated by external auditor.

[2024-02-25] SOP-LENDING-4918 | Action: Update | User: admin_89 | Hash: 5ed4c0dc | Status: Validated by external auditor.

[2024-11-15] SOP-IT_SEC-2971 | Action: Review | User: admin_43 | Hash: e0c2e2da | Status: Validated by external auditor.

[2024-07-06] SOP-HR_OPS-5199 | Action: Deprecate | User: admin_75 | Hash: 44f35244 | Status: Validated by external auditor.

[2024-05-25] SOP-SWIFT_WIRE-9046 | Action: Update | User: admin_53 | Hash: 639ab688 | Status: Validated by external auditor.

[2024-02-09] SOP-IT_SEC-3610 | Action: Update | User: admin_55 | Hash: 0c773f1e | Status: Validated by external auditor.

[2024-05-03] SOP-SWIFT_WIRE-7662 | Action: Create | User: admin_21 | Hash: 10f4a820 | Status: Validated by external auditor.

[2024-09-10] SOP-COMPLIANCE-5940 | Action: Deprecate | User: admin_33 | Hash: fac52072 | Status: Validated by external auditor.

[2024-08-12] SOP-SWIFT_WIRE-6782 | Action: Deprecate | User: admin_15 | Hash: a24659eb | Status: Validated by external auditor.

[2024-11-24] SOP-COMPLIANCE-8784 | Action: Create | User: admin_44 | Hash: 2c93e126 | Status: Validated by external auditor.

[2024-11-08] SOP-SWIFT_WIRE-6658 | Action: Deprecate | User: admin_93 | Hash: 6df1d23e | Status: Validated by external auditor.

[2024-02-07] SOP-SWIFT_WIRE-5826 | Action: Audit | User: admin_90 | Hash: f6c7164b | Status: Validated by external auditor.

[2024-08-05] SOP-SWIFT_WIRE-8052 | Action: Update | User: admin_61 | Hash: 62bb3a48 | Status: Validated by external auditor.

[2024-11-09] SOP-HR_OPS-7301 | Action: Review | User: admin_34 | Hash: 5e5cb268 | Status: Validated by external auditor.

[2024-10-27] SOP-SWIFT_WIRE-4626 | Action: Audit | User: admin_74 | Hash: bc85f421 | Status: Validated by external auditor.

[2024-05-02] SOP-COMPLIANCE-6719 | Action: Audit | User: admin_79 | Hash: e7825963 | Status: Validated by external auditor.

[2024-12-27] SOP-SWIFT_WIRE-4197 | Action: Audit | User: admin_13 | Hash: 75e30ec2 | Status: Validated by external auditor.

[2024-07-02] SOP-COMPLIANCE-6023 | Action: Deprecate | User: admin_44 | Hash: bc2f4a83 | Status: Validated by external auditor.

[2024-11-09] SOP-IT_SEC-1439 | Action: Update | User: admin_62 | Hash: 59076c46 | Status: Validated by external auditor.

[2024-01-18] SOP-COMPLIANCE-8476 | Action: Deprecate | User: admin_50 | Hash: 7e64cb4c | Status: Validated by external auditor.

[2024-07-13] SOP-HR_OPS-9290 | Action: Audit | User: admin_12 | Hash: 0845b651 | Status: Validated by external auditor.

[2024-04-21] SOP-SWIFT_WIRE-5201 | Action: Create | User: admin_94 | Hash: f89454d2 | Status: Validated by external auditor.

[2024-07-17] SOP-COMPLIANCE-3725 | Action: Deprecate | User: admin_87 | Hash: 6e74c6a6 | Status: Validated by external auditor.

[2024-05-08] SOP-COMPLIANCE-9689 | Action: Review | User: admin_50 | Hash: 5fc26614 | Status: Validated by external auditor.

[2024-07-18] SOP-SWIFT_WIRE-7109 | Action: Audit | User: admin_66 | Hash: 0e921a12 | Status: Validated by external auditor.

[2024-02-19] SOP-SWIFT_WIRE-4973 | Action: Review | User: admin_63 | Hash: b3dc3203 | Status: Validated by external auditor.

[2024-05-21] SOP-LENDING-6042 | Action: Update | User: admin_22 | Hash: 8adc956d | Status: Validated by external auditor.

[2024-08-17] SOP-COMPLIANCE-4832 | Action: Update | User: admin_24 | Hash: aa9ec077 | Status: Validated by external auditor.

[2024-06-27] SOP-LENDING-8430 | Action: Audit | User: admin_64 | Hash: 00f1caf4 | Status: Validated by external auditor.

[2024-01-08] SOP-SWIFT_WIRE-8460 | Action: Deprecate | User: admin_33 | Hash: d2adf134 | Status: Validated by external auditor.

[2024-01-16] SOP-IT_SEC-6801 | Action: Update | User: admin_19 | Hash: 933bbbc8 | Status: Validated by external auditor.

[2024-06-04] SOP-COMPLIANCE-7202 | Action: Audit | User: admin_59 | Hash: 34495022 | Status: Validated by external auditor.

[2024-09-22] SOP-HR_OPS-2280 | Action: Review | User: admin_38 | Hash: e0237286 | Status: Validated by external auditor.

[2024-11-03] SOP-IT_SEC-2466 | Action: Review | User: admin_51 | Hash: 37cb2024 | Status: Validated by external auditor.

[2024-07-22] SOP-LENDING-1197 | Action: Review | User: admin_45 | Hash: 87aacfad | Status: Validated by external auditor.

[2024-04-24] SOP-COMPLIANCE-7769 | Action: Audit | User: admin_98 | Hash: 779196df | Status: Validated by external auditor.

[2024-05-22] SOP-SWIFT_WIRE-5662 | Action: Deprecate | User: admin_95 | Hash: 65304f50 | Status: Validated by external auditor.

[2024-04-12] SOP-IT_SEC-5421 | Action: Update | User: admin_37 | Hash: 0251e967 | Status: Validated by external auditor.

[2024-09-22] SOP-LENDING-9503 | Action: Deprecate | User: admin_49 | Hash: d97af290 | Status: Validated by external auditor.

[2024-08-23] SOP-COMPLIANCE-2904 | Action: Audit | User: admin_50 | Hash: 7e58ecc6 | Status: Validated by external auditor.

[2024-12-25] SOP-HR_OPS-8846 | Action: Deprecate | User: admin_64 | Hash: 225982bd | Status: Validated by external auditor.

[2024-01-07] SOP-SWIFT_WIRE-3495 | Action: Deprecate | User: admin_83 | Hash: 5dcbcad7 | Status: Validated by external auditor.

[2024-03-14] SOP-IT_SEC-2223 | Action: Create | User: admin_19 | Hash: d46fbf5d | Status:

Validated by external auditor.

[2024-07-18] SOP-COMPLIANCE-5738 | Action: Audit | User: admin_97 | Hash: cfalc355 | Status: Validated by external auditor.

[2024-10-21] SOP-IT_SEC-8832 | Action: Review | User: admin_47 | Hash: e43c87bf | Status: Validated by external auditor.

[2024-04-14] SOP-IT_SEC-6948 | Action: Audit | User: admin_93 | Hash: f0add9fd | Status: Validated by external auditor.

[2024-12-02] SOP-HR_OPS-6235 | Action: Update | User: admin_44 | Hash: f5275612 | Status: Validated by external auditor.

[2024-03-02] SOP-COMPLIANCE-5170 | Action: Update | User: admin_79 | Hash: 4ebbd58f | Status: Validated by external auditor.

[2024-08-10] SOP-LENDING-4153 | Action: Audit | User: admin_25 | Hash: cd897cf5 | Status: Validated by external auditor.

[2024-11-18] SOP-HR_OPS-1217 | Action: Review | User: admin_66 | Hash: 0aa5e2d4 | Status: Validated by external auditor.

[2024-11-11] SOP-HR_OPS-5518 | Action: Create | User: admin_82 | Hash: 32fea415 | Status: Validated by external auditor.

[2024-12-23] SOP-COMPLIANCE-8935 | Action: Update | User: admin_48 | Hash: a8cdbd3e | Status: Validated by external auditor.

[2024-06-21] SOP-SWIFT_WIRE-6937 | Action: Update | User: admin_71 | Hash: 4957f057 | Status: Validated by external auditor.

[2024-10-19] SOP-SWIFT_WIRE-4704 | Action: Audit | User: admin_52 | Hash: 307a07cd | Status: Validated by external auditor.

[2024-08-09] SOP-SWIFT_WIRE-3621 | Action: Audit | User: admin_11 | Hash: 021abdfc | Status: Validated by external auditor.

[2024-02-13] SOP-HR_OPS-3877 | Action: Update | User: admin_79 | Hash: dc5c42d5 | Status: Validated by external auditor.

[2024-02-09] SOP-HR_OPS-8519 | Action: Create | User: admin_61 | Hash: a723b012 | Status: Validated by external auditor.

[2024-02-23] SOP-LENDING-8459 | Action: Update | User: admin_44 | Hash: 76da64ef | Status: Validated by external auditor.

[2024-02-23] SOP-HR_OPS-3515 | Action: Update | User: admin_10 | Hash: fea0f0e7 | Status: Validated by external auditor.

[2024-08-12] SOP-HR_OPS-8519 | Action: Update | User: admin_29 | Hash: 50b7f5fd | Status: Validated by external auditor.

[2024-11-03] SOP-HR_OPS-7207 | Action: Review | User: admin_77 | Hash: 967a1ad9 | Status: Validated by external auditor.

[2024-06-08] SOP-HR_OPS-5736 | Action: Review | User: admin_70 | Hash: a910e1f3 | Status: Validated by external auditor.

[2024-05-14] SOP-SWIFT_WIRE-5733 | Action: Audit | User: admin_41 | Hash: 02cdcca0 | Status: Validated by external auditor.

[2024-05-13] SOP-LENDING-8959 | Action: Create | User: admin_12 | Hash: 1b0d577c | Status: Validated by external auditor.

[2024-08-03] SOP-HR_OPS-7067 | Action: Deprecate | User: admin_21 | Hash: 18d9ea60 | Status: Validated by external auditor.

[2024-04-12] SOP-HR_OPS-1267 | Action: Audit | User: admin_26 | Hash: d79b9760 | Status: Validated by external auditor.

[2024-11-26] SOP-HR_OPS-5796 | Action: Create | User: admin_97 | Hash: 5a26d59c | Status: Validated by external auditor.

[2024-02-03] SOP-IT_SEC-6553 | Action: Audit | User: admin_98 | Hash: 8005ea98 | Status: Validated by external auditor.

[2024-09-26]	SOP-COMPLIANCE-7911	Action: Review User: admin_17 Hash: 7df46905 Status: Validated by external auditor.
[2024-02-09]	SOP-SWIFT_WIRE-7333	Action: Update User: admin_70 Hash: fab5adf1 Status: Validated by external auditor.
[2024-10-13]	SOP-SWIFT_WIRE-7899	Action: Review User: admin_27 Hash: c8d2cd20 Status: Validated by external auditor.
[2024-03-15]	SOP-LENDING-7879	Action: Review User: admin_31 Hash: e990f3c7 Status: Validated by external auditor.
[2024-04-25]	SOP-LENDING-5690	Action: Audit User: admin_40 Hash: 65dd5055 Status: Validated by external auditor.
[2024-05-18]	SOP-IT_SEC-7259	Action: Create User: admin_95 Hash: c7e35b2f Status: Validated by external auditor.
[2024-08-07]	SOP-COMPLIANCE-1275	Action: Audit User: admin_65 Hash: 44972f8d Status: Validated by external auditor.
[2024-01-09]	SOP-LENDING-8120	Action: Update User: admin_85 Hash: c790ea69 Status: Validated by external auditor.
[2024-06-22]	SOP-IT_SEC-5998	Action: Update User: admin_72 Hash: cfefee31 Status: Validated by external auditor.
[2024-10-08]	SOP-SWIFT_WIRE-6113	Action: Update User: admin_84 Hash: 5569bc97 Status: Validated by external auditor.
[2024-07-06]	SOP-SWIFT_WIRE-6236	Action: Review User: admin_69 Hash: 70fe8ad4 Status: Validated by external auditor.
[2024-12-11]	SOP-COMPLIANCE-5923	Action: Update User: admin_65 Hash: e1417c7d Status: Validated by external auditor.
[2024-05-07]	SOP-IT_SEC-1911	Action: Update User: admin_41 Hash: ee5a7d3e Status: Validated by external auditor.
[2024-01-25]	SOP-COMPLIANCE-9620	Action: Review User: admin_49 Hash: adf3afdf0 Status: Validated by external auditor.
[2024-08-11]	SOP-COMPLIANCE-3673	Action: Create User: admin_53 Hash: d53ddb5e Status: Validated by external auditor.
[2024-02-27]	SOP-IT_SEC-9860	Action: Create User: admin_95 Hash: 52ab0b03 Status: Validated by external auditor.
[2024-08-04]	SOP-HR_OPS-8379	Action: Deprecate User: admin_84 Hash: 2aa065ad Status: Validated by external auditor.
[2024-04-27]	SOP-HR_OPS-7907	Action: Create User: admin_55 Hash: ea9520d0 Status: Validated by external auditor.
[2024-08-13]	SOP-HR_OPS-1606	Action: Create User: admin_26 Hash: a29a3c5a Status: Validated by external auditor.
[2024-10-25]	SOP-HR_OPS-9016	Action: Review User: admin_54 Hash: d1b14a2b Status: Validated by external auditor.
[2024-04-05]	SOP-COMPLIANCE-6235	Action: Audit User: admin_61 Hash: db1d3c1b Status: Validated by external auditor.
[2024-09-09]	SOP-LENDING-3549	Action: Deprecate User: admin_51 Hash: b9cb7af3 Status: Validated by external auditor.
[2024-04-11]	SOP-COMPLIANCE-2872	Action: Deprecate User: admin_59 Hash: a6b888bf Status: Validated by external auditor.
[2024-03-18]	SOP-HR_OPS-5432	Action: Create User: admin_27 Hash: 272ec5bf Status: Validated by external auditor.
[2024-03-16]	SOP-SWIFT_WIRE-7594	Action: Update User: admin_54 Hash: c66606d7 Status: Validated by external auditor.
[2024-06-19]	SOP-LENDING-2932	Action: Review User: admin_32 Hash: 44d45490 Status:

Validated by external auditor.

[2024-07-17] SOP-COMPLIANCE-8292 | Action: Deprecate | User: admin_90 | Hash: f6d0d42a | Status: Validated by external auditor.

[2024-03-05] SOP-IT_SEC-1771 | Action: Audit | User: admin_94 | Hash: 7cea0a4a | Status: Validated by external auditor.

[2024-04-25] SOP-IT_SEC-9306 | Action: Deprecate | User: admin_57 | Hash: 0b1b15a2 | Status: Validated by external auditor.

[2024-06-14] SOP-HR_OPS-1515 | Action: Update | User: admin_26 | Hash: 62d20b85 | Status: Validated by external auditor.

[2024-07-01] SOP-HR_OPS-9101 | Action: Review | User: admin_80 | Hash: 459ed767 | Status: Validated by external auditor.

[2024-12-25] SOP-COMPLIANCE-3190 | Action: Create | User: admin_45 | Hash: 58860203 | Status: Validated by external auditor.

[2024-11-21] SOP-COMPLIANCE-1912 | Action: Review | User: admin_13 | Hash: a754f639 | Status: Validated by external auditor.

[2024-07-04] SOP-LENDING-1336 | Action: Update | User: admin_97 | Hash: 1695a8f6 | Status: Validated by external auditor.

[2024-03-18] SOP-HR_OPS-8457 | Action: Update | User: admin_41 | Hash: 77f78947 | Status: Validated by external auditor.

[2024-09-27] SOP-COMPLIANCE-6958 | Action: Create | User: admin_66 | Hash: b02972dd | Status: Validated by external auditor.

[2024-03-15] SOP-HR_OPS-2204 | Action: Review | User: admin_40 | Hash: d3347043 | Status: Validated by external auditor.

[2024-08-25] SOP-COMPLIANCE-9507 | Action: Review | User: admin_86 | Hash: fd4f3b24 | Status: Validated by external auditor.

[2024-04-08] SOP-LENDING-7209 | Action: Audit | User: admin_26 | Hash: de0edc62 | Status: Validated by external auditor.

[2024-06-01] SOP-IT_SEC-1361 | Action: Create | User: admin_84 | Hash: 8b83a9ea | Status: Validated by external auditor.

[2024-01-22] SOP-HR_OPS-2203 | Action: Create | User: admin_14 | Hash: 6d2bb9bd | Status: Validated by external auditor.

[2024-03-27] SOP-IT_SEC-4134 | Action: Update | User: admin_72 | Hash: 30537d69 | Status: Validated by external auditor.

[2024-10-02] SOP-COMPLIANCE-4722 | Action: Review | User: admin_92 | Hash: de29ff71 | Status: Validated by external auditor.

[2024-10-12] SOP-COMPLIANCE-5988 | Action: Update | User: admin_24 | Hash: 44cc1910 | Status: Validated by external auditor.

[2024-10-21] SOP-IT_SEC-6692 | Action: Audit | User: admin_64 | Hash: 61b5a973 | Status: Validated by external auditor.

[2024-08-05] SOP-HR_OPS-7437 | Action: Review | User: admin_26 | Hash: d23e9a7e | Status: Validated by external auditor.

[2024-05-15] SOP-LENDING-8008 | Action: Deprecate | User: admin_43 | Hash: e453ce5c | Status: Validated by external auditor.

[2024-02-17] SOP-LENDING-8617 | Action: Update | User: admin_76 | Hash: 3d9dc457 | Status: Validated by external auditor.

[2024-09-01] SOP-COMPLIANCE-9147 | Action: Update | User: admin_37 | Hash: 9d977696 | Status: Validated by external auditor.

[2024-11-18] SOP-COMPLIANCE-8755 | Action: Create | User: admin_36 | Hash: 4c81f45d | Status: Validated by external auditor.

[2024-10-01] SOP-IT_SEC-6018 | Action: Update | User: admin_12 | Hash: 5b4a609a | Status: Validated by external auditor.

[2024-03-18]	SOP-IT_SEC-8155	Action: Update User: admin_55 Hash: 3d19f784 Status: Validated by external auditor.
[2024-12-09]	SOP-SWIFT_WIRE-6290	Action: Deprecate User: admin_75 Hash: 53ab98eb Status: Validated by external auditor.
[2024-07-08]	SOP-LENDING-9149	Action: Review User: admin_23 Hash: dce9a676 Status: Validated by external auditor.
[2024-02-12]	SOP-LENDING-6304	Action: Deprecate User: admin_16 Hash: b5d2ffbd Status: Validated by external auditor.
[2024-11-16]	SOP-IT_SEC-5651	Action: Create User: admin_97 Hash: 5a0b4c3a Status: Validated by external auditor.
[2024-06-22]	SOP-IT_SEC-6473	Action: Deprecate User: admin_59 Hash: 81c19a08 Status: Validated by external auditor.
[2024-04-28]	SOP-IT_SEC-7216	Action: Create User: admin_56 Hash: 8f7c4426 Status: Validated by external auditor.
[2024-04-13]	SOP-IT_SEC-5955	Action: Create User: admin_26 Hash: 0dbbe63a Status: Validated by external auditor.
[2024-08-25]	SOP-LENDING-2247	Action: Update User: admin_38 Hash: 087704c6 Status: Validated by external auditor.
[2024-04-17]	SOP-HR_OPS-6195	Action: Review User: admin_61 Hash: b2337c79 Status: Validated by external auditor.
[2024-08-07]	SOP-COMPLIANCE-6367	Action: Update User: admin_67 Hash: b2415d42 Status: Validated by external auditor.
[2024-01-26]	SOP-IT_SEC-3629	Action: Deprecate User: admin_69 Hash: 8992e310 Status: Validated by external auditor.
[2024-02-08]	SOP-HR_OPS-5021	Action: Create User: admin_94 Hash: 92b5a22b Status: Validated by external auditor.
[2024-12-19]	SOP-HR_OPS-6238	Action: Create User: admin_88 Hash: 5823d2d5 Status: Validated by external auditor.
[2024-10-19]	SOP-SWIFT_WIRE-2944	Action: Update User: admin_72 Hash: 1d4aa70e Status: Validated by external auditor.
[2024-11-26]	SOP-HR_OPS-8927	Action: Deprecate User: admin_10 Hash: 1e2d51df Status: Validated by external auditor.
[2024-06-02]	SOP-SWIFT_WIRE-9378	Action: Audit User: admin_15 Hash: 29f0c101 Status: Validated by external auditor.
[2024-06-22]	SOP-LENDING-4122	Action: Deprecate User: admin_29 Hash: d6ed3e34 Status: Validated by external auditor.
[2024-12-06]	SOP-COMPLIANCE-2362	Action: Create User: admin_75 Hash: 321a0ff7 Status: Validated by external auditor.
[2024-10-28]	SOP-COMPLIANCE-1021	Action: Deprecate User: admin_61 Hash: 91a014f4 Status: Validated by external auditor.
[2024-08-11]	SOP-HR_OPS-8705	Action: Deprecate User: admin_14 Hash: f8323fba Status: Validated by external auditor.