HUBSPOT LIVE CHAT

How to get the HubSpot Live Chat Code?

Setting Up your account

1. If you already have a HubSpot account, just navigate to https://app.hubspot.com/login and login with your credentials.
2. If you're new to HubSpot and want to sign up, then navigate to https://app.hubspot.com/signup/crm/step/user-info .

   Here you have two option:
   - Either sign in with your google account.

   Create your free account

   Free forever. No credit card needed.

G	Sign up with Google
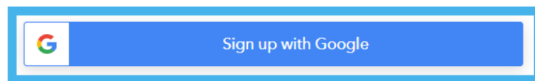
   OR

   - Or just enter your credentials.

   OR

   First name *

   Steve   ✓

   Last name *

   Harrington   ✓

   Email address *

   steve@getitdone.ca   ✓

   Next

   By creating a HubSpot account, you're agreeing to accept the **HubSpot Customer Terms of Service.**

3. Next Step, choose your Industry as a Facilities Service.

   Step 4 of 6

   Let us know your industry

   This will help us to give you the best experience.

   Industry *

   Facilities Services   ✕

   Continue

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4. Enter the Company Domain as "azurewebsites.net" and Company Name "GetItDone"

Let's get your new account set up

Company domain *

azurewebsites.net ✓

Company name *

GetItDone ✓

Next

5. Choose these 4 options for more detail page or you can customize according to your preference.

Just a few more details

Help us make your experience even better by telling us:

✓ 1 person works at my company
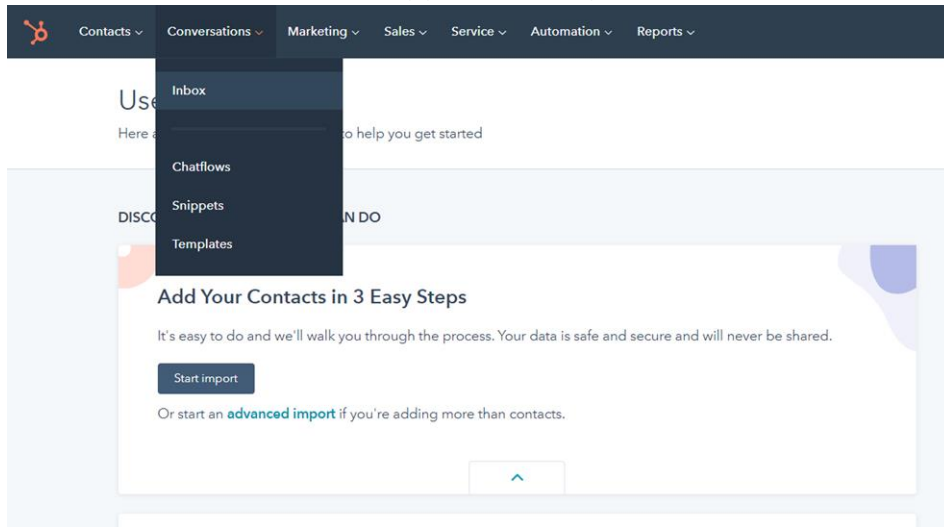
✓ I work in Services / Customer Support

✓ I'm a Customer Service Rep

✓ I have never used a CRM before

Finish sign up
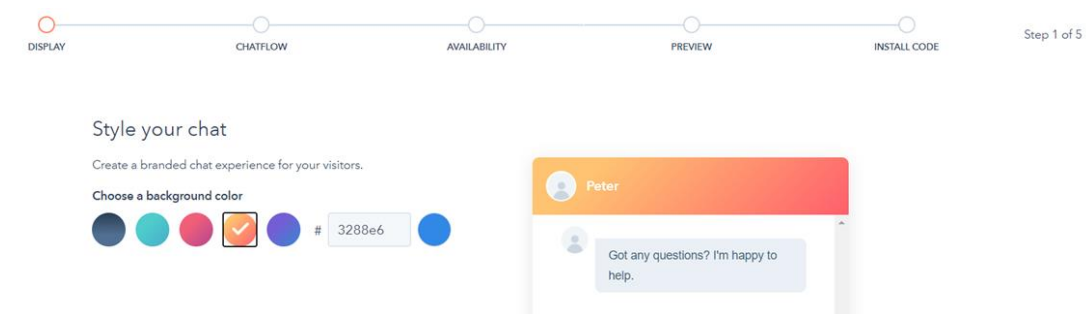
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Setting Up Live Chat

1. When you're successfully logged in, navigate to **Conversations > Inbox**.

2. Select **Chat**.
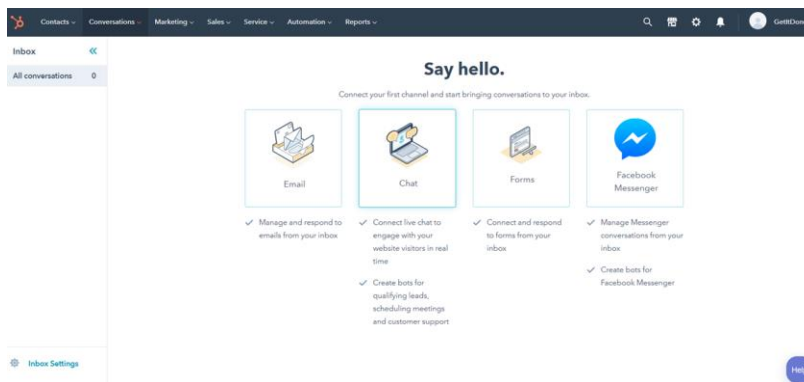
3. Select a color and click Next.

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4. If you want, you can customize you Name and Avatar, by selecting Custom name and avatar from the dropdown.

5. For Chat Availability, we recommend to use Based on Team Member Status, but it's your choice. Also, you can customize the unavaility message.
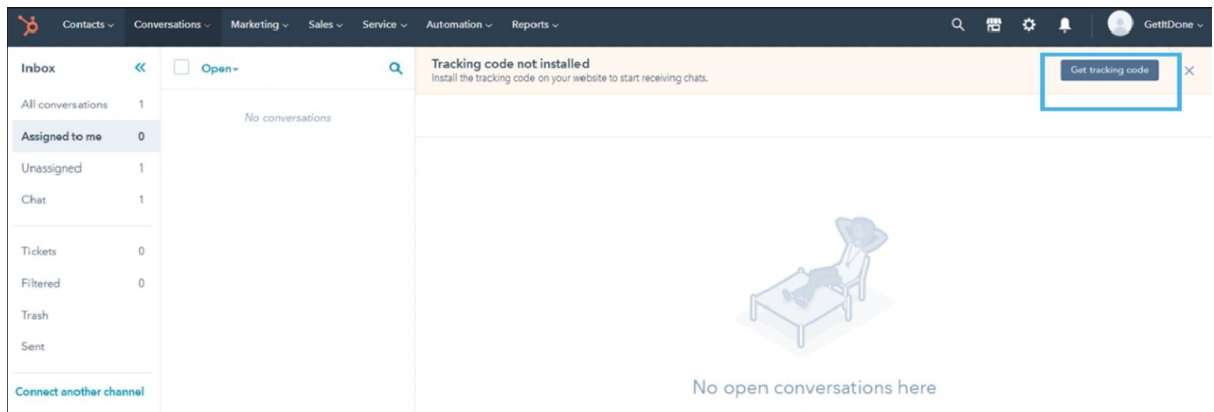

6. Next is just preview, so you can click next.
7. According to your choice, skip or download hubspot in your device.
8. After everything is done, you will be redirected to home page where you will see **Tracking code not installed**, click the button "Get tracking code"

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9. Now copy the code("number.js") which shows up in your browser as shown in the picture. In the picture, the code is "8926471.js".

10. Now enter that code in the chat code text box in the registration page of Get It Done.