

# HUBSPOT LIVE CHAT

## How to get the HubSpot Live Chat Code?

### # Setting Up your account

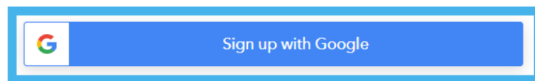
1. If you already have a HubSpot account, just navigate to <https://app.hubspot.com/login> and login with your credentials.
2. If you're new to HubSpot and want to sign up, then navigate to <https://app.hubspot.com/signup/crm/step/user-info>.

Here you have two options:

- Either sign in with your google account.

### Create your free account

Free forever. No credit card needed.



OR

- Or just enter your credentials.

OR

First name \*

Steve ✓

Last name \*

Harrington ✓

Email address \*

steve@getitdone.ca ✓

Next

By creating a HubSpot account, you're agreeing to accept the [HubSpot Customer Terms of Service](#).

3. Next Step, choose your Industry as a Facilities Service.

Step 4 of 6

### Let us know your industry

This will help us to give you the best experience.

Industry \*

Facilities Services ✕

Continue

# HUBSPOT LIVE CHAT

4. Enter the Company Domain as “azurewebsites.net” and Company Name “GetItDone”

Step 5 of 6

Let's get your new account set up

Company domain \*

azurewebsites.net



Company name \*

GetItDone




Next

5. Choose these 4 options for more detail page or you can customize according to your preference.

Step 6 of 6

Just a few more details

Help us make your experience even better by telling us:

 1 person works at my company

 I work in Services / Customer Support

 I'm a Customer Service Rep

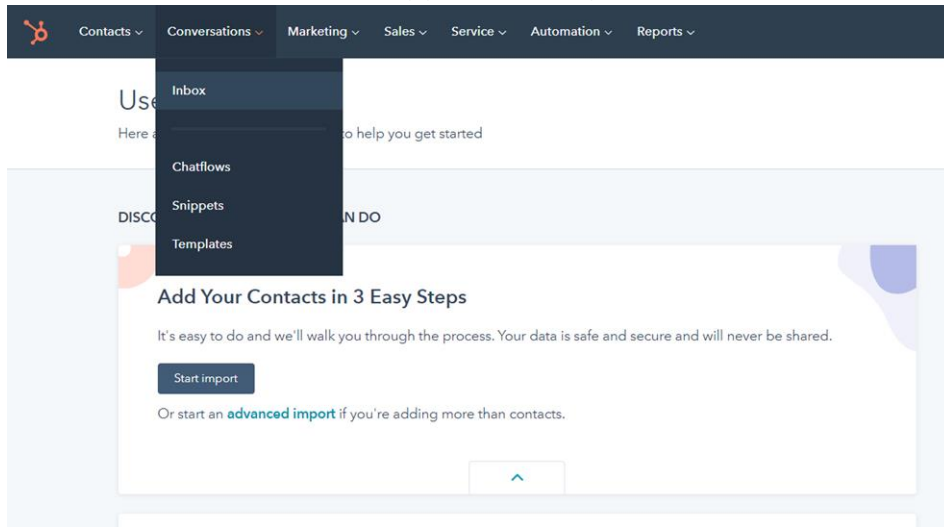
 I have never used a CRM before

Finish sign up

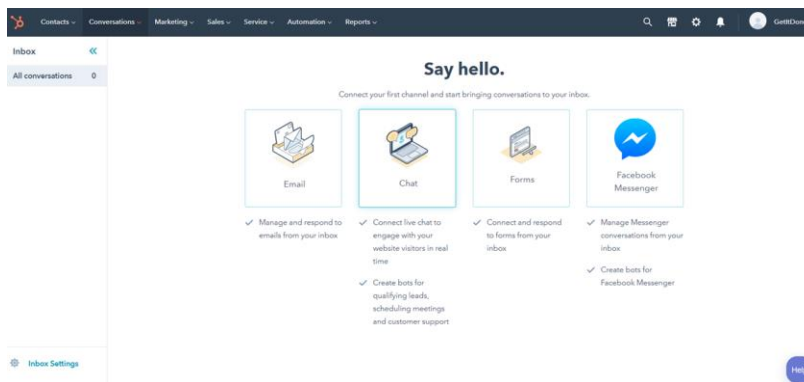
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## # Setting Up Live Chat

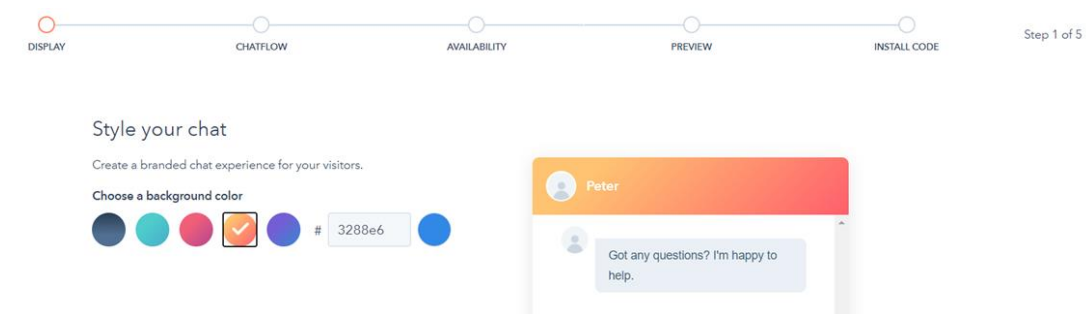
1. When you're successfully logged in, navigate to **Conversations > Inbox**.



2. Select **Chat**.



3. Select a color and click **Next**.



# HUBSPOT LIVE CHAT

- If you want, you can customize you Name and Avatar, by selecting Custom name and avatar from the dropdown.

## Create your first chatflow

You can create more live chat or bot chatflows later. [Learn more](#)

### Chat heading

Custom name and avatar


- Custom name and avatar
- Specific users and teams
- Contact owner

Write a welcome message


- For Chat Availability, we recommend to use Based on Team Member Status, but it's your choice. Also, you can customize the unavailability message.

### Chat availability


Select when your team should appear available to chat with visitors. [Learn more](#)



During business hours

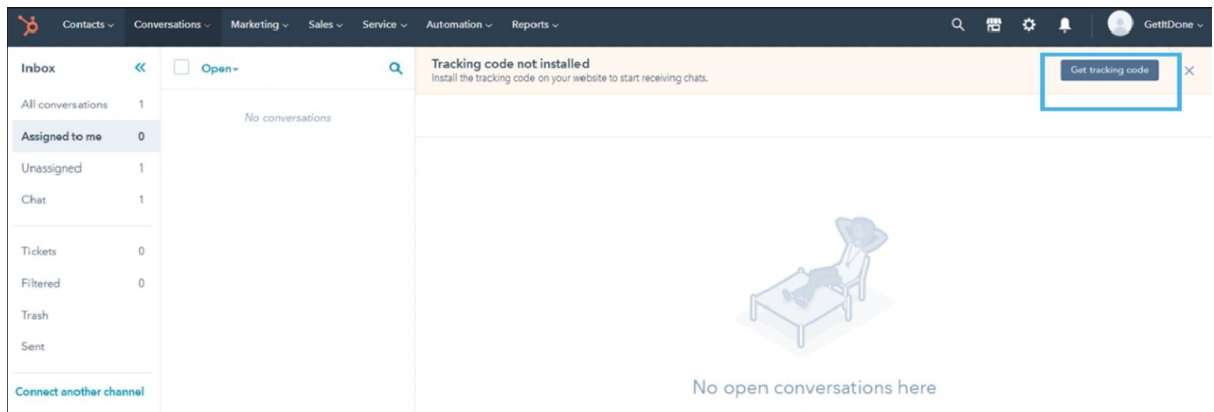


Based on team member status



Always


- Next is just preview, so you can click next.
- According to your choice, skip or download hubspot in your device.
- After everything is done, you will be redirected to home page where you will see **Tracking code not installed**, click the button "Get tracking code"



# HUBSPOT LIVE CHAT

9. Now copy the code( “number.js” ) which shows up in your browser as shown in the picture. In the picture, the code is “8926471.js”.

**Install HubSpot on your website** ×

 HubSpot has not yet been installed on your website. [Check again.](#)

### Install the tracking code on your website

Place the code right before the end of the <body> tag on any page that you want to enable HubSpot on.

```
<!-- Start of HubSpot Embed Code -->  
<script type="text/javascript" id="hs-script-loader" async  
defer src="//js.hs-scripts.com/8926471.js"></script>  
<!-- End of HubSpot Embed Code -->
```

Copy

10. Now enter that code in the chat code text box in the registration page of Get It Done.

Would you like to add a live chat feature for your customer?

HubSpot Guide

☒ Have HubSpot Live Chat Code

Create