Resume (CV)

Biodata
Name: Balenzi Phillip
National Identification Number: CM9700810DLN1C
Date of Birth: 1997/07/27

Profession: IT Support Officer / Software Developer

Contact Information
E-mail: balensphillip7@gmail.com
LinkedIn: Balenzi Phillip
GitHub: https://github.com/balensphillip
Phone: +256755780352 +256775389237
Address: Mweya, Kasese

Personal Summary
I am a passionate IT Support / Software developer with the ability to collaborate with customers to find viable optimal tech solutions. Attentive to detail, proactive and motivated to learn with good interpersonal and communication skills.

Work experience

(a)

Employer: Mweya Safari Lodge, February 2023 to date.
Role: IT Support
I execute the following duties;
- Troubleshooting different computing systems such as printers, Uninterruptible Power Supply(s), Systems Units, monitors etc.
- Installation and configuration of software on different computing systems.
- Backing up of company data.
- Computer hardware and software maintenance.
- Network and system configuration.
- Offering user application support.

(b)
Employer: Web Info-net Institute of Technology, May – August 2019
Role: Internee
The roles I undertook included;
- Windows server management
- Computer troubleshooting.
- Networking and cabling.
- Graphics design (Adobe illustrator).
- Hardware and software computer maintenance.
- Report writing.
- Linux administration (Ubuntu).

Education Background

● Clarke International University, January – October 2022.
   Award: Certificate in Software Engineering.

● Mbarara University of Science and Technology, September 2017 – April 2021.
   Award: Bachelors of Computer Science.

● Bethany High School Naalya, February 2015 – November 2016.
   Award: Uganda Advanced Certificate of Education (UCE)

● Kiira College Butiki, February 2011 – November 2014.
   Award: Uganda Certificate of Education (UCE)

● Buwenge Parents Primary School, February 2005 – November 2010.
   Award: Primary Leaving Examination (PLE)

Skills

Technical Skills

● UI/UX Design (Figma)
● HTML & CSS
● JavaScript
● React
● Node
● Git & GitHub
● CI/CD (Circo CI)
● Test Driven Development
● SOLID Principles

Non-technical Skills

● Human Centered Design
● Leadership and Personal Development
● Community Engagement Methodologies
● Lean and Agile Methodologies
● Lean Startup

References

1. Ssenengo Jackson
Facilitator / Technical Lead
Clarke International University
Telephone: +25675643361
Email: jssenengo@ciu.ac.ug
Muyenga, Kampala.

2. Bafumba Eunice
Assistant Systems Administrator
Wazalendo SACCO, Ntinda Branch
Telephone: +256780294838 || +256705831702
Email: eunice.bafumba@postbank.co.ug
Kira, Wakiso.

3. Dr Balinanseko Daniel
Consultant Eye Physician/
Surgeon and general Practitioner
P. O. Box 1996
Telephone: +256772446227
Email: drbalinanseko{gmail.com
Plot 31 Rippon Gardens, Jinja.