

Thunai is an innovative AI-powered enterprise platform developed by Entrans Technologies that enables organizations to create their own intelligent digital assistants capable of understanding, reasoning, and acting based on company-specific knowledge. Unlike basic chatbots, Thunai is designed as an *Agentic AI* system, meaning it can perform tasks independently, automate complex workflows, and provide accurate, data-driven responses. At the core of Thunai lies its powerful "Brain" – a knowledge engine that gathers and organizes all forms of organizational information such as documents, emails, videos, meeting transcripts, and chat histories. This "Brain" helps Thunai's agents access verified, up-to-date information and provide reliable assistance to employees and customers.

Thunai supports multiple types of AI agents, including chat agents for text conversations, voice agents for phone and call-center automation, email agents that can draft or respond to mails, and application agents that connect with software tools to complete business tasks automatically. These agents can be easily integrated into existing enterprise systems such as CRMs, help desks, or communication tools like Teams and Zoom. Because of this flexibility, Thunai is used across various sectors such as customer support, sales, marketing, product management, and operations. It helps companies handle customer queries faster, generate useful insights from communication data, and reduce manual effort in routine activities.

Built with enterprise-grade security and compliance in mind, Thunai follows global standards like SOC2, ISO 27001, and GDPR, ensuring that sensitive business data remains protected. It also offers both cloud and on-premises deployment options, making it suitable for organizations with strict data-control requirements. The platform provides advanced analytics, giving businesses visibility into customer behavior, performance metrics, and process improvements. Additionally, Thunai offers multiple pricing tiers – from affordable plans for small teams to customized solutions for large enterprises – allowing flexibility based on organizational needs.

In essence, Thunai empowers businesses to work smarter through intelligent automation. By combining AI, data understanding, and workflow integration, it transforms how companies manage information, interact with customers, and make decisions. With its ability to learn, adapt, and act, Thunai stands as a complete AI companion for digital transformation – helping organizations boost efficiency, enhance customer experiences, and unlock the true value of their data.