BÁLINT FARAGÓ
Senior Project Manager, PMP, MBA

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👤 25 Dec 1985, Budapest

I'm a PMP-certified Project Manager with 8+ years experience in leading all phases of diverse projects with multiple teams. I have strong technical knowledge and experience in IT transformation, greenfield developments, banking and telco solutions.

WORK EXPERIENCE

09/2022 - Present

Senior Project Manager

F. HOFFMANN - LA ROCHE AG (contractor, remote)

- **Managing a global team**, while working **fully remote**
- Coordinating the implementation of a communication system
- Onboarding multiple countries in **North America, LATAM, EMEA and APAC regions**
- **Creating a test strategy** and coordinating testing
- Providing global support and holding end-user trainings.

06/2022 - 09/2022

Scrum Master/ Product Owner

VODAFONE HUNGARY (contractor, hybrid)

- **Managed all live consumer and enterprise-related issues** in the Transformation Program
- Worked closely with the business representatives and the development team, **prioritizing the backlog and planning sprints**
- **Managed the updates, comments and changes in JIRA**
- Coaching the team on agile practices and processes

09/2019 - 06/2022

Senior Project Manager / Consultant

- Delivered multiple projects in parallel in a giant, 5-year long digital **Transformation Program**
- Implemented business requirements in a newly created billing system before migrating 2 million customers from the legacy system.
- **Successfully complied with the ever changing legal requirements** of sending invoices to the Tax Authority
- **Managed the implementation of a new system** that provides data to the Vodafone self-service portal and sends daily extracts to partners

08/2018 – 08/2019

Senior Project Manager

BUDAPEST BANK

Digital Loan and Account Opening (80 project members, 8 systems)

- Managed a project with an enormous business focus on **becoming the 1st bank to provide commodity credit online**
- Created a passionate team willing to devote free time and weekends in order to deliver successfully
- **Worked with waterfall, agile and kanban methodologies in parallel**
- Overcame obstacles coming from a difficult environment
- Managed a budget of 600M HUF and reported weekly to Deputy CEO

NFC Payment (13 project members, 4 systems)

- Implemented NFC payment for Android users of the bank
- **Led a virtual team** (Norwegian supplier, Mastercard, internal team)
- Led the SLA contracting process and negotiated with the partner
- Coordinated the project with a **strong focus on customer experience**

05/2014 – 08/2018

Project Manager   **Mortgage Refinancing** (20 project members, 6 systems)

- **Besides managing the project, I was also tasked with the Business Analyst role** to create the business specification
- **Planned testing, trained new testers, tracked and controlled bugs** during UAT and reported them weekly to the CFO

Mortgage Proposal Module (12 project members, 3 systems)

- Replaced the old mortgage calculation Excel file with a modern web application of 150 internal and 1500 external users
- Decreased mortgage calculation time **from 5 minutes to 30 seconds**
- Received an award for successfully organizing **parallel development and testing** that significantly reduced delivery time **and assured quality**

Oracle Financials Implementation (80 project members, 12 systems)

- We upgraded the then version of Oracle and brought it on premise
- **Coordinated and supervised** the internal team members, all 10 different vendor companies and the whole Oracle team
- **Organized parallel testing and training** for ops to ensure target date

EDUCATION

2018 - 2020   **Budapest University of Technology and Economics** - MBA
Thesis: The Impact of Fintech on the Operation of Financial Institutions

2004 - 2009   **Corvinus University of Budapest** – Information Technology

COMPUTER SKILLS

- Project Management (MS Project, HP QC, JIRA, Trello)
- Programming (PHP, SQL, Javascript, Java, Android)

LANGUAGE SKILLS

- English (Advanced level)
- German (Intermediate level)

CERTIFICATES

- PMP
- Certified Scrum Master
- Cloud (Azure, AWS)
- ITIL Foundation v3
- ISTQB

Szentendre, 14 March 2023