**Jira**: is a tool used for bug tracking, issue tracking and project management tool.

Jira is offered in three packages.

**Jira Core** is intended as generic project management.

**Jira Software** includes the base software, including agile project management features (previously: **Jira Agile**)

**Jira Service Desk** is intended for use by IT and business service desks.

**TO DO IN PROGRESS DONE**