

Raccoon Mountain

casantiago.personal@gmail.com (<mailto:casantiago.personal@gmail.com>)

(<http://>)

Booking Information

Booking Details For

Cesar Santiago

Booking Confirmation 20245773

Arrival Date: Sun 08 Mar 2020

Departure Date: Wed 11 Mar 2020

Stay: 3

Adult: 2

Children: 0

Infant: 0

Room / Site Type: Tent-Delux

Rate: Part Refundable

RV Type: **Tent**

RV Length: **Tent**

Accommodation: 78.00
Booking Subtotal: 85.22

Accommodation: 78.00
Booking Fees: 0.00
Taxes: 7.22
Booking Total: 85.22
Deposit Required: 85.22
Amount Paid: 85.22
Amount Owning: 0.00

Guest Details

Name	Address	Contact
Cesar Santiago	4625 Christy Drive Pensacola 32504	casantiago.personal@gmail.com

Travel Directions

Getting next to nature is easy when you're next door, Just off of I-24 at Exit 174, Raccoon Mountain Caverns and Campground is fifteen minutes from downtown Chattanooga and home to Tennessee's #1 Rated Cave.

Raccoon Mountain Caverns and Campground is located at:

Raccoon Mountain Caverns and Campground
319 West Hills Drive
Chattanooga, TN 37419

For those with a GPS, we're located at Latitude/Longitude: 35.0212237, -85.4101184,17.

If you get lost, please call us at 800.823.2267.

Terms & Conditions

Welcome to the online booking experience for Raccoon Mountain Caverns and Campground. This service is provided for you to make legitimate reservations at Raccoon Mountain Caverns and Campground, LLC (RM). By making a reservation using this service, there are some things that you're agreeing to. If you don't agree to them, please do not book any reservations using this service. Check in time for RVS is 1:00pm; cabins and cottages is 3:00pm.

Use of the Service

By using this service, you're agreeing that:

- You are at least 21 years of age
- You'll use it in accordance with the Terms and Conditions
- You are making a legitimate reservation for you and/or any another person(s) whom you legitimately represent
- All info you enter is accurate and complete
- RM reserves the right to deny you access to this service for any reason.
- You're making a reservation for a stay that is less than 28 days. If you wish to stay for longer than 28 days, and we would certainly welcome you to, please call Raccoon Mountain Caverns and Campground at 423-821-9403 to make arrangements

Disputes

RM reserves the right to refuse service to any party based upon the laws and regulations of the state in which the resort in which service is delivered; all disputes will be settled out of court and/or through an arbitrator if it becomes necessary.

Prohibited Activities

All guests, using this website to make reservations and as a guest at our resorts, are bound by the local laws of the property in which they are booking. RM reserves all rights.

Privacy Policy

As an Innkeeper, RM holds all guest information as private and does not disclose to others. Additionally, RM does not share any part of our Guest Database with third parties.

Deposits and Cancellations

Please see the Cancellation Policy for terms and conditions for Deposits and Cancellations.

Liability Disclaimer

While we try our best, there may be a very limited number of times when the Information published may be inaccurate in terms of pricing and availability, and we can't guarantee the availability of specific sites or services. RM reserves the right to correct any pricing errors that are part of a reservation. If available, we'll honor the published price, if it is determined that the pricing error was on the part of RM and not if a third party publishes unauthorized rates. By accepting the reservation, you agree it's terms and to hold RM harmless for personal inconvenience, fees, property damage, or any other claim through your use of Raccoon Mountain Caverns and Campground. You also agree to indemnify RM for any losses, claims or fees that we may incur because of your use of Raccoon Mountain Caverns and Campground. You also agree accept responsibility for any guest you may invite to your site or accommodation, including all guests registered under your name. You agree to abide by all of Raccoon Mountain Caverns and Campground's Terms and Conditions, and, if you're bringing your Pet(s), you agree to abide by Raccoon Mountain Caverns and Campground's Pet Policy.

Cancellation Policy**Part Refundable Rate**

- A prepayment of 100% of the total rate with a credit card is required when the reservation is made.
- The total rate includes additional fees for additional persons if applicable.
- Pet fees are charged when you arrive at the resort.
- You may make 1 date change or cancel the reservation, but this change must be made by 5:00pm, 48 hours prior to arrival for non-major holidays or 7 days prior to arrival for the three major holidays.
- Make your date change or cancellation by calling the property at 423-821-9403 and speaking to a front desk associate. Voicemail or email messages will not be accepted.
- The prepayment less 10% is refunded to your credit card on file if cancellation is made before the times outlined above.
- The dates for the change of reservation must be within 1 calendar year.
- Credits will be given for mandatory evacuations. Evacuation credits will expire after 1 year and are not valid for holidays unless the original reservation was on a holiday.
- There are no refunds after check-in or for early departures.

No Call/No Show Policy

- We will hold your reservation until 5pm the following day.
- At 5:00 pm the following day, if you have not contacted us by phone, we will open your site for rental.
- No call/no show is non-refundable.

Extended Stay Rate

- There are a limited number of sites for stays longer than 28 days. Contact the property at 423-821-9403 for extended stays.
- A non-refundable prepayment of \$100 with a credit card is required when the reservation is made.
- Each guest 18 years or older must complete a background check for a non-refundable nominal fee.
- Rigs are subject to approval by the resort management.

Rev Sep 1, 2019