

## **Memorandum of Understanding (Hospitals)**

This Memorandum of Understanding (referred to as "MOU") was executed in \_\_\_\_\_ 2023.

### **PARTIES:**

\_\_\_\_\_, a company incorporated and registered under the provisions of the Companies Act, 1956/2013, with its registered office \_\_\_\_\_, represented by \_\_\_\_\_ (hereinafter referred to as "the Company"), for the benefit of its hospital situated at \_\_\_\_\_ (hereinafter referred to as "the Hospital"). The terms "Company" and "Hospital" shall include successors and permitted assigns.

AssistHealth, a company incorporated under the provisions of the Companies Act.

Collectively \_\_\_\_\_ and AssistHealth are individually referred to as a "Party" and jointly as the "Parties" when the context requires.

This MOU outlines the terms and understanding between \_\_\_\_\_ and AssistHealth to facilitate healthcare services for AssistHealth's members at \_\_\_\_\_ as needed.

### **Background:**

AssistHealth operates as a global healthcare navigation company, aiding its worldwide platform subscribers in locating appropriate healthcare services tailored to their specific geographical locations and medical needs. As per its members' demands, AssistHealth may recommend \_\_\_\_\_, for their healthcare requirements.

### **Purpose:**

This MOU defines the terms and conditions for an effective collaboration between \_\_\_\_\_ and AssistHealth. The objectives will be achieved through the following activities:

- 1- AssistHealth will inform \_\_\_\_\_ about any of its members in need of treatment, and \_\_\_\_\_, upon receiving such notification, will admit and treat the patient on a priority basis.
- 2- \_\_\_\_\_ will provide treatment to admitted patients to the best of its capabilities and in accordance with medical guidelines.
- 3- \_\_\_\_\_ will be responsible for collecting any fees from the patients for the treatment provided.

4- \_\_\_\_\_ will ensure that any emergency treatment provided adheres to the highest medical standards.

5- Patients admitted to \_\_\_\_\_ will pay any fees directly to the Hospital.

6- \_\_\_\_\_ will pay AssistHealth service charges for the treatment offered to its members. The service charges are detailed below.

7- The Company assures compliance with safety standards, licences, and regulations required for clinical and medical services in its Hospital in India.

8- AssistHealth disclaims liability for any damages claimed from direct loss or injury suffered by patients during their treatment at \_\_\_\_\_.

9. AssistHealth may use the association with \_\_\_\_\_ for marketing purposes and in its website and suggest it to its members for treatment.

10.- AssistHealth, In the interest of its members receiving priority care, \_\_\_\_\_ will provide a single point of contact number for AssistHealth to coordinate the required care for its members.

11 - In-Patients referred by AssistHealth to \_\_\_\_\_ will provide case updates to AssistHealth.

Payment:

12. \_\_\_\_\_, is obligated to pay service charges to AssistHealth whenever its members avail services at \_\_\_\_\_. The service charges are detailed below.

13. AssistHealth retains the discretion to request a discount for its members from the agreed share allocated to AssistHealth in the final bill. This discount must be transparently acknowledged as a benefit for AssistHealth members and communicated to the members. The specifics regarding the portion of the discount to be provided to members will be conveyed by AssistHealth to the Healthcare Provider during the final bill settlement process.

Term:

This MOU is at-will and may be modified by mutual consent of authorised signatories from \_\_\_\_\_ and AssistHealth. It will become effective upon signature by authorised signatories from both parties and remain in effect until modified or terminated with a 30-day prior notice.

Contact Information:

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AssistHealth

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Signed and Delivered by AssistHealth, Bangalore 560092

Service charges .

1. Admissions -
2. Diagnostics -