

Bailey A. Metz

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EDUCATION

University of South Carolina – Columbia, SC

May 2019

Bachelor of Science in Computer Information Systems

Minor in Business Information Management

Overall GPA: 3.76, Dean's List: Fall 2015, Spring 2016, Fall 2016, Spring 2017, Fall 2017

RELEVANT COURSEWORK

Algorithmic Design I and II	Computer Hardware Foundations	Accounting	Consumer Behavior
Unix/Linux Fundamentals	Computing in the Modern World	Economics	Marketing
Computer Security	Discrete Math for Computer Science	Management	Business Calculus
Software Engineering	Business Application Programming	Statistical Methods	Operating Systems
Computer Science Ethics			

MARKETABLE SKILLS

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|--------|---------|-----------------|-----------|-----------|-------------------------------|
| • Java | • Linux | • Visual Studio | • Mac OS | • iOS | • Computer Hardware |
| • C++ | • COBOL | • Eclipse | • Windows | • Android | • R for Statistical Computing |

WORK EXPERIENCE

Publix Super Markets, Inc.

Customer Service Staff Supervisor

August 2015 – present

- Provide premier customer service to develop long-term client relationships
- Process Western Union transactions as a certified Western Union Agent
- Manage front cash office ensuring accurate accounting of daily average receipts of \$10K
- Supervise 8 cashiers and front service clerks to maximize productivity and time management

Customer Service Cashier

June 2014 – present

- Operate cash register with average daily receipts of \$2K
- Effectively administer Electronic Funds Transfers

Front Service Clerk

June 2013 – June 2014

- Cordially assisted customers with products and purchases at point of sale

ACTIVITIES

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|---|------------------------|
| • Volunteer for SC Palmetto Sportsman's Classic | 2012, 2013, 2015, 2016 |
| • Intramural Soccer, Team Captain | 2015 |