Bailey A. Metz

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EDUCATION

University of South Carolina – Columbia, SC May 2019

Bachelor of Science in Computer Information Systems
Minor in Business Information Management
Major GPA: 3.76, Dean's List: Fall 2015, Spring 2016, Fall 2016, Spring 2017, Fall 2017, Spring 2018

MARKETABLE SKILLS

- Java
- Linux
- Visual Studio
- Mac OS
- iOS
- Computer Hardware
- C++
- COBOL
- Eclipse
- Windows
- Android
- R for Statistical Computing
- JIRA
- Bugzilla
- Microsoft Office

ACADEMIC ACCOMPLISHMENTS

- College of Engineering and Computing Dean's List Student 2015-2018
- Capstone Senior Project Leader 2018-2019
- Vice President of Upsilon Pi Epsilon
  Honor Society for the Computing and Information Disciplines 2018-2019

WORK EXPERIENCE

Swampfox Technologies, Inc.

Quality Assurance Analyst April 2018 – present
- Analyze voice automation software (First-In-Line®)
- Use-case script writing for Swampfox product testing
- Report, process, and re-test software defects within Bugzilla and JIRA
- Testing IVR and OCM software to ensure product accuracy and efficiency

Publix Super Markets, Inc.

Customer Service Staff Supervisor June 2013 – April 2018
- Process Western Union transactions as a certified Western Union Agent
- Manage front cash office ensuring accurate accounting of daily average receipts of $10K
- Supervise cashiers and front service clerks to maximize productivity and time management

EXTRACURRICULARS

- Volunteer for SC Palmetto Sportsman's Classic 2012, 2013, 2015, 2016
- (UofSC) Intramural Soccer, Team Captain 2015