

Bailey A. Metz

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<https://github.com/bametz23>

EDUCATION

University of South Carolina – Columbia, SC

Expected May 2019

Bachelor of Science in Computer Information Systems

Minor in Business Information Management

College of Engineering and Computing

Darla Moore School of Business

- GPA: **3.69**
- Relative Coursework: Object-Oriented Programming, Data Structures and Algorithms, Operating Systems, Computer Architecture, Computer Security and Cryptography, Computer Networking, Software Engineering

WORK EXPERIENCE

Quality Assurance Analyst

Swampfox Technologies, Inc.

Columbia, SC

April 2018 – present

- Analyze First-In-Line™ voice automation software
- Evaluate interactive voice response software ensuring product accuracy and efficiency
- Design and implement GUI and VUI test scripts
- Discover, record, and eliminate software defects within JIRA

Customer Service Staff Supervisor

Publix Super Markets, Inc.

Columbia, SC

June 2013 – April 2018

- Supervised four cashiers and five front service clerks to maximize productivity
- Managed front cash office verifying accurate accounting of daily receipts of \$10K
- Provided premier customer service to develop long-term client relationships

MARKETABLE SKILLS

Languages: Java, C++, COBOL, R, JavaScript, HTML, CSS, SQL, Python

Operating Systems: Windows, Mac OS, iOS, Android, Linux

Software: JIRA, Bugzilla, Eclipse, Visual Studio, Git, Wireshark, Slack

ACADEMIC ACCOMPLISHMENTS

- Dean's List 2015-2018
- Vice President – Upsilon Pi Epsilon Honor Society August 2018 – present
- Team Leader – Capstone Senior Project August 2018 – present

PROJECTS

Pollinate (Capstone Senior Project) – *React, Node.js, Express.js, MySQL, Heroku*

August 2018 – present

- Design full-stack JavaScript e-commerce web application
- Superintend all GitHub master branch commits
- Collaborate with team of four software developers for abroad client

Personal Computing

- Researched, designed, and assembled personal desktop computer
- Aided university underclassmen by explaining PC components and desktop assembly

EXTRACURRICULARS

- Volunteer – SCDNR Palmetto Sportsmen's Classic
- Team Captain – Intramural Soccer