

Bailey A. Metz

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<https://github.com/bametz23>

EDUCATION

University of South Carolina – Columbia, SC

Expected May 2019

Bachelor of Science in Computer Information Systems

College of Engineering and Computing

Minor in Business Information Management

Darla Moore School of Business

- Relative Coursework: Object-Oriented Programming, Data Structures and Algorithms, Operating Systems, Computer Architecture, Computer Security and Cryptography, Computer Networking, Software Engineering
- GPA: **3.74**

WORK EXPERIENCE

Quality Assurance Analyst

Columbia, SC

Swampfox Technologies, Inc.

April 2018 – present

- Analyze First-In-Line™ voice automation software
- Evaluate IVR and CTI software to ensure product accuracy and efficiency
- Design and implement GUI and VUI test scripts
- Report, process, and examine software defects within JIRA

Customer Service Staff Supervisor

Columbia, SC

Publix Super Markets, Inc.

June 2013 – April 2018

- Managed front cash office ensuring accurate accounting of daily receipts of \$10K
- Supervised four cashiers and five front service clerks to maximize productivity
- Processed Western Union transactions as a certified Western Union Agent

MARKETABLE SKILLS

Languages: Java, C++, COBOL, JavaScript, HTML, CSS, Python, SQL, C#

Operating Systems: Windows, Mac OS, iOS, Android, Linux

Software: JIRA, Bugzilla, Eclipse, Visual Studio, Git, Wireshark, Slack, Microsoft Office

ACADEMIC ACCOMPLISHMENTS

- Dean's List – 6/6 semesters 2015–2018
- Vice President – Upsilon Pi Epsilon Honor Society 2018–2019
- Team Leader – Capstone Senior Project 2018–2019

PROJECTS

Pollinate – *React, Node.js, Express.js, MySQL, AWS*

2018–2019

- Designing a full-stack JavaScript e-commerce web application
- Collaborating with four software developers for abroad client

Personal Computing

2018

- Researched, designed, and assembled personal desktop computer

EXTRACURRICULARS

- Counselor – Gauntlet Summer Trip 2018
- Volunteer – SCDNR Palmetto Sportsmen's Classic 2012–2016
- Team Captain – Intramural Soccer 2015