

Compliance Review: Data Privacy Controls

Scope and Methodology

Reviewed data handling practices for customer information across all departments. Assessed compliance with GDPR, CCPA, and internal data governance policies. Testing included 156 data processing activities.

Compliance Findings

Data minimization: 89% of systems collect only necessary data. Access controls: Role-based access properly configured in 94% of systems. Retention policies: Automated deletion implemented for 67% of data categories. Consent management: Valid consent documented for 98% of marketing contacts.

Action Items

Extend automated deletion to remaining data categories by Q1 2025. Review systems with unnecessary data collection. Update consent forms for 2% of contacts missing documentation.