

Operational Risk Assessment 2024

Risk Landscape Overview

Assessed 42 operational risk scenarios across supply chain, technology, human resources, and facilities management. Risk ratings based on likelihood and impact scoring methodology.

High-Priority Risks

1. Technology infrastructure: Aging systems pose continuity risk (High).
2. Vendor concentration: 60% of critical services from 3 vendors (Medium-High).
3. Skills gap: Key technical roles with single points of failure (High).
4. Facility security: Physical access controls need modernization (Medium).

Mitigation Strategy

Technology modernization roadmap approved for 2025-2026. Vendor diversification initiative launched. Succession planning and cross-training programs expanded. Facility security upgrade budgeted for Q2 2025.