

Banele Ndlovu

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EDUCATION

William & Mary, Raymond A. Mason School of Business

Master of Science, Business Analytics (MSBA)

Williamsburg, VA

Expected Graduation: May 2024

Relevant Coursework: Machine Learning | Database Management | Optimization | Big Data | Artificial Intelligence | Data

Visualization | Heuristic Algorithms | Stochastic Modeling

Waldorf University

Major: Bachelor of Arts in Business, Concentration in Management

Forest City, Iowa

Graduated: May 2023

PROFESSIONAL SKILLS

Programming Languages: Python, JavaScript, HTML & CSS, SQL

Software: Git, Figma, Android, WordPress, Query builder, Airtable, Interana, Google Analytics, Azure Data Studio, Tableau

Core Skills: Data modeling, UX analysis, usability testing, user story drafting, design thinking, backlog prioritization, forecasting

EXPERIENCE

Microsoft Inc, Program Manager Intern

Bellevue, WA, May 2022 - August 2022

12-week internship with Teams organization focused on building a personalization feature in Channels

- Collaborated with 5+ key stakeholders to identify user pain-points, led a brainstorm, and prioritized feature capabilities
- Coordinated 12 customer sessions with UXR to gain feedback on users' interactions with product and identified feature gaps
- Built dashboard in Interana that summarized core metrics and KPIs used to assess the health of the Channels product

Uber Technologies Inc, Strategic Finance Intern

San Francisco, CA, May 2021 - August 2021

12-week internship with Product Delivery team focused on building an interactive financial model for quality visualization of metrics

- Compiled and organized data extracted using Query builder to visualize the financial status of 8+ global stakeholders
- Built and shipped a high-level Profit & Loss model which analyzed, tracked and improved key metrics for 5+ strategic brands
- Prepared reports and documentation on dashboard functionality, reducing time spent on data extraction and analysis by 150%

Waldorf University Academic Advising Center, Teaching Assistant

Forest City, IA, August 2020 - Present

Year long TA role focused on providing academic assistance and guidance to 15 Statistics and Math students

- Consulted with students, professors and tutoring lead and designed a learning plan to meet each student's needs
- Improved the average Math grade of the cohort by 18% and received positive feedback from their professors

LEADERSHIP

Warriors Women's Soccer, Student Manager

Forest City, IA, January 2021 - Present

- Confer with coaches on game plans to train players that require additional assistance in tactical strategies for better understanding
- Scheme team bonding sessions to uplift 20+ teammates and resolve conflicts to encourage harmony on and off the field

Waldorf University Students' Senate, Student Leader

Forest City, IA, October 2019 - Present

- Identify student needs within student body and liaise with 15 member team to address issues and improve campus experience
- Developed an update to the school's alcohol policy, reducing the alcohol related student disputes by 80%

Uber APM Empowerment Program, Participant

San Francisco, CA, August 2020

1 of 40 out of 500+ applicants chosen to attend exploratory program focusing on building Product Management skills

- Participated in product discovery, interactive prototypes, design thinking, iteration based on user feedback and basic product tools
- Designed and analyzed a project focusing on connecting small businesses with larger companies online with assigned team

PROJECTS

Road Accident Trends, Data Analyst

Forest City, IA, February 2023

- Built and organized an interactive dashboard to visualize road accidents trends that occur depending on vehicle type
- Project helped highlight the patterns of road accidents from type of road, weather conditions and vehicle type

QueMeals, Lead Designer

Forest City, IA, November 2020

- Designed a mobile app prototype to assist universities with providing and delivering nutritious quarantine meals on campus
- Product helps reduce wastage of food through orders, saving universities money and encourages social distancing by delivering

Tic-Tac-Toe, Developer

Forest City, IA, September 2020

- Joint forces with a partner and built an interactive web based tic-tac-toe game that allows 2 players to fill the 3x3 grid
- Developed the structure and syntax with HTML, CSS and JavaScript

Interests: Art, Soccer, Listening to Nigerian music, Traveling, Reading, Hiking, Voluntary work in education