UseCase_Customer Loan Prediction_Naive Bayes

August 13, 2018

0.1 Use Case - Customer Dataset : Naive Bayes Classifier

The ultimate aim of the usecase is to predict loan approval or denial status of the loan application by building the machine learning model using Naive Bayes Classifier. The customer rating dataset contains the following columns:

'APPLICATION.ID', 'DSA.ID', 'DEALER.ID', 'QUEUE.ID', 'CURRENT.STAGE', 'MARITAL.STATUS', 'GENDER', 'AGE', 'EDUCATION', 'RESIDENCE.TYPE', 'CITY', 'STATE', 'ZIP.CODE', 'EMPLOY.CONSTITUTION', 'PAN.STATUS', 'APPLICATION.SCORE', 'APPROVED.AMOUNT', 'APPLIED.AMOUNT', 'LOAN.TENOR', 'OWN.HOUSE.TYPE', 'PRIMARY.ASSET.CTG', 'PRIMARY.ASSET.MAKE', 'PRIMARY.ASSET.MODELNO', 'VOTER_ID', 'DRIVING_LICENSE', 'AADHAAR', 'PAN', 'BANK_PASSBOOK', 'APPLICATION.STATUS'

```
In [154]: import pandas as pd
          from sklearn.naive_bayes import GaussianNB
          from sklearn.metrics import classification_report
          from sklearn.model_selection import train_test_split
          import matplotlib.pyplot as plt
          df=pd.read_excel('customer_dataset.xlsx')
In [4]: df.apply(lambda x: [x.unique()])
                                  [[27497000024, 25556001005, 27220000249, 27067...
Out [4]: APPLICATION.ID
        DSA.ID
                                  [[JB02005, RD02622, SK02345, DN30900, AS22782,...
                                  [[27497, 25556, 27220, 27067, 26189, 27793, 26...
        DEALER. ID
        QUEUE.ID
                                        [[Straight Through Process, Under.Writer]]
        CURRENT.STAGE
                                  [[PD_DE, DCLN, APRV, SRNV, INV_GNR, LOS_DISB, ...
                                                                 [[Single, Married]]
        MARITAL.STATUS
        GENDER
                                                                    [[Male, Female]]
        AGE
                                  [[30, 38, 52, 57, 43, 28, 33, 23, 49, 21, 41, ...
                                  [[GRADUATE, OTHERS, UNDER GRADUATE, POST-GRADU...
        EDUCATION
        RESIDENCE. TYPE
                                  [[OWNED-BUNGLOW, PARENT OWNED-HOUSE, OWNED-ROW...
        CITY
                                  [[UDHANA, BHOPAL, RAIPUR, JAMNAGAR, HYDERABAD,...
                                  [[GUJARAT, MADHYA PRADESH, CHHATTISGARH, TELAN...
        STATE
                                  [[394210, 462001, 492001, 361001, 492006, 5000...
        ZIP.CODE
        EMPLOY.CONSTITUTION
                                  [[SELF-EMPLOYED, SALARIED, PARTNERSHIP, PRIVAT...
        PAN.STATUS
                                     [[Pan Not Submitted, ERROR, EXIST, NOT_FOUND]]
        APPLICATION.SCORE
                                  [[69.0, 108.0, 143.0, 60.0, 62.0, 92.0, 3.0, 1...
```

[[32321, 47000, 30000, 40000, 20000, 45000, 35... APPROVED. AMOUNT [[28000, 47000, 30000, 49000, 45000, 17900, 13... APPLIED.AMOUNT [[10, 12, 18, 24, 20, 9, 14, 120, 15, 96, 240,... LOAN.TENOR OWN.HOUSE.TYPE [[Self Owned, Parent Owned, Spouse Owned, Chil... [[REF-FF HOME, TELEVISION, AIR CONDITIONER, HO... PRIMARY.ASSET.CTG PRIMARY.ASSET.MAKE [[SAMSUNG, SONY, ELECTROLUX, TARGET, LG, INTEX... [[RT30K3723S8/HL, KLV-29P423D, AIR CONDITIONER... PRIMARY.ASSET.MODELNO VOTER_ID [[F, T]] DRIVING_LICENSE [[F, T]] [[T, F]] AADHAAR PAN [[F, T]] BANK_PASSBOOK [[F, T]] APPLICATION.STATUS [[Declined, Approved]] dtype: object

In [5]: df.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 7759 entries, 0 to 7758
Data columns (total 29 columns):

Data columns (total 29 columns):

APPLICATION.ID 7759 non-null int64 7759 non-null object DSA.ID DEALER. ID 7759 non-null int64 QUEUE. ID 7759 non-null object CURRENT.STAGE 7759 non-null object 7759 non-null object MARITAL.STATUS **GENDER** 7759 non-null object AGE 7759 non-null int64 EDUCATION 7759 non-null object RESIDENCE. TYPE 7759 non-null object CITY 7759 non-null object STATE 7759 non-null object ZIP.CODE 7759 non-null int64 EMPLOY.CONSTITUTION 7759 non-null object PAN.STATUS 7759 non-null object 7759 non-null float64 APPLICATION.SCORE 7759 non-null int64 APPROVED. AMOUNT 7759 non-null int64 APPLIED. AMOUNT 7759 non-null int64 LOAN.TENOR 7759 non-null object OWN.HOUSE.TYPE 7759 non-null object PRIMARY.ASSET.CTG PRIMARY.ASSET.MAKE 7759 non-null object PRIMARY.ASSET.MODELNO 7759 non-null object VOTER_ID 7759 non-null object 7759 non-null object DRIVING_LICENSE AADHAAR 7759 non-null object 7759 non-null object PAN BANK_PASSBOOK 7759 non-null object

APPLICATION.STATUS 7759 non-null object

dtypes: float64(1), int64(7), object(21)

memory usage: 1.7+ MB

In [6]: df.isnull().sum()

Out[6]:	APPLICATION.ID	0
	DSA.ID	0
	DEALER.ID	0
	QUEUE.ID	0
	CURRENT.STAGE	0
	MARITAL.STATUS	0
	GENDER	0
	AGE	0
	EDUCATION	0
	RESIDENCE.TYPE	0
	CITY	0
	STATE	0
	ZIP.CODE	0
	EMPLOY.CONSTITUTION	0
	PAN.STATUS	0
	APPLICATION.SCORE	0
	APPROVED.AMOUNT	0
	APPLIED.AMOUNT	0
	LOAN.TENOR	0
	OWN.HOUSE.TYPE	0
	PRIMARY.ASSET.CTG	0
	PRIMARY.ASSET.MAKE	0
	PRIMARY.ASSET.MODELNO	0
	VOTER_ID	0
	DRIVING_LICENSE	0
	AADHAAR	0
	PAN	0
	BANK_PASSBOOK	0
	APPLICATION.STATUS	0
	dtype: int64	

In [7]: df.isna().sum()

Out[7]:	APPLICATION.ID	0
	DSA.ID	0
	DEALER.ID	0
	QUEUE.ID	0
	CURRENT.STAGE	0
	MARITAL.STATUS	0
	GENDER	0
	AGE	0
	EDUCATION	0

RESIDENCE. TYPE	0
CITY	0
STATE	0
ZIP.CODE	0
EMPLOY.CONSTITUTION	0
PAN.STATUS	0
APPLICATION.SCORE	0
APPROVED.AMOUNT	0
APPLIED.AMOUNT	0
LOAN.TENOR	0
OWN.HOUSE.TYPE	0
PRIMARY.ASSET.CTG	0
PRIMARY.ASSET.MAKE	0
PRIMARY.ASSET.MODELNO	0
VOTER_ID	0
DRIVING_LICENSE	0
AADHAAR	0
PAN	0
BANK_PASSBOOK	0
APPLICATION.STATUS	0
dtype: int64	

dtype: int64

In [8]: df.describe()

Out[8]:		APPLICATION.ID	DEALER.ID	AGE	ZIP.CODE	\
	count	7.759000e+03	7759.000000	7759.000000	7759.000000	
	mean	2.653510e+10	26535.095115	35.693259	520190.974481	
	std	1.001756e+09	1001.756529	9.391776	134499.130446	
	min	2.505000e+10	25050.000000	12.000000	110002.000000	
	25%	2.564550e+10	25645.500000	28.000000	452001.000000	
	50%	2.638500e+10	26385.000000	34.000000	520012.000000	
	75%	2.749400e+10	27494.000000	42.000000	625016.000000	
	max	2.877500e+10	28775.000000	67.000000	843325.000000	

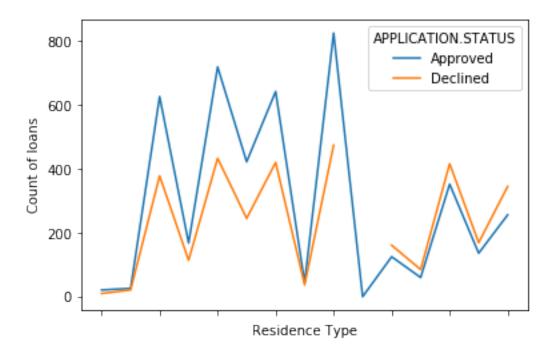
	APPLICATION.SCORE	APPROVED.AMOUNT	APPLIED.AMOUNT	LOAN.TENOR
count	7759.000000	7759.000000	7759.000000	7759.000000
mean	46.343204	32321.418997	34211.627014	13.129656
std	34.835119	9988.441681	18952.163116	12.682123
min	-45.000000	7001.000000	10.000000	0.000000
25%	13.000000	32000.000000	21000.000000	10.000000
50%	42.000000	32321.000000	30000.000000	12.000000
75%	73.000000	32321.000000	43870.000000	12.000000
max	160.000000	300000.000000	800000.000000	360.000000

In [9]: df.info()

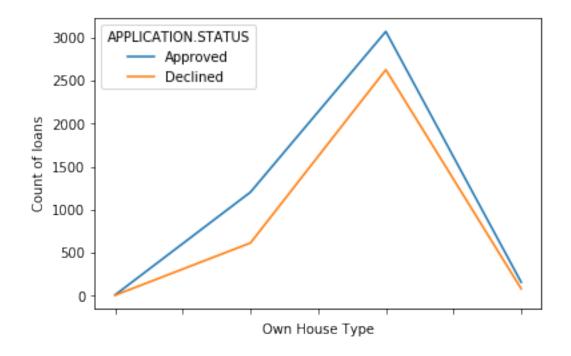
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 7759 entries, 0 to 7758
Data columns (total 29 columns):

```
APPLICATION.ID
                         7759 non-null int64
                         7759 non-null object
DSA.ID
DEALER. ID
                         7759 non-null int64
QUEUE. ID
                         7759 non-null object
                         7759 non-null object
CURRENT.STAGE
MARITAL.STATUS
                         7759 non-null object
                         7759 non-null object
GENDER
                         7759 non-null int64
AGE
EDUCATION
                         7759 non-null object
                         7759 non-null object
RESIDENCE. TYPE
                         7759 non-null object
CITY
                         7759 non-null object
STATE
ZIP.CODE
                         7759 non-null int64
                         7759 non-null object
EMPLOY.CONSTITUTION
                         7759 non-null object
PAN.STATUS
                         7759 non-null float64
APPLICATION.SCORE
APPROVED. AMOUNT
                         7759 non-null int64
APPLIED.AMOUNT
                         7759 non-null int64
LOAN.TENOR
                         7759 non-null int64
OWN.HOUSE.TYPE
                         7759 non-null object
                         7759 non-null object
PRIMARY.ASSET.CTG
                         7759 non-null object
PRIMARY.ASSET.MAKE
                         7759 non-null object
PRIMARY.ASSET.MODELNO
                         7759 non-null object
VOTER_ID
DRIVING_LICENSE
                         7759 non-null object
                         7759 non-null object
AADHAAR
                         7759 non-null object
PAN
                         7759 non-null object
BANK_PASSBOOK
                         7759 non-null object
APPLICATION.STATUS
dtypes: float64(1), int64(7), object(21)
memory usage: 1.7+ MB
```

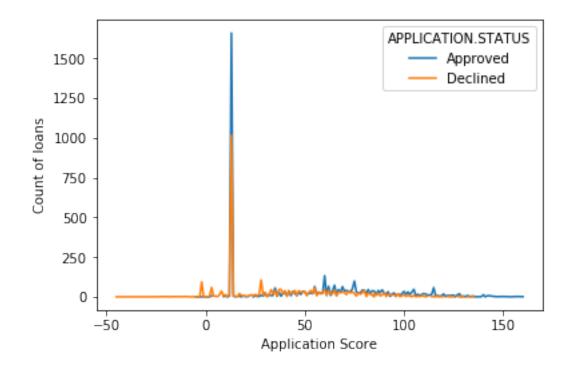
0.1.1 Data Exploration

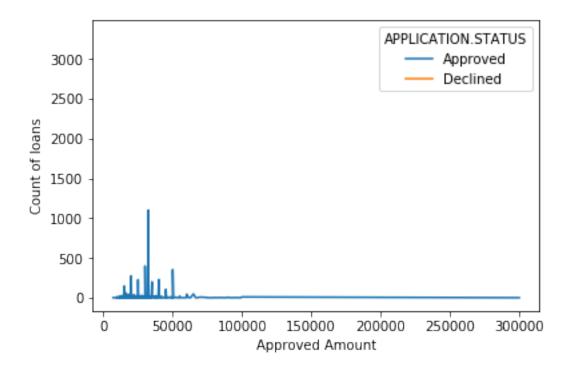


Out[197]: Text(0,0.5,'Count of loans')



Out[205]: Text(0,0.5,'Count of loans')





```
In [19]: ## Bank Passbook - Not an important variable
         df_temp=pd.pivot_table(data=df,index='BANK_PASSBOOK',values='APPLICATION.ID',columns='A
         df_temp['percent']=round(df_temp['Approved']*100/df_temp['All'],2)
Out[19]: APPLICATION.STATUS Approved Declined
                                                   All percent
         BANK_PASSBOOK
         F
                                 4264
                                                 7417
                                                          57.49
                                            3153
         Τ
                                  173
                                             169
                                                   342
                                                          50.58
         All
                                 4437
                                                          57.19
                                            3322 7759
In [22]: ## PAN is also not a great differentiator
         df_temp=pd.pivot_table(data=df,index='PAN',values='APPLICATION.ID',columns='APPLICATION
         df_temp['percent']=round(df_temp['Approved']*100/df_temp['All'],2)
         df_temp
Out [22]: APPLICATION.STATUS Approved Declined
                                                   All percent
         AADHAAR
         F
                                 1375
                                             967
                                                  2342
                                                          58.71
         Т
                                 3062
                                            2355
                                                 5417
                                                          56.53
         All
                                 4437
                                           3322 7759
                                                          57.19
In [24]: ## Aadhaar is also not a good differentiator
```

df_temp=pd.pivot_table(data=df,index='AADHAAR',values='APPLICATION.ID',columns='APPLICATION.

df_temp['percent']=round(df_temp['Approved']*100/df_temp['All'],2)

df_temp

```
Out[24]: APPLICATION.STATUS Approved Declined All percent
         AADHAAR
         F
                                 1375
                                            967 2342
                                                         58.71
         Τ
                                 3062
                                           2355 5417
                                                         56.53
         All
                                 4437
                                           3322 7759
                                                         57.19
In [25]: ## Driving License is also not a good differentiator
         df_temp=pd.pivot_table(data=df,index='DRIVING_LICENSE',values='APPLICATION.ID',columns=
         df_temp['percent']=round(df_temp['Approved']*100/df_temp['All'],2)
         df_temp
Out[25]: APPLICATION.STATUS Approved Declined
                                                  All percent
         DRIVING_LICENSE
         F
                                           2960 6886
                                                         57.01
                                 3926
         Τ
                                  511
                                            362
                                                  873
                                                         58.53
         All
                                 4437
                                           3322 7759
                                                         57.19
In [26]: ## VoterID is also not a good differentiator
         df_temp=pd.pivot_table(data=df,index='VOTER_ID',values='APPLICATION.ID',columns='APPLIC
         df_temp['percent']=round(df_temp['Approved']*100/df_temp['All'],2)
         df_temp
Out[26]: APPLICATION.STATUS Approved Declined
                                                  All percent
         VOTER_ID
         F
                                 3774
                                                 6603
                                           2829
                                                         57.16
         Т
                                                         57.35
                                  663
                                            493 1156
         All
                                 4437
                                           3322 7759
                                                         57.19
In [27]: ## somewhat a good indicator.probably defining a term self owned or not would give more
         df_temp=pd.pivot_table(data=df,index='OWN.HOUSE.TYPE',values='APPLICATION.ID',columns='
         df_temp['percent']=round(df_temp['Approved']*100/df_temp['All'],2)
         df_temp
Out[27]: APPLICATION.STATUS Approved Declined
                                                  All percent
         OWN.HOUSE.TYPE
         Children Owned
                                    7
                                              4
                                                   11
                                                         63.64
         Parent Owned
                                 1203
                                            612 1815
                                                         66.28
         Self Owned
                                 3072
                                           2627 5699
                                                         53.90
         Spouse Owned
                                  155
                                             79
                                                  234
                                                         66.24
         All
                                 4437
                                           3322 7759
                                                         57.19
In [33]: ## PAN Status helps, if not found then low chance of loan
         df_temp=pd.pivot_table(data=df,index='PAN.STATUS',values='APPLICATION.ID',columns='APPL
         df_temp['percent']=round(df_temp['Approved']*100/df_temp['All'],2)
         df_temp
Out[33]: APPLICATION.STATUS Approved Declined
                                                All percent
         PAN.STATUS
         ERROR
                                 1043
                                            799 1842
                                                         56.62
```

```
Pan Not Submitted
                                 1962
                                            1369 3331
                                                          58.90
         A11
                                 4437
                                            3322 7759
                                                          57.19
In [35]: # Not much insights to gather here.
         df_temp=pd.pivot_table(data=df,index='EMPLOY.CONSTITUTION',values='APPLICATION.ID',colu
         df_temp['percent']=round(df_temp['Approved']*100/df_temp['All'],2)
         df_temp
Out [35]: APPLICATION.STATUS
                                   Approved Declined
                                                        All percent
         EMPLOY.CONSTITUTION
         PARTNERSHIP
                                         10
                                                    7
                                                         17
                                                               58.82
                                                               52.38
         PRIVATE LIMITED COMPANY
                                         11
                                                   10
                                                         21
         SALARIED
                                       1983
                                                 1426 3409
                                                               58.17
         SELF-EMPLOYED
                                       2428
                                                 1877
                                                       4305
                                                               56.40
         TRUST
                                          5
                                                    2
                                                          7
                                                               71.43
                                                               57.19
         All
                                       4437
                                                 3322
                                                       7759
In [37]: df_temp=pd.pivot_table(data=df,index='STATE',values='APPLICATION.ID',columns='APPLICATION.
         df_temp['percent']=round(df_temp['Approved']*100/df_temp['All'],2)
         df_temp
Out[37]: APPLICATION.STATUS Approved Declined
                                                   All percent
         ANDHRA PRADESH
                                339.0
                                           363.0
                                                   702
                                                          48.29
         ASSAM
                                 23.0
                                            16.0
                                                    39
                                                          58.97
         BIHAR
                                  1.0
                                                         100.00
                                            NaN
                                                     1
         CHHATTISGARH
                                140.0
                                            76.0
                                                   216
                                                          64.81
         DELHI
                                160.0
                                           118.0
                                                   278
                                                          57.55
         GUJARAT
                                791.0
                                           444.0 1235
                                                          64.05
         HARYANA
                                  7.0
                                            19.0
                                                    26
                                                          26.92
         KARNATAKA
                                130.0
                                           173.0
                                                   303
                                                          42.90
         MADHYA PRADESH
                                540.0
                                           282.0 822
                                                          65.69
         MAHARASHTRA
                                129.0
                                           144.0
                                                   273
                                                          47.25
         TAMIL NADU
                               1325.0
                                          1032.0 2357
                                                          56.22
         TELANGANA
                                332.0
                                           403.0
                                                   735
                                                          45.17
         UTTAR PRADESH
                                                    28
                                 12.0
                                            16.0
                                                          42.86
         WEST BENGAL
                                           236.0
                                                          68.28
                                508.0
                                                   744
         All
                               4437.0
                                          3322.0 7759
                                                          57.19
In [42]: # Rented Owners have low loan approval rates.
         df_temp=pd.pivot_table(data=df,index='RESIDENCE.TYPE',values='APPLICATION.ID',columns='
         df_temp['percent']=round(df_temp['Approved']*100/df_temp['All'],2)
         df_temp
Out [42]: APPLICATION.STATUS
                                        Approved Declined
                                                             All percent
         RESIDENCE. TYPE
         COMPANY PROVIDED-FLAT
                                            22.0
                                                      11.0
                                                              33
                                                                    66.67
```

1348

84

1040 2388

198

114

56.45

42.42

EXIST

NOT_FOUND

```
COMPANY PROVIDED-HOUSE
                                   27.0
                                              22.0
                                                      49
                                                             55.10
                                  627.0
                                             379.0 1006
                                                             62.33
OWNED-BUNGLOW
OWNED-CHAWL
                                  169.0
                                             115.0
                                                     284
                                                             59.51
OWNED-FLAT
                                  720.0
                                             434.0 1154
                                                             62.39
                                                             63.23
OWNED-PENTHOUSE
                                  423.0
                                             246.0
                                                     669
OWNED-ROWHOUSE
                                  643.0
                                             421.0 1064
                                                             60.43
PARENT OWNED-FLAT
                                   45.0
                                              38.0
                                                      83
                                                             54.22
PARENT OWNED-HOUSE
                                  826.0
                                             475.0 1301
                                                             63.49
RENTED-BACHELOR ACCOMODATION
                                                           100.00
                                    1.0
                                               \mathtt{NaN}
                                                       1
RENTED-BUNGLOW
                                  126.0
                                             162.0
                                                     288
                                                             43.75
RENTED-CHAWL
                                   61.0
                                              86.0
                                                     147
                                                            41.50
                                                             45.84
RENTED-FLAT
                                  353.0
                                             417.0
                                                     770
RENTED-PENTHOUSE
                                  137.0
                                             170.0
                                                     307
                                                             44.63
RENTED-ROWHOUSE
                                                            42.62
                                  257.0
                                             346.0
                                                     603
                                                             57.19
All
                                 4437.0
                                            3322.0 7759
```

```
Out[43]: APPLICATION.STATUS Approved Declined All percent
         EDUCATION
         DOCTORATE
                                    8
                                              4
                                                   12
                                                          66.67
         GRADUATE
                                 2505
                                           1752 4257
                                                          58.84
         OTHERS
                                  637
                                            590 1227
                                                          51.92
         POST-GRADUATE
                                  255
                                            164
                                                  419
                                                          60.86
         PROFESSIONAL
                                   18
                                             14
                                                   32
                                                          56.25
         UNDER GRADUATE
                                 1014
                                            798 1812
                                                          55.96
                                 4437
                                           3322 7759
         A11
                                                          57.19
```

```
      Out [46]: APPLICATION.STATUS
      Approved Declined
      All percent MARITAL.STATUS

      Married
      3629
      2628
      6257
      58.00

      Single
      808
      694
      1502
      53.79

      All
      4437
      3322
      7759
      57.19
```

Out[47]: APPLICATION.STATUS Approved Declined All percent GENDER

```
4437
                                                                                                                                                                           3322 7759
                                                                                                                                                                                                                                 57.19
In [48]: # Gender is not quite intuitive feature
                                   df_temp=pd.pivot_table(data=df,index='CURRENT.STAGE',values='APPLICATION.ID',columns='A
                                   df_temp['percent']=round(df_temp['Approved']*100/df_temp['All'],2)
                                   df_temp
Out [48]: APPLICATION.STATUS Approved Declined
                                                                                                                                                                                                     All percent
                                   CURRENT.STAGE
                                   APRV
                                                                                                                           1107.0
                                                                                                                                                                             NaN 1107
                                                                                                                                                                                                                              100.00
                                   DCLN
                                                                                                                                      NaN
                                                                                                                                                                  2123.0 2123
                                                                                                                                                                                                                                         NaN
                                   INV_GNR
                                                                                                                              856.0
                                                                                                                                                                             \mathtt{NaN}
                                                                                                                                                                                                     856
                                                                                                                                                                                                                              100.00
                                   LOS_BDE
                                                                                                                                  86.0
                                                                                                                                                                              NaN
                                                                                                                                                                                                         86
                                                                                                                                                                                                                             100.00
                                   LOS_DISB
                                                                                                                              729.0
                                                                                                                                                                              1.0
                                                                                                                                                                                                     730
                                                                                                                                                                                                                                 99.86
                                   LOS_ERROR
                                                                                                                                      5.0
                                                                                                                                                                              1.0
                                                                                                                                                                                                                                 83.33
                                                                                                                                                                                                             6
                                   PD_DE
                                                                                                                          1359.0
                                                                                                                                                                  1197.0 2556
                                                                                                                                                                                                                                 53.17
                                   SRNV
                                                                                                                              295.0
                                                                                                                                                                             {\tt NaN}
                                                                                                                                                                                                     295
                                                                                                                                                                                                                              100.00
                                   All
                                                                                                                          4437.0
                                                                                                                                                                  3322.0 7759
                                                                                                                                                                                                                                 57.19
In [53]: # Gender is not quite intuitive feature
                                   df_temp=pd.pivot_table(data=df,index='QUEUE.ID',values='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID'
                                   df_temp['percent']=round(df_temp['Approved']*100/df_temp['All'],2)
                                   df_temp
Out [53]: APPLICATION.STATUS
                                                                                                                                              Approved Declined
                                                                                                                                                                                                                                 All percent
                                   QUEUE.ID
                                   Straight Through Process
                                                                                                                                                              3454
                                                                                                                                                                                                      1918 5372
                                                                                                                                                                                                                                                             64.30
                                                                                                                                                                                                      1404 2387
                                   Under.Writer
                                                                                                                                                                  983
                                                                                                                                                                                                                                                             41.18
                                   All
                                                                                                                                                              4437
                                                                                                                                                                                                     3322 7759
                                                                                                                                                                                                                                                             57.19
In [52]: # Straight through Process
                                   df_temp=pd.pivot_table(data=df,index='QUEUE.ID',values='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID',columns='APPLICATION.ID'
                                   df_temp['percent']=round(df_temp['Approved']*100/df_temp['All'],2)
                                   df_temp
Out[52]: APPLICATION.STATUS
                                                                                                                                               Approved Declined
                                                                                                                                                                                                                                 All percent
                                   QUEUE. ID
                                   Straight Through Process
                                                                                                                                                              3454
                                                                                                                                                                                                      1918 5372
                                                                                                                                                                                                                                                             64.30
                                   Under.Writer
                                                                                                                                                                                                                                                             41.18
                                                                                                                                                                  983
                                                                                                                                                                                                      1404 2387
                                                                                                                                                              4437
                                                                                                                                                                                                      3322 7759
                                                                                                                                                                                                                                                             57.19
In [54]: ### Application score would help
```

533 1270

2789 6489

58.03

57.02

737

3700

Female

df_temp

Male

A11

df_temp['percent']=round(df_temp['Approved']*100/df_temp['All'],2)

df_temp=pd.pivot_table(data=df,index='APPLICATION.SCORE',values='APPLICATION.ID',column

Out[54]:	APPLICATION.STATUS APPLICATION.SCORE	Approved	Declined	All	percent
	-45.0	NaN	1.0	1	NaN
	-32.0	NaN	1.0	1	NaN
	-27.0	NaN	1.0	1	NaN
	-22.0	NaN	2.0	2	NaN
	-20.0	NaN	2.0	2	NaN
	-18.0	NaN	1.0	1	NaN
	-17.0	NaN	2.0	2	NaN
	-15.0	1.0	2.0	3	33.33
	-12.0	NaN	2.0	2	NaN
	-10.0	NaN	3.0	3	NaN
	-9.0	1.0	1.0	2	50.00
	-7.0	NaN	1.0	1	NaN
	-6.0	NaN	2.0	2	NaN
	-5.0	1.0	1.0	2	50.00
	-3.0	1.0	2.0	3	33.33
	-2.0	1.0	95.0	96	1.04
	-1.0	2.0	1.0	3	66.67
	0.0	1.0	2.0	3	33.33
	2.0	1.0	4.0	5	20.00
	3.0	8.0	60.0	68	11.76
	4.0	NaN	6.0	6	NaN
	5.0	2.0	6.0	8	25.00
	6.0	NaN	2.0	2	NaN
	7.0	2.0	14.0	16	12.50
	8.0	NaN	37.0	37	NaN
	9.0	3.0	7.0	10	30.00
	10.0	6.0	15.0	21	28.57
	11.0	1.0	1.0	2	50.00
	12.0	7.0	19.0	26	26.92
	13.0	1660.0	1018.0	2678	61.99
	• • •				
	121.0	3.0	NaN	3	100.00
	122.0	10.0	3.0	13	76.92
	123.0	8.0	1.0	9	88.89
	124.0	10.0	1.0	11	90.91
	125.0	11.0	1.0	12	91.67
	126.0	2.0	NaN	2	100.00
	127.0	14.0	4.0	18	77.78
	128.0	20.0	1.0	21	95.24
	129.0	1.0	1.0	2	50.00
	130.0	7.0	2.0	9	77.78
	131.0	1.0	NaN	1	100.00
	132.0	10.0	1.0	11	90.91
	133.0	4.0	1.0	5	80.00
	134.0	4.0	1.0	5	80.00
	135.0	6.0	1.0	7	85.71

```
136.0
                             1.0
                                        NaN
                                                      100.00
                                                 1
137.0
                             2.0
                                        1.0
                                                       66.67
138.0
                             1.0
                                        NaN
                                                      100.00
                                                 1
139.0
                            2.0
                                        {\tt NaN}
                                                 2
                                                      100.00
                           14.0
140.0
                                        {\tt NaN}
                                                14
                                                      100.00
141.0
                             1.0
                                                      100.00
                                        NaN
142.0
                            8.0
                                        {\tt NaN}
                                                 8
                                                      100.00
143.0
                            8.0
                                        1.0
                                                 9
                                                       88.89
145.0
                             4.0
                                        {\tt NaN}
                                                 4
                                                      100.00
147.0
                             2.0
                                        {\tt NaN}
                                                 2
                                                      100.00
150.0
                             3.0
                                        NaN
                                                 3
                                                      100.00
154.0
                             1.0
                                        NaN
                                                 1
                                                      100.00
157.0
                             3.0
                                        NaN
                                                 3
                                                      100.00
160.0
                             2.0
                                                 2
                                        NaN
                                                      100.00
                         4437.0
                                     3322.0 7759
All
                                                       57.19
```

[168 rows x 4 columns]

0.1.2 Model Preparation

```
In [214]: def featureselection():
              df=pd.read_excel('customer_dataset.xlsx')
              df.drop(['APPLICATION.ID', 'DSA.ID', 'DEALER.ID', 'ZIP.CODE', 'PRIMARY.ASSET.CTG', 'PRI
              df=df[['APPLICATION.SCORE', 'CURRENT.STAGE', 'MARITAL.STATUS', 'EDUCATION', 'RESIDENCE
              df_enc=pd.get_dummies(df,columns=['CURRENT.STAGE','MARITAL.STATUS','EDUCATION','RE
              x=df_enc.drop(['APPLICATION.STATUS_Declined'],axis=1)
              y=df_enc['APPLICATION.STATUS_Declined']
              return x,y
In [215]: x,y=featureselection()
          x_train,x_test,y_train,y_test=train_test_split(x,y,test_size=.2,random_state=30)
          x_train,x_valid,y_train,y_valid=train_test_split(x_train,y_train,test_size=.3,random_s
          model=GaussianNB()
          y_valid_pred=model.fit(x_train,y_train).predict(x_valid)
          print("Validation Dataset")
          print(classification_report(y_valid, y_valid_pred))
          print("Test Dataset")
          y_pred=model.predict(x_test)
          print(classification_report(y_test, y_pred))
Validation Dataset
                          recall f1-score
             precision
                                              support
          0
                  1.00
                            0.76
                                       0.86
                                                 1043
                            1.00
                                       0.86
                  0.76
                                                  820
```

avg / total	0.89	0.86	0.86	1863
Test Dataset				
	precision	recall	f1-score	support
0	1.00	0.76	0.86	891
1	0.75	1.00	0.86	661
avg / total	0.89	0.86	0.86	1552