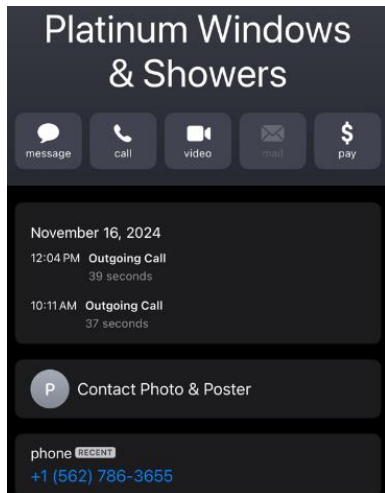
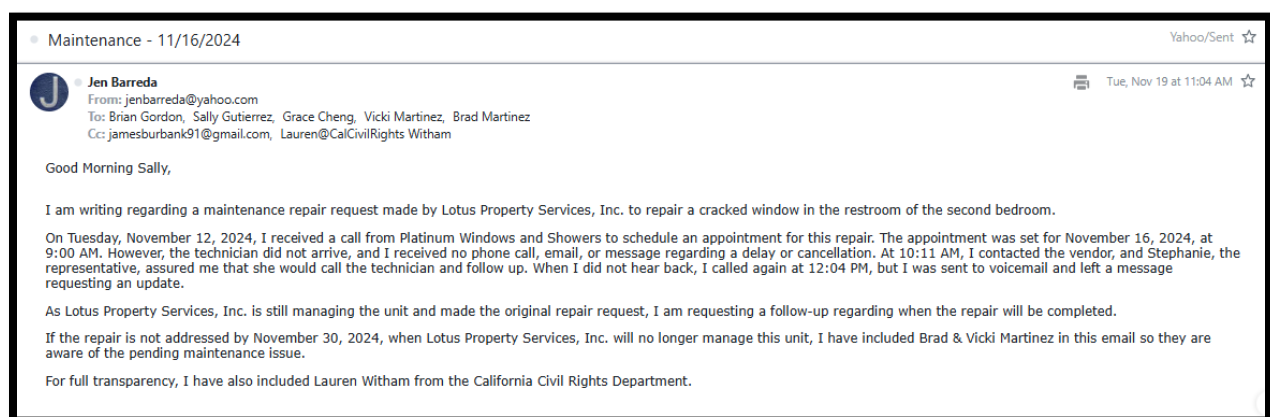


Jennifer Burbank – 518 North Stoneman Ave, Alhambra, CA 91801

November 16, 2024 – A technician was scheduled to arrive at 9am to fix a crack on the window of the second bedroom restroom. No technician arrived, called, emailed, or messaged. I called the vendor to ask about the status of the technician and the maintenance. I spoke to Stephanie briefly who said she would contact the technician and then reach out to me. She never followed up. I called another time and no one answered. I left a voicemail for someone to return my call to provide an update on the scheduled maintenance and also to reschedule if necessary. No one followed up.

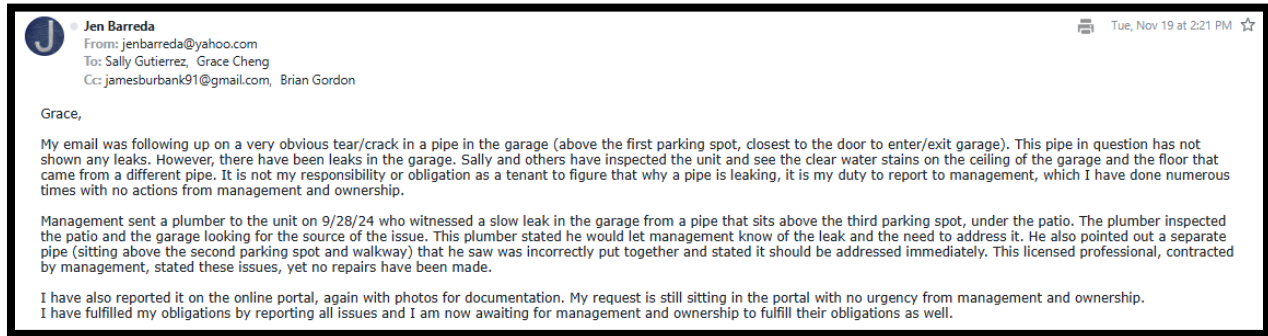


November 19, 2024 – I email Brian, Sally, Grace, Vicki, Brad and cc James and Lauren who is our mediator with the landlords for our housing discrimination complaint for our esa. I have not had any contact with Vicki and Brad since we agreed to a month to month tenancy, back in August. We are currently working with Lauren to agree on a settlement for the housing discrimination complaint. Which is why she is included for transparency. She is aware that the management company has been delaying or lacking in making repairs in the unit and advised that I file a retaliation complaint with CRD. This email is to inform all parties that the repair that Lotus requested did not occur and asking for a follow up on when it will be rescheduled and repaired.



Jennifer Burbank – 518 North Stoneman Ave, Alhambra, CA 91801

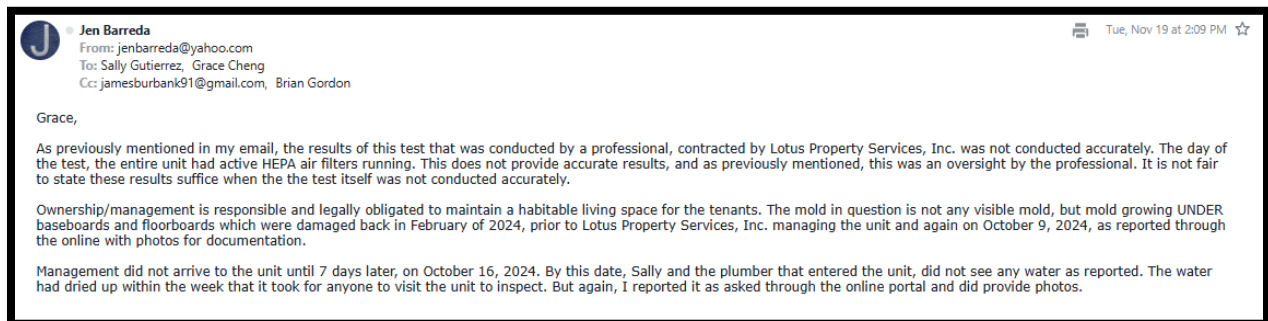
November 19, 2024 – I respond to the email thread regarding the pending maintenance for the outdoor patio and the cracked pipe in the garage.



Below is the cracked pipe I am referring to.



I also respond to another email thread regarding the mold test which was not conducted properly. It was an air test in which our HEPA air filters were on throughout the home. We have them on 24/7 due to my allergies and because we have a dog.



We currently have a maintenance scheduled for 11/21/24, between 1:30pm-5:30pm for the repairs that were scheduled on 11/11/24 that were not completed: replace wax seal of toilet in master bedroom, replace blinds in second bedroom, and hinges of laundry unit.