

498/SPIN ID Number

Great Plains Communications, LLC SPIN/498 ID 143002186

Great Plains Communications Contact for Universal Service Administrative Co. (USAC):

Customer Response Business Care
(888) 343-8014 Option 3
Erate@gpcom.com

- With several years of experience processing and applying USAC funding credits, Great Plains Communications has the supportive resources needed for the servicing and application of USAC awarded funds.
- Great Plains Communications provides SPI Invoicing Discounts when processing USAC fund invoices. The credit is applied to the account after the company receives a copy of the customer's completed Form 486.
- Great Plains Communications can provide supporting documentation during USAC reviews and appeals. Due to customer privacy concerns, the information provided is limited in scope; the customer may need to provide USAC additional information. Customer support is encouraged to take place after the bidding and award process is completed for the funding year.