

# Waitty Admin Side Specification

## Modules of Sub-Admin

### 1. Profile

In this section

- Subadmin can update/change its own unique restaurant id.
- Can enter basic details like a phone number(no verification needed), restaurants image.
- These details will be seen on the admin panel.
  - Name of restaurant
  - Change password
  - View restaurant key, change

### 2. Orders

In this section

- All the orders ( current, past ) will be displayed. There will be 3 tabs of new, current and served orders. In that, the customer name, table number and ordered food items with the final amount will be maintained.
- The waiter who completed which order is also mentioned there.
- Orders can be seen by applying filters like today's, weekly, monthly and all orders. (this should be dependent on the date based range)

### 3. Waiters

In this section

- Sub-admin can add, delete/archive, update, view, block waiter.
- When subadmin will click on a particular waiter's name then served order history of that particular waiter can be viewed.
- That history will contain all the orders which that particular waiter have served in the past month. The number of orders can also be seen on a daily basis.

### 4. Menu

In this section

- The sub admin can add sub-categories in the already provided categories by admin. These sub-categories will be dynamic.
- In those sub-categories, food dishes can be added.
- The photo, name, description, before price, after price will be displayed in the user application as well as in waiter application.
- Customization -there will be 3 types of customization for each dish, one of them will be multiple select and other 2 will be the single selection.  
In those customizations, subadmin can add multiple options with the price  
- the number of options is dynamic. Options can be enabled or disabled.  
There will be one default option selected
- Search - subadmin can search by dish name, also user from the user application can search by dish name.

## 5. Refund

In this section

- There will be a button “refund” in the ongoing order section
- Refund request will be fulfilled in 3-5 working days, based on the payment gateways and the policies the client will select

## 6. Payment

All Transaction List

Amount Collected

Amount Pending

NOTE -

Packing charges will be fixed for each order

Report and conflict resolution - In this, if a user is having some queries or questions or want to contact subadmin then they can do it directly from this section, and subadmin can view all the queries and can respond to them via phone number.

# Pointers to be included while development

## Sub Admin

1. Add / Remove waiter
2. Generate waiter ID and password
3. Can check which waiter completed which order
4. Can monitor refund process, approve for refund by checking the refund message generated by the user application.
5. Add menu / subCategories along with name, rate, description, image, customization.
6. Add extra packing charges
7. Can check for the number of orders completed daily, weekly, monthly
8. Delete food items

## Admin

1. Add restaurants with login id and passwords
2. All the money through payment gateways will be collected in this account
3. Admin will distribute payment to restaurants- monthly, weekly
4. Admin can delete restaurants