



## **Uber Case Study: Supply Vs. Demand Analysis**

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### **About Uber**

Uber Problem Definition & Approach

## Content

Pictorial representation on Findings

Findings / Recommendation

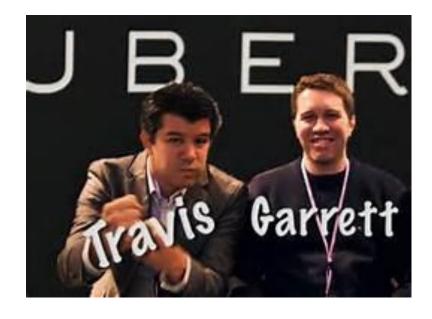
Qualitative Analysis

Conclusion





#### **ABOUT UBER**



Uber was founded in 2009 as UberCab by Garrett Camp, the cofounder of StumbleUpon, and Travis Kalanick, who had sold his Red Swoosh startup for \$19 million in 2007. The founders invested \$200,000 in seed money upon conception in 2009.

Uber Technologies Inc. is an American private hire company headquartered in San Francisco, California, United States, operating in 633 cities worldwide. Uber drivers use their own cars although drivers can rent a car to drive with Uber.



#### **Approach**



#### Data Provided

 Data provided in CSV format by Upgrad

#### Data Quality Check

 Data Cleaning with help of R codes.

## Data Exploration & Aim of study

- Data was explored to find general trends through various plots and graphs
- The aim of analysis is to identify the root cause of the problem

#### Process

- Univariate Analysis
- Bivariate Analysis
- •Since regularly commute with uber hence done Qualitative Research too.
- Study demand and supply gap

## Expected Outcome

 Present the root cause(s) and possible hypotheses of the problem(s) and recommend ways to improve them.

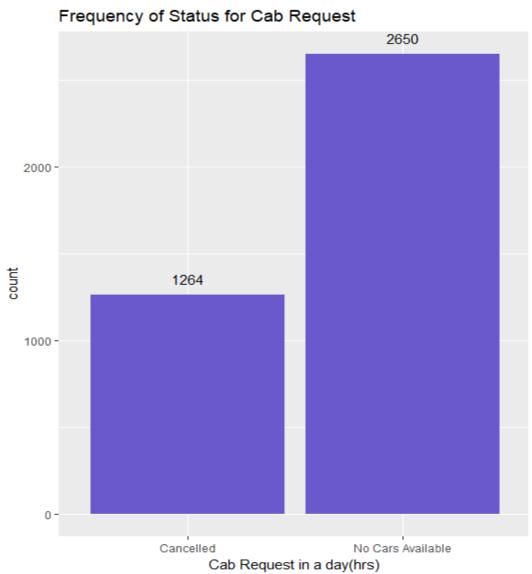
#### Recommendation

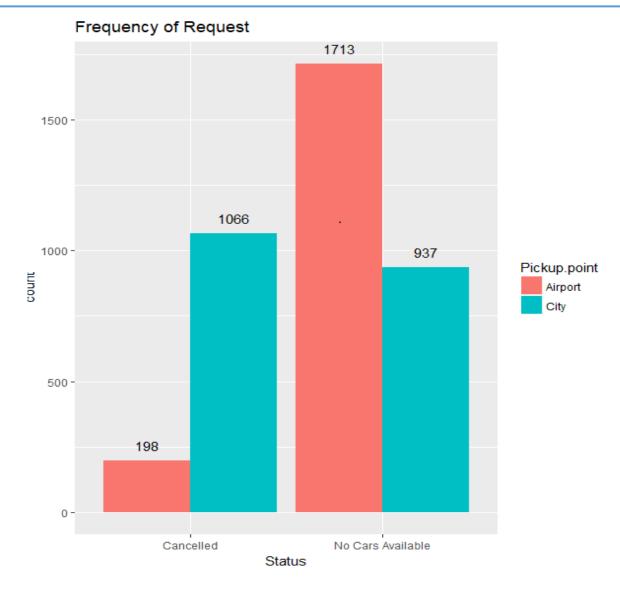
 Basis of outcome recommended solution











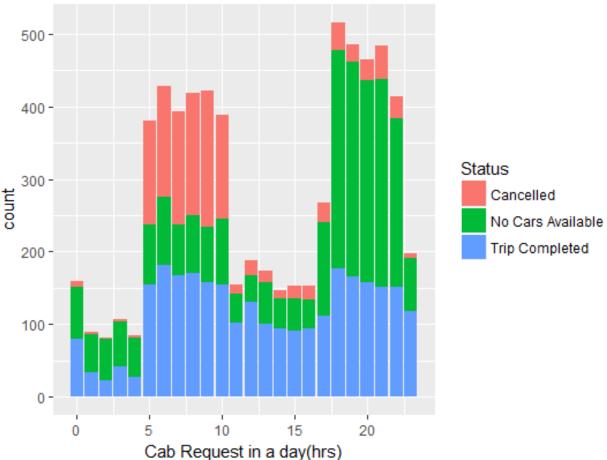




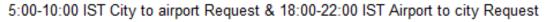


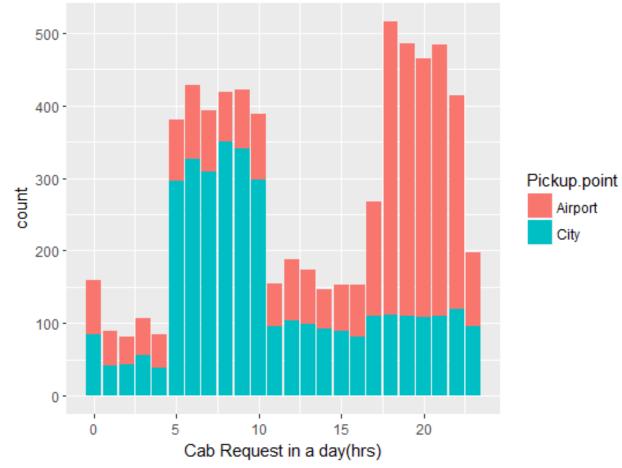
#### Cab Request Pattern during the day

Peak hours is between 5:00-10:00 IST & 18:00-22:00 IST High Cab Unavailability



#### Cab Request Pattern during the day

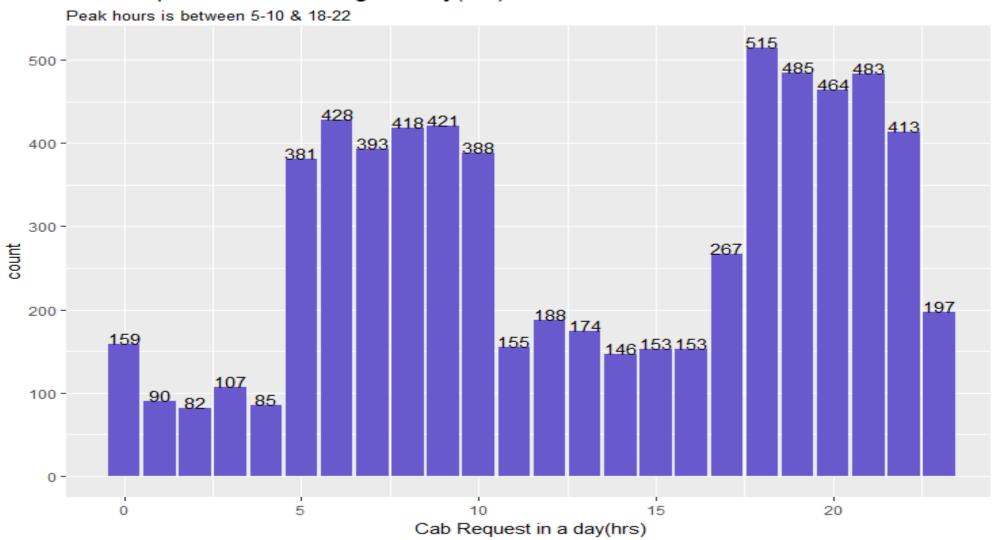








#### Cab Request Pattern during the day(hrs)







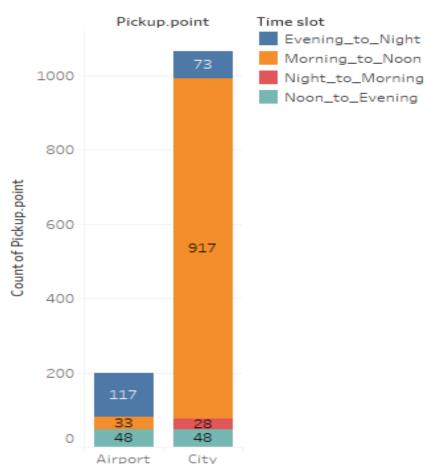








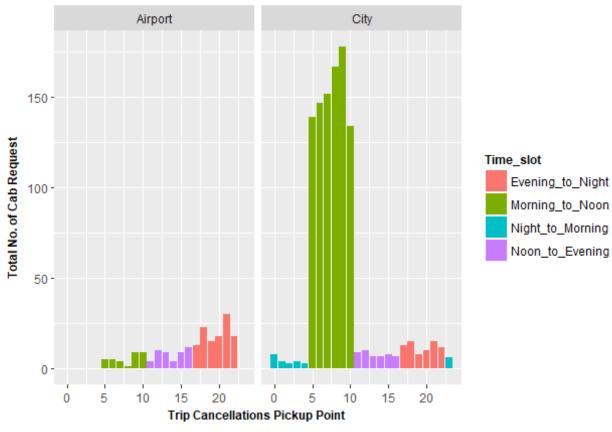
#### Trip Cancellation duirng the Day from Pickup point



Count of Pickup.point for each Pickup.point. Color shows details about Time slot.

#### Trip Cancellation duirng the Day from Pickup point

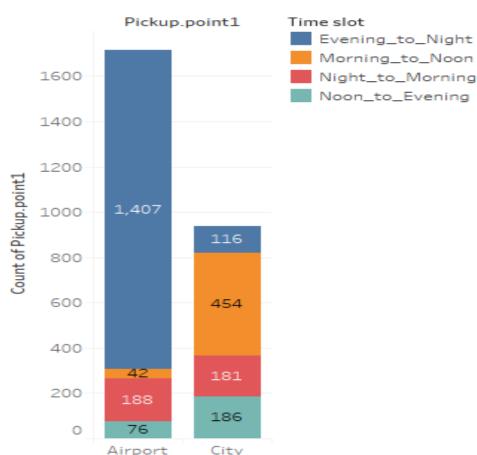
Inference: Trip Cancellations are high from city during peak morning hours (5-10AM)







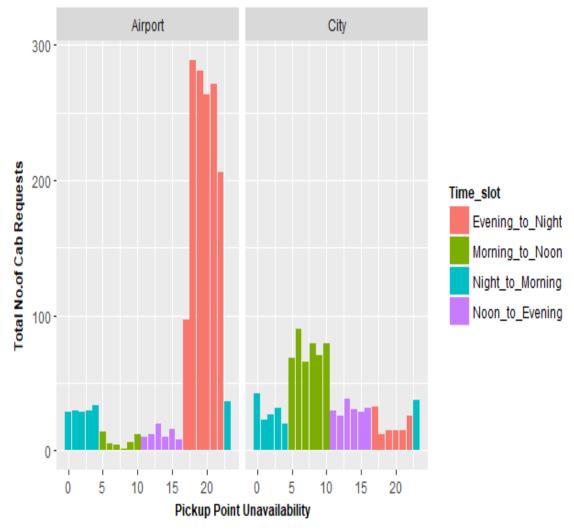
# Trip Unavailable duirng the Day from Pickup point



Count of Pickup.point1 for each Pickup.point1. Color shows details about Time slot.

#### Cab unavaiable during various days To/from City/Airport

Inference: Cab Unavailability persists through all days in peak evening hours from Airport







# **Conclusion**

Extremely High Cancellation in Morning Slot for City PickUp are clear Root Cause for over all High Cancellations & Loss of Buisness.

Extremely High Demand in Evening Slot for AirportPickUp are clear Root Cause for over all High Unavaibility& Loss of Buisness.