insight-marketing-fnb

August 27, 2023

1 Provide insights to the Marketing Team in Food & Beverage Industry

Domain: F & B

Function: Marketing

CodeX is a German beverage company that is aiming to make its mark in the Indian market. A few months ago, they launched their energy drink in 10 cities in India.

Their Marketing team is responsible for increasing brand awareness, market share, and product development. They conducted a survey in those 10 cities and received results from 10k respondents. Peter Pandey, a marketing data analyst is tasked to convert these survey results to meaningful insights which the team can use to drive actions.

Resource: https://codebasics.io/challenge/codebasics-resume-project-challenge/9

Author: Bao Thai

```
[1]: import numpy as np
import pandas as pd
import matplotlib.pyplot as plt
import seaborn as sns
```

```
[2]:
       City_ID
                     City
                              Tier
         CT111
                           Tier 1
                    Delhi
                          Tier 1
     1
         CT112
                   Mumbai
     2
         CT113
                Bangalore
                           Tier 1
     3
         CT114
                  Chennai
                           Tier 1
         CT115
                  Kolkata Tier 2
```

```
[3]: cities.shape
```

[3]: (10, 3)

```
[4]: cities.info()
    <class 'pandas.core.frame.DataFrame'>
    RangeIndex: 10 entries, 0 to 9
    Data columns (total 3 columns):
         Column
                  Non-Null Count
                                  Dtype
     0
         City_ID 10 non-null
                                   object
     1
         City
                  10 non-null
                                   object
         Tier
                  10 non-null
                                   object
    dtypes: object(3)
    memory usage: 372.0+ bytes
[5]: dim_respondent = pd.read_csv("C:/Users/Admin/Desktop/Projects/
      →C6_Challenge_CodeBasic/Dataset/dim_repondents.csv")
     respondent = dim_respondent.copy()
     respondent.head()
[5]:
                                 Name
                                               Gender City_ID
        Respondent_ID
                                         Age
     0
               120031
                       Aniruddh Issac 15-18
                                              Female
                                                        CT117
     1
               120032
                          Trisha Rout 19-30
                                                Male
                                                        CT118
     2
                         Yuvraj Virk 15-18
               120033
                                                Male
                                                        CT116
     3
               120034
                         Pranay Chand 31-45
                                              Female
                                                        CT113
     4
               120035 Mohanlal Joshi
                                       19-30
                                              Female
                                                        CT120
[6]: respondent.shape
[6]: (10000, 5)
[7]: respondent.info()
    <class 'pandas.core.frame.DataFrame'>
    RangeIndex: 10000 entries, 0 to 9999
    Data columns (total 5 columns):
         Column
                        Non-Null Count
                                        Dtype
                         _____
         Respondent_ID 10000 non-null
     0
                                         int64
     1
         Name
                        10000 non-null
                                         object
     2
                        10000 non-null
         Age
                                         object
     3
                        10000 non-null
         Gender
                                         object
         City_ID
                        10000 non-null
                                         object
    dtypes: int64(1), object(4)
    memory usage: 390.8+ KB
[8]: fact_survey_responses = pd.read_csv("C:/Users/Admin/Desktop/Projects/
      →C6_Challenge_CodeBasic/Dataset/fact_survey_responses.csv")
     survey = fact_survey_responses.copy()
```

```
survey.head()
```

```
[8]:
        Response_ID
                     Respondent_ID
                                     Consume_frequency \
     0
             103001
                             120031
                                      2-3 times a week
     1
             103002
                             120032
                                     2-3 times a month
     2
             103003
                             120033
                                                 Rarely
     3
             103004
                             120034
                                      2-3 times a week
     4
             103005
                             120035
                                                  Daily
                            Consume_time
                                                       Consume_reason Heard_before
        To stay awake during work/study
                                          Increased energy and focus
                                                                                Yes
     1
                     Throughout the day
                                                 To boost performance
                                                                                 No
     2
                         Before exercise
                                         Increased energy and focus
                                                                                 No
     3
      To stay awake during work/study
                                                 To boost performance
                                                                                 Nο
        To stay awake during work/study Increased energy and focus
                                                                                Yes
       Brand_perception General_perception Tried_before
                                                          Taste_experience
     0
                Neutral
                                   Not sure
                                                       No
                                                                           5
     1
                Neutral
                                   Not sure
                                                       No
     2
                Neutral
                                                       No
                                                                           2
                                   Not sure
     3
                                                                           5 ...
               Positive
                                  Dangerous
                                                      Yes
     4
                Neutral
                                  Effective
                                                      Yes
                                                                           5
            Improvements_desired Ingredients_expected Health_concerns
     0
           Reduced sugar content
                                                Guarana
                                                                      No
       More natural ingredients
                                               Caffeine
                                                                     Yes
                                               Caffeine
       More natural ingredients
                                                                      No
     3
                            Other
                                               Caffeine
                                                                     No
     4 More natural ingredients
                                               Caffeine
                                                                     Yes
       Interest_in_natural_or_organic Marketing_channels
     0
                                   Yes
                                           TV commercials
     1
                              Not Sure
                                              Print media
     2
                                   Yes
                                                Online ads
     3
                                   Yes
                                                Online ads
     4
                                   Yes
                                                Online ads
             Packaging_preference Limited_edition_packaging Price_range \
        Compact and portable cans
                                                          Yes
                                                                     50-99
     1 Compact and portable cans
                                                           No
                                                                    50-99
                                                     Not Sure
         Innovative bottle design
                                                                   100-150
     3 Compact and portable cans
                                                           No
                                                                Above 150
        Compact and portable cans
                                                          Yes
                                                                   100-150
       Purchase_location Typical_consumption_situations
     0
            Supermarkets
                                   Studying/working late
     1
                                         Sports/exercise
            Supermarkets
```

```
2
                                   Studying/working late
             Supermarkets
      3
                                         Sports/exercise
             Supermarkets
      4 Online retailers
                                   Studying/working late
      [5 rows x 23 columns]
 [9]: survey.shape
 [9]: (10000, 23)
[10]: survey.info()
     <class 'pandas.core.frame.DataFrame'>
     RangeIndex: 10000 entries, 0 to 9999
     Data columns (total 23 columns):
          Column
                                          Non-Null Count
                                                          Dtype
          _____
                                          _____
      0
          Response_ID
                                          10000 non-null
                                                          int64
      1
          Respondent_ID
                                          10000 non-null int64
      2
          Consume_frequency
                                          10000 non-null
                                                          object
      3
          Consume_time
                                          10000 non-null
                                                          object
      4
          Consume_reason
                                          10000 non-null
                                                          object
      5
                                          10000 non-null
          Heard_before
                                                          object
      6
          Brand_perception
                                          10000 non-null
                                                          object
      7
          General_perception
                                          10000 non-null
                                                          object
                                          10000 non-null
      8
          Tried_before
                                                          object
      9
          Taste_experience
                                          10000 non-null
                                                          int64
      10 Reasons_preventing_trying
                                          10000 non-null
                                                          object
      11
         Current_brands
                                          10000 non-null
                                                          object
      12 Reasons for choosing brands
                                          10000 non-null
                                                          object
         Improvements_desired
                                          10000 non-null
                                                          object
      14 Ingredients_expected
                                          10000 non-null
                                                          object
      15 Health_concerns
                                          10000 non-null
                                                          object
      16
         Interest_in_natural_or_organic
                                          10000 non-null
                                                          object
      17
         Marketing_channels
                                          10000 non-null
                                                          object
      18 Packaging_preference
                                          10000 non-null
                                                          object
         Limited_edition_packaging
                                          10000 non-null
                                                          object
      20
                                          10000 non-null
                                                          object
         Price_range
      21 Purchase_location
                                          10000 non-null
                                                          object
      22 Typical_consumption_situations
                                          10000 non-null
                                                          object
     dtypes: int64(3), object(20)
     memory usage: 1.8+ MB
[11]: respondent_survey = respondent.merge(survey, on = 'Respondent_ID', how =
       respondent_survey.head()
```

```
[11]:
         Respondent_ID
                                   Name
                                                Gender City_ID Response_ID
                                           Age
                120031
                                                          CT117
                                                                       103001
      0
                        Aniruddh Issac
                                         15-18
                                                Female
      1
                120032
                           Trisha Rout
                                         19-30
                                                  Male
                                                          CT118
                                                                       103002
      2
                120033
                           Yuvraj Virk 15-18
                                                  Male
                                                          CT116
                                                                       103003
      3
                120034
                           Pranay Chand
                                                          CT113
                                         31-45
                                                Female
                                                                      103004
                120035 Mohanlal Joshi
                                         19-30
                                                Female
                                                          CT120
                                                                       103005
         Consume_frequency
                                                 Consume_time
      0
          2-3 times a week
                            To stay awake during work/study
      1
         2-3 times a month
                                          Throughout the day
      2
                                             Before exercise
                    Rarely
      3
          2-3 times a week
                            To stay awake during work/study
      4
                            To stay awake during work/study
                     Consume_reason Heard_before
                                                           Improvements_desired
         Increased energy and focus
                                                          Reduced sugar content
      0
      1
               To boost performance
                                                       More natural ingredients
                                               No
         Increased energy and focus
                                                       More natural ingredients
                                               No
      3
               To boost performance
                                                                           Other
                                               No
         Increased energy and focus
                                                       More natural ingredients
                                              Yes
        Ingredients expected Health concerns Interest in natural or organic
      0
                     Guarana
                                           No
                                                                            Yes
                    Caffeine
                                                                      Not Sure
      1
                                          Yes
      2
                    Caffeine
                                           Nο
                                                                            Yes
      3
                    Caffeine
                                                                            Yes
                                           No
                                          Yes
                                                                            Yes
      4
                    Caffeine
        Marketing_channels
                                  Packaging_preference Limited_edition_packaging
      0
            TV commercials
                            Compact and portable cans
      1
               Print media Compact and portable cans
                                                                                No
      2
                Online ads
                              Innovative bottle design
                                                                         Not Sure
      3
                Online ads
                            Compact and portable cans
                                                                                No
                Online ads
                            Compact and portable cans
                                                                               Yes
        Price_range Purchase_location Typical_consumption_situations
              50-99
                          Supermarkets
                                                Studying/working late
      0
      1
              50-99
                          Supermarkets
                                                       Sports/exercise
      2
            100-150
                          Supermarkets
                                                 Studying/working late
      3
          Above 150
                          Supermarkets
                                                       Sports/exercise
            100-150
                                                 Studying/working late
                     Online retailers
      [5 rows x 27 columns]
[12]: def swap_columns(respondent_survey, col1, col2, col3, col4, col5):
```

col_list = list(respondent_survey.columns)

```
a, b, c, d, e = col_list.index(col1), col_list.index(col2), col_list.
       col_list[a], col_list[b], col_list[c], col_list[d], col_list[e] =_
       ⇔col_list[e], col_list[d], col_list[a], col_list[b], col_list[c]
         respondent_survey = respondent_survey[col_list]
         return respondent_survey
[13]: respondent_survey = swap_columns(respondent_survey, 'Name', 'Age', 'Gender', __
      respondent_survey.head(8)
「13]:
        Respondent_ID
                       Response_ID City_ID
                                                                   Gender
                                                      Name
                                                              Age
      0
                120031
                             103001
                                     CT117
                                            Aniruddh Issac
                                                            15-18
                                                                   Female
               120032
      1
                             103002
                                      CT118
                                               Trisha Rout
                                                            19-30
                                                                     Male
      2
                120033
                            103003
                                     CT116
                                              Yuvraj
                                                      Virk
                                                            15-18
                                                                     Male
      3
                120034
                            103004
                                     CT113
                                              Pranay Chand
                                                            31 - 45
                                                                   Female
      4
                120035
                                     CT120
                                            Mohanlal Joshi
                                                            19-30
                                                                   Female
                            103005
      5
                                                                   Female
                120036
                            103006
                                      CT118
                                              Zeeshan Ratta
                                                            19-30
      6
                120037
                            103007
                                      CT112
                                                 Oorja Anne
                                                            19-30
                                                                     Male
                120038
                            103008
                                      CT116
                                               Rhea Khanna
                                                            19-30
                                                                     Male
        Consume_frequency
                                              Consume_time
         2-3 times a week
                           To stay awake during work/study
                                         Throughout the day
        2-3 times a month
                                           Before exercise
      2
                   Rarely
      3
         2-3 times a week
                           To stay awake during work/study
      4
                           To stay awake during work/study
                    Daily
      5
                    Rarely
                                      For mental alertness
      6
        2-3 times a month
                           To stay awake during work/study
                   Rarely
                                           Before exercise
                    Consume_reason Heard_before
                                                         Improvements_desired
        Increased energy and focus
                                                       Reduced sugar content
                                             Yes
              To boost performance
                                                    More natural ingredients
      1
                                             No
                                                 •••
      2
         Increased energy and focus
                                             No
                                                    More natural ingredients
      3
              To boost performance
                                             No
                                                                        Other
        Increased energy and focus
                                                    More natural ingredients
                                            Yes
                 To combat fatigue
      5
                                                      Wider range of flavors
                                             Yes
        Increased energy and focus
                                             No
                                                                        Other
                 To combat fatigue
                                             No
                                                       Reduced sugar content
        Ingredients_expected Health_concerns Interest_in_natural_or_organic
      0
                    Guarana
                                         No
                                                                        Yes
                    Caffeine
                                                                    Not Sure
      1
                                         Yes
      2
                                                                        Yes
                    Caffeine
                                         No
      3
                    Caffeine
                                         No
                                                                         Yes
                    Caffeine
                                         Yes
                                                                         Yes
```

```
5
                     Vitamins
                                           Yes
                                                                             Yes
      6
                                                                              No
                      Guarana
                                           Yes
      7
                        Sugar
                                           Yes
                                                                       Not Sure
                                  Packaging_preference Limited_edition_packaging
        Marketing_channels
      0
            TV commercials
                             Compact and portable cans
                                                                                Yes
      1
               Print media
                             Compact and portable cans
                                                                                 Nο
      2
                 Online ads
                              Innovative bottle design
                                                                          Not Sure
      3
                             Compact and portable cans
                                                                                 Nο
                 Online ads
      4
                 Online ads
                             Compact and portable cans
                                                                                Yes
      5
            TV commercials
                                                  Other
                                                                                Yes
      6
                 Online ads
                              Innovative bottle design
                                                                                Yes
                 Online ads
                             Compact and portable cans
                                                                                Yes
                             Purchase_location Typical_consumption_situations
        Price_range
      0
              50-99
                                  Supermarkets
                                                         Studying/working late
              50-99
      1
                                  Supermarkets
                                                                Sports/exercise
      2
            100-150
                                  Supermarkets
                                                          Studying/working late
      3
          Above 150
                                  Supermarkets
                                                                Sports/exercise
      4
            100-150
                              Online retailers
                                                         Studying/working late
      5
                                                        Social outings/parties
          Above 150
                      Gyms and fitness centers
            100-150
      6
                                          Other
                                                                Sports/exercise
      7
              50-99
                      Gyms and fitness centers
                                                        Social outings/parties
      [8 rows x 27 columns]
[14]: df = respondent_survey.merge(cities, on = 'City_ID', how = 'inner')
      df.head()
[14]:
         Respondent_ID
                         Response_ID City_ID
                                                               Name
                                                                       Age
                                                                                 Gender
      0
                 120031
                              103001
                                        CT117
                                                    Aniruddh Issac
                                                                     15-18
                                                                                 Female
      1
                 120055
                              103025
                                        CT117
                                                      Umang Sarkar
                                                                     31-45
                                                                             Non-binary
      2
                 120057
                              103027
                                        CT117
                                                      Kanav Thaman
                                                                     19-30
                                                                                   Male
      3
                 120078
                              103048
                                        CT117
                                               Suhana Ramakrishnan
                                                                     19-30
                                                                                 Female
                              103068
                                        CT117
                                                     Saira Sridhar 19-30
                                                                                   Male
                 120098
                                                Consume_time
        Consume_frequency
         2-3 times a week
                            To stay awake during work/study
      1
              Once a week
                                             Before exercise
      2
                     Daily
                                             Before exercise
      3
                    Rarely
                                             Before exercise
      4
                     Daily
                                          Throughout the day
                         Consume_reason Heard_before ... Health_concerns
      0
            Increased energy and focus
                                                  Yes
                                                                       No
         To enhance sports performance
      1
                                                  Yes
                                                                       No
      2
                  To boost performance
                                                   No ...
                                                                       No
```

```
To enhance sports performance
                                                                     Yes
                                                  No
      4
                                                                     Yes
                                  Other
                                                  No
        Interest_in_natural_or_organic
                                         Marketing_channels
      0
                                             TV commercials
      1
                                     Nο
                                         Outdoor billboards
      2
                               Not Sure
                                             TV commercials
      3
                                    Yes
                                             TV commercials
      4
                                             TV commercials
                                     No
              Packaging_preference Limited_edition_packaging Price_range \
         Compact and portable cans
                                                                     50-99
      0
      1
               Eco-friendly design
                                                            No
                                                                 Above 150
      2
          Innovative bottle design
                                                            No
                                                                     50-99
                                                     Not Sure
      3
                              Other
                                                                   100-150
         Compact and portable cans
                                                           Yes
                                                                   100-150
                Purchase_location Typical_consumption_situations
                                                                         City
                                                                                 Tier
      0
                     Supermarkets
                                            Studying/working late
                                                                    Ahmedabad
                                                                               Tier 2
         Gyms and fitness centers
                                            Studying/working late
                                                                               Tier 2
      1
                                                                    Ahmedabad
      2
                                                  Sports/exercise
                 Online retailers
                                                                    Ahmedabad
                                                                               Tier 2
      3
                     Supermarkets
                                                  Sports/exercise Ahmedabad Tier 2
      4
                            Other
                                            Studying/working late Ahmedabad Tier 2
      [5 rows x 29 columns]
[15]: df.duplicated().sum()
[15]: 0
[16]: df.info()
     <class 'pandas.core.frame.DataFrame'>
     Int64Index: 10000 entries, 0 to 9999
     Data columns (total 29 columns):
      #
          Column
                                            Non-Null Count
                                                            Dtype
          _____
                                            _____
          Respondent_ID
                                            10000 non-null
                                                            int64
      0
                                            10000 non-null
      1
          Response_ID
                                                            int64
      2
          City_ID
                                            10000 non-null
                                                            object
      3
          Name
                                            10000 non-null
                                                            object
      4
          Age
                                            10000 non-null
                                                            object
      5
                                            10000 non-null
                                                            object
          Gender
      6
          Consume_frequency
                                            10000 non-null
                                                            object
      7
                                            10000 non-null
          Consume time
                                                            object
                                                            object
      8
          Consume reason
                                            10000 non-null
          Heard_before
                                            10000 non-null
                                                            object
```

```
10 Brand_perception
                                     10000 non-null
                                                    object
 11 General_perception
                                     10000 non-null
                                                     object
 12 Tried_before
                                     10000 non-null
                                                     object
 13 Taste_experience
                                     10000 non-null
                                                     int64
 14 Reasons_preventing_trying
                                     10000 non-null
                                                     object
    Current_brands
                                     10000 non-null
                                                     object
 16 Reasons_for_choosing_brands
                                     10000 non-null
                                                     object
 17
    Improvements_desired
                                     10000 non-null
                                                     object
 18 Ingredients_expected
                                     10000 non-null
                                                    object
 19 Health_concerns
                                     10000 non-null
                                                     object
    Interest_in_natural_or_organic
 20
                                     10000 non-null
                                                     object
 21 Marketing_channels
                                     10000 non-null
                                                     object
 22 Packaging_preference
                                     10000 non-null
                                                     object
    Limited_edition_packaging
                                     10000 non-null
                                                     object
 24 Price_range
                                     10000 non-null
                                                     object
                                     10000 non-null
 25 Purchase_location
                                                    object
 26
    Typical_consumption_situations
                                     10000 non-null
                                                     object
 27 City
                                     10000 non-null
                                                     object
 28 Tier
                                     10000 non-null
                                                     object
dtypes: int64(3), object(26)
```

[17]: df.isna().sum()

memory usage: 2.3+ MB

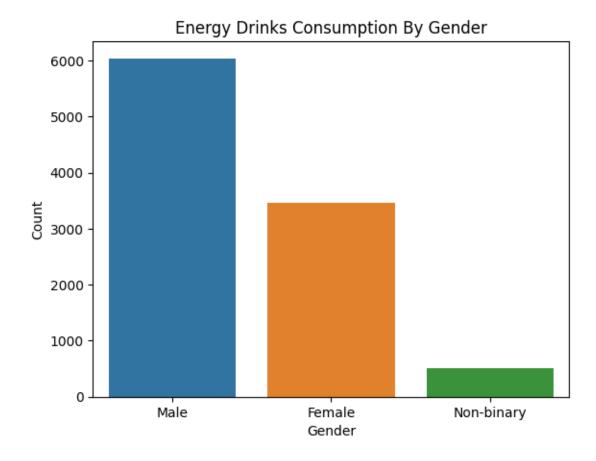
```
[17]: Respondent_ID
                                          0
      Response_ID
                                          0
      City_ID
                                          0
      Name
                                          0
      Age
                                          0
      Gender
                                          0
                                          0
      Consume_frequency
                                          0
      Consume_time
      Consume_reason
                                          0
      Heard_before
                                          0
                                          0
      Brand_perception
      General_perception
                                          0
      Tried_before
                                          0
                                          0
      Taste_experience
                                          0
      Reasons_preventing_trying
      Current_brands
                                          0
      Reasons_for_choosing_brands
                                          0
      Improvements_desired
                                          0
      Ingredients_expected
                                          0
      Health_concerns
                                          0
                                          0
      Interest_in_natural_or_organic
      Marketing_channels
                                          0
                                          0
      Packaging_preference
```

```
Limited_edition_packaging 0
Price_range 0
Purchase_location 0
Typical_consumption_situations 0
City 0
Tier 0
dtype: int64
```

2 Primary Insight

2.1 Demographic Insights

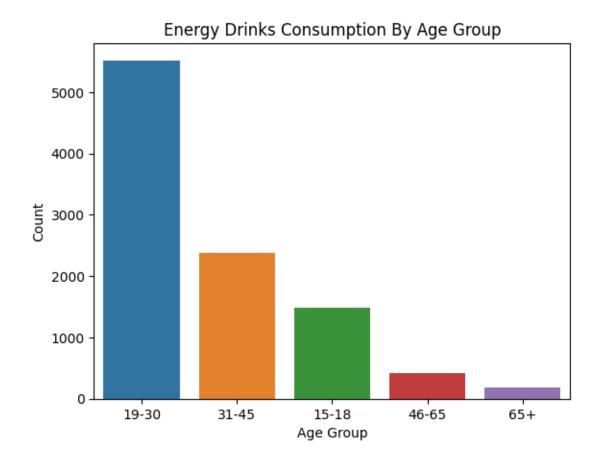
2.1.1 Who prefers energy drink more?



We can see that Male consumes the most energy drinks, and Non-binary do not like energy drinks as much as Male and Female

2.1.2 Which age group prefers energy drinks more?

```
[20]: Age = df['Age'].value_counts()
      Age
[20]: 19-30
               5520
      31-45
               2376
      15-18
               1488
      46-65
                426
      65+
                190
     Name: Age, dtype: int64
[21]: sns.barplot(x = Age.index, y = Age.values)
      plt.title('Energy Drinks Consumption By Age Group')
      plt.xlabel('Age Group')
      plt.ylabel('Count')
      plt.show()
```



Young generation is the group age (19-30) that use more energy drinks than the rest

2.1.3 Which type of marketing reaches the most Youth (15-30)?

Print media 446
Name: Marketing_channels, dtype: int64

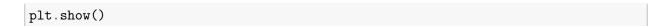
702

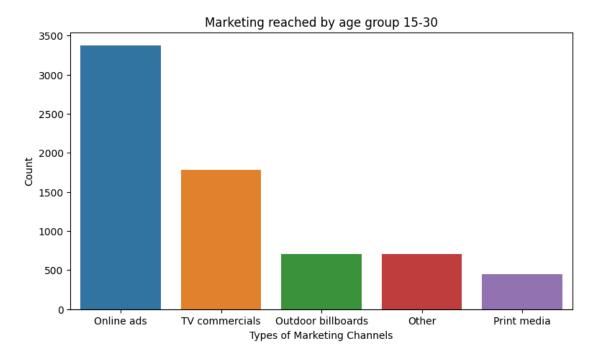
702

Outdoor billboards

Other

```
[23]: plt.figure(figsize = (9,5))
    sns.barplot(x = marketing_reach_youth.index, y = marketing_reach_youth.values)
    plt.title('Marketing reached by age group 15-30')
    plt.xlabel('Types of Marketing Channels')
    plt.ylabel('Count')
```



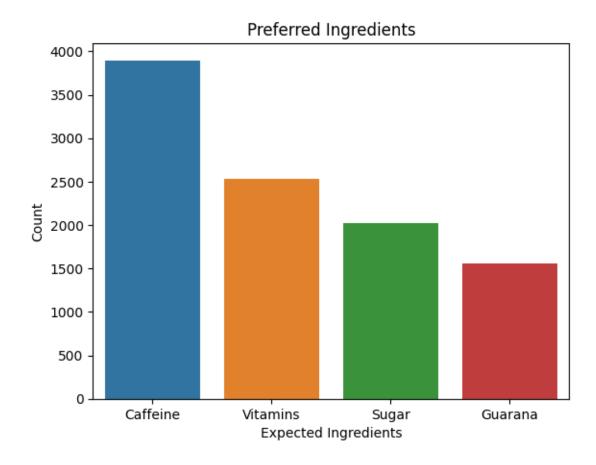


Nowadays, young generation between 15-30 use electronic devices to connect things. So there is clearly that Online Ads is easily reach that age group

2.2 Consumer Preferences

2.2.1 what are the preferred ingredients of energy drinks among respondents?

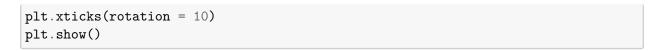
```
[24]: preferred_ingredients = df['Ingredients_expected'].value_counts()
      preferred_ingredients
[24]: Caffeine
                  3896
      Vitamins
                  2534
      Sugar
                  2017
      Guarana
                  1553
      Name: Ingredients_expected, dtype: int64
[25]: sns.barplot(x = preferred ingredients.index, y = preferred ingredients.values)
      plt.title('Preferred Ingredients')
      plt.xlabel('Expected Ingredients')
      plt.ylabel('Count')
      plt.show()
```

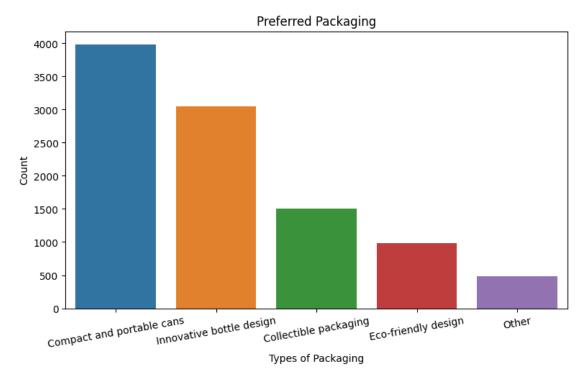


It can be easily recognized that many people use energy drinks for the reason of wanting to maintain awaken in work, study, physical exercise, sport. So they really want to have caffeine in energy drinks

2.2.2 What packaging preferences do respondents have for energy drinks?

```
[26]: packaging_preference = df['Packaging_preference'].value_counts()
      packaging_preference
[26]: Compact and portable cans
                                   3984
      Innovative bottle design
                                   3047
      Collectible packaging
                                   1501
      Eco-friendly design
                                    983
                                    485
      Other
      Name: Packaging_preference, dtype: int64
[27]: plt.figure(figsize = (9,5))
      sns.barplot(x = packaging_preference.index, y = packaging_preference.values)
      plt.title('Preferred Packaging')
      plt.xlabel('Types of Packaging')
      plt.ylabel('Count')
```





3984 respondents chose compact and portable cans as their preferred packaging for energy drinks. This means that compact and portable cans are the most popular option among the respondents, followed by innovative bottle design, collectible packaging, eco-friendly design, and other. The question is designed to understand the consumer preferences and behavior regarding energy drinks and their packaging.

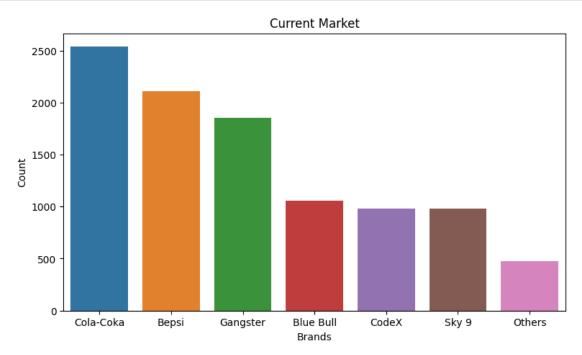
2.3 Competition Analysis

2.3.1 Who are the current market leader?

```
[290]: market_leader = df['Current_brands'].value_counts()
market_leader
```

Name: Current_brands, dtype: int64

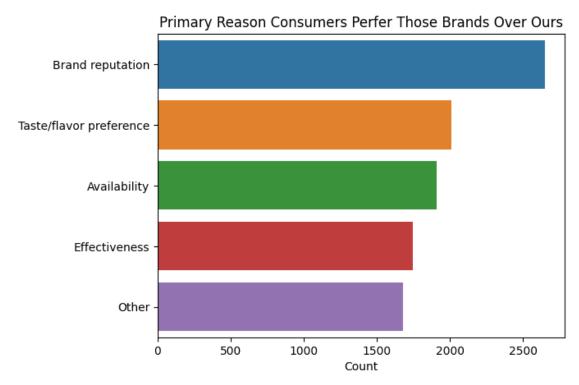
```
[298]: plt.figure(figsize = (9,5))
sns.barplot(x = market_leader.index, y = market_leader.values)
plt.title('Current Market')
plt.xlabel('Brands')
plt.ylabel('Count')
plt.show()
```



Cola-Coka, Bepsi, Gangster are top 3 energy drinks brands that lead the market in India. While, our brand-CodeX, is at 5th position in market.

2.3.2 What are the primary reasons consumers prefer those brands over ours?





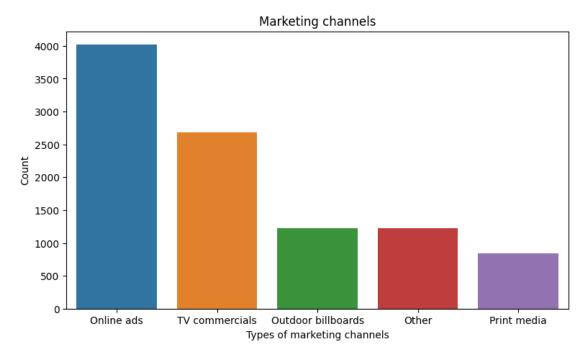
Surveys prefer other brands rather than ours because the significant top 3 reasons. First, it is brand reputation. Second, it is taste/flavor preference. The last in top 3 is Availability

2.4 Marketing Channels And Brands Awareness

2.4.1 Which marketing channel can be used to reach more customers?

```
[32]: marketing_channel = df['Marketing_channels'].value_counts()
      marketing_channel
[32]: Online ads
                            4020
                            2688
      TV commercials
      Outdoor billboards
                            1226
      Other
                            1225
      Print media
                             841
      Name: Marketing_channels, dtype: int64
[33]: plt.figure(figsize = (9,5))
      sns.barplot(x = marketing_channel.index, y = marketing_channel.values)
      plt.title('Marketing channels')
      plt.xlabel('Types of marketing channels')
```

```
plt.ylabel('Count')
plt.show()
```



The people use electric devices more often in life. So Online ads are the most effective way of reaching customers

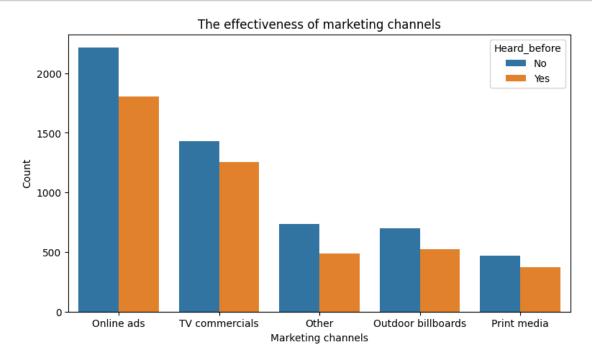
2.4.2 How effective different marketing strategies and channels in reaching our customers?

[325]: Marketing_channels Heard_before Count

O Online ads No 2215

```
1805
1
            Online ads
                                 Yes
8
       TV commercials
                                        1431
                                  No
9
       TV commercials
                                 Yes
                                        1257
2
                 Other
                                         735
                                  No
4
   Outdoor billboards
                                  No
                                         702
5
   Outdoor billboards
                                         524
                                 Yes
3
                 Other
                                 Yes
                                         490
6
          Print media
                                  No
                                         470
7
          Print media
                                         371
                                 Yes
```

```
[326]: plt.figure(figsize = (9,5))
sns.barplot(x = effective_marketing['Marketing_channels'], y = 
effective_marketing['Count'], hue = effective_marketing['Heard_before'])
plt.title('The effectiveness of marketing channels')
plt.xlabel('Marketing channels')
plt.ylabel('Count')
plt.show()
```

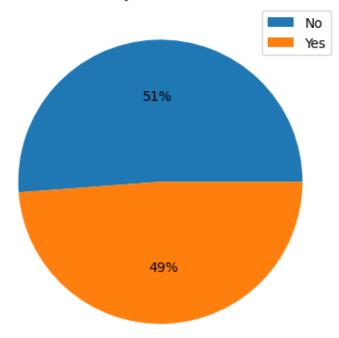


Online ads are the most heard of marketing channel and Print media is the least heard of marketing channel

2.5 Brand Penetration

2.5.1 What do people think about our brand? (overall rating)

The Ratio Between Surveys Who Used And Not Used Before

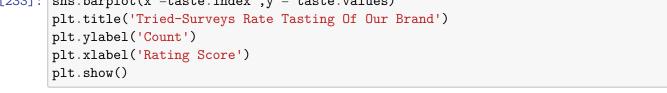


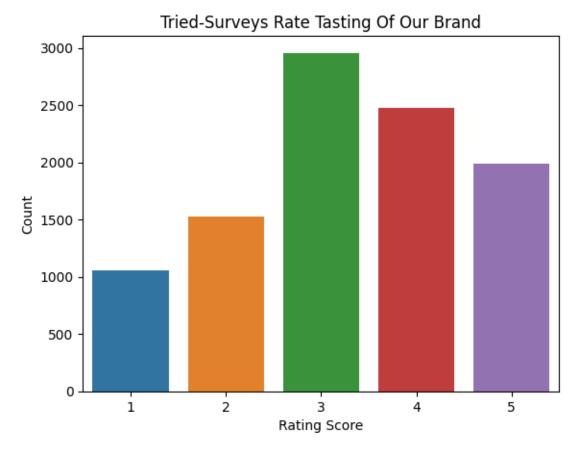
There is not different much between percentage of those who tried and those who not tried our brand before

```
[215]: taste = df['Taste_experience'].value_counts()
taste
```

```
[215]: 3    2957
    4    2479
    5    1986
    2    1524
    1    1054
    Name: Taste_experience, dtype: int64

[233]: sns.barplot(x =taste.index ,y = taste.values)
    plt.title('Tried-Surveys Rate Tasting Of Our Brand
```

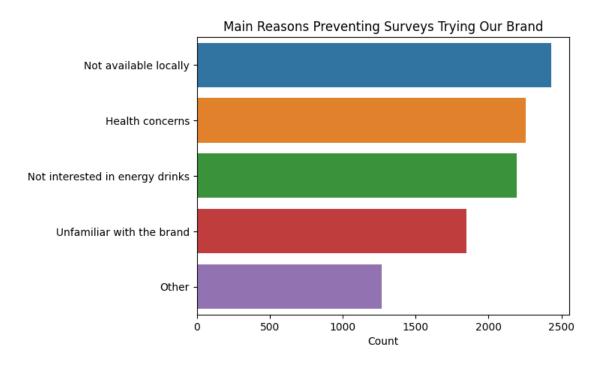




Most of surveys who have tried our brand before rated its taste at 3, which is Average. Following, it is 4, which is Good taste

```
[234]: reasons_prevent = df['Reasons_preventing_trying'].value_counts() reasons_prevent
```

[241]: Text(0.5, 0, 'Count')



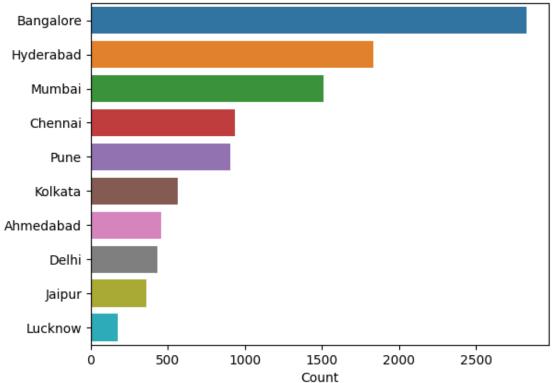
There are top reasons that surveys selected as their main reason preventing them trying our brand. First, Not available on local stores. Second, they care about health

2.5.2 Which cities do we need to focus on?

```
[279]: city = df['City'].value_counts()

[286]: sns.barplot(x = city.values, y = city.index, orient ='h')
    plt.title('Cities Where Surveys Come From')
    plt.xlabel('Count')
    plt.show()
```

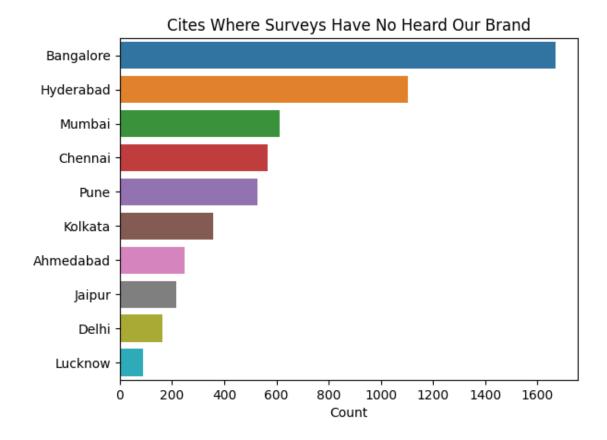




This chart show the cities where surveys come from

```
[283]: non_heard_filter = df[df['Heard_before'] == 'No']
    non_heard_city = non_heard_filter['City'].value_counts()

[288]: sns.barplot(x = non_heard_city.values, y = non_heard_city.index, orient = 'h')
    plt.title('Cites Where Surveys Have No Heard Our Brand')
    plt.xlabel('Count')
    plt.show()
```



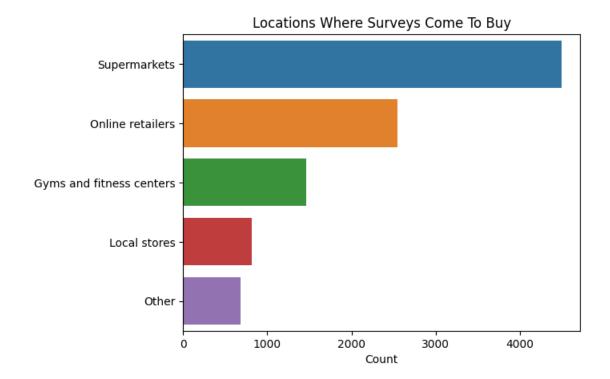
The top 3 cities Bangalore, Hyderabad, Mumbai that lack our brand recognition

2.6 Purchase Behavior

2.6.1 Where do respondents prefer to purchase energy drinks?

```
[300]: purchase_location = df['Purchase_location'].value_counts()
       purchase_location
[300]: Supermarkets
                                   4494
       Online retailers
                                   2550
       Gyms and fitness centers
                                   1464
       Local stores
                                    813
       Other
       Name: Purchase_location, dtype: int64
[302]: sns.barplot(x = purchase_location.values, y = purchase_location.index, orient =_

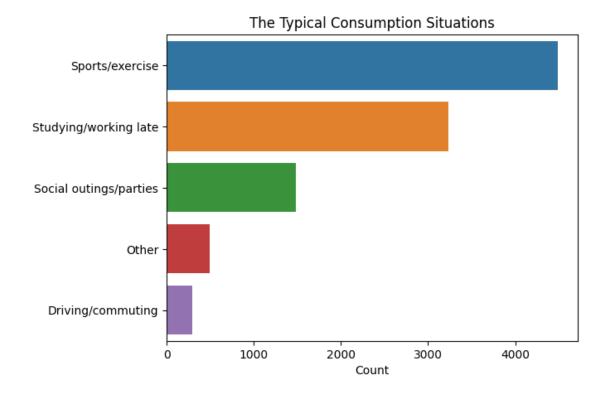
  'h')
       plt.title('Locations Where Surveys Come To Buy')
       plt.xlabel('Count')
       plt.show()
```



Most people come to Supermarket to buy energy drink

2.6.2 What are the typical consumption situations for the energy drinks among respondents?

```
[305]: consumption_situations = df['Typical_consumption_situations'].value_counts()
       consumption situations
[305]: Sports/exercise
                                 4494
       Studying/working late
                                 3231
       Social outings/parties
                                 1487
      Other
                                  491
      Driving/commuting
                                  297
      Name: Typical_consumption_situations, dtype: int64
[307]: sns.barplot(x = consumption_situations.values, y = consumption_situations.
       ⇔index, orient = 'h')
       plt.title('The Typical Consumption Situations')
       plt.xlabel('Count')
       plt.show()
```

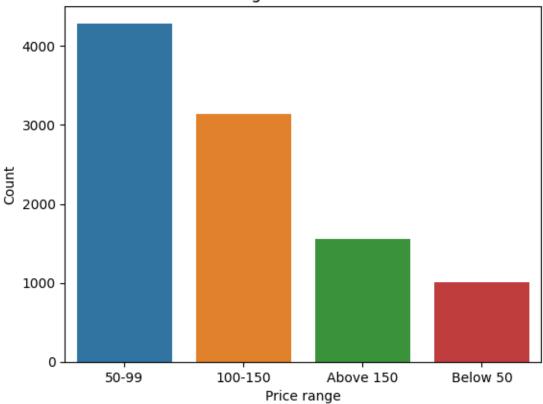


Sports/excercise and Studying/working late are reasons to consume energy drinks that most surveys selected

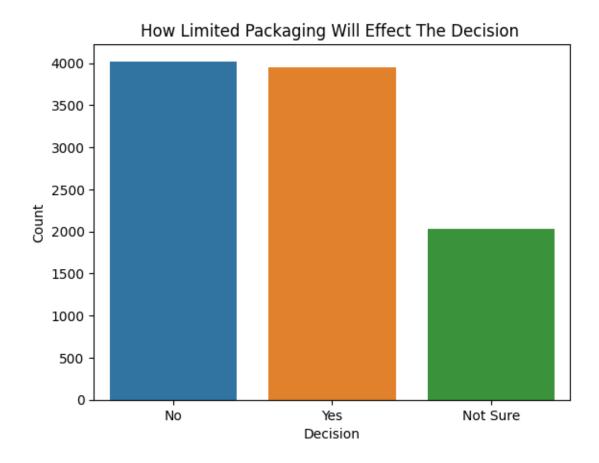
2.6.3 What factors influence respondents' purchase decisions, such as price range and limited edition packaging?

```
[310]: price_range = df['Price_range'].value_counts()
       price_range
[310]: 50-99
                    4288
       100-150
                    3142
       Above 150
                    1561
       Below 50
                    1009
      Name: Price_range, dtype: int64
[313]: sns.barplot(x = price_range.index, y = price_range.values)
       plt.title('How Price Range Will Effect The Decision ')
       plt.xlabel('Price range')
       plt.ylabel('Count')
       plt.show()
```





Most of people think the range of price between 50 and 99 will effect their decision to buy



Because the number of people who will buy and not buy, if there is a limited edition packaging, is quite high and almost equal. Therefore, we will have to carefully consider whether we will launch a product with a limited edition package or not.

2.7 Product Development

2.7.1 Which area of business should we focus more on our product development? (Branding/taste/availability)

[316]: survey.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 10000 entries, 0 to 9999

Data columns (total 23 columns):

#	Column	Non-Null Count	Dtype
0	Response_ID	10000 non-null	int64
1	Respondent_ID	10000 non-null	int64
2	Consume_frequency	10000 non-null	object
3	Consume_time	10000 non-null	object
4	Consume reason	10000 non-null	obiect

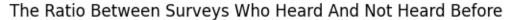
```
5
    Heard_before
                                    10000 non-null object
 6
    Brand_perception
                                    10000 non-null object
 7
    General_perception
                                    10000 non-null
                                                    object
 8
    Tried_before
                                    10000 non-null
                                                    object
 9
    Taste experience
                                    10000 non-null
                                                    int64
 10 Reasons_preventing_trying
                                    10000 non-null object
    Current brands
                                    10000 non-null object
    Reasons_for_choosing_brands
                                    10000 non-null object
    Improvements desired
                                    10000 non-null object
    Ingredients_expected
                                    10000 non-null
                                                    object
                                    10000 non-null
 15 Health_concerns
                                                    object
    Interest_in_natural_or_organic
                                    10000 non-null
                                                    object
 16
    Marketing_channels
 17
                                    10000 non-null
                                                    object
    Packaging_preference
                                    10000 non-null
                                                    object
 19 Limited_edition_packaging
                                    10000 non-null
                                                    object
 20 Price_range
                                    10000 non-null
                                                    object
 21 Purchase_location
                                    10000 non-null
                                                    object
 22 Typical_consumption_situations
                                    10000 non-null
                                                    object
dtypes: int64(3), object(20)
memory usage: 1.8+ MB
```

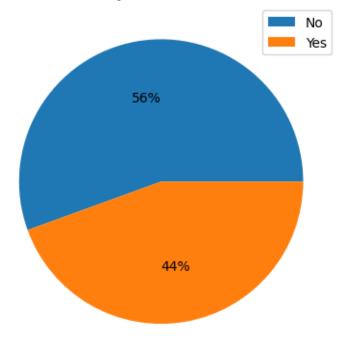
Branding They are 3 main reasons about our Brading that we need to focus in order to develope product:

First, have a look at pie chart below. This pie chart show us that there are only 44% respondents have heard about our brands before to compare with 56% respondents have never heard before.

```
[330]: plt.pie(heard_before, autopct = '%.0f%%')
  plt.title('The Ratio Between Surveys Who Heard And Not Heard Before')
  plt.legend(heard_before.index)
  plt.show()
```

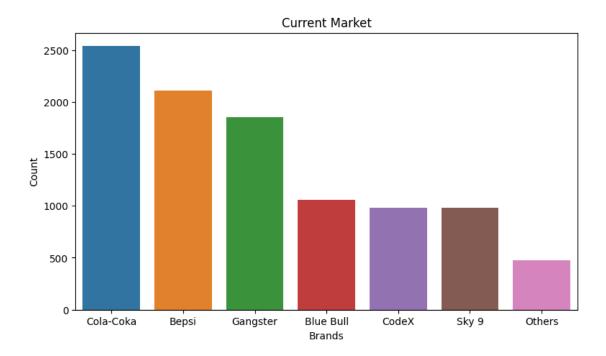
[330]: <matplotlib.legend.Legend at 0x24b0ffa8c50>





Second, because the lack of branding recognization that mention in first reason above. Our brand "CodeX" is at only 5th. therefore, the competitive pressure in this market is very high if we keep the same position as now

```
[323]: plt.figure(figsize = (9,5))
sns.barplot(x = market_leader.index, y = market_leader.values)
plt.title('Current Market')
plt.xlabel('Brands')
plt.ylabel('Count')
plt.show()
```



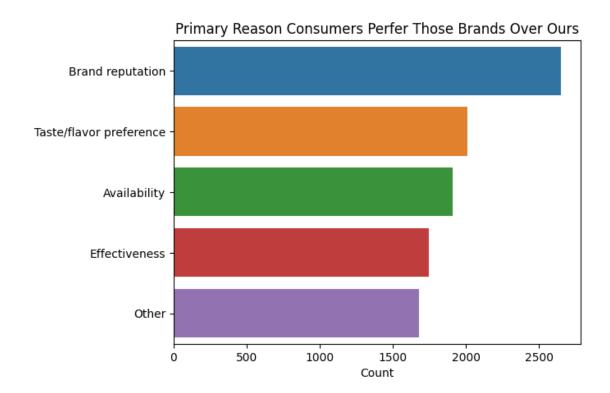
The last reason, Bar chart below illustrates that the primary reason effect consumers' decision. It is mean that, most people decide to buy energy drinks because of how popular brand in market. So we need to focus to develope our branding to improve those issues

```
[322]: sns.barplot(x = reason_choosing_brand.values, y = reason_choosing_brand.index,__
orient = 'h')

plt.title('Primary Reason Consumers Perfer Those Brands Over Ours')

plt.xlabel('Count')

plt.show()
```



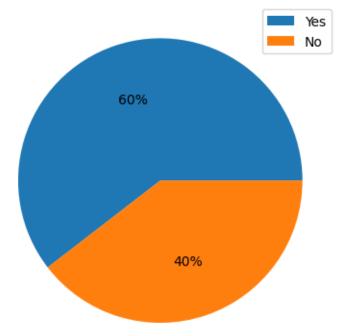
Taste There are 4 things that we need to concern in order to improve our brand taste First, Most respondents concern their health

```
[335]: health_concerns = df['Health_concerns'].value_counts()
health_concerns

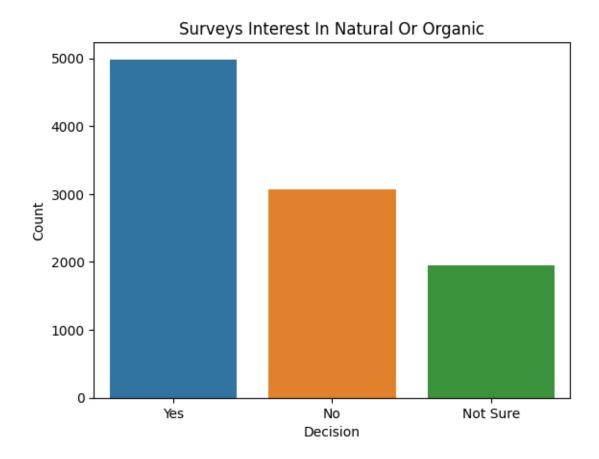
[335]: Yes    6045
No    3955
Name: Health_concerns, dtype: int64

[339]: plt.pie(health_concerns, autopct = '%.0f%%')
plt.title('The Ratio Surveys Who Concerned Health')
plt.legend(health_concerns.index)
plt.show()
```





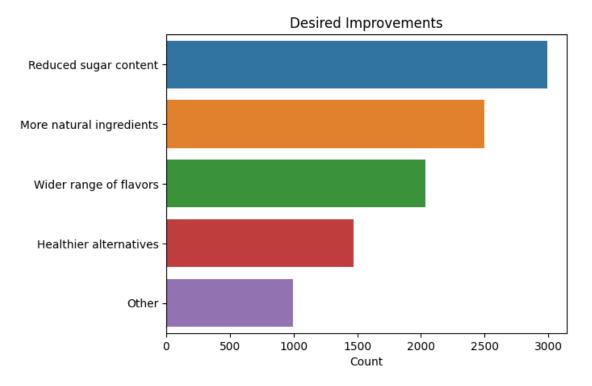
Second, Most respondents get interested in natural or organic ingredients. It means that if we have natural ingredients, natural elements in our energy drink formula, then this will be our competitive advantage in this market



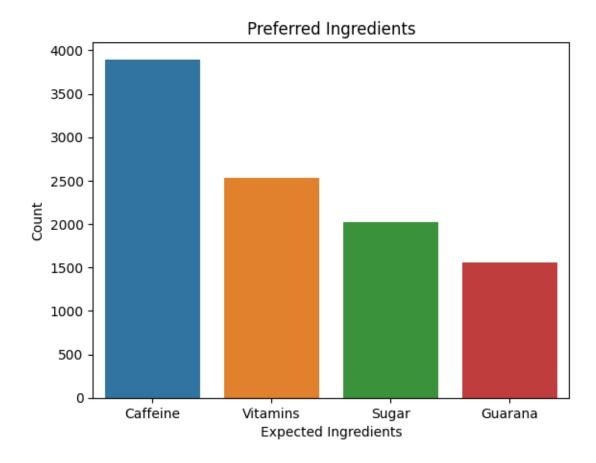
Third, we need to see the top 3 desired improvements. The respondents want energy drinks on market less sugar than currently. As we know that, in current market, we easily see that energy drinks contain a high level of sugar. So in order to develope our taste, we need to reduce the level of sugar, blend more natural ingredients. If we success do so, our taste/flavor would become wider range, because there is few energy drinks products in this market contain less sugar and natural ingredients

```
[340]: improvements_desired = df['Improvements_desired'].value_counts()
       improvements_desired
[340]: Reduced sugar content
                                    2995
       More natural ingredients
                                    2498
       Wider range of flavors
                                    2037
       Healthier alternatives
                                    1472
                                     998
       Other
       Name: Improvements_desired, dtype: int64
[342]: | sns.barplot(x = improvements_desired.values, y = improvements_desired.index,__
        ⇔orient = 'h')
       plt.title('Desired Improvements')
```

```
plt.xlabel('Count')
plt.show()
```



```
[331]: sns.barplot(x = preferred_ingredients.index, y = preferred_ingredients.values)
    plt.title('Preferred Ingredients')
    plt.xlabel('Expected Ingredients')
    plt.ylabel('Count')
    plt.show()
```



The last one, reason that energy drinks produced because it will help consumers maintain their awaken and boost energy. So caffein is always the preferred ingredients in energy drinks

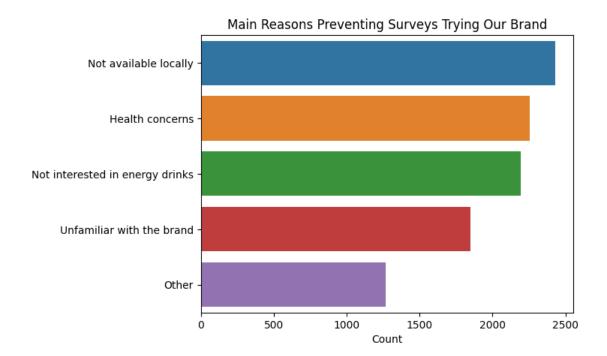
Availability There are main reasons preventing surveys trying our brand. We will analyze

Health concerns: we need to follow the plan about taste above to improve our taste, and be healthier. Therefore, health concerns will be not the main reason preventing surveys buy our product

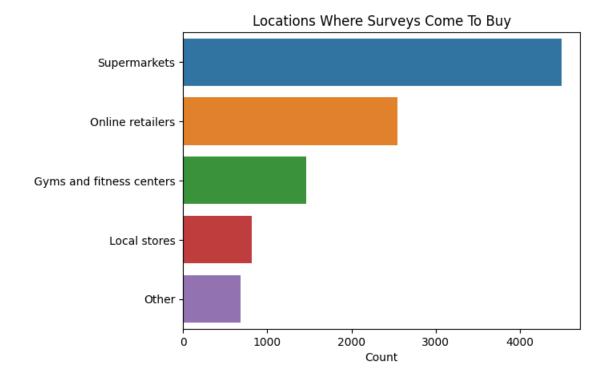
Not interested in energy drinks/Unfamiliar with the brand: we need to follow the plan about branding above to improve the branding recognization

```
[343]: sns.barplot(x = reasons_prevent.values, y = reasons_prevent.index, orient = 'h')
plt.title('Main Reasons Preventing Surveys Trying Our Brand')
plt.xlabel('Count')
```

[343]: Text(0.5, 0, 'Count')



The top reason is Not available locally: we need to look the bar chart below that illustrates the behavior of customers. According to that chart, we need to push the strategy distribution of our energy drinks through the nationwide supermarket system



3 The End,

4 Thank you for reading my project!

Author: Bao Thai