



Tran Pham



05.08.2002



Female



Vaasa, Finland



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"I am a BBA student who love talking, interacting and working with different kinds of people. I have positive attitude and proactive mindset. I am always eager to learn and improve myself. I am looking for new experience and challenges"

EXPERIENCE

**MAY 2021 -
AUGUST 2021**

Long Van Oy

CUSTOMER SERVICE, CASHIER

- I worked as cashier and customer service assistant
- My tasks included greeting, selling product, and taking care of customer's demand. At the end of the day, I summarized the revenue (cash and credit)
- I used English and basic Finnish, Swedish during my working period

**FEBRUARY
2019-
NOVEMBER
2019**

Jollibee

CUSTOMER SERVICE

- I worked as seller and customer service assistant
- I ordered, sold products and served the customer
- As a working language, I used English and Vietnamese

EDUCATION

2020 - PRESENT

**Bachelor of
Business
Administration**

VAASA UNIVERSITY OF APPLIED SCIENCES

- Specialize in International Business

LANGUAGE

VIETNAMESE

- Native or bilingual proficiency

ENGLISH

- Professional working proficiency

FINNISH

- Limited working proficiency

SWEDISH

- Elementary proficiency

SKILLS

ADOBE (PS, AI)



65%

COMMUNICATION



70%

MICROSOFT OFFICE



85%