

# Diego Escobar

📍 El Salvador    ✉ [diegoalejandoescobarahona1@gmail.com](mailto:diegoalejandoescobarahona1@gmail.com)    ☎ 7549 0118    🌐 [bapatata688.github.io/resume](https://bapatata688.github.io/resume)  
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## Summary

Bilingual English–Spanish interpreter with advanced English proficiency and over 5 years of real-life interpretation experience in family and community settings. Experienced in live verbal communication, active listening, and accurate message delivery. Recently gained formal professional experience in a call center environment, strengthening professionalism, call control, and performance under pressure. Motivated to use interpreting skills to help people communicate clearly and effectively.

## Skills

**Languages:** English (Advanced / Near-native – C1), Spanish (Native)

**Interpretation Skills:** Consecutive interpretation (English↔Spanish), Active listening and message accuracy, Neutral tone and professional ethics, Confidentiality and information handling, Cultural awareness

**Professional Skills:** Clear verbal communication, Customer service, Call handling and real-time communication, Stress management, Fast learning and adaptability

**Technical Skills:** Call center systems, CRM tools (basic), Remote communication platforms, Computer literacy

## Experience

**Teleperformance**, Customer Service Representative

El Salvador

- Handled live customer calls in a fast-paced call center environment, providing accurate and professional support.
- Developed strong communication skills, call control, and compliance with quality standards and procedures.
- Gained experience in real-time conversations, preparing for live interpretation environments.

Nov 2025 – Jan 2026

2 months

**Community & Family Interpretation**, English–Spanish Interpreter (Informal / Community Experience)

El Salvador

Jan 2022 – present

4 years 1 month

- Provided consecutive English–Spanish interpretation in real-life family and community situations.
- Facilitated communication between English and Spanish speakers with clarity, accuracy, and cultural sensitivity.
- Developed strong listening skills, message accuracy, and professional neutrality through continuous real-time practice.
- Maintained confidentiality while assisting in everyday conversations and explanations.

## Education

**Instituto Nacional San Luis**, High School Diploma

El Salvador

Jan 2023 – Nov 2025

## Additional Information

Languages: Spanish (Native), English (Advanced / Near-native)

Interests: Language interpretation, Communication and linguistics, Helping people connect across cultures, Continuous self-improvement