Salesforce Bootcamp Training Program

## SOQL, SOSL AND DML



By: Pooja Chordia



## What is SOQL?



## Salesforce Object Query Language



Used to read data stored in your organization's database



Syntactically similar to SQL but designed specifically for Salesforce data

## SOQL Query Format

#### **SELECT**

(which fields do you want in the result)



#### **FROM**

(which object do these fields come from)



#### WHERE

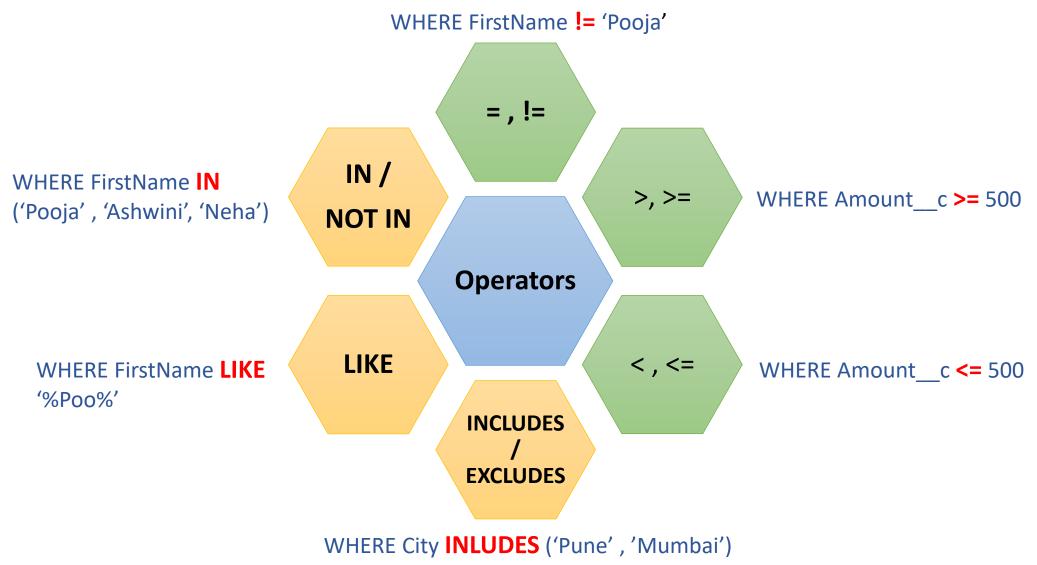
(condition to get the exact records)

**SELECT** Id, FirstName, LastName, Email, Amount\_\_c

**FROM** Account

WHERE FirstName = 'Pooja'

## Conditional Operators



## Logical Operators

#### Build your own logic by joining multiple conditional operators using logical operators

AND
(both the conditions should be true)

**SELECT** Id, Name, Amount\_c

FROM Account

**WHERE** FirstName = 'Pooja'

AND LastName = 'Chordia'

OR
(any one of the condition should be true)

**SELECT** Id, Name, Amount\_c, Email

FROM Account

**WHERE** FirstName = 'Pooja'

OR LastName = 'Chordia'

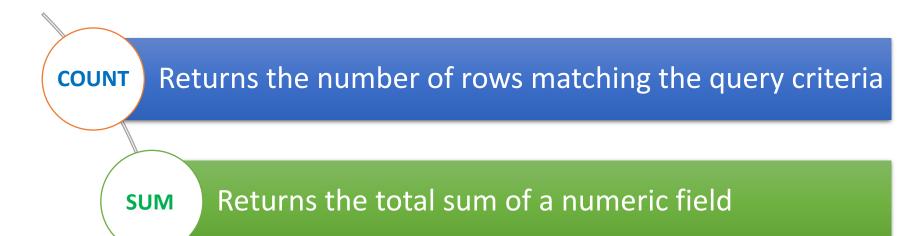
NOT (condition should not be true)

**SELECT** Name, Amount\_c, BillingCity

**FROM** Account

WHERE BillingCity

**NOT IN** ('Pune', 'Mumbai')



## Aggregate Functions

MAX

AVERAGE Returns the average value of a numeric field

Returns the minimum value of a field

Returns the maximum value of a field

## Other Clauses

## **GROUP BY**

Use the GROUP BY clause to group the result set based on the field specified

SELECT Name,
MAX(Amount),
MIN(Amount),
SUM(Amount)
FROM Opportunity
GROUP BY Name

### ORDER BY

Use ORDER BY in a SELECT statement to control the order of the query results.

SELECT Name FROM Account ORDER BY Name DESC NULLS LAST

#### **HAVING**

HAVING is an optional clause used to filter the results that an aggregated function returns

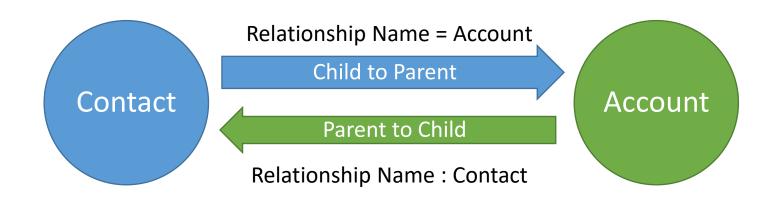
SELECT LeadSource,
COUNT(Name)
FROM Lead
GROUP BY LeadSource
HAVING COUNT(Name) >
100

### **LIMIT**

Use LIMIT to specify the maximum number of rows to return

SELECT Name
FROM Account
WHERE Industry = 'Media'
LIMIT 125

## Relationship Queries



## Child to Parent

SELECT Name, Phone,
Account.Name, Account.Phone
FROM Contact

### Parent to Child

SELECT Name, Phone, (SELECT Name, Phone FROM Contacts)
FROM Account

## Exercise

01

Get contact in ascending order of account creation date

02

Get name from contact where name is either Sarah Smith or Jessi Jones 03

Retrieve all the contact records where name contains 's'

04

Get Sum,
Minimum,
Maximum,
Average amount
from opportunity

**SELECT** Id, Name, Account.CreatedDate

**FROM** Contact

**ORDER BY Account.CreatedDate ASC** 

**SELECT** Name, Id

**FROM** Contact

WHERE Name IN ('Sarah Smith','Jessi Jones')

## Solution

**SELECT** Name, Id

**FROM** Contact

**WHERE Name LIKE '%S%'** 

**SELECT SUM(Amount) total,** 

AVG(Amount) avg,

MIN(Amount) minm,

MAX(Amount) maxm

**FROM** Opportunity

# What is SOSL?



## Salesforce Object Search Language



Language that performs text searches in records



Can query on multiple types of objects Together

## SOSL Query Format

**FIND** 

(word to search)



#### IN

(which fields to search the word in)



#### **RETURNING**

(object and field names to return)

FIND {Deloitte}

**IN ALL FIELDS** 

RETURNING Contact(FirstName,

LastName, Email), Account(Name,

Email)

## Search in Specific Fields

All Fields (By Default)

SOSL will search in all fields. This is default if we don't specify anything in SOSL IN clause

Name Fields

SOSL will search only in Name fields

**Email Fields** 

SOSL will search only in Email datatype fields

Phone Fields

SOSL will search only in Phone datatype fields

Sidebar Fields

SOSL will search only in indexed (External Id) fields

## Wildcards in SOSL

#### SOSL supports two wildcards:

?

Question marks match only one character in the middle or end of your search term.

**Example:** 'jo?n' finds items with the term john or joan but not jon or johan



Match zero or more characters at the middle or end (not the beginning) of your search term.

**Example**: 'john\*' finds items that start with john, such as, john, johnson or johnny

## Exercise

01

Find name "Joe Smith" anywhere in the system 02

Find name with "Jo?" in the name field of a lead and return the name and phone number.

03

Find name "Joe Smith" or "Joe Smythe" in the name field of a lead or contact and return the name and phone number 04

Find names starting with "Jo" in Name field of Account object and order the records by Name field

## Solution

```
FIND {Joe Smith}
```

FIND {Jo?}

**IN Name Fields** 

**RETURNING** lead(name, phone)

**FIND** {"Joe Smith" **OR** "Joe Smythe"}

**IN Name Fields** 

**RETURNING** lead(name, phone), contact(name, phone)

FIND {Jo\*}

**RETURNING Account(Name, Id ORDER BY Name)** 



#### Data Manipulation Language

# What is DML?



Used to create, modify or delete records in Salesforce



One of the most important part of Apex

## DML Operations



#### **INSERT**

Insert a new record or a list of records

insert [sObject
List<sObject>]



#### **UPDATE**

Update existing records with the new data specified. Existing records are matched using the ID

update [ sObject
List<sObject>]



#### **UPSERT**

Performs both insert/update on the specified records. If record ID matches, then it updates the record. Otherwise, it inserts a new record

upsert [sObject
List<sObject>]



#### **DELETE**

Delete records with the matching ID from the database

delete [sObject
List<sObject>]



#### **UNDELETE**

Retrieves a record or list of records previously deleted from recycle bin

undelete [sObject
List<sObject>]

## **Governor Limits**

Description	Limit
Total number of SOQL queries issued	100
Total number of SOQL queries issued for Batch Apex and future methods	200
Total number of records retrieved by SOQL queries	50,000
Total number of SOSL queries issued	20
Total number of records retrieved by a single SOSL query	200
Total number of DML statements issued	150

#### Thank You!

For any queries, please reach out to:

#### Pooja Chordia

Manager | DCM : Digital Customer

Mobile: +91 8087998469

Email: pochordia@deloitte.com

