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**011-43131313, 43030303**  
**care@easemytrip.com**  
For Escalation **9990980980**

Booking ID

**EMT61566175**

Ticket No.

**ETS138B1PT210936**

PNR No.

**94358J9N**

Departure

**DIGHA**

**4:30 AM**

**MONDAY, 19 AUGUST 2019**



4h 10m

Arrival

**KOLKATA**

**8:40 AM**

**MONDAY, 19 AUGUST 2019**

## TRAVELLER DETAILS

Sr No.	Name	Seat No.	Seat Type	Policy No	Status
1	Mrs Prampita Chakraborty	21	Seater		Confirm
2	Mr Bappaditya Mondal	22	Seater		Confirm

## BUS DETAILS



**Operator Name**

**Ankita Paribahanmaity**

Leyland A/C Seater Pushback (2+3)



**Operator Contact No.**

**9800373394,7797461408,**



**Boarding Details**

**Boarding point : Bus Stand**

**Boarding Address : Bus Stand**



**Boarding Time**

**4:30 AM**

**Reporting Time: 30 minutes prior to boarding time**

## FARE DETAILS

Basic Fare	Rs. 736
Insurance Amount	Rs. 0
Discount Amount	Rs. -100
<b>Total Fare</b>	<b>Rs. 636</b>

## TERMS AND CONDITIONS

- EaseMyTrip\* is ONLY a bus ticket agent. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators. EaseMyTrip's advice to customers is to choose bus operators they are aware of and whose service they are comfortable with.
  - EaseMyTrip responsibilities include:
    - Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators
    - Providing refund and support in the event of cancellation, subject to deduction of cancellation charges.
    - Providing customer support and information in case of any delays / inconvenience. However Customers are required to contact directly to the bus operator regarding any timing and bus location related clarifications.
  - EaseMyTrip responsibilities do not include:
    - The bus operator's bus not departing/ reaching on time.
    - The bus operator's employees being rude.
    - The bus operator's bus seats etc not being up to the customer's expectation.
    - The bus operator canceling the trip due to unavoidable reasons.
    - The baggage of the customer getting lost / stolen / damaged.
    - The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
    - The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
    - The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
- The bus departure and arrival timings mentioned on the e-ticket are tentative timings only. The same are subject to change as per the bus operator(s). However the bus will not leave the source before
- Amenities for this bus as shown on EaseMyTrip have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that EaseMyTrip provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with EaseMyTrip.
- In case a booking confirmation e-mail and SMS gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of www.EaseMyTrip.com or Mobile Application.
- Grievances and claims related to the bus journey should be reported to EaseMyTrip support team within 3 days of your travel date.**
- Partial Cancellation is not allowed for this ticket.** In case of full ticket cancellation charges will be applicable as per the cancellation policy of EaseMyTrip.com and Bus operators.
- Bus operator(s) reserves the right to change seat number(s) of the passenger(s) earlier allotted to them, as per the current situation.
- The Bus operator(s) reserves the right to change the boarding point and/or using a pick-up vehicle at the boarding point for passenger(s) to the departure place. The Bus operator(s) shall inform the passengers(s) about such changes prior to the scheduled departure time. If any Passenger(s) not aware about such changes by the bus operator due to any technical issue or any other unavoidable reason, then the passenger(s) are requested to contact directly the respective bus operator for any bus related clarifications using the Bus operator's contact number for boarding point enquiry.
- Easemytrip.com shall not be responsible if any Bus trips delayed, postponed or cancelled due to unavoidable reasons; only the bus operators shall be responsible for the same.

**Cancellation time**

**Cancellation charges**

the time that is mentioned on the ticket.	
3. Passengers are required to furnish the following at the time of boarding the bus: <ul style="list-style-type: none"><li>• <b>A copy of the ticket</b> (A print out of the ticket or the print out of the ticket e-mail).</li><li>• <b>A valid identity proof</b> (Government issued photo identity proofs)</li></ul> Failing to do so, they may not be allowed to board the bus.	<b>For Seater(Per Seat)</b>
	Cancellation between 12 hour(s) To0 hour(s) before departure time
37	
For boarding point related : <b>9800373394,7797461408,</b>	