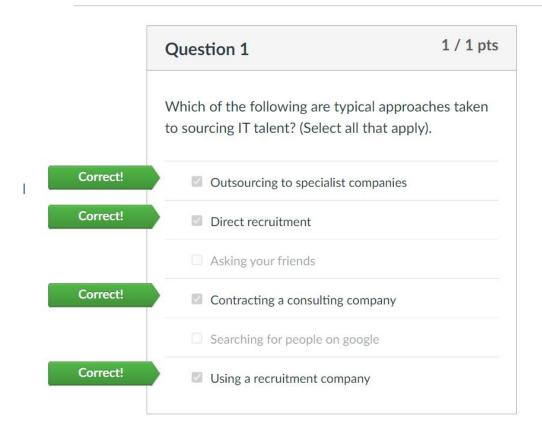
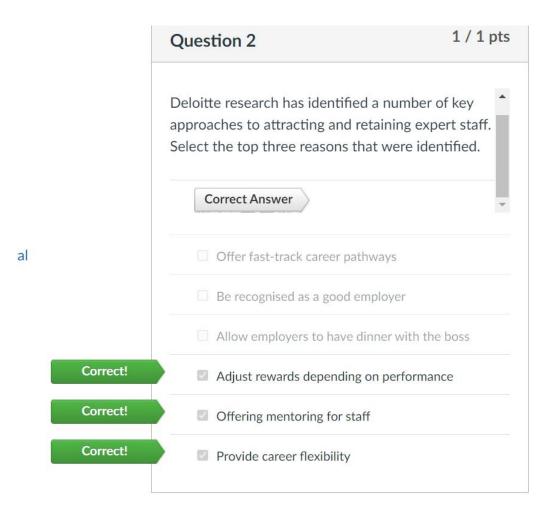
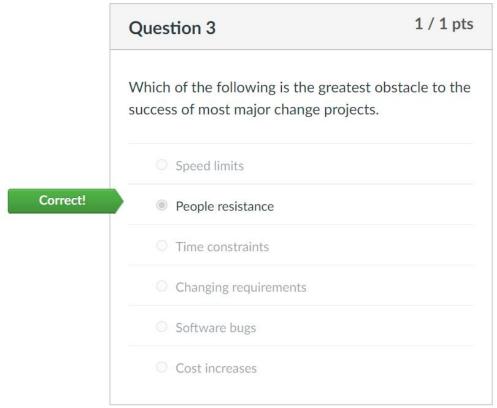
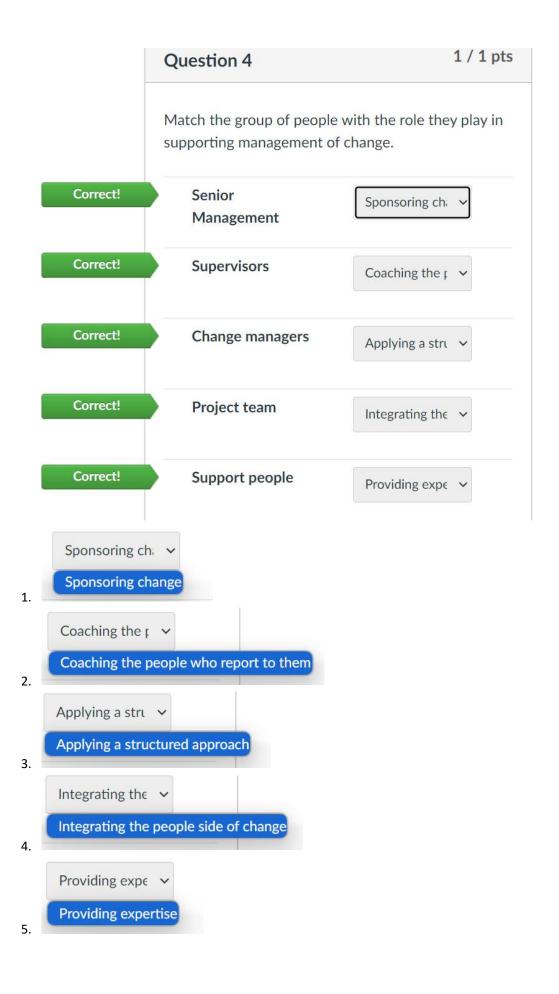
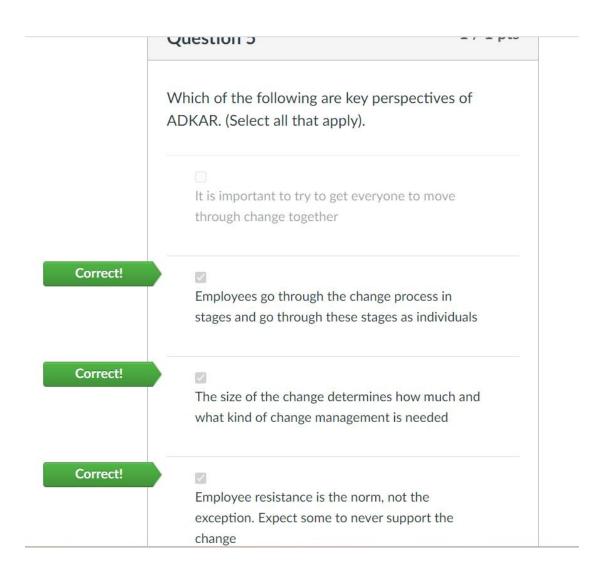
# Week 4 - Quiz

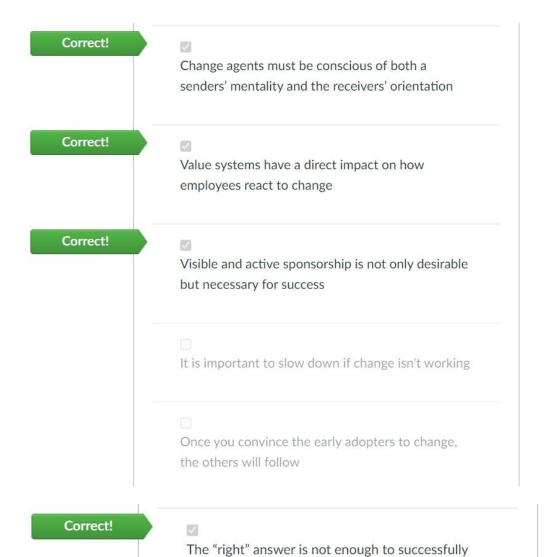












implement change

The reading (Forming project teams – the right mix is key to success) ⇒ referred to Tuckman's five stages, and this was then explained further in reading (5 Stages of a Team Development Tuckman | Better Explained) ⇒. One of the five stages is storming, where a team has problems. Which of the following are identified as ways of dealing with these problems? (Select all that apply).

Only allocate work to people who are keen to do it

Always give work to the person who is most capable

Fire anyone who is a troublemaker

Correct!

Define tasks clearly within individuals domains

Correct!

Define clear responsibilities

Correct!

Set proper ground rules

	Question 7	1 / 1 pts
	According to the reading ( <u>Team Building in Project Management</u> ) $\Rightarrow$ , which of the following are major barriers to project teams development? (Select all that apply).	
Correct!	Conflicts over Roles	
Correct!	Communication Difficulties	
Correct!	Changing Project Environmen	ts
Correct!	✓ Missing Support from Senior N	Management
	Changing team membership	
	☐ Different levels of technical sk	kills
Correct!	✓ Lack of Team Structure	
Correct!	Credibility of the Project Lead	er

## **Question 8**

1 / 1 pts

According to the reading (<u>Team Building in Project Management</u>) suggestions for effectively managing the barrier of 'Differing Outlooks, Priorities, Interests and Judgements of Team Members' are? (Select all that apply).

Stabilise external influences.

### Correct!

1

100

Fully explain the scope of the project and the rewards.

Conduct regular status review meetings.

Ask team members where they see themselves fitting into the project.

### Correct!

Ø

Make effort early in the project life cycle to discover these conflicting differences.

Correct!

Sell "team" concept and explain responsibilities.

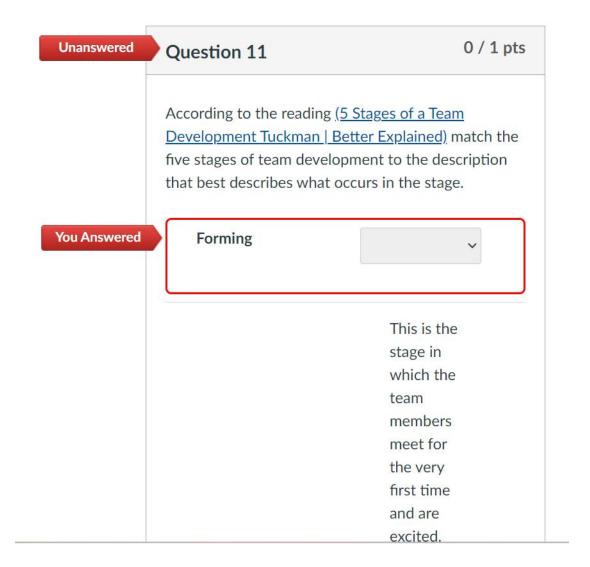
Correct!

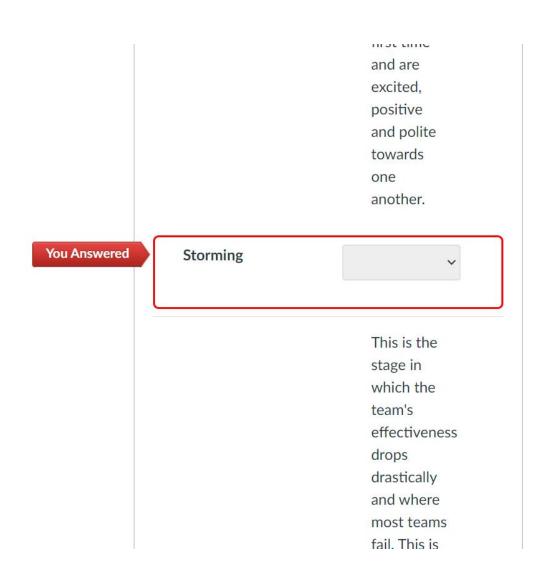
 $\vee$ 

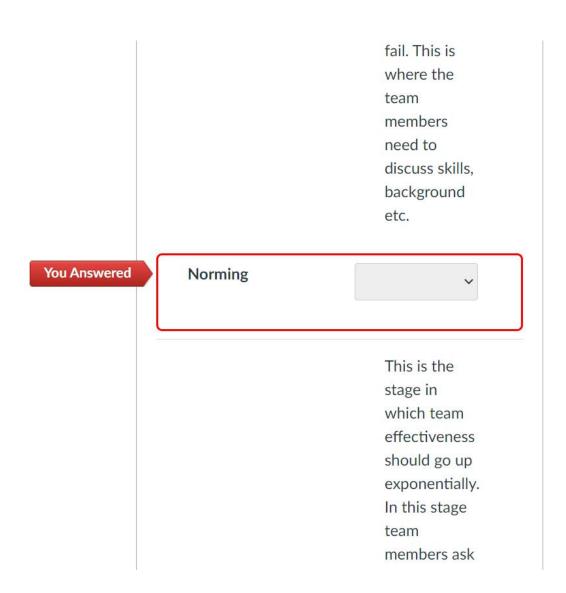
Try to blend individual interests with the overall project objectives.

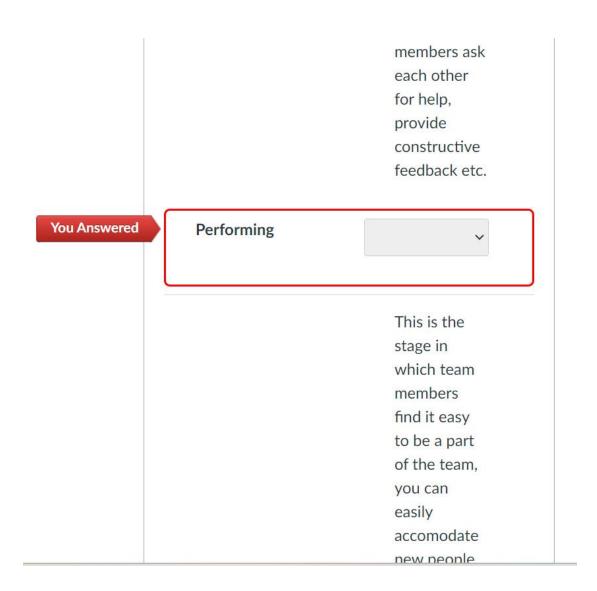
# 1 / 1 pts Question 9 According to the reading (Team Building in Project Management) what are some characteristics of an effective project team? (Select all that apply). Correct! Team Members Highly Interdependent Low Commitment to Project Objectives Conflict Avoided at All Costs Correct! High Interest in the Team and Team Processes Correct! High Trust Levels Correct! High Performance Lethargic/Unresponsive Correct! High Energy Levels and Enthusiasm

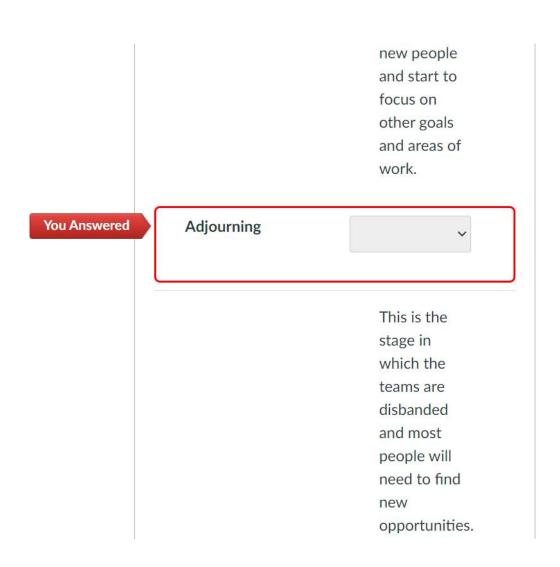
	Question 10	0.83 / 1 pts
	According to the reading (Team Budanagement) what are some char ineffective project team? (Select a	acteristics of an
Correct!	Manipulation of Others, Hidde	n Feelings
Correct!	Low Commitment to Project Objectives	
II.	☐ Team Members Highly Interde	pendent
	Professional Objectives of Team M Coincides with Project Requirement	
Correct!	Subtle Sabotage	
Correct!	Team Members Operate Independ Coordination	lently/ Lack of
Correct Answer	Low Performance	
Correct!	✓ Lethargic/Unresponsive	











# 1 / 1 pts **Question 12** According to the reading(Project Failure: Top 10 Reasons Why Projects Fail) what are some of the top reasons why a project fails? (Select all that apply). Team Planning Sessions Correct! Poor Communication Correct! Scope Creep Correct! Bad Stakeholder Management Correct! Unreliable Estimates Generous Budget Correct! Under-allocated Resources Over-allocated Resources

# According to the reading (Critical success factors in project management. To fail or not to fail, that is the question!) > what are some of the factors that substantially influence project success? Correct! Establishing project team. The change in the company environment. Recognising client's needs. Client involvement. Formal establishing of Project Manager.

# T / T hrz Question 14 According to the reading (Critical success factors in project management. To fail or not to fail, that is the question!) what are some of the factors that have a small influence on project success? Project team experience. Correct! IT Support for scheduling. Correct! Periodically meeting of the steering committee. Periodical reports to project team. Client staff fluctuation. Correct! Frequent changes in schedules. Ad-hoc project team meetings.

# 1 / 1 pts Question 15 Which 3 steps from John Kotter's 8 step change model are focused on "Creating a climate for change"? (Select all that are applicable) Create short term wins Make it stick Empower action Correct! Increase urgency Communicate for by-in Correct! Get the right vision Don't let up Correct! Build the guiding team