## **Shaun Crain**

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## To Whom It May Concern,

It is my pleasure to recommend Rohit Baral, who I had the opportunity to mentor during "GTFS Builder" software development project. In this project, Rohit served as the Quality Assurance Lead, a role that proved critical to the project's overall success.

Rohit demonstrated a high level of ownership and initiative in leading the QA process. He designed and executed comprehensive test cases, tracked issues, and managed defect logging with exceptional attention to detail. He also implemented a canonical validation of the data inputs and outputs, ensuring the solution met real-world data and technical standards. His validation work significantly contributed to the reliability and success of the final product and was specifically praised by the project's client for the confidence it brought to the deployment.

One of Rohit's standout qualities is his ability to learn quickly and independently. When the project required deep validation processes, Rohit not only mastered new tools and workflows, but also created a field-by-field validation sheet from scratch, an initiative that directly improved the team's testing accuracy and productivity.

Throughout the project, Rohit consistently collaborated with other team members including software developers and the project manager and served as a key communication bridge between technical and non-technical stakeholders. His ability to translate complex issues into clear language was a huge asset to the team and enhanced overall workflow and stakeholder confidence.

Rohit also demonstrated professionalism under pressure staying calm, focused, and productive through tight deadlines and shifting requirements. His reliability, problem-solving skills, and drive for process improvement were essential to the team's ability to deliver a robust and well-tested solution.

In summary, I have no hesitation in recommending Rohit Baral for any IT project team, particularly roles involving software quality assurance, testing, or technical collaboration. He brings the right blend of technical skill, communication ability, and professionalism that any team would value.

Please feel free to contact me if further information is required.

Sincerely,

Shaun Crain

IT Consultant, Startup Founder, and University Teacher