

BARBARA BOUILLICOT

Full Stack Developer

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SUMMARY

Full-Stack Developer with a **background in tax law and customer service**. Transitioned from tax consulting at EY to a startup environment in Toronto as technical customer support specialist, where I collaborated with the dev team and discovered my interest for coding. Recently graduated from **Le Wagon Web Development bootcamp** I'm seeking an opportunity to apply my diverse skills and bootcamp training as a junior full stack developer.

SKILLS

RUBY ON RAILS	JAVASCRIPT	REACT	RESTFUL API
BOOTSTRAP	HTML5	CSS3	SQL
GIT	GITHUB		
FIGMA	HEROKU	STIMULUS	

EXPERIENCE

Freelance Developer

Self Employed

📅 05/2024

- Developing an Agenda Maker app for a Canadian company (<https://www.minutesontime.com/>). This app is designed for condominium managers, streamlining meeting organization and documentation.

Bakery Sales Associate

Neds

📅 01/2023 - 04/2023 📍 Melbourne, Australia

Bilingual Customer Support Specialist

MOBI (Tech SaaS Company) 📅 08/2020 - 07/2022 📍 Toronto, Canada

- Resolved customer inquiries via email, phone, and social media using Zendesk, **collaborating with the engineering team** to troubleshoot technical issues.
- Built and maintained relationships with customers across North America, New Zealand, Australia, and the UK, achieving **over 90% customer satisfaction at all times**.
- Liaised with POS providers to address and resolve technical concerns.
- Resolved technical issues using a combination of coding and logs checking with Splunk.**
- Contributed to product improvement through customer feedback and technical insights.

Bilingual Customer Care Advisor

Scotiabank

📅 05/2020 - 07/2020 📍 Toronto, Canada

- Provided solutions for deferral payments of mortgages, loans, and lines of credit

Senior Tax Consultant

EY

📅 01/2015 - 10/2019 📍 Lyon, France

- Specialized in expatriate tax matters, drafting policies, providing expert advice, and delivering training sessions to HR clients.
- Solved complex tax-related issues** for expatriates by collaborating with international teams and utilizing strong analytical skills.
- Mentored staff and facilitated knowledge transfer, fostering a culture of continuous learning and development.
- Assisted in payroll processing for international employees, ensuring accuracy and compliance with local regulations.

EDUCATION

Web development bootcamp

Le Wagon

📅 01/2024 - 04/2024 📍 Online

Master degree in Tax Law

University Jean-Moulin

📅 01/2008 - 01/2013 📍 Lyon, France

LANGUAGES

English

Proficient ●●●●●

French

Native ●●●●●

FIND ME ONLINE



Portfolio

<https://www.barbarabouillicot.com/>



LinkedIn

<https://www.linkedin.com/in/barbara-bouillicot>



GitHub

<https://github.com/barbara-bouillicot>

PROJECTS

Hobby Connect

- Mobile web app to help people to connect over shared hobbies and events
- Ruby on Rails | Stimulus JS | Bootstrap

FurBnB

- Airbnb clone web app
- Ruby on Rails | Stimulus JS | Bootstrap

Broadway Beats

- Mobile web app using Spotify API and web scraping
- Ruby on Rails | JavaScript | API | Web Scraping

PASSIONS



Piano (self-learning)



Attending plays and musicals



Travel