**Bug Report for web site PHPTravels**

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| --- | --- |
| ID number | #1 |
| Name | Change of language breaks Web site |
| Reporter | Barbara Aščić |
| Submit Date | 20/08/2021 |
| Summary | After clicking on a menu for select language and choose Arabic, the Website breaks. Language can no longer be changed, the page no longer has any content and there are no back-up menus. |
| URL | https://www.phptravels.net |
| Screenshot |  |
| Operating System | Windows 10 Pro |
| Browser | Google Chrome Version 92.0.4515.159 (Official Build) (32-bit) |
| Severity | Blocker |
| Assigned to | / |
| Priority | High |

**Description**

When choosing Arabic language form the drop menu, the Website breaks.

**Steps to reproduce**

* Click on a language drop-down menu
* Choose Arabic language

**Expected result**

The Website language has changed to Arabic

**Actual result**

The Website breaks

**Notes**

|  |  |
| --- | --- |
| ID number | #2 |
| Name | Drop-down menu breaks |
| Reporter | Barbara Aščić |
| Submit Date | 20/08/2021 |
| Summary | After scrolling down the page, menu bar breaks on click |
| URL | https://www.phptravels.net |
| Screenshot |  |
| Operating System | Windows 10 Pro |
| Browser | Google Chrome Version 92.0.4515.159 (Official Build) (32-bit) |
| Severity | Trivial |
| Assigned to | / |
| Priority | Low |

**Description**

The menu bar breaks on mobile resolution after scrolling down the page.

**Steps to reproduce**

* Scroll down the page
* Click on the drop-down menu

**Expected result**

Menu bar opens correctly

**Actual result**

The menu bar breaks

**Notes**

Only on mobile resolution menu bar breaks.

|  |  |
| --- | --- |
| ID number | #3 |
| Name | No featured tours exist |
| Reporter | Barbara Aščić |
| Submit Date | 20/08/2021 |
| Summary | When trying to open some of the featured tours on the page “Tours” error page opens (404) |
| URL | https://www.phptravels.net/en/usd/tour/tanta/spectaculars-of-the-nile-3-nights/36/25-08-2021/1/0/0 |
| Screenshot |  |
| Operating System | Windows 10 Pro |
| Browser | Google Chrome Version 92.0.4515.159 (Official Build) (32-bit) |
| Severity | Minor |
| Assigned to | / |
| Priority | Medium |

**Description**

Featured Tours do not exist when opened

**Steps to reproduce**

* On the drop-down menu click on Tours
* After the blog page is opened, scroll down to the featured tours
* Click on “Spectaculars of the Nile 3 Nights”

**Expected result**

Page with information about “Spectaculars Of The Nile 3 Nights” is opened

**Actual result**

The error page opens

**Notes**

No tour in “featured tours” exists

|  |  |
| --- | --- |
| ID number | #4 |
| Name | Hotel selection by the city name does not work |
| Reporter | Barbara Aščić |
| Submit Date | 20/08/2021 |
| Summary | When searching hotels by the city name and selecting a specific Hotel, error page opens. |
| URL | https://www.phptravels.net/en/usd/tour/tanta/spectaculars-of-the-nile-3-nights/36/25-08-2021/1/0/0 |
| Screenshot |  |
| Operating System | Windows 10 Pro |
| Browser | Google Chrome Version 92.0.4515.159 (Official Build) (32-bit) |
| Severity | Minor |
| Assigned to | / |
| Priority | Low |

**Description**

After choosing a hotel in a specific city, error page opens

**Steps to reproduce**

* On the drop-down menu click on Hotels
* After a hotel page is open in search bar for city selection, enter Zagreb
* Choose a date of traveling and a number of people that are traveling
* Click search button
* When page “Search Hotels in Zagreb” is opened, click on a section “Omladinski hotel”

**Expected result**

Page with information about “Omladinski hotel”opens

**Actual result**

Error page opens

**Notes**

For some hotels the site works properly

|  |  |
| --- | --- |
| ID number | #5 |
| Name | Bad invoice scaling |
| Reporter | Barbara Aščić |
| Submit Date | 20/08/2021 |
| Summary | The text on the invoice overlaps and does not scale properly |
| URL | Local photo |
| Screenshot |  |
| Operating System | Windows 10 Pro |
| Browser | Google Chrome Version 92.0.4515.159 (Official Build) (32-bit) |
| Severity | Trivial |
| Assigned to | / |
| Priority | Low |

**Description**

The invoice is not downloaded as it is shown on the page

**Steps to reproduce**

* On the drop-down menu click on Hotels
* After the blog page is opened, scroll down to the featured hotels
* Choose one of the offered hotels
* Choose one of rooms
* Click on the button “Book Now”
* Page with Personal and Travelers information opens
* Choose payment Method
* Click on button “Confirm booking”
* After booking invoice is opened click on button “Download Invoice”

**Expected result**

Invoice is scaled properly

**Actual result**

Invoice is not scaled properly

**Notes**

|  |  |
| --- | --- |
| ID number | #6 |
| Name | Search bar for hotels does not recognize entry for a city |
| Reporter | Barbara Aščić |
| Submit Date | 20/08/2021 |
| Summary | Search bar by city does not recognize that it already has an entry |
| URL | htps://www.phptravels.net/hotels |
| Screenshot |  |
| Operating System | Windows 10 Pro |
| Browser | Google Chrome Version 92.0.4515.159 (Official Build) (32-bit) |
| Severity | Minor |
| Assigned to | / |
| Priority | Medium |

**Description**

After searching for hotels by city name, new page opens. When we return to the previous page and try to search again we got a message saying that city name was not entered but the city name is actually entered.

**Steps to reproduce**

* On the drop down menu click on Hotels
* After the hotels page is opened, enter “Stara Zagora” in a search bar for city name
* Choose a date and a number of people that are traveling
* Click on the search button
* The page opens and says “Oops! No matches.
* Click button for return to the previous page
* Click on the search button
* After the booking invoice is opened, click on button “Download Invoice”

**Expected result**

The page opens and says “Oops! No matches”

**Actual result**

A warning appears that the city is not entered in the search bar

**Notes**

|  |  |
| --- | --- |
| ID number | #7 |
| Name | Multi way flights cannot be searched |
| Reporter | Barbara Aščić |
| Submit Date | 20/08/2021 |
| Summary | After clicking the search button for multi way flights the error page opens with details about request |
| URL | https://www.phptravels.net/en/usd/flights/osi/spu/25-08-2021/osi/spu/25-08-2021/osi/spu/25-08-2021/multi/business/1/0/0 |
| Screenshot |  |
| Operating System | Windows 10 Pro |
| Browser | Google Chrome Version 92.0.4515.159 (Official Build) (32-bit) |
| Severity | Major |
| Assigned to | / |
| Priority | Medium |

**Description**

Clicking on the search for multi way flights, an error page with details about request opens and says : “Undefined constant origin”

**Steps to reproduce**

* On the drop-down menu click on Flight
* Choose multi way as a type of flight
* Choose a starting point and destination
* Choose departure date and number of passengers
* Click on search button

**Expected result**

Page with the offered flights opens

**Actual result**

An error page opens that says: “Undefined constant origin”

**Notes**

When a round trip or one way is selected for the flight type, the page with the offered flights opens

|  |  |
| --- | --- |
| ID number | #8 |
| Name | Submission form for visa not working properly |
| Reporter | Barbara Aščić |
| Submit Date | 20/08/2021 |
| Summary | Submission form for visa is submitted even though the form is not completed. |
| URL | https://www.phptravels.net/success/visa |
| Screenshot |  |
| Operating System | Windows 10 Pro |
| Browser | Google Chrome Version 92.0.4515.159 (Official Build) (32-bit) |
| Severity | Major |
| Assigned to | / |
| Priority | Medium |

**Description**

Submission form for visa is submitted even though the form is not completed.

**Steps to reproduce**

* On the drop-down menu click on Visa
* Select country and date
* Click on the button submit
* Do not enter any data in the submission form
* Click on the button submit

**Expected result**

A warning appears stating that no data has been entered in the submission form

**Actual result**

An page opens and says that your visa form has been submitted

**Notes**

|  |  |
| --- | --- |
| ID number | #9 |
| Name | The reservation cannot be canceled |
| Reporter | Barbara Aščić |
| Submit Date | 20/08/2021 |
| Summary | After the reservation is made and the cancellation is selected, the error page opens |
| URL | https://www.phptravels.net/hotels/booking/invoice/2498/263 |
| Screenshot |  |
| Operating System | Windows 10 Pro |
| Browser | Google Chrome Version 92.0.4515.159 (Official Build) (32-bit) |
| Severity | Major |
| Assigned to | / |
| Priority | Medium |

**Description**

After the reservation is made and the cancellation is selected, the error page opens

**Steps to reproduce**

* On the drop-down menu click on Flight
* Choose one way a type of flight
* Choose a starting point and destination
* Choose departure date and number of passengers
* Click on search button
* When the page with flights is opened, choose first flight on the list by clicking button “Book Now”
* Choose payment method and confirm booking by clicking button “Confirm Booking”
* Scroll down the page and click on button “Request Cancellation”

**Expected result**

Cancellation is confirmed

**Actual result**

An error page opens

**Notes**

|  |  |
| --- | --- |
| ID number | #10 |
| Name | Option to rent a car does not work |
| Reporter | Barbara Aščić |
| Submit Date | 20/08/2021 |
| Summary | After clicking the button for search available car for rent, pages open without content |
| URL | https://www.phptravels.net/en/usd/cars/osijek/zagreb/26-08-2021/27-08-2021/oneway/1/0 |
| Screenshot |  |
| Operating System | Windows 10 Pro |
| Browser | Google Chrome Version 92.0.4515.159 (Official Build) (32-bit) |
| Severity | Minor |
| Assigned to | / |
| Priority | Medium |

**Description**

After clicking the button for search available car for rent, pages open without content

**Steps to reproduce**

* On the dropdown menu click on Cars
* After the cars page is opened enter origin and destination
* Choose date of traveling and number of travelers
* Click on search button

**Expected result**

The page with the available cars opens.

**Actual result**

A page only with a header and footer opens. Page has no content.

**Notes**

Search button in page “Cars” doesn’t have css style