

DrinKing User Testing Questionnaire

This questionnaire will ask questions to users after they have completed the tasks set to them in the user testing environment.

Questions based from <https://ux.stackexchange.com/questions/74862/the-most-appropriate-questions-to-get-quality-end-user-feedback-during-prototype>

***Required**

1. What is your student number? *

2. Overall, I am satisfied with how easy it is to use this system

Mark only one oval.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ Other: _____

3. I believe I could become productive quickly using this system

Mark only one oval.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ Other: _____

4. This system has all the functions and capabilities I expect it to have

Mark only one oval.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ Other: _____

5. The interface of this system was pleasant*Mark only one oval.*

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ Other: _____

6. If disagree/strongly disagree why?

7. I felt comfortable holding the device*Mark only one oval.*

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ Other: _____

8. If disagree/strongly disagree why?

9. I felt comfortable clicking on each of the drinks and being able to add them to my cart*Mark only one oval.*

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ Other: _____

10. If disagree/strongly disagree why?

11. I felt comfortable reading. The font and font size were a good choice*Mark only one oval.*

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ Other: _____

12. If disagree/strongly disagree why?

13. The tasks provided with the system was clear to understand*Mark only one oval.*

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ Other: _____

14. I believe the system has a clear purpose*Mark only one oval.*

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ Other: _____

15. The navigation of the system was straightforward to follow*Mark only one oval.*

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ Other: _____

16. Information on ordering a drink was easy to find*Mark only one oval.*

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ Other: _____

17. It was easy to know if an order was waiting, in progress and completed*Mark only one oval.*

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ Other: _____

18. The organisation of information on the system's screens was clear*Mark only one oval.*

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ Other: _____

19. Are there any suggestions that you believe could improve the system?

