Non-functional requirements - Maintainability

product launch



I need to make sure my design follows these best practices.

before launch

maintenance phase

time

checklist

- • •
- ...
- . . .
- . . .

list of best practices for achieving operational excellence

- identifying bugs and fixing them
- adding new features
- improving performance
- increasing test coverage
- writing documentation
- and more...

Non-functional requirements - Maintainability

Let's discuss maintainability...



failure modes and mitigations

- If some component fails, what happens to the rest of the system?
- How the system handles network partitions?
- How we want the system to handle network partitions?

monitoring

- How do we monitor the health of the system?
- In case of a system failure, how do we know what exactly is broken?

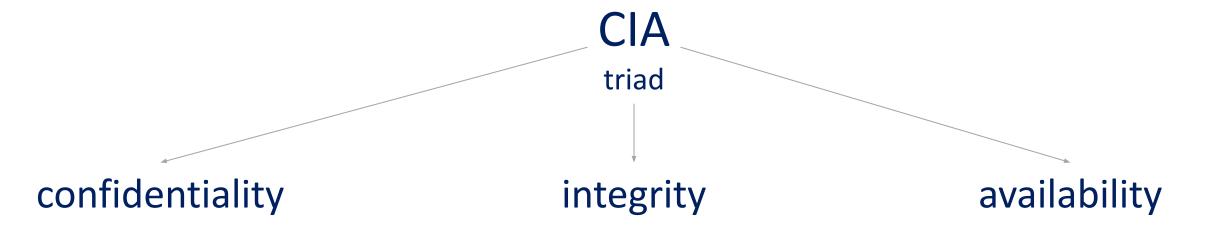
testing

- How to test each individual component?
- How to test data flows end-to-end?

deployment

- How to deploy regular changes safely?
- How to roll back bad changes quickly?

Non-functional requirements - Security



data is protected from unauthorized viewers

data is not corrupted or lost, and only authorized users can modify data

authorized users have access to resources when they are needed

Non-functional requirements - Security

Let's discuss security...



Identity and permissions management

- Who can access the system?
- Who can access what in the system?
- How to implement authentication and authorization in the system?

Infrastructure protection

- Is the system protected from DDoS attacks?
- Is it protected from other common attacks, such as SQL injection or cross-site scripting?
- Should we use a web application firewall or an API Gateway to implement protection?

Data protection

- How to protect data at rest?
- How to protect data in transit?

Non-functional requirements - Cost



engineer

Which of these three should I expect to discuss during an interview?

unlikely

it is possible

How to reduce? Automation!

it is possible

How many resources we need. How to reduce their cost.

total cost



engineering cost



maintenance cost



resources

- hardware
- software

- design
- implementation
- testing
- deployment
- ...

Non-functional requirements - Cost

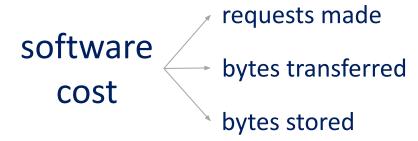
can be asked to do capacity estimation

resources





- physical machines
- hardware load balancer devices
- networking devices
- •



- public cloud services
- in-house services
- other 3-rd party services
- ...

Non-functional requirements - Cost

