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Back To Course Home

Grokking Modern System Design Interview for Engineers & Managers 0% completed

System Design Interviews

Introduction

Abstractions

Non-functional System Characteristics

Availability
Reliability
Scalability
Maintainability

Fault Tolerance

Back-of-the-envelope Calculations
Building Blocks
Domain Name System
Load Balancers
Databases
Key-value Store
Content Delivery Network (CDN)
Sequencer
Distributed Monitoring
Monitor Server-side Errors
Monitor Client-side Errors

Distributed Cache

Distributed Messaging Queue
Pub-sub
Rate Limiter
Blob Store
Distributed Search
Distributed Logging
Distributed Task Scheduler
Sharded Counters
Concluding the Building Blocks Discussion
Design YouTube
Design Quora
Design Google Maps

Design a Proximity Service / Yelp
Design Uber
Design Twitter
Design Newsfeed System
Design Instagram
Design a URL Shortening Service / TinyURL
Design a Web Crawler
Design WhatsApp
Design Typeahead Suggestion
Design a Collaborative Document Editing Service / Google Docs
Spectacular Failures
Concluding Remarks
Course Certificate

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Maintainability

Learn about maintainability, how to measure it, and its relationship with reliability.

We'll cover the following

- What is maintainability?
 - Measuring maintainability
 - Maintainability and reliability

What is maintainability?#

Besides building a system, one of the main tasks afterward is keeping the system up and running by finding and fixing bugs, adding new functionalities, keeping the system's platform updated, and ensuring smooth system operations. One of the salient features to define such requirements of an exemplary system design is **maintainability**. We can further divide the concept of maintainability into three underlying aspects:

- 1. **Operability**: This is the ease with which we can ensure the system's smooth operational running under normal circumstances and achieve normal conditions under a fault.
- 2. **Lucidity**: This refers to the simplicity of the code. The simpler the code base, the easier it is to understand and maintain it, and vice versa.
- 3. **Modifiability**: This is the capability of the system to integrate modified, new, and unforeseen features without any hassle.

Measuring maintainability#

Maintainability, M, is the probability that the

service will restore its functions within a specified time of fault occurrence. M measures how conveniently and swiftly the service regains its normal operating conditions.

For example, suppose a component has a defined maintainability value of 95% for half an hour. In that case, the probability of restoring the component to its fully active form in half an hour is 0.95.

Maintainability

Note: Maintainability gives us insight into the system's capability to undergo repairs and modifications while it's operational.

We use (mean time to repair) MTTR as the metric to measure M.

$$MTTR = Total Maintenance Time Total Number of Repairs$$

In other words, MTTR is the average amount of time required to repair and restore a failed component. Our goal is to have as low a value of MTTR as possible.

Maintainability and reliability#

Maintainability can be defined more clearly in close relation to reliability. The only difference between them is the variable of interest. Maintainability refers to time-to-repair, whereas reliability refers to both time-to-repair and the time-to-failure.

Combining maintainability and reliability analysis can help us achieve availability, downtime, and uptime insights.

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Scalability

Next

Fault Tolerance

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