## R Notebook

## Assignment 06

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### **Load Libraries**

Hide

```
library(mlr)
library(tidyverse)
library(DataExplorer)
library(factoextra)
library(dendextend)
library(reshape2)
library(ggforce)
library(cluster)
library(corrplot)
library(ggplot2)
library(ggpubr) # this might be conflicting (select function)
library(MASS) # this might be conflicting (select function)
              # MASS library is used isoMDS()
library(conflicted)
library(factoextra) # for fviz
library(clusterCrit) # cluster validation (intCriteria function)
library(clValid) # (clValid function)
```

### Read Dataset

The sample Dataset summarizes the usage behavior of about 9000 active credit card holders during the last 6 months.

CUSTID: Identification of Credit Card holder (Categorical)

BALANCE: Balance amount left in their account to make purchases

BALANCEFREQUENCY: How frequently the Balance is updated, score between 0 and 1 (1 = frequently updated, 0 = not

frequently updated)

PURCHASES: Amount of purchases made from account

ONEOFFPURCHASES: Maximum purchase amount done in one-go INSTALLMENTSPURCHASES: Amount of purchase done in installment

CASHADVANCE: Cash in advance given by the user

PURCHASESFREQUENCY: How frequently the Purchases are being made, score between 0 and 1 (1 = frequently purchased, 0 = not frequently purchased)

ONEOFFPURCHASESFREQUENCY: How frequently Purchases are happening in one-go (1 = frequently purchased, 0 = not frequently purchased)

PURCHASESINSTALLMENTSFREQUENCY: How frequently purchases in installments are being done (1 = frequently done, 0 = not frequently done)

CASHADVANCEFREQUENCY: How frequently the cash in advance being paid CASHADVANCETRX: Number of Transactions made with "Cash in Advanced"

PURCHASESTRX: Numbe of purchase transactions made

CREDITLIMIT: Limit of Credit Card for user PAYMENTS: Amount of Payment done by user

MINIMUM\_PAYMENTS: Minimum amount of payments made by user

PRCFULLPAYMENT: Percent of full payment paid by user

TENURE: Tenure of credit card service for user

## **Basic Analysis**

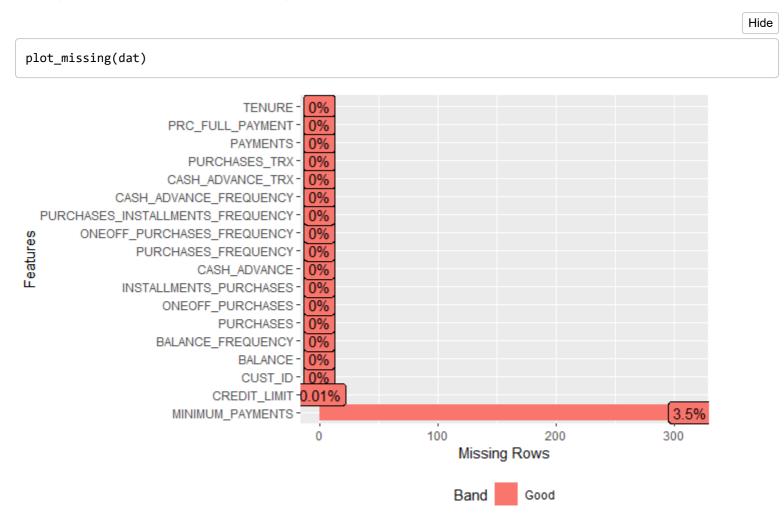
This dataset is quite useful since because of two reasons. The first is that the dataset does not need preprocessing since all features are numeric. The second is that there are more than enough data interms of both number of samples and number of features. ## Glimpse

Hide

```
glimpse(dat)
Rows: 8,950
Columns: 18
$ CUST_ID
                                  <chr> "C10001", "C10002", "C10003", "C10004", "C10005", "C10006", "C
10007", "C10008", "C10009", "C10010~
$ BALANCE
                                  <dbl> 40.90075, 3202.46742, 2495.14886, 1666.67054, 817.71434, 1809.
82875, 627.26081, 1823.65274, 1014.~
$ BALANCE_FREQUENCY
                                  <dbl> 0.818182, 0.909091, 1.000000, 0.636364, 1.000000, 1.000000, 1.
000000, 1.000000, 1.000000, 0.54545~
$ PURCHASES
                                  <dbl> 95.40, 0.00, 773.17, 1499.00, 16.00, 1333.28, 7091.01, 436.20,
861.49, 1281.60, 920.12, 1492.18, ~
$ ONEOFF PURCHASES
                                  <dbl> 0.00, 0.00, 773.17, 1499.00, 16.00, 0.00, 6402.63, 0.00, 661.4
9, 1281.60, 0.00, 1492.18, 2500.23,~
$ INSTALLMENTS PURCHASES
                                  <dbl> 95.40, 0.00, 0.00, 0.00, 0.00, 1333.28, 688.38, 436.20, 200.0
0, 0.00, 920.12, 0.00, 717.76, 1717.~
$ CASH ADVANCE
                                  <dbl> 0.00000, 6442.94548, 0.00000, 205.78802, 0.00000, 0.00000, 0.0
0000, 0.00000, 0.00000, 0.00000, 0.~
$ PURCHASES_FREQUENCY
                                  <dbl> 0.166667, 0.000000, 1.000000, 0.083333, 0.083333, 0.666667, 1.
000000, 1.000000, 0.333333, 0.16666~
$ ONEOFF PURCHASES FREQUENCY
                                  <dbl> 0.000000, 0.000000, 1.000000, 0.083333, 0.083333, 0.000000, 1.
000000, 0.000000, 0.083333, 0.16666~
$ PURCHASES_INSTALLMENTS_FREQUENCY <dbl> 0.083333, 0.000000, 0.000000, 0.000000, 0.000000, 0.583333, 1.
000000, 1.000000, 0.250000, 0.00000~
$ CASH ADVANCE FREQUENCY
                                  <dbl> 0.000000, 0.250000, 0.000000, 0.083333, 0.000000, 0.000000, 0.
000000, 0.000000, 0.000000, 0.000000~
$ CASH_ADVANCE_TRX
                                  <int> 0, 4, 0, 1, 0, 0, 0, 0, 0, 0, 0, 0, 0, 1, 4, 3, 0, 0, 0,
6, 0, 13, 4, 0, 5, 0, 16, 0, 10, 2~
$ PURCHASES TRX
                                  <int> 2, 0, 12, 1, 1, 8, 64, 12, 5, 3, 12, 6, 26, 26, 0, 11, 0, 8,
9, 12, 8, 92, 17, 13, 0, 12, 2, 12, ~
$ CREDIT_LIMIT
                                  <dbl> 1000, 7000, 7500, 7500, 1200, 1800, 13500, 2300, 7000, 11000,
1200, 2000, 3000, 7500, 3000, 8000,~
$ PAYMENTS
                                  <dbl> 201.8021, 4103.0326, 622.0667, 0.0000, 678.3348, 1400.0578, 63
54.3143, 679.0651, 688.2786, 1164.7~
$ MINIMUM_PAYMENTS
                                  <dbl> 139.50979, 1072.34022, 627.28479, NA, 244.79124, 2407.24604, 1
98.06589, 532.03399, 311.96341, 100~
$ PRC_FULL_PAYMENT
                                  <dbl> 0.000000, 0.222222, 0.000000, 0.000000, 0.000000, 0.000000, 1.
000000, 0.0000000, 0.000000, 0.000000~
                                  2, 8, 12, 12, 12, 12, 12, 12, 11~
```

## Missing Data

An insignificant portion of the data is missing.



## Summaryy

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summary(dat)

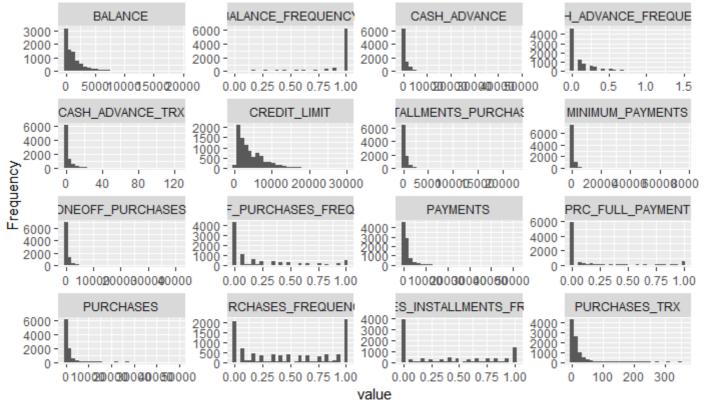
```
CUST_ID
                       BALANCE
                                      BALANCE_FREQUENCY
                                                          PURCHASES
                                                                           ONEOFF_PURCHASES INSTALLMEN
TS PURCHASES CASH ADVANCE
                                                                    0.00
 Length:8950
                    Min.
                                0.0
                                      Min.
                                             :0.0000
                                                        Min.
                                                                           Min.
                                                                                       0.0
                                                                                             Min.
                       0.0
          Min.
                  :
                    1st Qu.: 128.3
                                      1st Qu.:0.8889
                                                        1st Qu.:
                                                                   39.63
                                                                           1st Qu.:
Class :character
                                                                                       0.0
                                                                                             1st Qu.:
0.0
           1st Qu.:
                       0.0
Mode :character
                    Median : 873.4
                                      Median :1.0000
                                                        Median : 361.28
                                                                           Median :
                                                                                      38.0
                                                                                             Median :
89.0
           Median :
                       0.0
                    Mean : 1564.5
                                      Mean
                                            :0.8773
                                                        Mean
                                                              : 1003.20
                                                                           Mean
                                                                                     592.4
                                                                                             Mean
411.1
                    : 978.9
            Mean
                    3rd Qu.: 2054.1
                                      3rd Qu.:1.0000
                                                        3rd Qu.: 1110.13
                                                                           3rd Qu.: 577.4
                                                                                             3rd Qu.:
             3rd Qu.: 1113.8
468.6
                          :19043.1
                    Max.
                                             :1.0000
                                                               :49039.57
                                                                                  :40761.2
                                                                                                    :22
                                     Max.
                                                        Max.
                                                                           Max.
                                                                                             Max.
                    :47137.2
500.0
            Max.
PURCHASES_FREQUENCY ONEOFF_PURCHASES_FREQUENCY PURCHASES_INSTALLMENTS_FREQUENCY CASH_ADVANCE_FREQUENCY
CASH ADVANCE TRX PURCHASES TRX
Min.
        :0.00000
                     Min.
                                                Min.
                                                       :0.0000
                                                                                 Min.
                                                                                        :0.0000
                            :0.00000
Min.
      : 0.000
                       : 0.00
                  Min.
                                                1st Qu.:0.0000
                                                                                 1st Qu.:0.0000
 1st Qu.:0.08333
                     1st Qu.:0.00000
                  1st Qu.: 1.00
1st Qu.: 0.000
Median :0.50000
                     Median :0.08333
                                                Median :0.1667
                                                                                 Median :0.0000
Median : 0.000
                  Median: 7.00
                            :0.20246
Mean :0.49035
                                                       :0.3644
                                                                                        :0.1351
                    Mean
                                                Mean
                                                                                 Mean
                         : 14.71
Mean
      : 3.249
                 Mean
 3rd Qu.:0.91667
                     3rd Qu.:0.30000
                                                3rd Qu.:0.7500
                                                                                 3rd Qu.:0.2222
3rd Qu.: 4.000
                  3rd Qu.: 17.00
                            :1.00000
       :1.00000
                    Max.
                                                Max.
                                                       :1.0000
                                                                                        :1.5000
Max.
                                                                                 Max.
Max.
       :123.000
                 Max.
                         :358.00
 CREDIT_LIMIT
                    PAYMENTS
                                   MINIMUM_PAYMENTS
                                                      PRC_FULL_PAYMENT
                                                                           TENURE
                       :
                             0.0
                                               0.02
Min.
       :
            50
                 Min.
                                   Min.
                                         :
                                                      Min.
                                                             :0.0000
                                                                       Min.
                                                                              : 6.00
                                   1st Qu.: 169.12
 1st Qu.: 1600
                 1st Qu.: 383.3
                                                      1st Qu.:0.0000
                                                                       1st Qu.:12.00
 Median : 3000
                 Median : 856.9
                                   Median : 312.34
                                                     Median :0.0000
                                                                       Median :12.00
        : 4494
                 Mean
                        : 1733.1
                                         : 864.21
                                                             :0.1537
Mean
                                   Mean
                                                      Mean
                                                                       Mean
                                                                              :11.52
 3rd Qu.: 6500
                 3rd Qu.: 1901.1
                                   3rd Qu.: 825.49
                                                      3rd Qu.:0.1429
                                                                       3rd Qu.:12.00
Max.
        :30000
                 Max.
                       :50721.5
                                   Max.
                                          :76406.21
                                                      Max.
                                                             :1.0000
                                                                       Max.
                                                                              :12.00
 NA's
                                   NA's
        :1
                                          :313
```

## Histograms

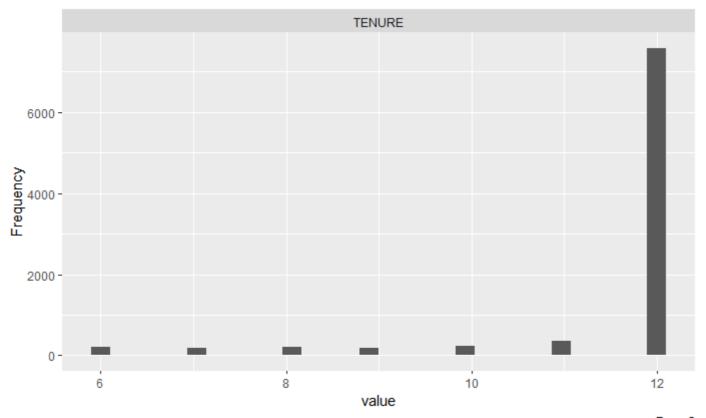
Here it is seen that almost all features are skewed.

Hide

plot\_histogram(dat)



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## **Data Reorganization**

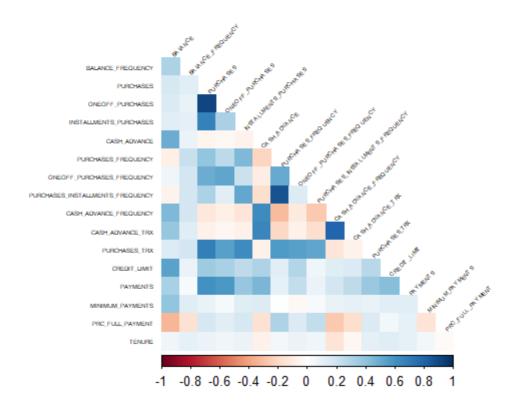
Missing data deleted and some useless CUST\_ID deleted.

```
dat_reorg = dat %>%
  dplyr::select(-CUST_ID) %>% # calling select from dplyr to prevent conflict
  drop_na()
#
# shuffle data
if(FALSE){
set.seed(357) # fix seed
dat_reorg_backup <- dat_reorg[sample(nrow(dat_reorg)), ] # generate random index using sample and
dat_reorg = dat_reorg_backup[1:100,1:ncol(dat_reorg_backup)] # choose first 100
}</pre>
```

### Correlation

Hide

```
corrplot(cor(dat_reorg), diag = FALSE, type = "lower", tl.srt = 45, tl.col = "black", method = 'color',
tl.cex = 0.4)
```



### **PCA**

prcomp() expects the samples to be rows to be columns

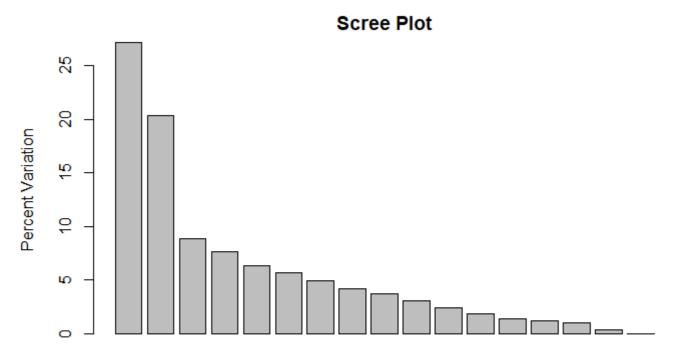
Hide

```
dat_reorg_scaled = scale(dat_reorg)
pca <-prcomp(dat_reorg_scaled)</pre>
```

## **PCA Analysis**

Scree plot shows how much the principal components are responsible the PCA component is responsible of the variation of the data.

pca.var <- pca\$sdev^2
pca.var.per <- round(pca.var/sum(pca.var)\*100, 1)
barplot(pca.var.per, main="Scree Plot", xlab="Principal Component", ylab="Percent Variation")</pre>



#### **Principal Component**

format the data

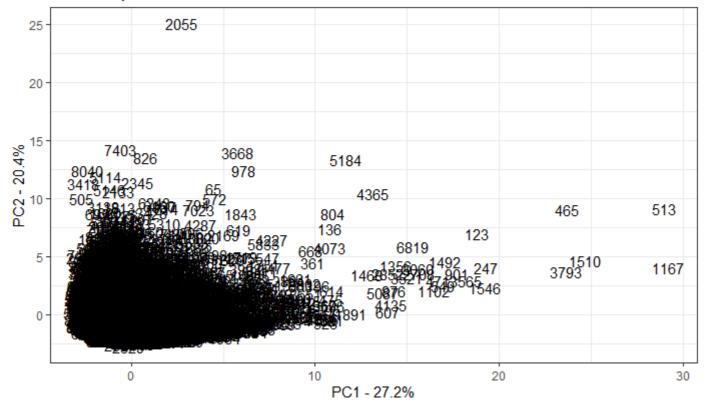
Hide

pca.data <- data.frame(Sample=rownames(dat\_reorg), X=pca\$x[,1], Y=pca\$x[,2])
pca.data</pre>

Sample <chr></chr>	X <dbl></dbl>	<b>Y</b> <dbl></dbl>
1	-1.696297065	-1.122518989
2	-1.215610445	2.435496753
3	0.935799104	-0.385179263
4	-1.614544792	-0.724544205
5	0.223687663	-0.783564452
6	6.265235048	-0.609413897
7	0.261651730	-1.295560288
8	-0.465311641	-0.477670250
9	-0.599646437	-0.408567662
10	0.522740791	-1.312087280
1-10 of 8,636 rows	Previous 1 2	3 4 5 6 100 Next

```
ggplot(data=pca.data, aes(x=X, y=Y, label=Sample)) +
  geom_text() +
  xlab(paste("PC1 - ", pca.var.per[1], "%", sep="")) +
  ylab(paste("PC2 - ", pca.var.per[2], "%", sep="")) +
  theme_bw() +
  ggtitle("PCA Graph")
```

### PCA Graph



```
# just another way to draw first two principal components
# plot(pca$x[,1], pca$x[,2], main="First two PCs", xlab = paste("PC1 - ", pca.var.per[1], "%", sep="")
, ylab=paste("PC2 - ", pca.var.per[2], "%", sep=""))
```

Negative loading scores push left as positive ones push right.

```
loading_scores <- pca$rotation[,1]
loading_scores_abs <- abs(loading_scores)
loading_scores</pre>
```

Hide

BALANCE	BALANCE_FREQUENCY	PURCHASES
ONEOFF_PURCHASES		
0.09198590	0.10981218	0.41215123
0.34677536		
INSTALLMENTS_PURCHASES	CASH_ADVANCE	PURCHASES_FREQUENCY
ONEOFF_PURCHASES_FREQUENCY		
0.33705564	-0.03058765	0.32366488
0.29476135		
PURCHASES_INSTALLMENTS_FREQUENCY	CASH_ADVANCE_FREQUENCY	CASH_ADVANCE_TRX
PURCHASES_TRX		
0.27722626	-0.09914541	-0.05696036
0.39106653		
CREDIT_LIMIT	PAYMENTS	MINIMUM_PAYMENTS
PRC_FULL_PAYMENT		
0.21005184	0.26372547	0.05932632
0.13056503		
TENURE		
0.07791867		

## Multi-Dimensional Scaling (MDS)

Euclidean and manhattan distances are most widely used distance metrics. Therefore they are chosen as distance metrics. These two distances also usually work the best to my experience.

Hide

```
distEuc.matrix <- stats::dist(dat_reorg_scaled, method="euclidean")
distMnh.matrix <- stats::dist(dat_reorg_scaled, method="manhattan")</pre>
```

### Classical Multi-Dimensional Scaling

#### **Euclidean Distance**

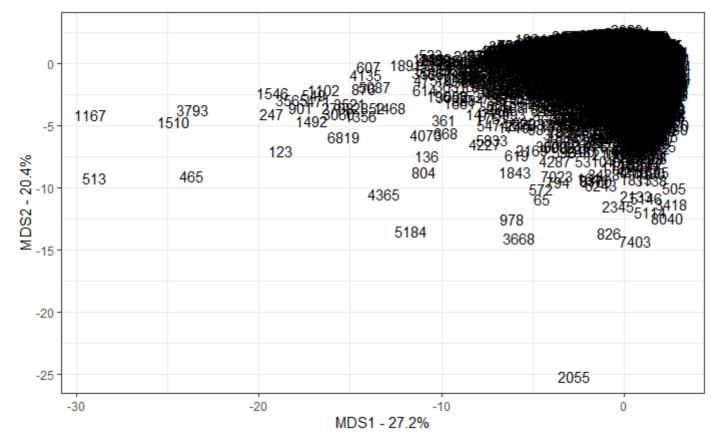
```
mdsCmdEuc.stuff <- cmdscale(distEuc.matrix, eig=TRUE, x.ret=TRUE)
mdsCmdEuc.var.per <- round(mdsCmdEuc.stuff$eig/sum(mdsCmdEuc.stuff$eig)*100, 1)
# graph
mdsCmdEuc.values <- mdsCmdEuc.stuff$points
mdsCmdEuc.data <- base::data.frame(Sample=rownames(dat_reorg), X=mdsCmdEuc.values[,1], Y=mdsCmdEuc.valu
es[,2])
mdsCmdEuc.data</pre>
```

Sample <chr></chr>	X <dbl></dbl>	Y <dbl></dbl>
1	1.696297065	1.122518989
2	1.215610445	-2.435496753
3	-0.935799104	0.385179263
4	1.614544792	0.724544205
5	-0.223687663	0.783564452
6	-6.265235048	0.609413897
7	-0.261651730	1.295560288

Sample <chr></chr>	X <dbl></dbl>	Y <dbl></dbl>
8	0.465311641	0.477670250
9	0.599646437	0.408567662
10	-0.522740791	1.312087280
1-10 of 8,636 rows	Previous 1 2 3 4	4 5 6 100 Next

Hide

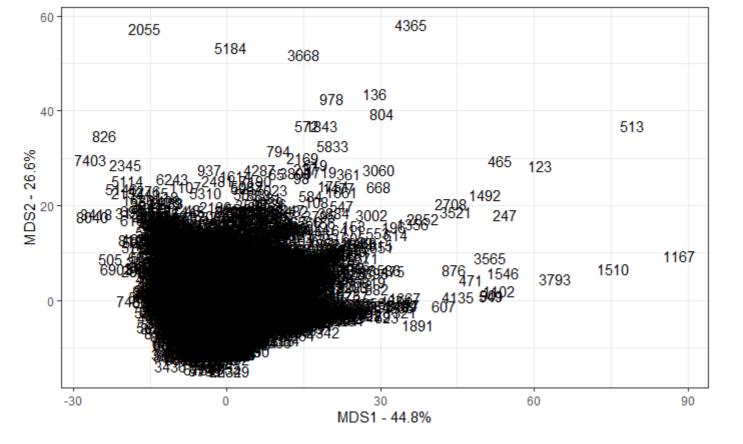
```
ggplot(data=mdsCmdEuc.data, aes(x=X, y=Y, label=Sample)) +
  geom_text() +
  theme_bw() +
  xlab(paste("MDS1 - ", mdsCmdEuc.var.per[1], "%", sep="")) +
  ylab(paste("MDS2 - ", mdsCmdEuc.var.per[2], "%", sep=""))
```



#### Manhattan Distance

```
mdsCmdMnh.stuff <- cmdscale(distMnh.matrix, eig=TRUE, x.ret=TRUE)
mdsCmdMnh.var.per <- round(mdsCmdMnh.stuff$eig/sum(mdsCmdMnh.stuff$eig)*100, 1)
# graph
mdsCmdMnh.values <- mdsCmdMnh.stuff$points

mdsCmdMnh.data <- data.frame(Sample=rownames(dat_reorg),
    X=mdsCmdMnh.values[,1],
    Y=mdsCmdMnh.values[,2])
ggplot(data=mdsCmdMnh.data, aes(x=X, y=Y, label=Sample)) +
    geom_text() +
    theme_bw() +
    xlab(paste("MDS1 - ", mdsCmdMnh.var.per[1], "%", sep="")) +
    ylab(paste("MDS2 - ", mdsCmdMnh.var.per[2], "%", sep=""))</pre>
```



### Metric Multi-Dimesional Scaling

#### **Euclidean Distance**

Hide

mdsSamEuc.stuff <- sammon(distEuc.matrix)</pre>

Initial stress : 0.18811
stress after 0 iters: 0.18811

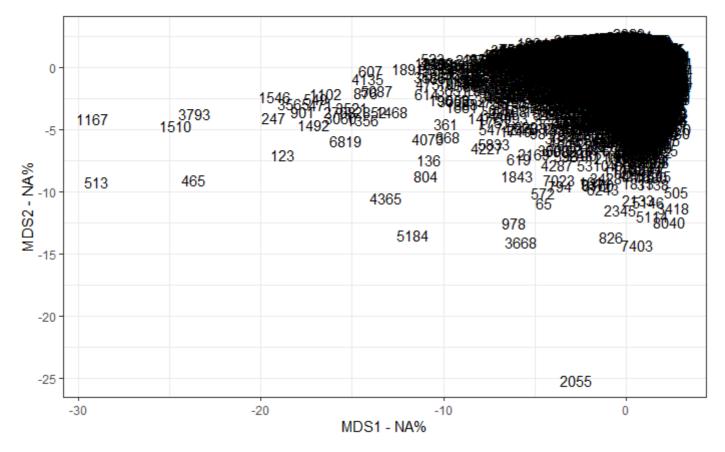
```
mdsSamEuc.var.per <- round(mdsSamEuc.stuff$eig/sum(mdsSamEuc.stuff$eig)*100, 1)
# graph
mdsSamEuc.values <- mdsSamEuc.stuff$points
mdsSamEuc.data <- base::data.frame(Sample=rownames(dat_reorg), X=mdsSamEuc.values[,1], Y=mdsSamEuc.valu
es[,2])
mdsSamEuc.data</pre>
```

Sample <chr></chr>	X <dbl></dbl>	Y <ldb></ldb>
1	1.696297065	1.122518989
2	1.215610445	-2.435496753
3	-0.935799104	0.385179263
4	1.614544792	0.724544205
5	-0.223687663	0.783564452
6	-6.265235048	0.609413897
7	-0.261651730	1.295560288

Sample <chr></chr>	X <dbl></dbl>	Y <dbl></dbl>
8	0.465311641	0.477670250
9	0.599646437	0.408567662
10	-0.522740791	1.312087280
1-10 of 8,636 rows	Previous 1 2 3	4 5 6 100 Next

```
Hide
```

```
ggplot(data=mdsSamEuc.data, aes(x=X, y=Y, label=Sample)) +
  geom_text() +
  theme_bw() +
  xlab(paste("MDS1 - ", mdsSamEuc.var.per[1], "%", sep="")) +
  ylab(paste("MDS2 - ", mdsSamEuc.var.per[2], "%", sep=""))
```



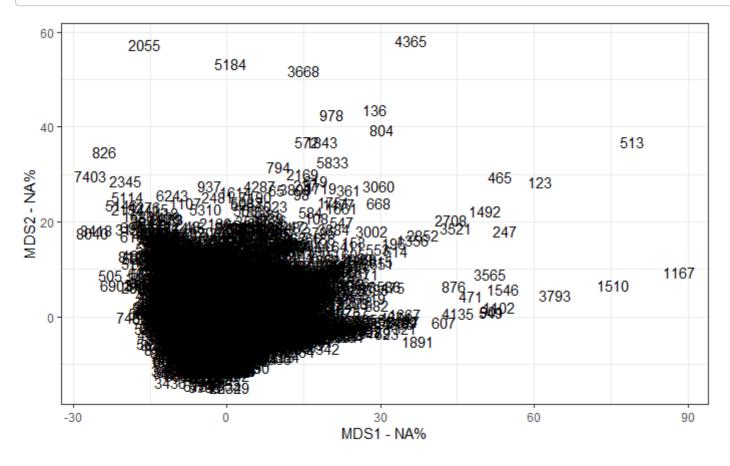
### Manhattan Distance

Hide

mdsSamMnh.stuff <- sammon(distMnh.matrix)</pre>

Initial stress : 0.08243 stress after 0 iters: 0.08243

```
mdsSamMnh.var.per <- round(mdsSamMnh.stuff$eig/sum(mdsSamMnh.stuff$eig)*100, 1)
# graph
mdsSamMnh.values <- mdsSamMnh.stuff$points
mdsSamMnh.data <- data.frame(Sample=rownames(dat_reorg),
    X=mdsSamMnh.values[,1],
    Y=mdsSamMnh.values[,2])
ggplot(data=mdsSamMnh.data, aes(x=X, y=Y, label=Sample)) +
    geom_text() +
    theme_bw() +
    xlab(paste("MDS1 - ", mdsSamMnh.var.per[1], "%", sep="")) +
    ylab(paste("MDS2 - ", mdsSamMnh.var.per[2], "%", sep=""))</pre>
```



### Non-Metric Multi-Dimensional Scaling

#### **Euclidean Distance**

```
mdsIsoEuc.stuff <- isoMDS(distEuc.matrix)

initial value 28.346012
iter 5 value 17.743101
iter 10 value 14.923771
final value 14.886499
converged</pre>
```

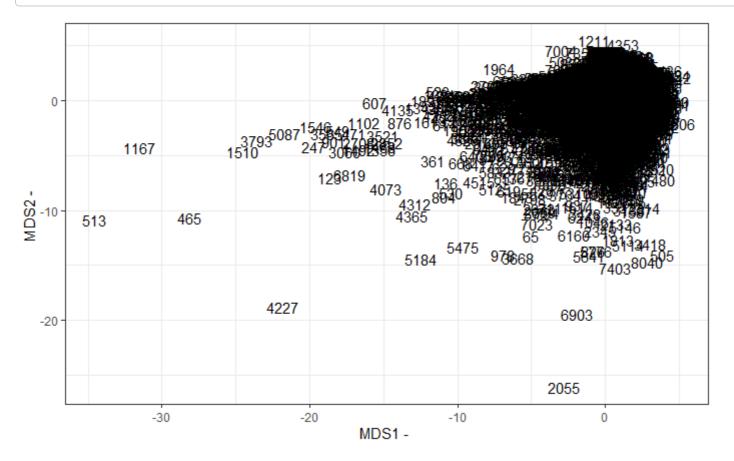
Hide

```
# graph
mdsIsoEuc.values <- mdsIsoEuc.stuff$points
mdsIsoEuc.data <- data.frame(Sample=rownames(dat_reorg),
   X=mdsIsoEuc.values[,1],
   Y=mdsIsoEuc.values[,2])
mdsIsoEuc.data</pre>
```

Sample <chr></chr>	X <dbl></dbl>	<b>Y</b> <ddl></ddl>
1	1.280355162	0.706059168
2	1.053834590	-1.813733180
3	-1.370248828	-0.140027266
4	1.258167859	0.432953701
5	-0.067202264	0.521058485
6	-6.106103234	0.760970045
7	-0.261048357	1.090521517
8	0.451507023	0.240673661
9	0.841373045	0.257397005
10	-0.431128703	1.150794713
1-10 of 8,636 rows	Previous 1 2	3 4 5 6 100 Next

Hide

```
ggplot(data=mdsIsoEuc.data, aes(x=X, y=Y, label=Sample)) +
  geom_text() +
  theme_bw() +
  xlab(paste("MDS1 - ")) +
  ylab(paste("MDS2 - "))
```



### Manhattan Distance

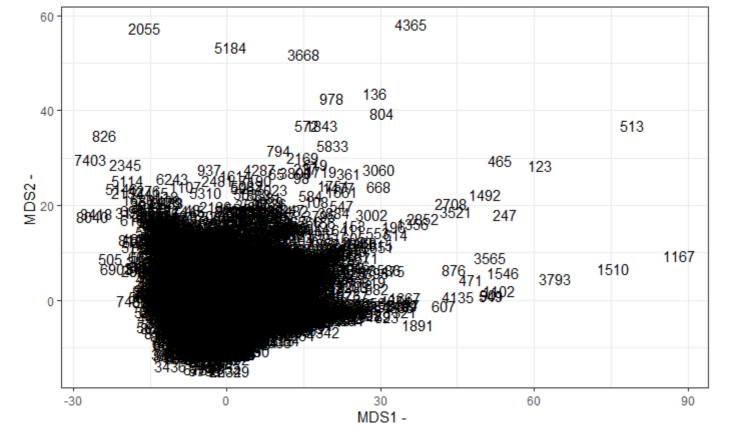
```
initial value 22.024305
final value 22.020486
converged
```

Hide

```
# graph
mdsIsoMnh.values <- mdsIsoMnh.stuff$points
mdsIsoMnh.data <- data.frame(Sample=rownames(dat_reorg),
   X=mdsIsoMnh.values[,1],
   Y=mdsIsoMnh.values[,2])
mdsIsoMnh.data</pre>
```

Sample <chr></chr>	X <dbl></dbl>	Y <dbl></dbl>
1	-4.12217468	-4.636481458
2	-7.06373977	5.807594099
3	3.85313180	1.463960055
4	-3.71610128	-2.772121054
5	2.29220920	-0.495867094
6	22.81053019	-1.216820052
7	2.96938601	-1.460609252
8	-0.12917346	-0.424079563
9	-1.86588575	-2.271565354
10	3.80709155	-1.360532928
1-10 of 8,636 rows	Previous 1	2 3 4 5 6 100 Next

```
ggplot(data=mdsIsoMnh.data, aes(x=X, y=Y, label=Sample)) +
  geom_text() +
  theme_bw() +
  xlab(paste("MDS1 - ")) +
  ylab(paste("MDS2 - "))
```



## **MDS** Results

There is not much difference between euclidean and manhattan distances. Both Classical MDS and Non-Metric MDS support this. When Classical MDS and Non-Metric MDS are compared, classical MDS separates the samples into a wider spectrum which is better. This will help get more distinct groups during clustering.

## Clustering

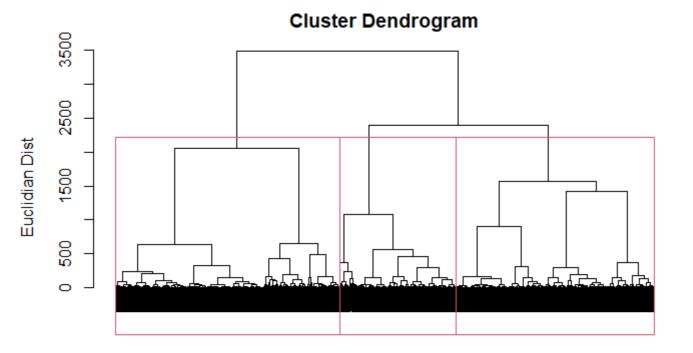
The reason for me to seperate the data into 3 cluster is totally intuitively. I just assumed that people would be from low, mid and high income. But inspecting hierarchical clustering, there could be 4-6 clusters ideally.

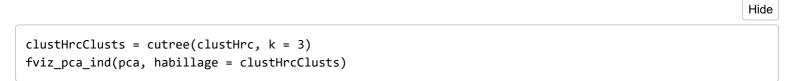
### Hierarchical

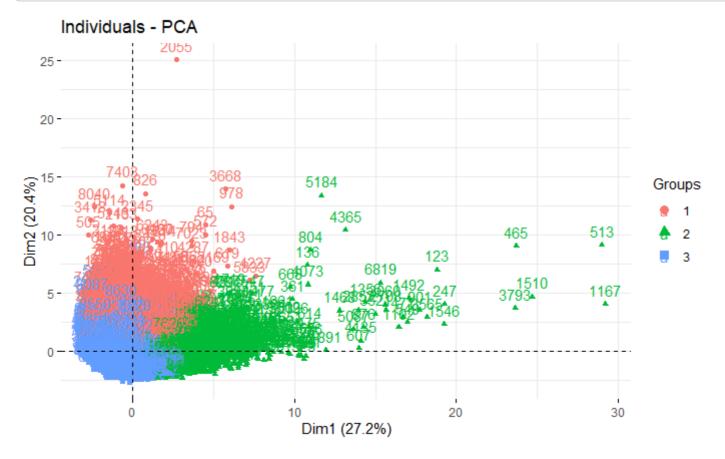
rect.hclust(clustHrc, k = 3)

clustHrc = hclust(distEuc.matrix , method = "ward.D")

plot(clustHrc, labels = FALSE, sub = "", xlab = "", ylab = "Euclidian Dist")

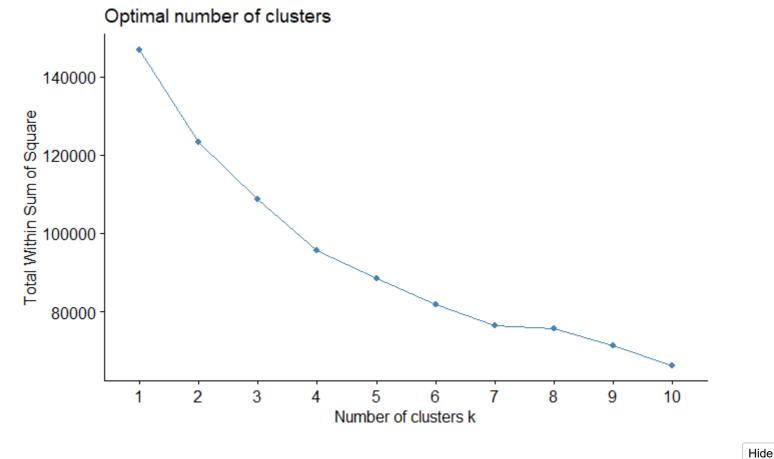




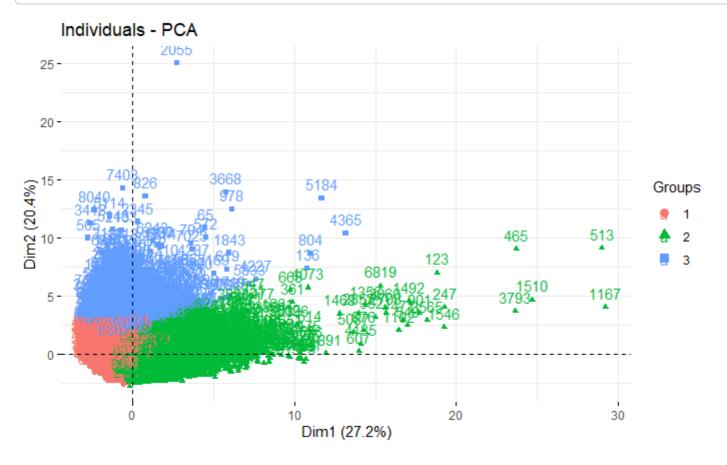


### K-Means

```
# draw optimal number of cluster
fviz_nbclust(dat_reorg_scaled, kmeans, method = "wss", k.max = 10)
```



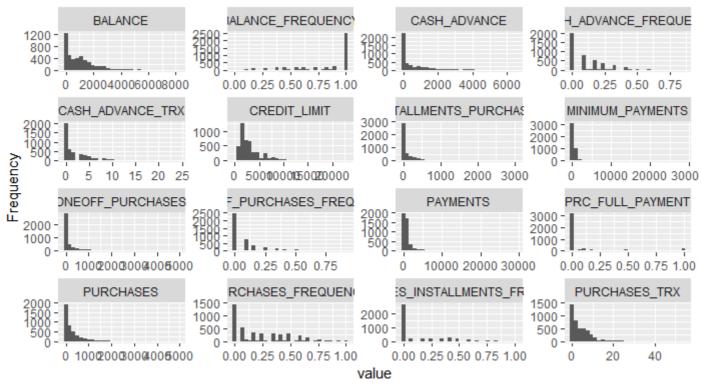
clustKm = kmeans(dat\_reorg\_scaled, centers = 3)
fviz\_pca\_ind(pca, habillage = clustKm\$cluster)



### **Analyze Groups**

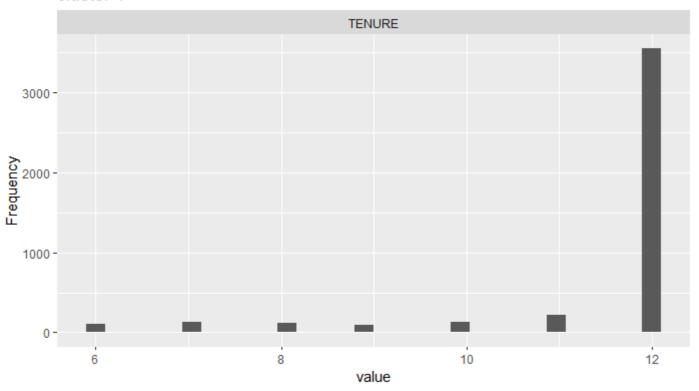
```
clustKm1.index = which(clustKm$cluster==1)
clustKm2.index = which(clustKm$cluster==2)
clustKm3.index = which(clustKm$cluster==3)
clustKm1.dat = dat_reorg[clustKm1.index,1:ncol(dat_reorg)]
clustKm2.dat = dat_reorg[clustKm2.index,1:ncol(dat_reorg)]
clustKm3.dat = dat_reorg[clustKm3.index,1:ncol(dat_reorg)]
plot_histogram(clustKm1.dat, title="cluster 1")
```





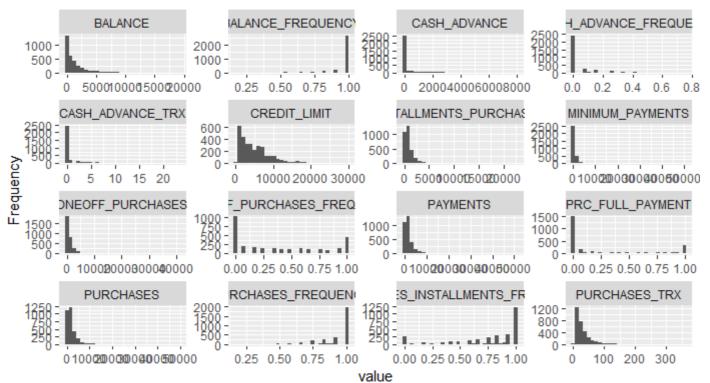
Page 1

#### cluster 1



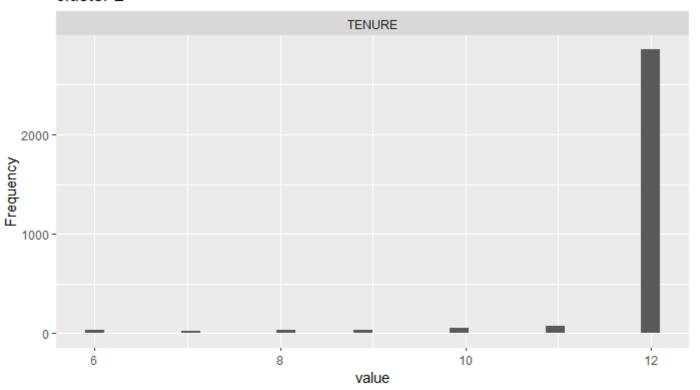
Page 2

#### cluster 2



Page 1

#### cluster 2

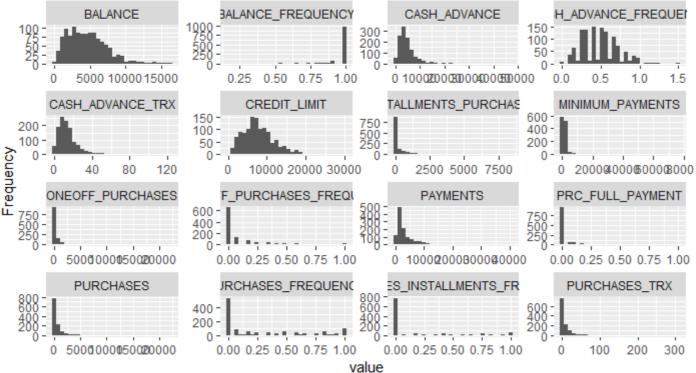


Page 2

Hide

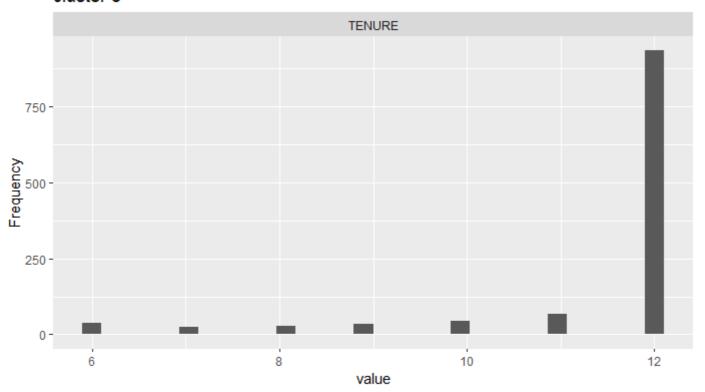
plot\_histogram(clustKm3.dat, title="cluster 3")

# Cluster 3 BALANCE BALANCE\_FREQUENCY CASH\_ADVANCE H\_ADVANCE



Page 1

#### cluster 3



Page 2

After clustering the samples I inspected each cluster seperately. According to my intuitive assumption about having 3 income groups, the groups are: "rich", "middle class" and "poor". When the group 1 is inspected they have higher credit limit, balance and have higher purchase frequency. This and other features clearly reveals that this group is the rich one. Accordingly group 2 is the "middle class" and group 3 is the "poor" group. # Validation Dunn Index(DI), Davies-Bouldin(DBI) Index and Silhouette Coefficient are inspected.

Clustering gets better as Dunn Index increases. DI evaluates the clusters using the farthest points and in this dataset there are very far points which I think outliers. DI could be more meaningful if the dataset would not contain outliers. DI decreases as the number of clusters increase thus it indicates number of clusters being lower is better.

Clustering gets better as Davies-Bouldin Index decreases. DBI is a metric of seperation of clusters. When scores are inspected, hierarchical clustering gives much better DBI(Connectivity) scores than k-means clustering. So, hierarchical clustering is much better at seperating clusters. This can also be visually seen when the colored clusters are inspected.

Clustering gets better as Silhouette Coefficient increases. Since its range is between 0 and 1 the optimal value is 1. SC is expected to be higher than 0.5 and again hierarchical clustering is much better.

Even though we do these validation measures after clustering, in practice they can be applied before clustering in order to understand which configuration should be used.

Hide

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```
# https://rdrr.io/cran/clusterCrit/man/intCriteria.html
intCriteria(dat_reorg_scaled, clustKm$cluster, c("Dunn", "dav", "silhouette") )

$dunn
[1] 0.002012817

$davies_bouldin
[1] 1.663439

$silhouette
[1] 0.1524162
```

### **Internal Validation**

(y to continue, any other character to exit)

```
# https://www.rdocumentation.org/packages/clValid/versions/0.7/topics/clValid
# https://cran.r-project.org/web/packages/clValid/vignettes/clValid.pdf
# https://rdrr.io/cran/clValid/man/clValid-class.html
valid.intern <- clValid(dat_reorg , 2:6, clMethods=c("hierarchical","kmeans"), validation="internal")

The number of items to be clustered is larger than 'maxitems'
The memory and time required may be excessive, do you wish to continue?
```

```
y
summary(valid.intern)
```

```
Clustering Methods:
hierarchical kmeans
Cluster sizes:
2 3 4 5 6
Validation Measures:
                               2
                                        3 4 5
                                                                 6
hierarchical Connectivity
                           3.2956
                                   6.2246 14.4980 19.7726 31.1563
            Dunn
                           0.1943
                                   0.1943
                                            0.1020
                                                    0.1020
                                                           0.1020
            Silhouette
                           0.9081
                                            0.8526
                                                            0.7935
                                   0.8842
                                                    0.8433
            Connectivity 555.7802 546.5504 650.4917 855.3817 965.4060
kmeans
```

0.0019

0.5113

0.0025

0.5095

#### Optimal Scores:

Dunn

Silhouette

	Score <dbl></dbl>	Method <chr></chr>	Clusters <chr></chr>
Connectivity	3.2956	hierarchical	2
Dunn	0.1943	hierarchical	2
Silhouette	0.9081	hierarchical	2
3 rows			

0.0021

0.4628

0.0048

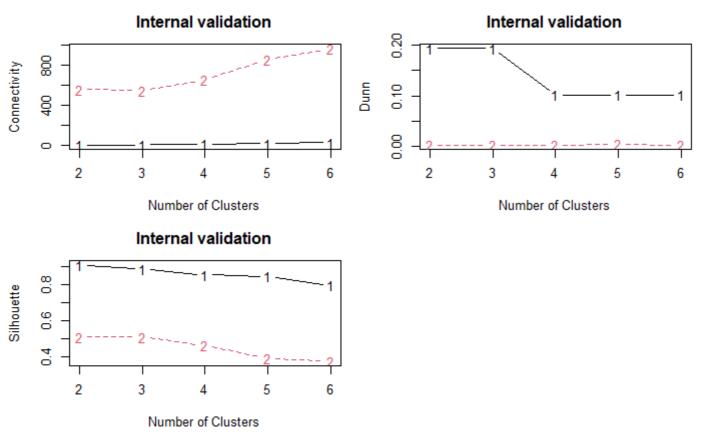
0.3930 0.3743

0.0023

Hide

```
op <- par(no.readonly=TRUE)
par(mfrow=c(2,2),mar=c(4,4,3,1))
plot(valid.intern, legend=FALSE)
plot(nClusters(valid.intern), measures(valid.intern,"Dunn")[,,1],type="n",axes=F,xlab="",ylab="")</pre>
```

```
legend("center", clusterMethods(valid.intern), col=1:9, lty=1:9, pch=paste(1:9))
par(op)
```



Above results show that optimal scores are achieved by hierarchical clustering with k=2.

## Stability Validation

summary(valid.stab)

Stabilty validation validates reproducibility of clustering solution another sample. The included measures are the average proportion of non-overlap (APN), the average distance (AD), the average distance between means (ADM), and the figure of merit (FOM) (Datta and Datta, 2003; Yeung et al., 2001). In all cases the average is taken over all the deleted columns, and all measures should be minimized.

```
Hide

valid.stab <- clValid(dat_reorg , 2:6, clMethods=c("hierarchical","kmeans"), validation="stability")

The number of items to be clustered is larger than 'maxitems'
The memory and time required may be excessive, do you wish to continue?

(y to continue, any other character to exit)

Hide
```

```
Clustering Methods:
hierarchical kmeans
Cluster sizes:
2 3 4 5 6
Validation Measures:
                                  3 4 5
                        2
                                                              6
hierarchical APN
                   0.0001
                             0.0009
                                      0.0005
                                                0.0013
                                                          0.0020
            AD
                 7005.3751 6992.6928 6832.9555 6825.3289 6801.3493
            ADM
                            41.5973
                                               55.5458
                   7.4382
                                     31.1390
                                                        77.1517
            FOM
                1056.3065 1043.0755 990.3924 990.0132 988.3864
kmeans
            APN
                   0.0221
                             0.0298
                                      0.0344
                                                0.0538
                                                          0.0670
                 5738.2163 5618.7797 5282.4759 4990.7224 4839.7741
            ΑD
            ADM
                 257.3348 362.1208 361.9208 561.9007 663.1631
            FOM
                 985.5752 991.3582 941.7552 936.3058 912.5554
```

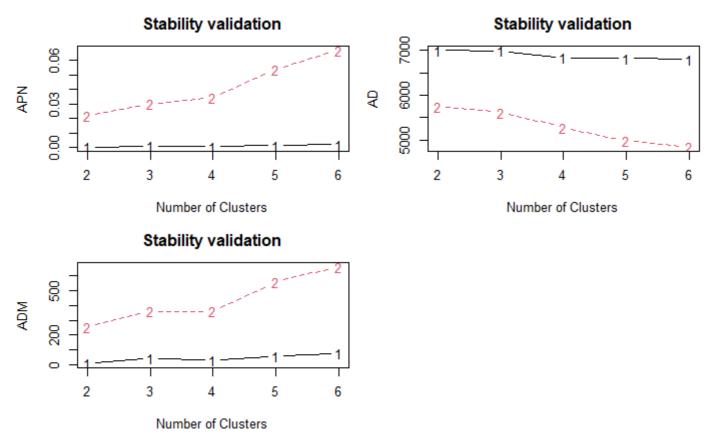
#### Optimal Scores:

		Method <chr></chr>	Clusters <chr></chr>
APN	0.0001	hierarchical	2
AD	4839.7741	kmeans	6
ADM	7.4382	hierarchical	2
FOM	912.5554	kmeans	6
4 rows			

Hide

```
par(mfrow=c(2,2),mar=c(4,4,3,1))
plot(valid.stab, measure=c("APN","AD","ADM"),legend=FALSE)
plot(nClusters(valid.stab),measures(valid.stab,"APN")[,,1],type="n",axes=F,xlab="",ylab="")
```

```
legend("center", clusterMethods(valid.stab), col=1:9, lty=1:9, pch=paste(1:9))
par(op)
```



Here we see that hierarchical-2 and kmeans-6 performs the best in terms of stability. But inb internal validation hierarchical 2 was superior in all 3 metrics. Thus we can conclude that hierarchical-2 is the best.

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## Conclusion

In each section comments that are related to that section are made. So in the conclusion general comments are presented. The dataset is hard to work with since the data is not best suitable for clustering. Clusters almost overlap and first two components of PCA only cover the %47(27+20) of the data. For example, if first two components would add up to %80 percent of the data we could see much distinct and non overlapping clusters. Since my dataset also does not have labels, there is no way to verify if the clustering is correct. Thus, this dataset is rather open to comment.