



## Overview

The client is an Indian multinational banking and financial services company headquartered in Mumbai which offers a wide range of banking services.

## Benefits

GAVel provided alert correlation algorithms for real-time RCA and predicted potentials issues, in order to address them before they become service disrupting. This resulted in higher system uptime and provided 360° view of application health

For more information on how GAVS can help solve your business problems, write to [inquiry@gavstech.com](mailto:inquiry@gavstech.com)



## Spotting Application Weak Signals for a Leading Financial Institution

### The Challenge

A leading financial institution was facing issues related to the siloing of layers of applications and infrastructure. This created monitoring challenges including: no real-time alert correlation and lack of insight for an application or Infrastructure failures. There was no view of issues for business area owners as alerts were only viewable by the NOC & Monitoring team.

### GAVS' Solution

GAVel, with its Aggregation, Correlation and Prediction engines provided a 360° view of the performance of different infrastructure layers along with better KPI insights for all appropriate business owners for making informed business decisions. This included an initial integration of 14 environment performance monitoring tools and rollout of 15 applications with more applications being added.