Name) High Altitude Journey

Short Pitch) Ice climbing brought to your house!

Long Pitch) High Altitude Journey sells modular rock climbing walls that can switch from a normal rock climbing wall into an ice climbing wall that mimics the feeling of authentic ice climbing.

Persona) Steve is a middle aged man with rock climbing experience and spare money to spend. Steve also would like to learn how to ice climb at his own house.

Comp.) Gear companies like REI, ROCKWERX, and PEABODY ICE

Shorthand Flow

Goal) Schedule technician to come to a clients house

Client sees selection of modular walls \rightarrow They look at the description of each one and choose what they believe fits their needs best

Client is taken to the selection page for their chosen model, which displays purchase options or technician options \rightarrow Client selects the technician option to submit a request for a professional technician to set up the modular wall.

Client is brought to a submission form where they can fill out required information for the technician to go to the desired destination. \rightarrow Client fills out the required information and submits the form.

The client sees the final confirmation page informing the client that their request has been submitted and a technician will be there once the information has been processed.

