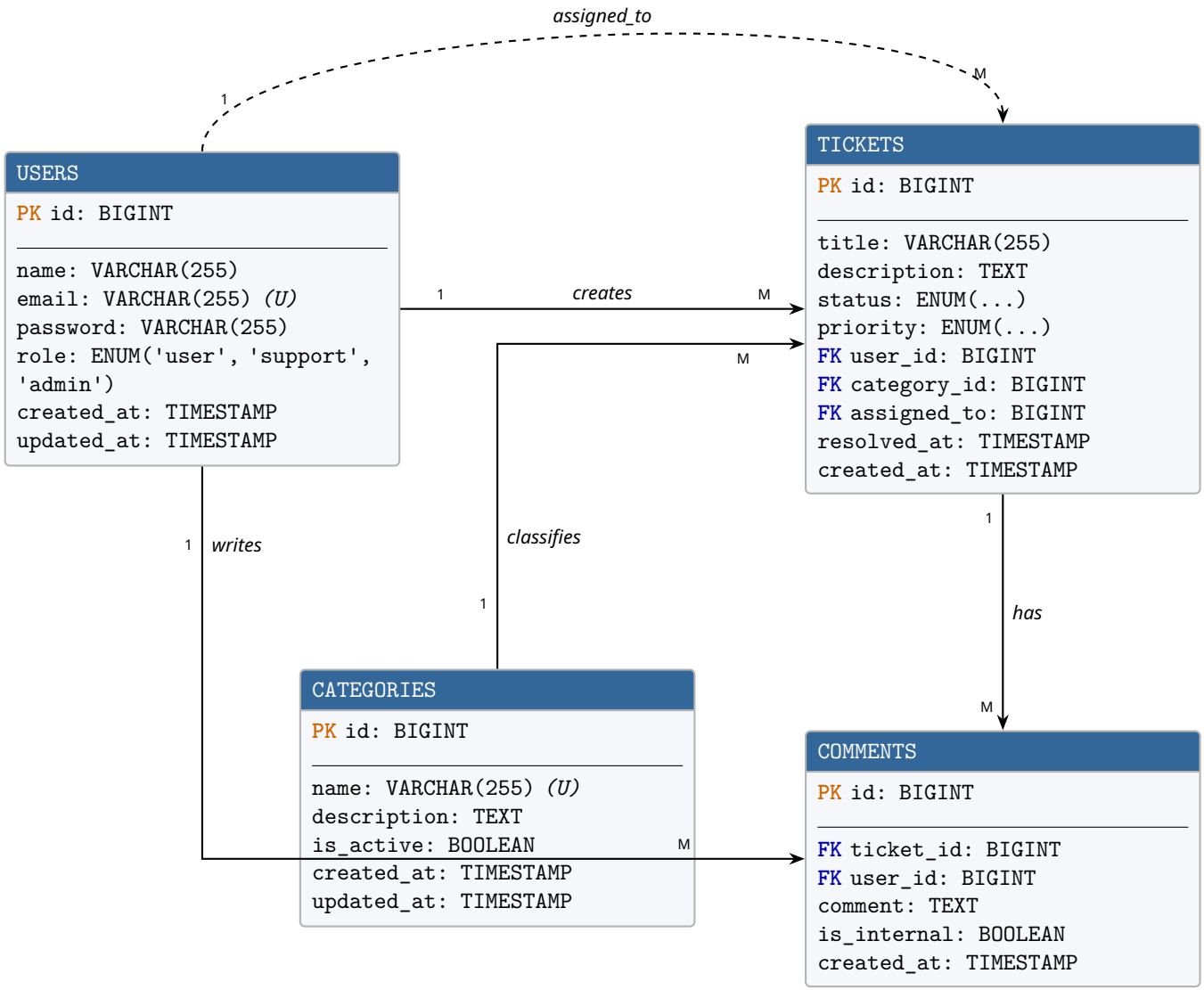
IT Support Ticket System Database ERD

Entity Relationship Diagram



Legend:
PK: Primary Key
FK: Foreign Key
(U): Unique Constraint

Cardinality:
1 → M: One to Many
Dashed Line: Optional / Nullable Relationship