Adam Barron
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PROFESSIONAL EXPERIENCE

Apple Inc., Cupertino, CA
Product Safety Technician Supervisor 10/2019 - Present

Product Safety Technician Lead 1/2019 - 9/2019
Product Safety Technician 7/2017 - 12/2018
- Maintained responsibilities from contractor role.
- Led automation testing initiatives in conjunction with Product Safety Engineers. Responsibilities included working with cross-functional teams to develop test software, filing bugs and requests for features/enhancements, running suites of tests across a collection of 25 robots, and analyzing results in Tableau.
- Assisted in deep dive product investigations. This work involved in-depth component teardowns, data collection and analysis, and sample organization/management.

Apple Inc. (via Ryzen Solutions), Cupertino, CA
Product Safety Field Return Technician 3/2017 - 7/2017
- Managed receipt of shipments and ensured proper tracking of items received through various avenues.
- Completed consistent and accurate analysis of safety field returns using various tools including microscope, x-ray, thermocouples, multimeter, and other analytical equipment.
- Utilized teamwork, communication skills, and knowledge-sharing in order to facilitate new processes and monitor developing trends.

Google via Adecco, Mountain View, CA
Autonomous Vehicle Operator 5/2016 - 3/2017
- Operated self-driving vehicles in both manual and autonomous modes while providing engineers with concise, yet detailed feedback about vehicle and software behavior.
- Performed detailed checklists about the vehicle, on the road troubleshooting, and compiled detailed notes & debriefs using hashtags/keywords for developer reference.
- Required the ability to work both alone and with a partner in a vehicle for several consecutive hours.

Seek Company Inc., Cincinnati, OH
Technology Manager 6/2013 - 1/2016
- Managed IT infrastructure and support for ~80 people. Supported Apple hardware and software, Windows via Parallels and Bootcamp, various cloud applications, and peripheral hardware.
- Created/managed the annual IT budget and maintained all IT vendor relationships and contracts.
- Supplied leadership with recommendations including implementation of a cloud-based project management tool, reliable conference room set up for remote offices, and a more robust Salesforce organization.

Apple Inc., Cincinnati, OH
Genius 8/2011 - 10/2013
- Facilitated Mac Genius Bar appointments, isolating and resolving customers' technical issues at the bar.
- Performed internal and external device inspections, component isolation, and modular repairs on Apple products.
- Led 'Family Room Foundations' to train new technicians on process, troubleshooting, and One on One training.

Family Room Specialist 11/2010 - 8/2011
- Completed appointments for Apple mobile devices. Resolved issues through repair & replacement of devices.
- Performed data transfers from computers running various versions of OS X and Windows to new Macs.
- Facilitated 30 - 60 minute One on One and small group training sessions on various topics.

*As part of Industrial Design degree, completed internships at Ochre, Hasbro Games, and RC2/Learning Curve

HARDWARE & SOFTWARE EXPERIENCE

- Mac OS X and Apple Hardware (Apple Certified Mac Technician)
- Adobe Creative Cloud
- Cloud Services (Salesforce, Google Apps, Box, Asana)

EDUCATION

University of California Berkeley Extension
Full Stack Coding Bootcamp, March 2021

University of Cincinnati, College of Design, Architecture, Art & Planning
BS Industrial Design, June 2010

St. Xavier High School, Cincinnati, OH
Class of 2003