

CIS 622 The Tech Interview

Interview Details:

Interviewer:

Date:

Time:

Duration:

Venue:

Consent:

Interview Prompts

- Provide a little background information about yourself
 - What's your job title, and what do you do on a daily basis?
 - How long have you been in your position at this organization?
 - What other organizations have you worked for? Same role?
 - Do you supervise anyone or lead a team?
 - What's your educational background? Any special training or certifications?
- Provide some details about your organization
 - What's the primary mission of your organization?
 - How many people work at your organization?
 - Is this a private or government organization?
 - Describe the IT infrastructure at your organization
 - Do you have IT staff on the premises? Are they outsourced or employed by your organization?
 - What platforms do you use for your everyday job (I.e., email, customer records etc.)
- Please think back to a time when you experienced a major IT transformation or change in your organization
 - How was the adoption of the IT change to you and your peers?
 - Was it very disruptive or did it improve processes?
 - Was there a steep learning curve?
 - How important was this technology to you and your role in the organization?
- What is the current state of IT/IS at your organization
 - Are there any active issues with IT that concern you (frustrations, challenges, etc.)
 - Are there any active IT endeavors, improvements, or enhancements in the works that you are aware of? If so, he provide specific examples
- Tech Stack
 - Tell me about the devices, systems, software, platforms, tools & technologies, that are part of your day-to-day job
 - Give specific examples of each
- Describe the managerial practices, frameworks, accreditations, certifications, practices or processes at your organization?
- Looking back is there something you wish you had learned early on that you learned on the job or by trial and error?
- In my coursework, we discussed the WIKUD triangle (Wisdom, Understanding, Knowledge, Information and Data) where data are abundant and sets the foundation upon which other layers are formed. Next is information, which leads to knowledge, which leads to understanding and then to Wisdom at the top, which is understanding, integration, applied, reflected upon, actionable, accumulated and part of the decision-making process. Can you describe a situation where decisions makers at the top of your organization applied wisdom based upon data and information gathered from IS.
 - Discuss garbage-in garbage out, need right data to build upon or there's a faulty foundation.
- In our coursework we also discussed Lewin's change model where you have to unfreeze, change, and refreeze to have a successful transformation. Do you find this to be true in your organization? Do people seem very resistant or open to change when it comes to Information Systems?