

Hop In Express Command OS

User Guide & System Walkthrough

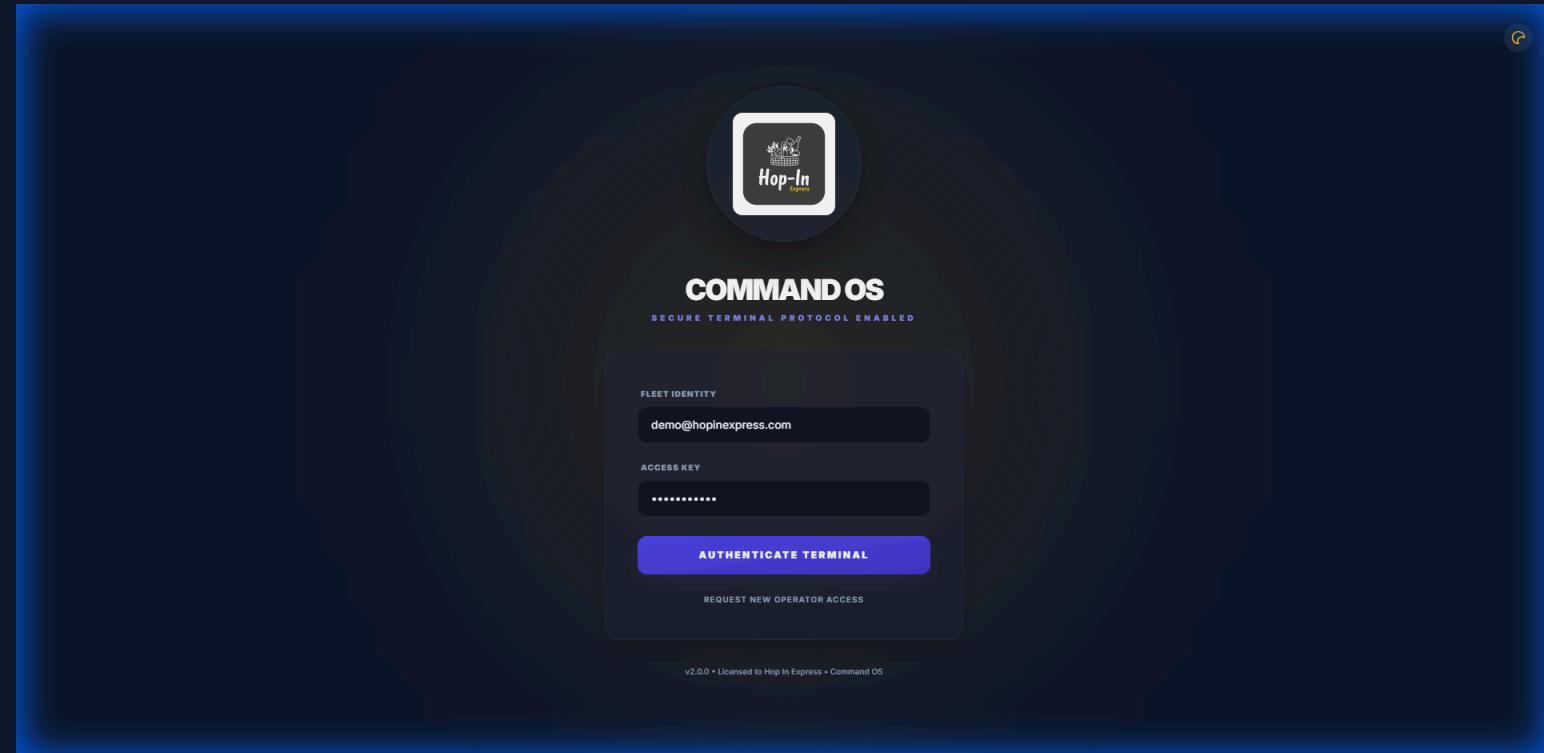
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1. System Access

Secure Authentication

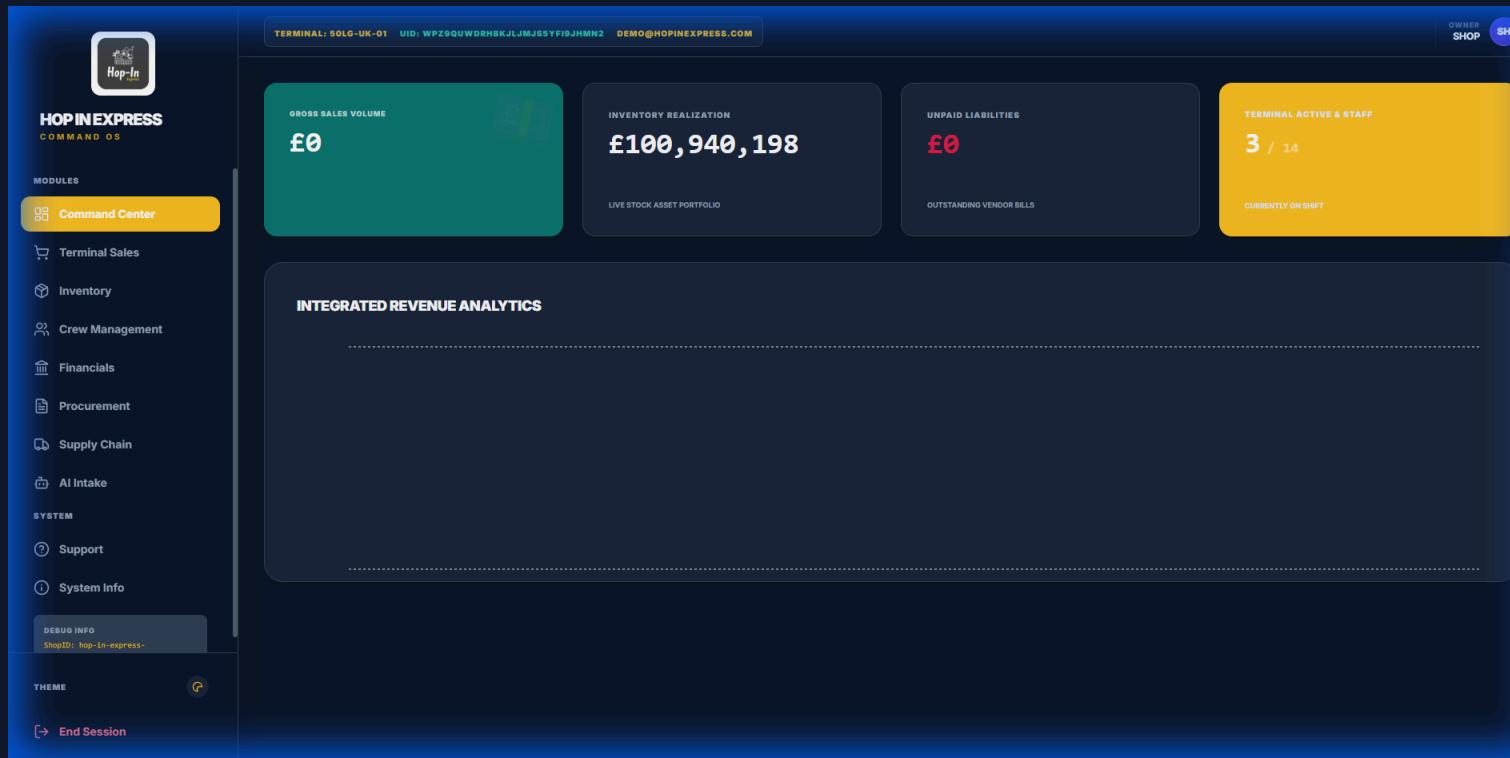
- **Secure Login:** Access the terminal using your **Fleet Identity** (Email) and **Access Key**.
- **Branding:** The interface features the new **Hop In Express** identity with a dark, professional theme.
- **Theme Toggle:** Users



2. Command Center

Real-Time Operational Overview

- **Metrics:** Monitor **Gross Sales, Inventory Valuation, and Staff Activity** in real-time.
- **Notifications:** See critical alerts for stock levels or system updates.
- **Quick Links:** Access frequently used



3. Terminal Sales (EPOS)

Point of Sale Interface

- **Sales Processing:** Scan items seamlessly to add them to the cart.
- **Search:** Manually search for products if barcodes are unreadable.
- **Payment Modes:** Accept **Cash** or **Card** payments natively.



4. Inventory Management

Asset Tracking & Control

- **Stock List:** View all products with images, stock levels, and pricing.
- **Low Stock Alerts:** Items needing replenishment are highlighted.
- **Editing:** Managers can

ASSET IDENTITY	STOCK LEVEL	PRICE	OPS
HOP-GRO-050 ALCOHOL BRANDYYY	4	£10.00	
HOP-GRO-050 GROCERIES GENERIC	0	£0.00	
HOP-GRO-050 GROCERIES GENERIC	0	£0.00	
HOP-GRO-050 GROCERIES GENERIC	0	£0.00	
HOP-GRO-050 GROCERIES 1111111	11111	£8852.00	

5. Crew Management

Staff & Attendance Rota

- **Staff List:** View all active personnel and their roles.
- **On-Shift Status:** Real-time indicator of who is currently clocked in.
- **Performance:** Track sales performance per staff member.

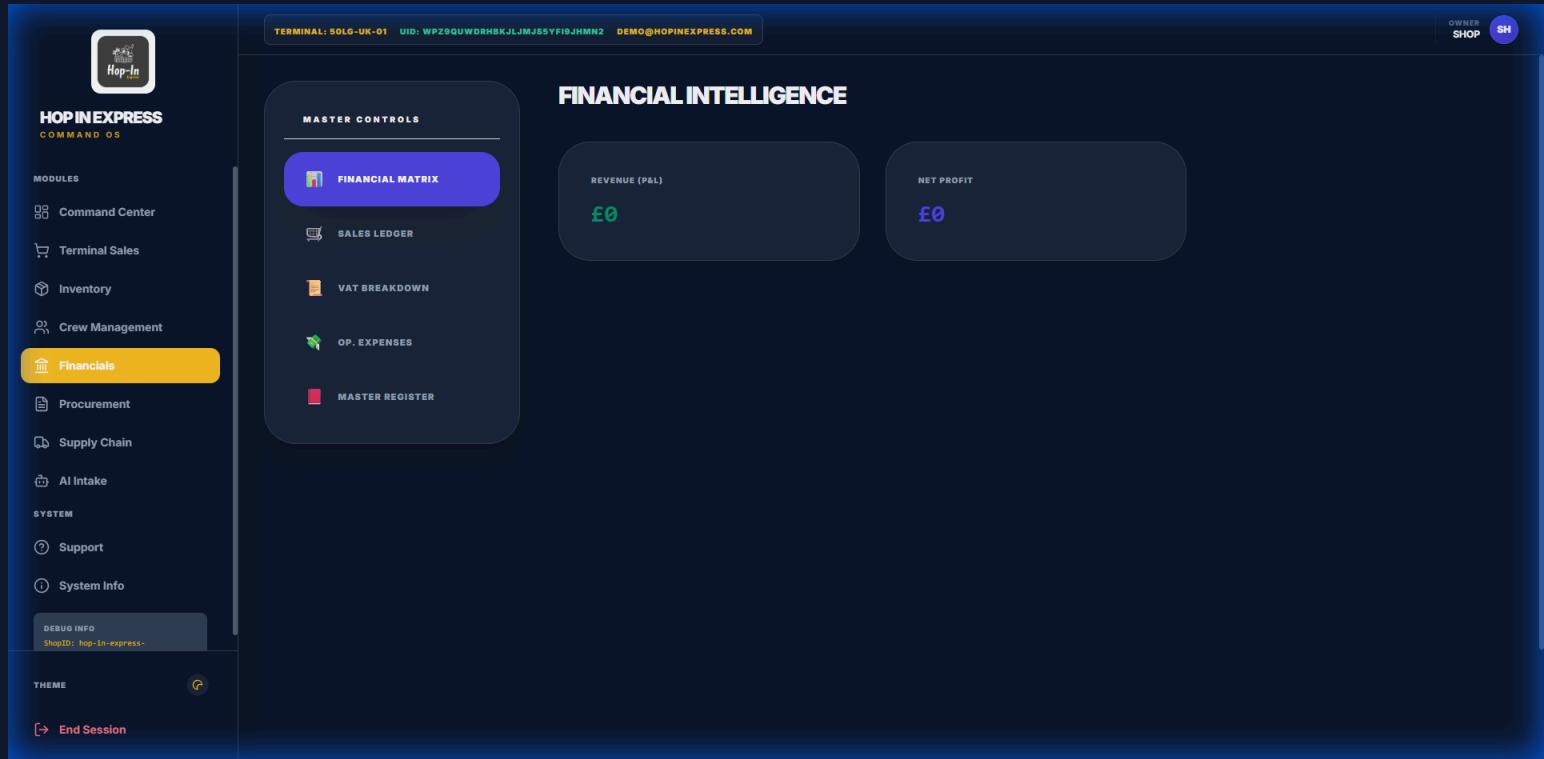
The screenshot displays the Hop In Express Command OS interface. On the left, a sidebar menu lists various modules: Command Center, Terminal Sales, Inventory, **Crew Management** (which is highlighted in yellow), Financials, Procurement, Supply Chain, AI Intake, Support, and System Info. At the bottom of the sidebar are buttons for DEBUG INFO (ShopID: hop-in-express-) and THEME, along with an End Session button. The main content area has a header with terminal information: TERMINAL: 50LG-UK-01, UID: WPZ9QUWDRHBKJLJMJS5YF19JHMN2, DEMO@HOPINEXPRESS.COM. Below the header are three tabs: SHIFT LOGS (selected), TIME MATRIX, and PERSONNEL VAULT. A central section titled ATTENDANCE CONSOLE shows a manual terminal control interface with buttons for TERMINAL, CHECK-IN, CHECK-OUT, + ADD, MONTH, WEEK, and a search bar. Below this is a table titled EMPLOYEE showing staff status. The table has columns for EMPLOYEE, VALUE DATE, STATUS, CLOCK CYCLE, HRS, and OPS. It lists three employees: SALIL ANAND, BHARAT ANAND, and HARSH, all marked as PRESENT.

EMPLOYEE	VALUE DATE	STATUS	CLOCK CYCLE	HRS	OPS
Sa SALIL ANAND	2026-01-22	PRESENT	17:45 → --	--	-
Bh BHARAT ANAND	2026-01-22	PRESENT	17:45 → --	--	-
Ha HARSH	2026-01-22	PRESENT	16:03 → 16:03	16:03	-

6. Financials

Ledger & Profitability

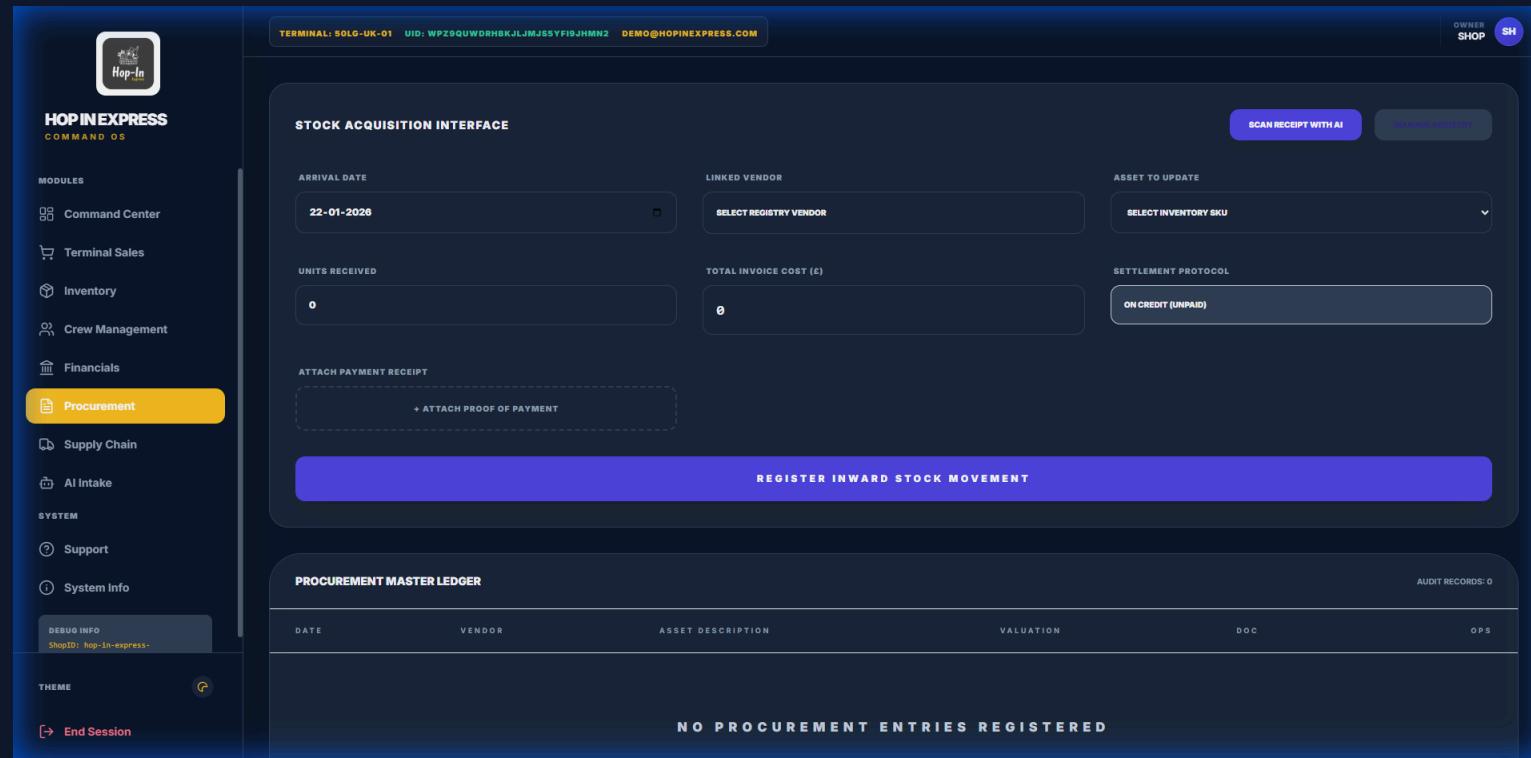
- **General Ledger:** A comprehensive record of all financial transactions (Sales, Expenses, Purchases).
- **Profit & Loss:** View calculated Net Profit based on COGS and Revenue.
- **Export:** Download financial reports for



7. Procurement

Purchase Orders & Stock Intake

- **Purchase Orders:** Log new stock purchases from suppliers.
- **Stock Updates:** Automatically updates inventory counts upon verifying delivery.
- **Documentation:** Upload invoice images for digital record-keeping.



8. Supply Chain

Vendor Management

- **Supplier Database:** Manage contact details and agreements for all vendors.
- **Performance:** Track fulfillment rates and delivery times (future feature).
- **Linking:** Associate specific products with

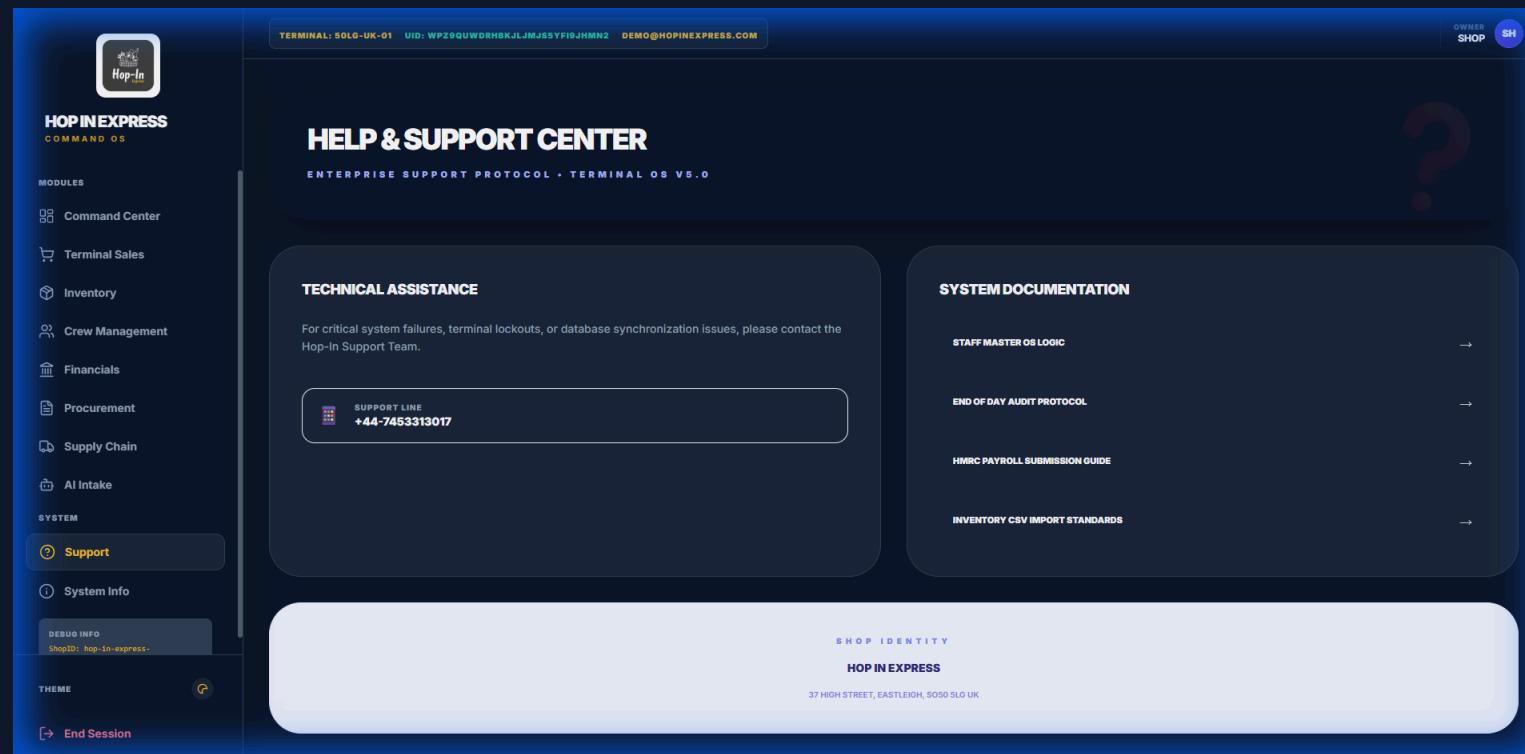
The screenshot shows the Hop In Express Command OS interface. On the left is a sidebar with the 'Supply Chain' module highlighted in yellow. The main area is titled 'OFFICIAL SUPPLIER LIST' and displays two entries: 'BESTWAY WHOLESALE' and 'BOOKER WHOLESALE'. Each entry includes contact details (name, phone number, email, and order history), financial position (payable balance and lifetime spend), and a delete button. The top right corner shows 'OWNER SHOP' and 'SH' icons.

Supplier	Contact Details	Financial Position
BESTWAY WHOLESALE	JOHN DOE 020 8453 1234 orders@bestway.co.uk ORDERS: 12	PAYABLE BAL: £0.00 LIFETIME SPEND: £12450.50
BOOKER WHOLESALE	JANE SMITH 01933 371000 support@booker.co.uk ORDERS: 8	PAYABLE BAL: £0.00 LIFETIME SPEND: £8900.20

9. Support Center

Help & Documentation

- **Knowledge Base:**
Access guides on POS operation, closing procedures, and staff policies.
- **Contact Support:**
Direct line to **Hop-In Support Team** for technical issues.
- **System Info:** View current version and



Thank You

Empowering Retail Excellence

Hop In Express Command OS

v2.0.0