

Hop In Express Command OS

User Guide & System Walkthrough

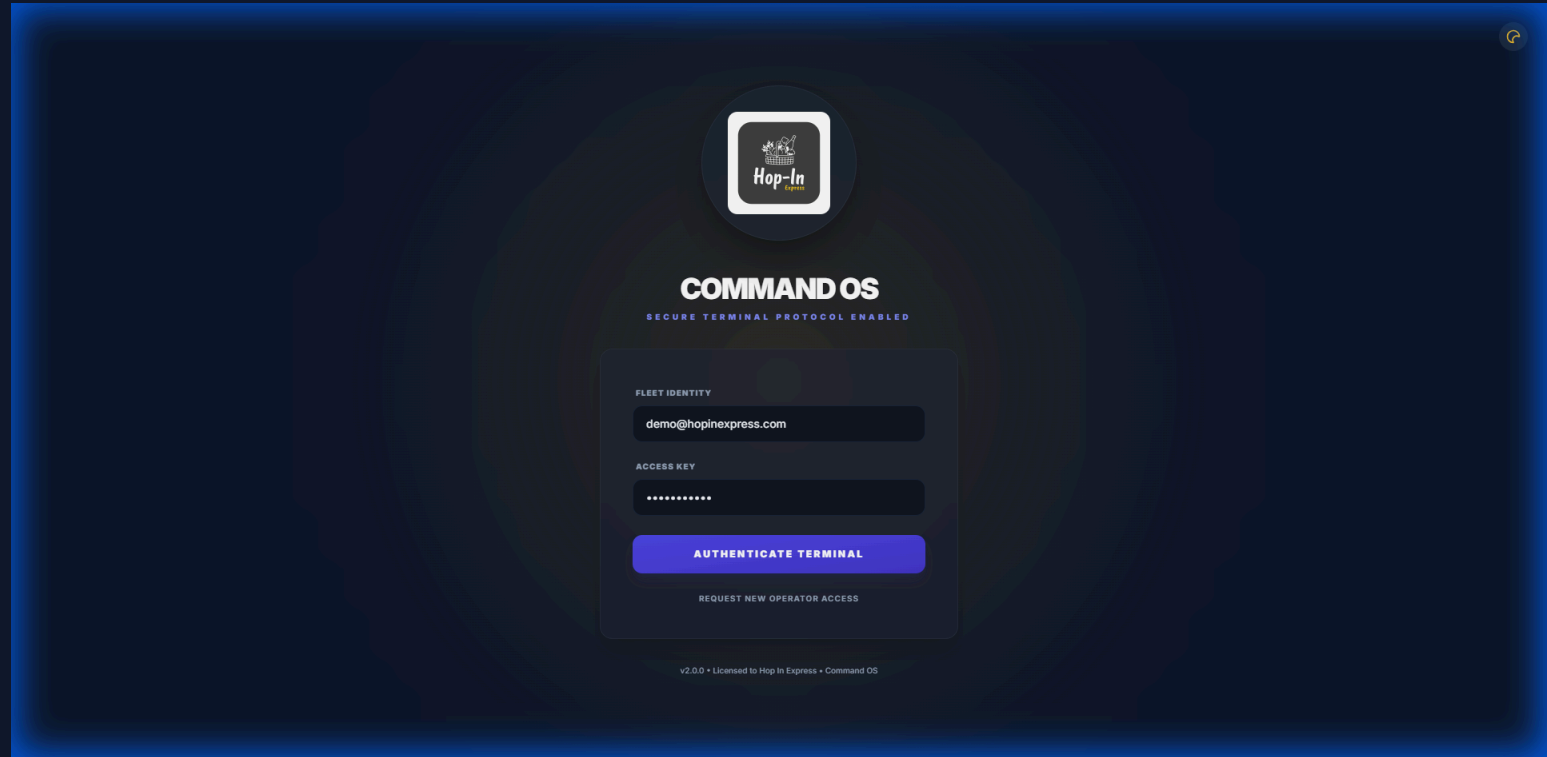
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1. System Access

Secure Authentication

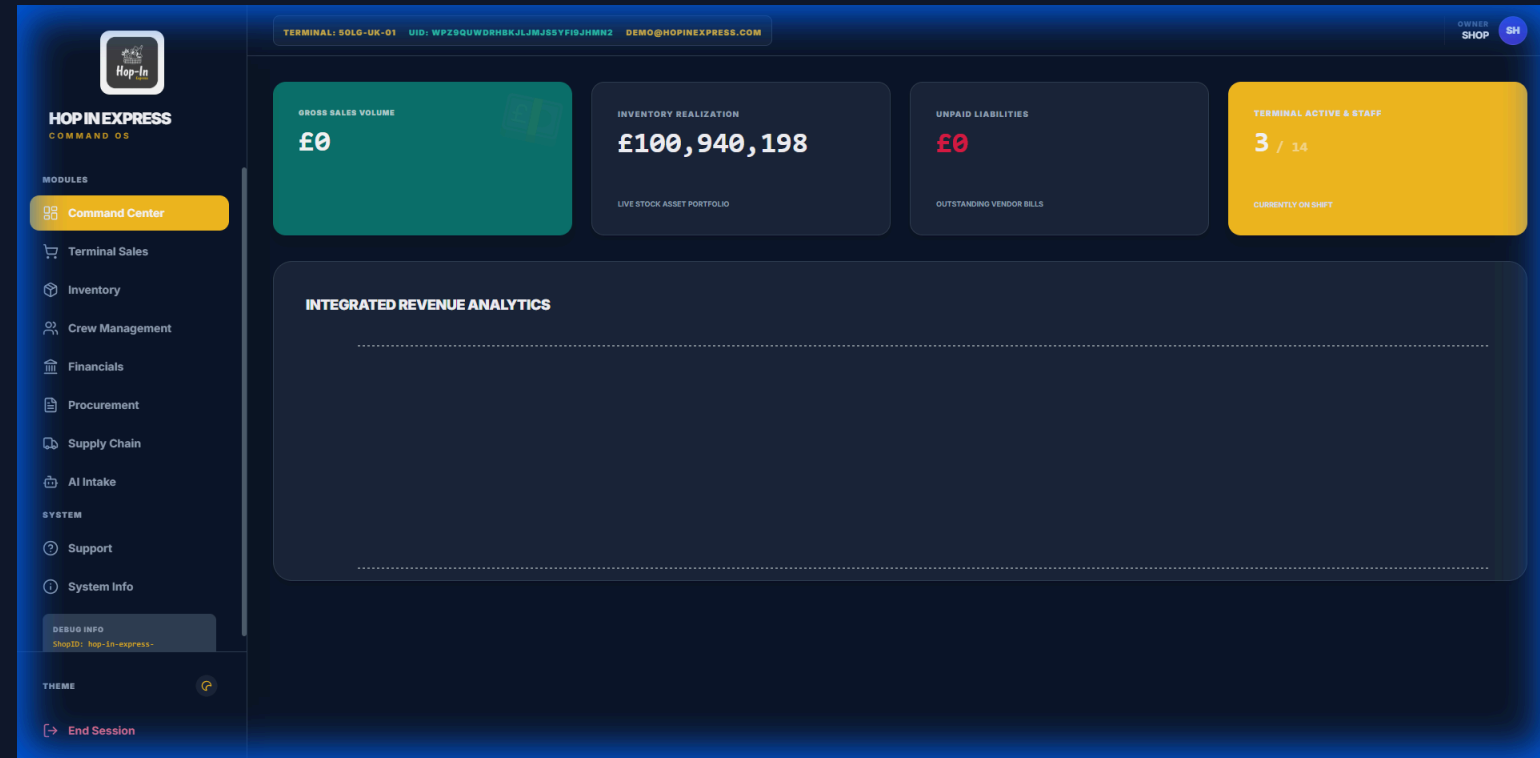
- **Secure Login:** Access the terminal using your **Fleet Identity** (Email) and **Access Key**.
- **Branding:** The interface features the new **Hop In Express** identity with a dark, professional theme.
- **Theme Toggle:** Users



2. Command Center

Real-Time Operational Overview

- **Metrics:** Monitor **Gross Sales, Inventory Valuation**, and **Staff Activity** in real-time.
- **Notifications:** See critical alerts for stock levels or system updates.
- **Quick Links:** Access frequently used



3. Terminal Sales (EPOS)

Point of Sale Interface

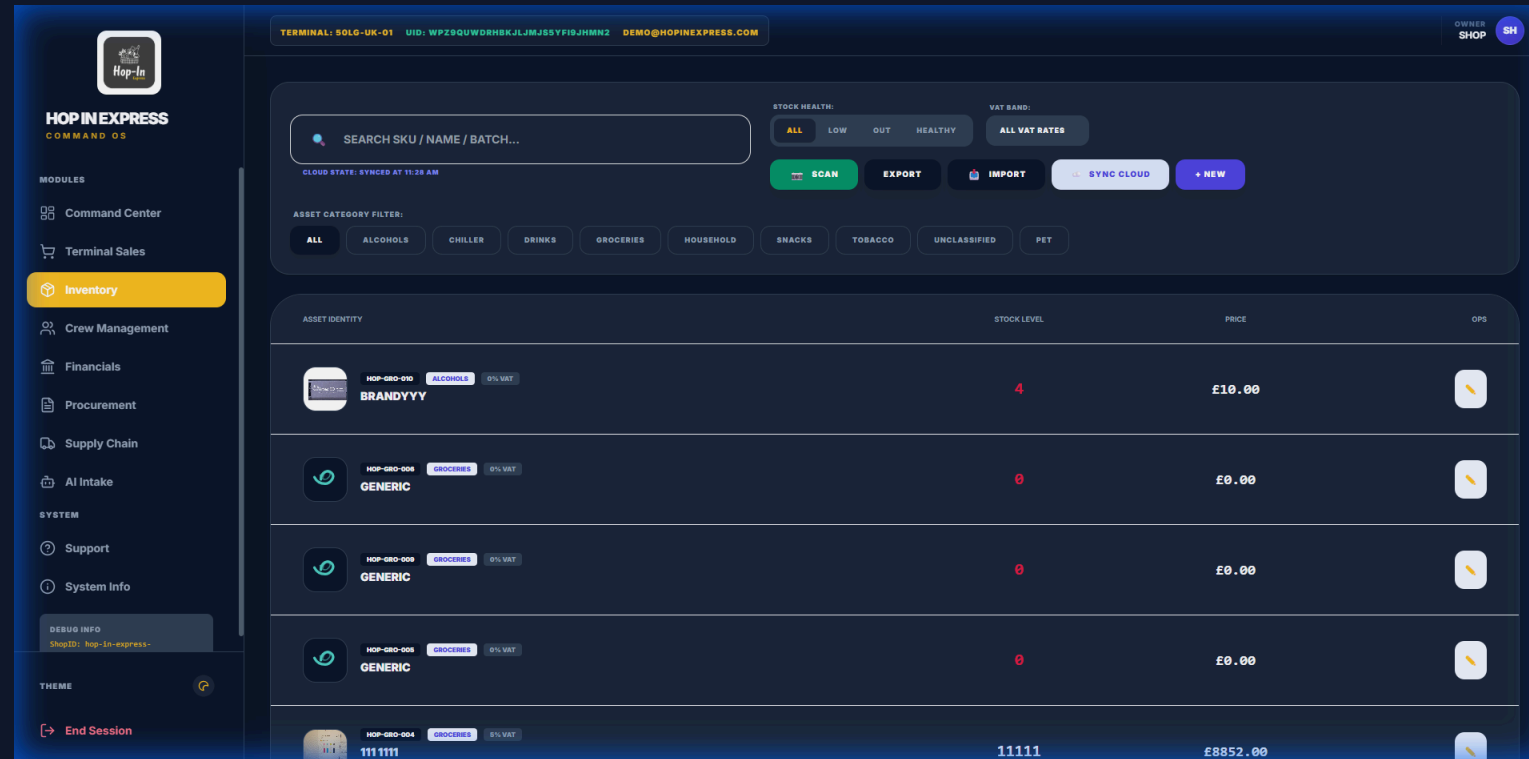
- **Sales Processing:** Scan items seamlessly to add them to the cart.
- **Search:** Manually search for products if barcodes are unreadable.
- **Payment Modes:** Accept **Cash** or **Card** payments natively.



4. Inventory Management

Asset Tracking & Control

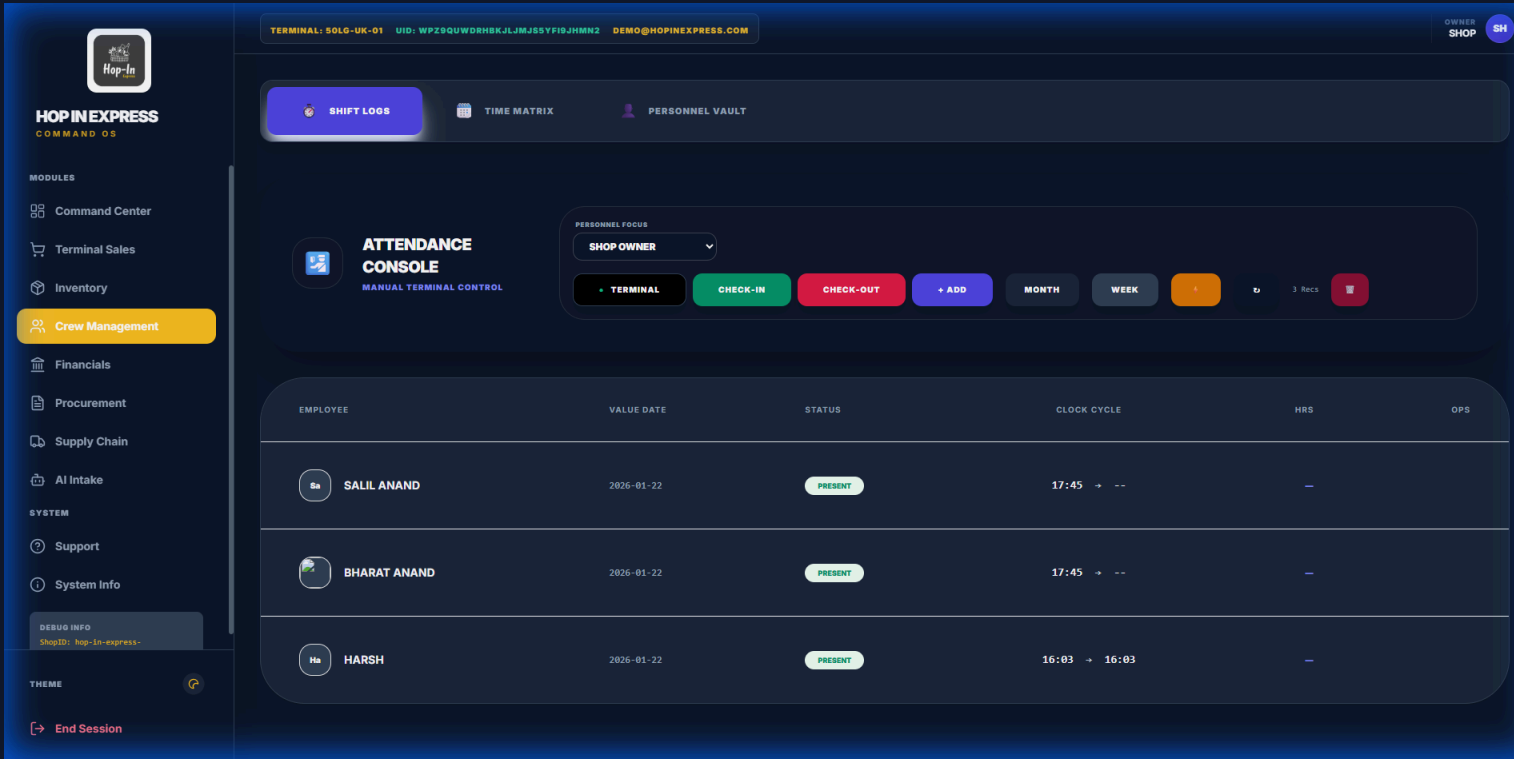
- **Stock List:** View all products with images, stock levels, and pricing.
- **Low Stock Alerts:** Items needing replenishment are highlighted.
- **Editing:** Managers can



5. Crew Management

Staff & Attendance Rota

- **Staff List:** View all active personnel and their roles.
- **On-Shift Status:** Real-time indicator of who is currently clocked in.
- **Performance:** Track sales performance per staff member.

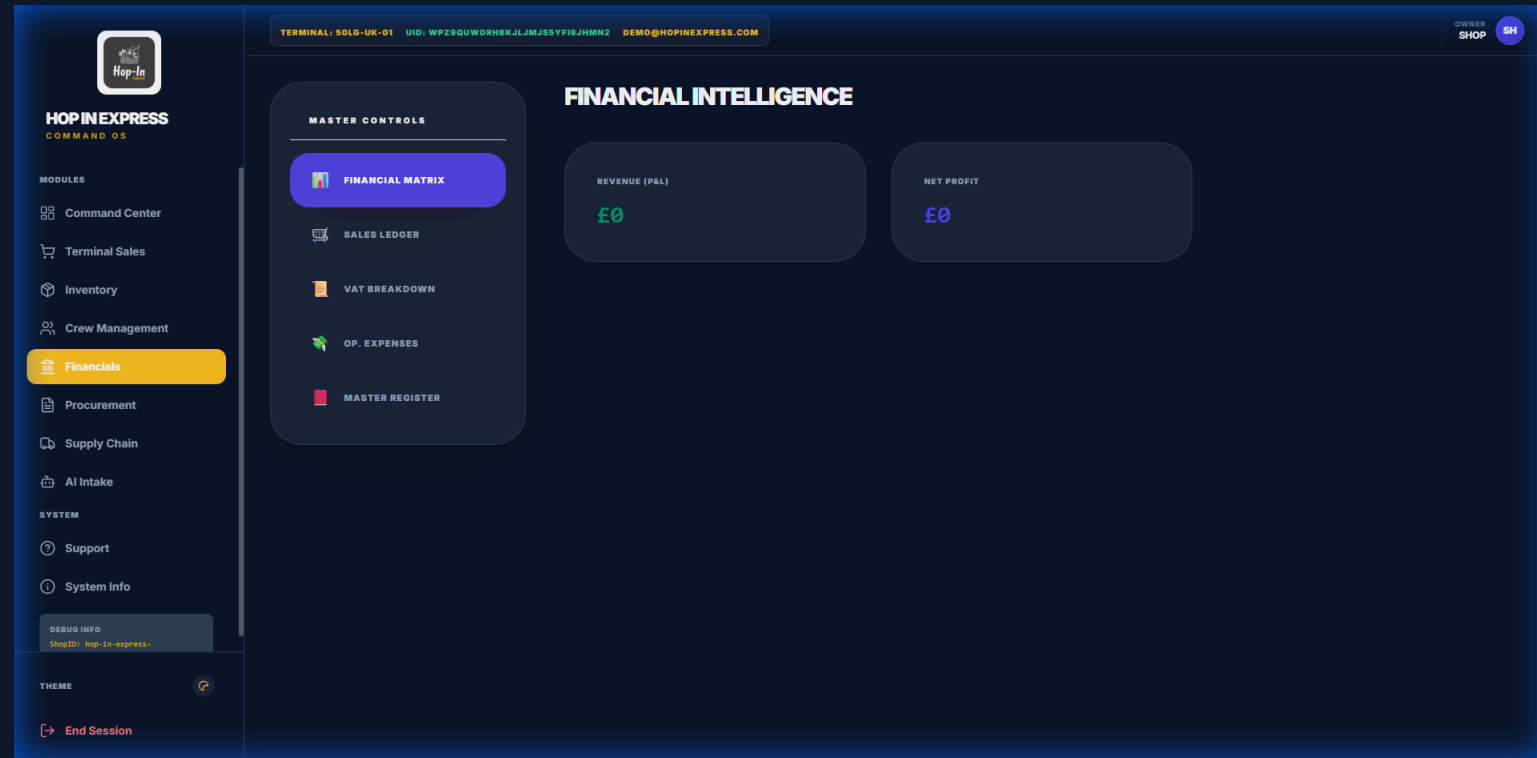


- **Management:**

6. Financials

Ledger & Profitability

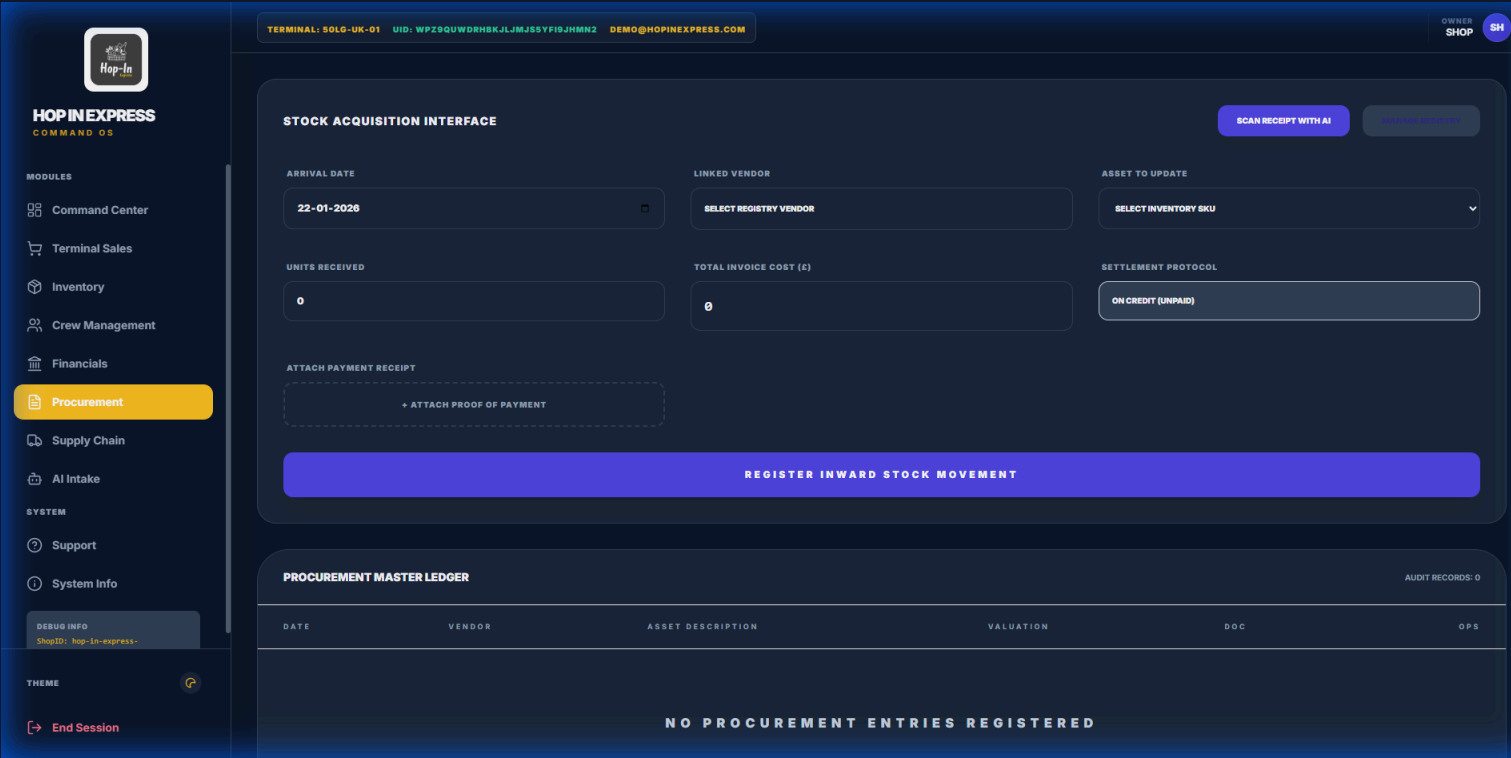
- **General Ledger:** A comprehensive record of all financial transactions (Sales, Expenses, Purchases).
- **Profit & Loss:** View calculated Net Profit based on COGS and Revenue.
- **Export:** Download financial reports for



7. Procurement

Purchase Orders & Stock Intake

- **Purchase Orders:** Log new stock purchases from suppliers.
- **Stock Updates:** Automatically updates inventory counts upon verifying delivery.
- **Documentation:** Upload invoice images for digital record-



8. Supply Chain

Vendor Management

- **Supplier Database:** Manage contact details and agreements for all vendors.
- **Performance:** Track fulfillment rates and delivery times (future feature).
- **Linking:** Associate specific products with

The screenshot displays the Hop In Express Command OS interface. The left sidebar contains a navigation menu with the following items: Command Center, Terminal Sales, Inventory, Crew Management, Financials, Procurement, Supply Chain (highlighted), AI Intake, Support, and System Info. The main content area is titled 'OFFICIAL SUPPLIER LIST' and includes a filter dropdown set to 'ALL CATEGORIES' and an 'ENROLL PARTNER' button. Below this, a table lists two suppliers:

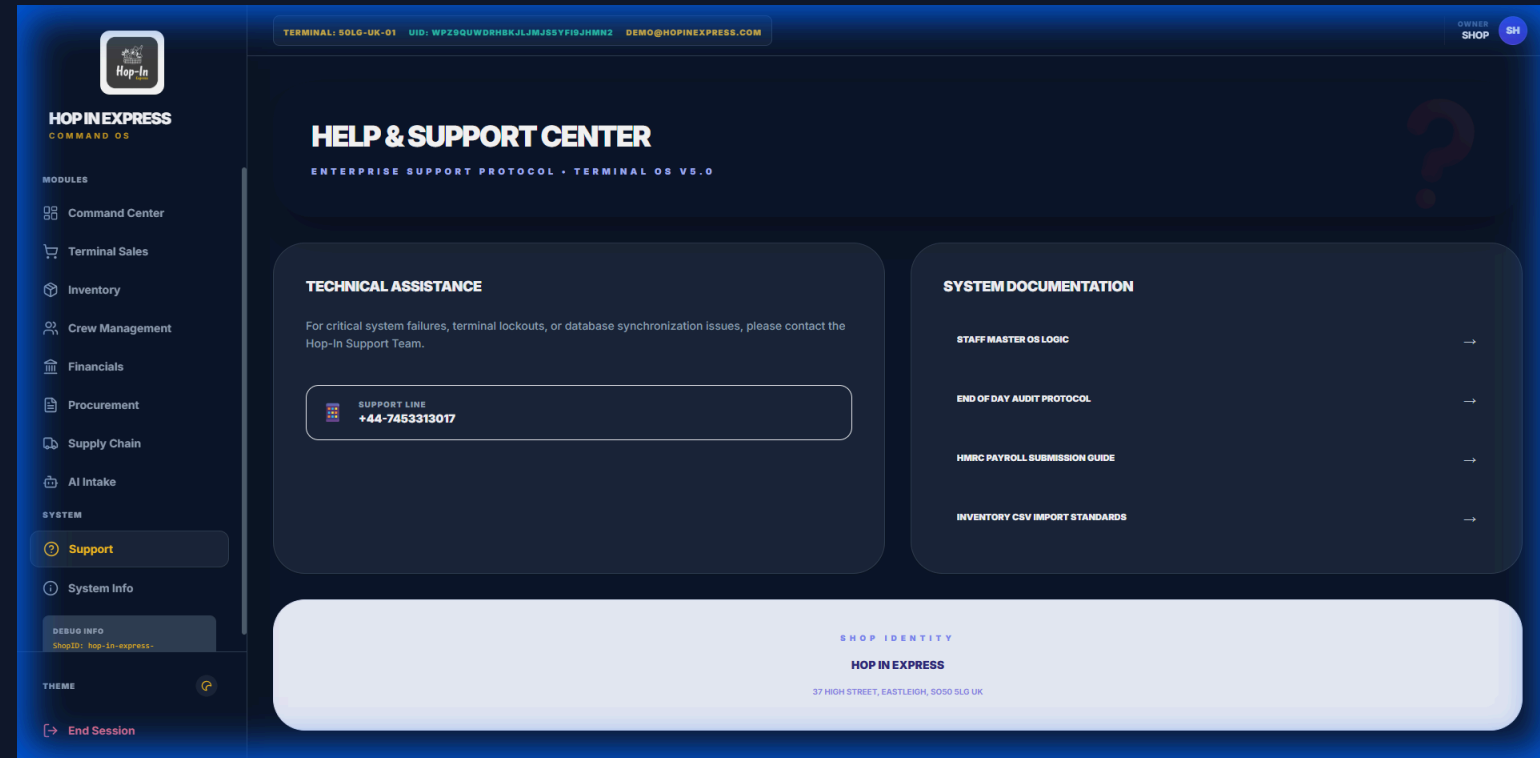
PARTNER & IDENTITY	CONTACT DETAILS	FINANCIAL POSITION	OPS
BESTWAY WHOLESALE GENERAL WHOLESALE ORDERS: 12	JOHN DOE 020 8453 1234 orders@bestway.co.uk	PAYABLE BAL £0.00 LIFETIME SPEND: £12450.50	×
BOOKER WHOLESALE GENERAL WHOLESALE ORDERS: 8	JANE SMITH 01933 371000 support@booker.co.uk	PAYABLE BAL £0.00 LIFETIME SPEND: £8800.20	×

The bottom of the interface shows a 'DEBUG INFO' section with 'ShopID: hop-in-express-' and a 'THEME' section with a 'End Session' button.

9. Support Center

Help & Documentation

- **Knowledge Base:** Access guides on POS operation, closing procedures, and staff policies.
- **Contact Support:** Direct line to **Hop-In Support Team** for technical issues.
- **System Info:** View current version and



Thank You

Empowering Retail Excellence

Hop In Express Command OS

v2.0.0