

Effects of Question Type on E-Learning Performance

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December 12, 2019

Analysis of data collected from e-Learning Performance experiment run

References:

- <https://github.com/mjskay/tidybayes>
- @codementum

Libraries needed

```
library("jsonlite")
library(RCurl)
library(plyr)
library(tidyverse)
library(sjPlot)
library(sjmisc)
```

Grab the JSON file from firebase and convert into a list in R

```
tables <- read_json("https://elearning-20e46.firebaseio.com/.json", simplifyVector = TRUE)
# str(tables)
# tables$Session
```

Create the trials tibble

```
trials = tibble()
for (quiz in tables$quiz) {
  for (observation in quiz) {
    new_row <- as_tibble(observation)
    trials <- trials %>% bind_rows(new_row)
    # trials <- rbind(trials_df, data.frame(observation))
  }
}

# trials
```

Create the surveys tibble

```
surveys = tibble()
for (survey in tables$survey) {
  new_row <- as_tibble(survey)
  surveys <- surveys %>% bind_rows(new_row)
}

# surveys
```

Clean the data to make later function calls easier

Create condition column from quiz (to easily filter by condition)

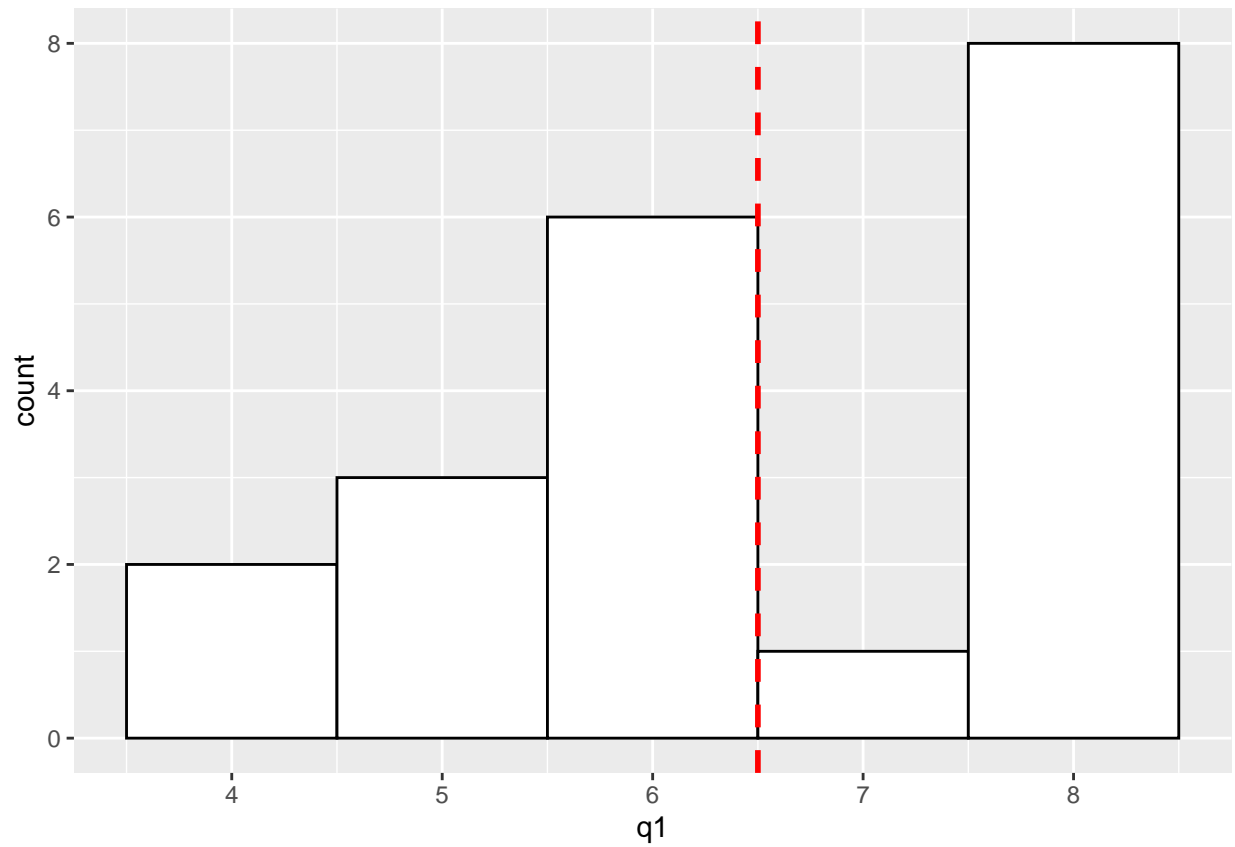
```
trials$condition <- NA
for (i in seq_along(trials$quiz)) {
  if (trials$quiz[i] == 1)
    condition <- 'Quiz 1'
  else if (trials$quiz[i] == 2)
    condition <- 'Quiz 2'
  else
    condition <- '???'

  trials$condition[i] <- condition
}
```

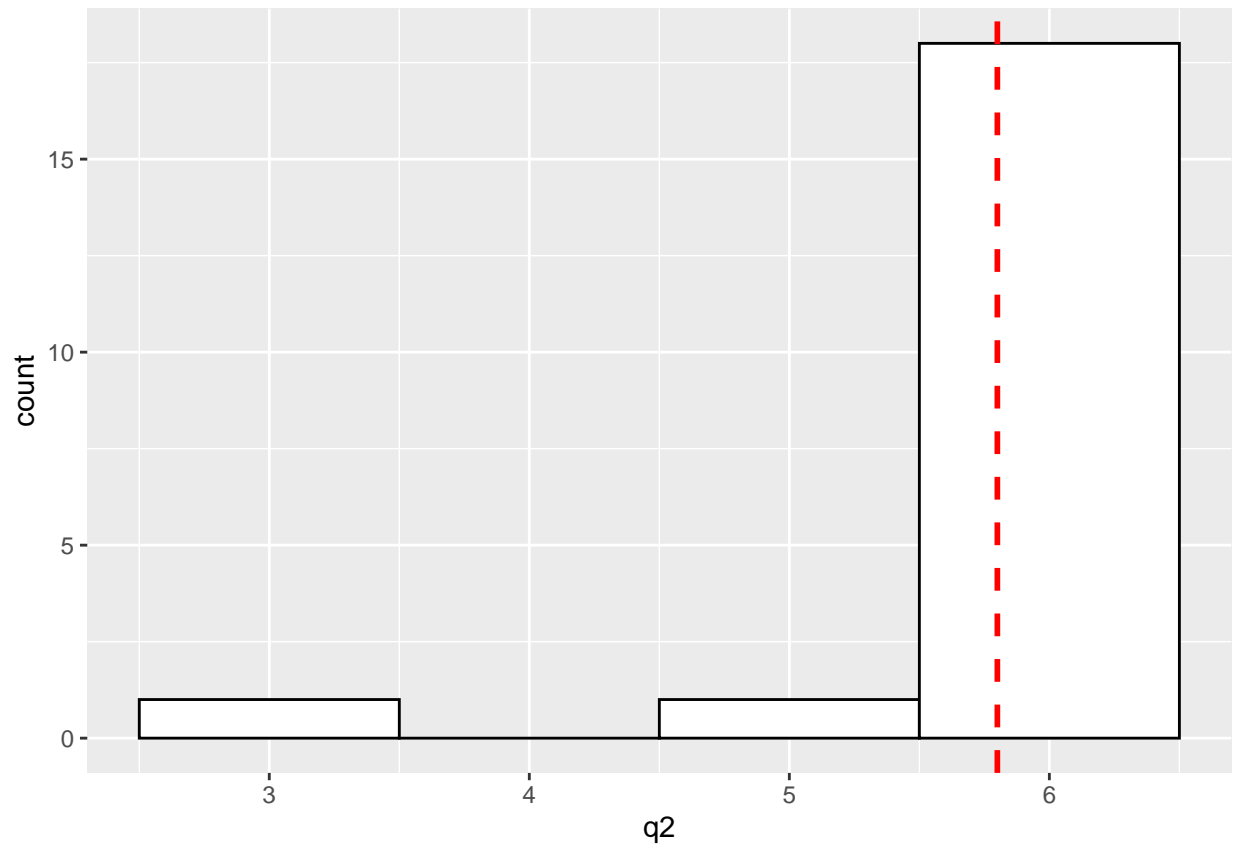
Statistical Analysis of Quiz Results

Histogram Plots of Quiz 1 Results

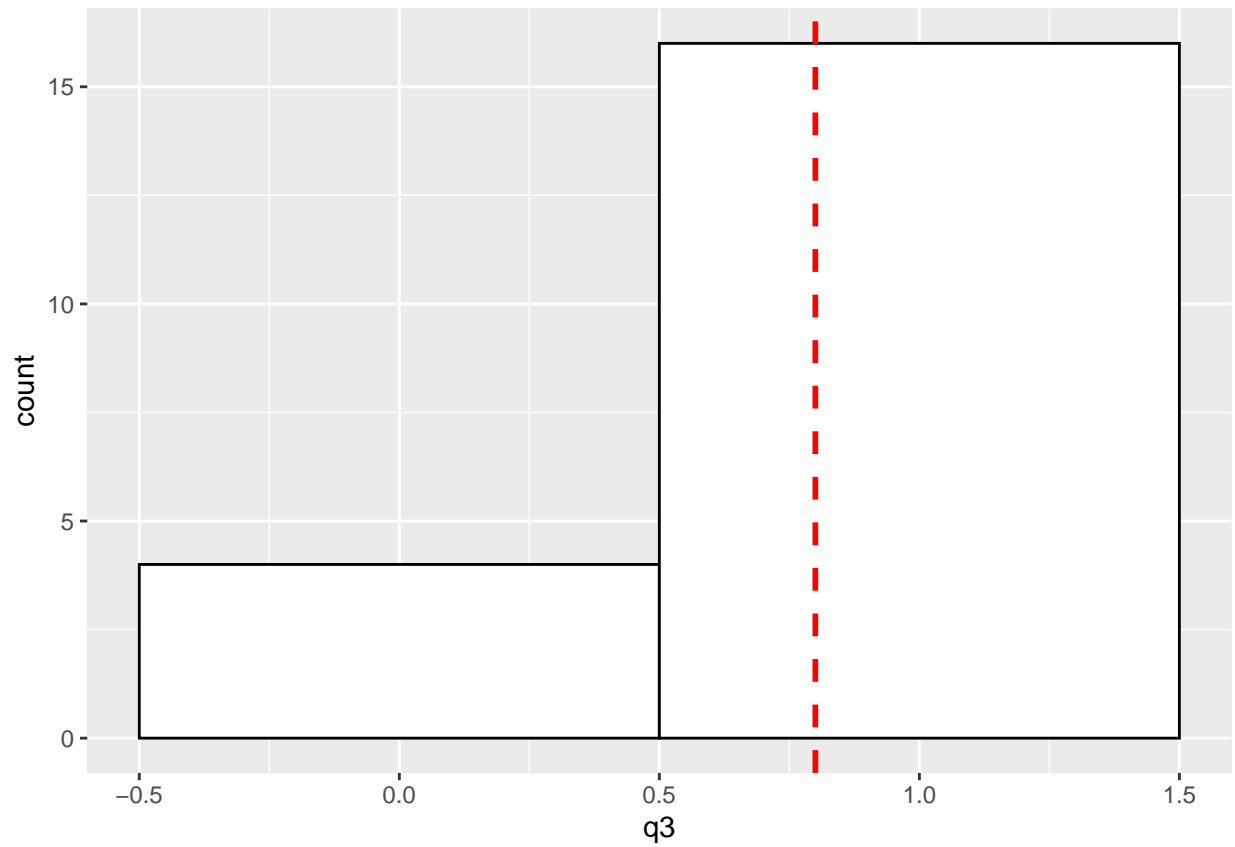
```
quiz1 <- trials %>%
  filter(condition == "Quiz 1")
quiz1 <- quiz1[,1:4]
ggplot(quiz1, aes(x=q1)) + geom_histogram(binwidth=1, colour="black", fill="white") +
  geom_vline(aes(xintercept=mean(q1, na.rm=T)), # Ignore NA values for mean
    color="red", linetype="dashed", size=1)
```



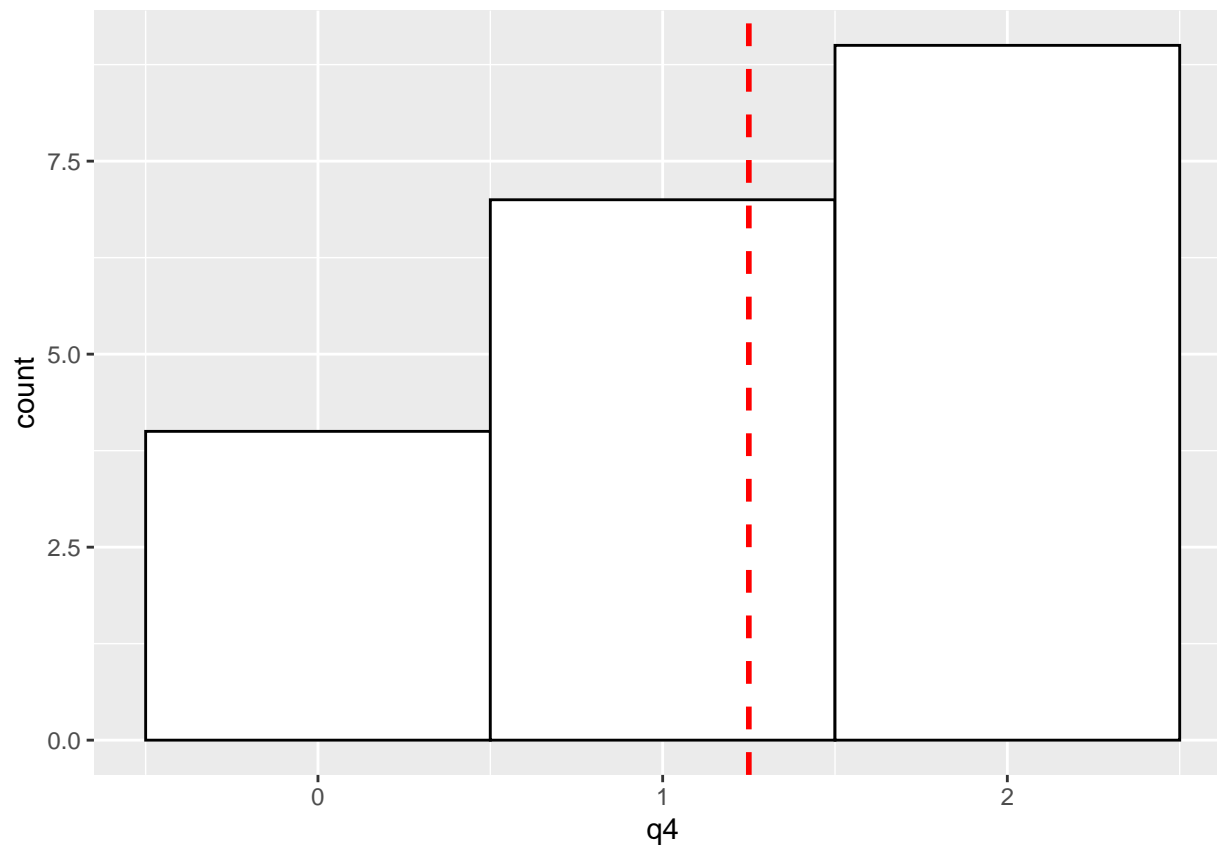
```
ggplot(quiz1, aes(x=q2)) + geom_histogram(binwidth=1, colour="black", fill="white") +  
  geom_vline(aes(xintercept=mean(q2, na.rm=T)), # Ignore NA values for mean  
             color="red", linetype="dashed", size=1)
```



```
ggplot(quiz1, aes(x=q3)) + geom_histogram(binwidth=1, colour="black", fill="white") +  
  geom_vline(aes(xintercept=mean(q3, na.rm=T)), # Ignore NA values for mean  
             color="red", linetype="dashed", size=1)
```



```
ggplot(quiz1, aes(x=q4)) + geom_histogram(binwidth=1, colour="black", fill="white") +  
  geom_vline(aes(xintercept=mean(q4, na.rm=T)), # Ignore NA values for mean  
             color="red", linetype="dashed", size=1)
```

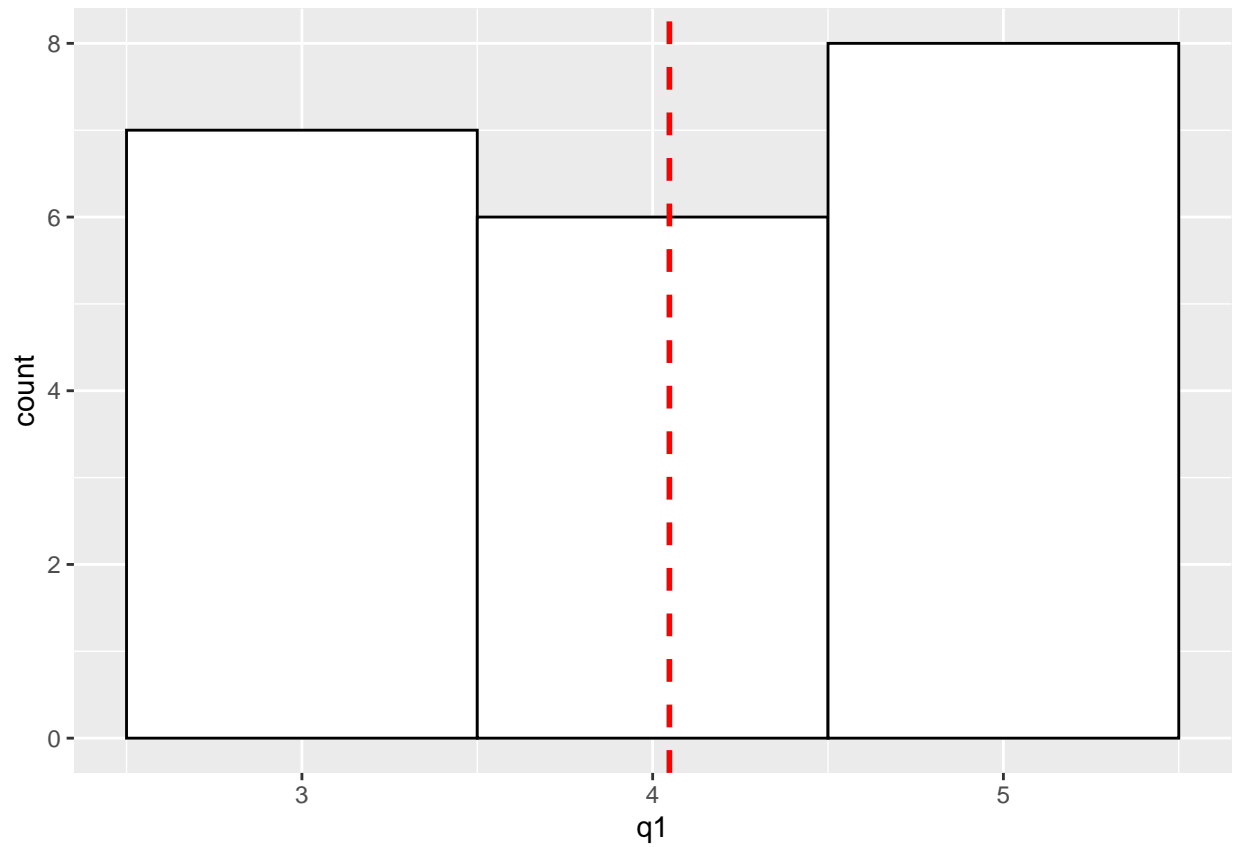


```
summary(quiz1)
```

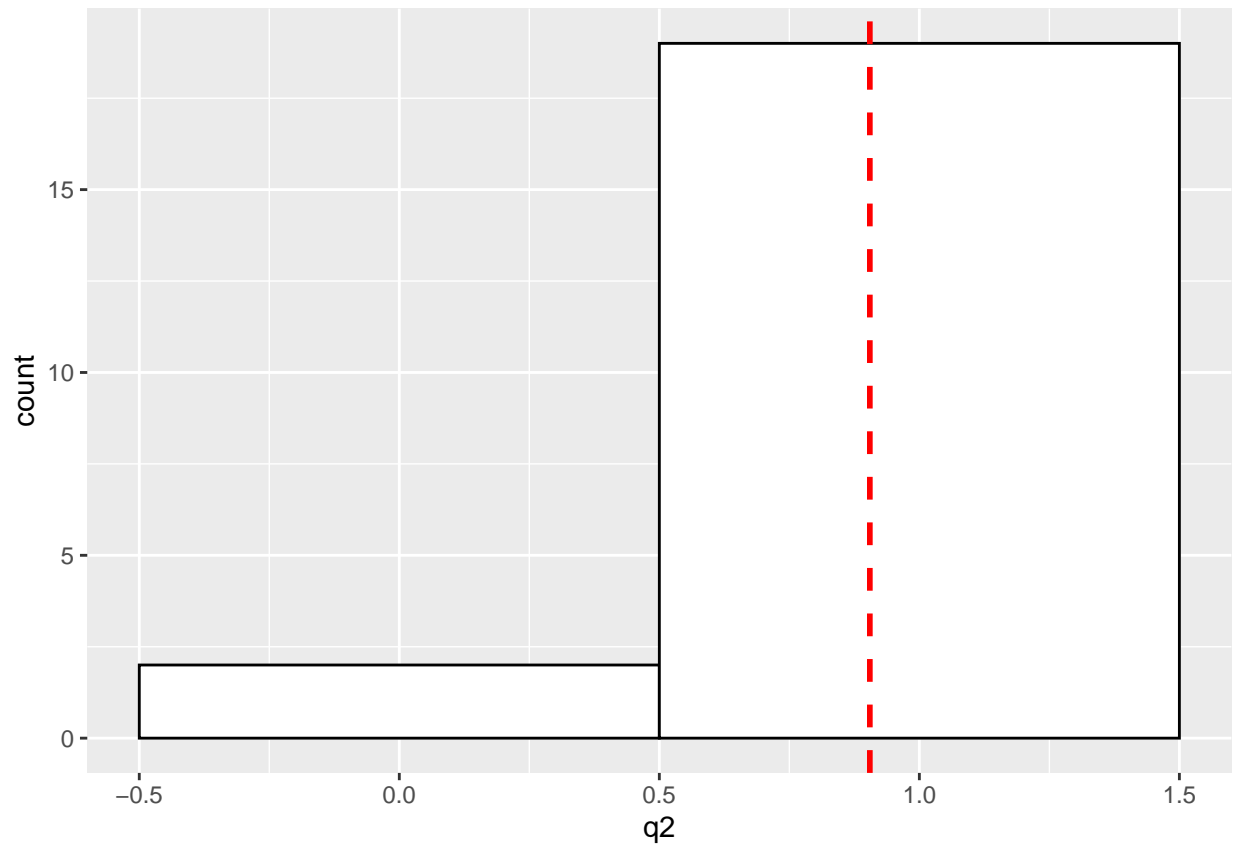
```
##          q1          q2          q3          q4
##  Min.   :4.00   Min.   :3.0   Min.   :0.0   Min.   :0.00
## 1st Qu.:5.75   1st Qu.:6.0   1st Qu.:1.0   1st Qu.:1.00
## Median :6.00   Median :6.0   Median :1.0   Median :1.00
## Mean   :6.50   Mean   :5.8   Mean   :0.8   Mean   :1.25
## 3rd Qu.:8.00   3rd Qu.:6.0   3rd Qu.:1.0   3rd Qu.:2.00
## Max.   :8.00   Max.   :6.0   Max.   :1.0   Max.   :2.00
```

Histogram Plots of Quiz 2 Results

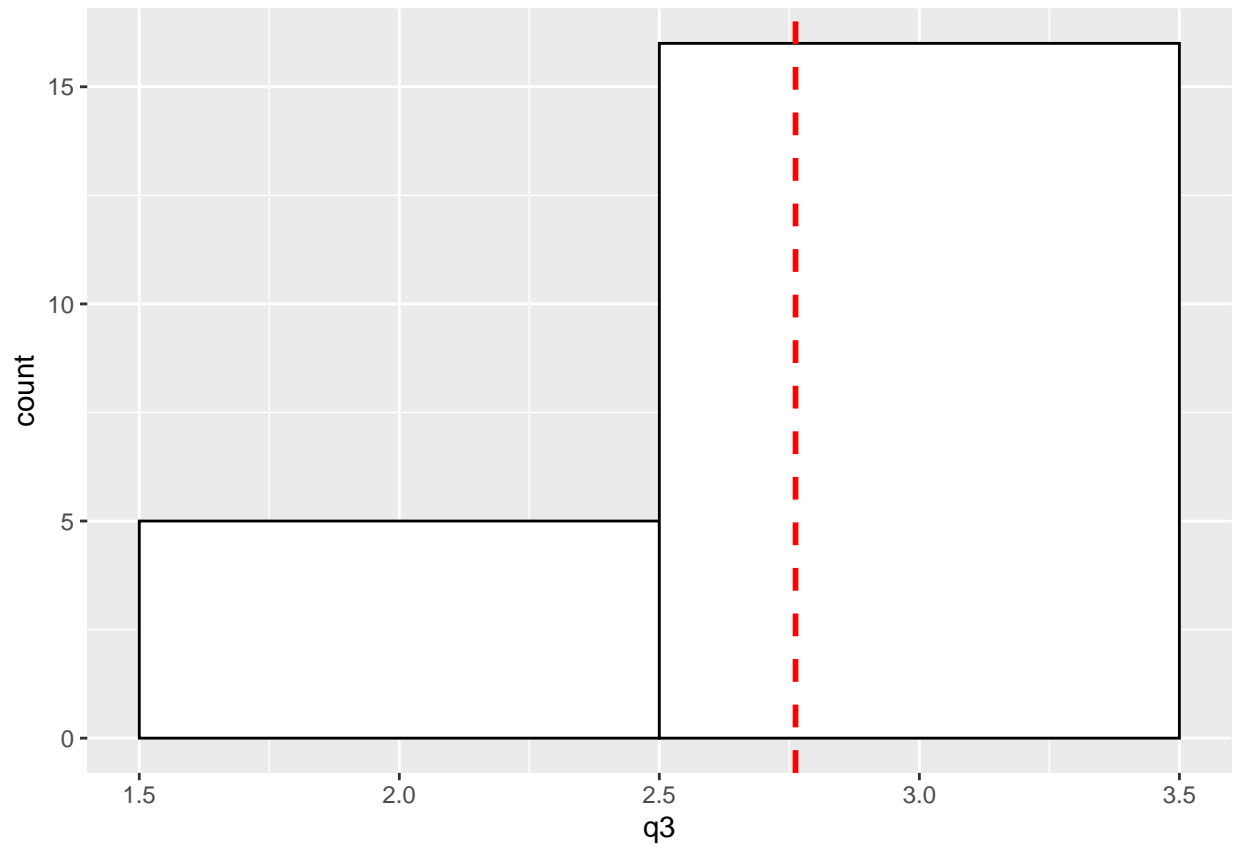
```
quiz2 <- trials %>%
  filter(condition == "Quiz 2")
quiz2 <- quiz2[,1:4]
ggplot(quiz2, aes(x=q1)) + geom_histogram(binwidth=1, colour="black", fill="white") +
  geom_vline(aes(xintercept=mean(q1, na.rm=T)), # Ignore NA values for mean
    color="red", linetype="dashed", size=1)
```



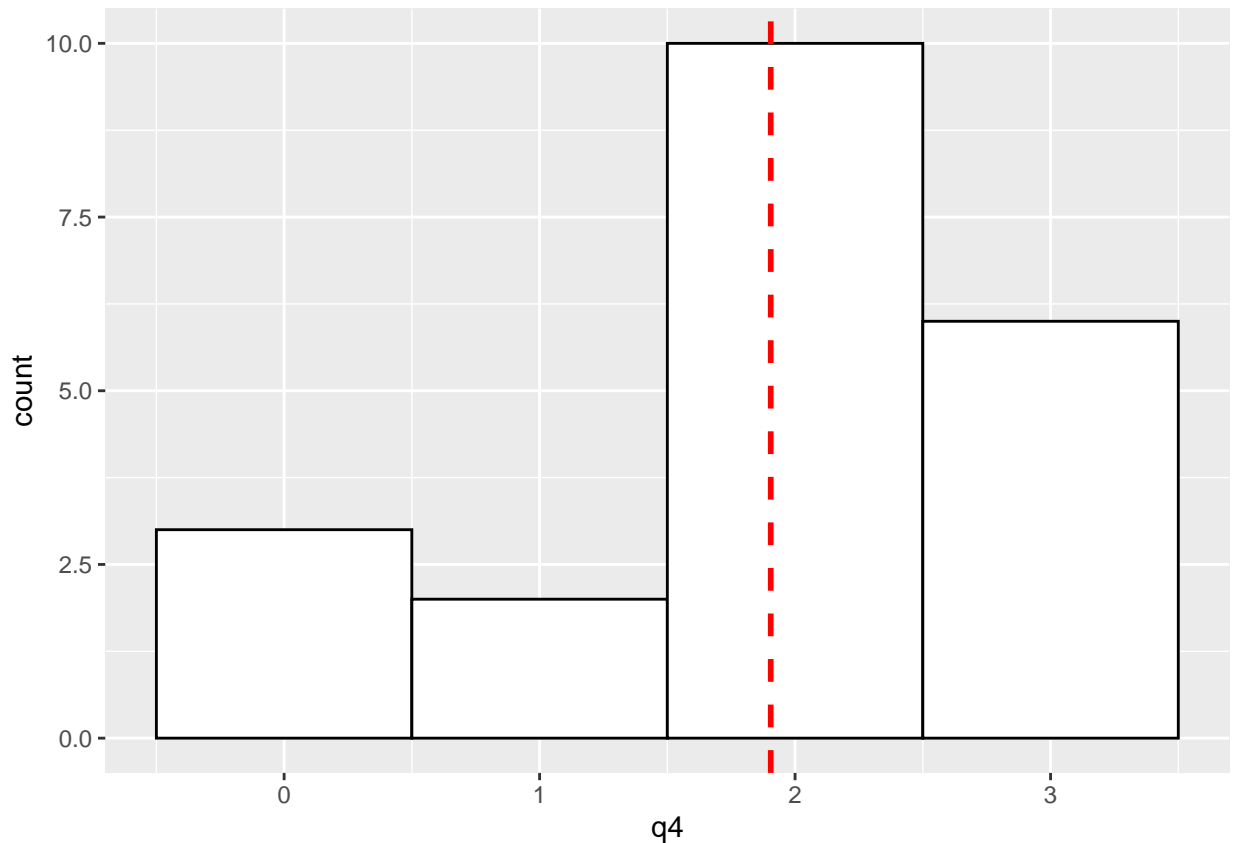
```
ggplot(quiz2, aes(x=q2)) + geom_histogram(binwidth=1, colour="black", fill="white") +  
  geom_vline(aes(xintercept=mean(q2, na.rm=T)), # Ignore NA values for mean  
             color="red", linetype="dashed", size=1)
```



```
ggplot(quiz2, aes(x=q3)) + geom_histogram(binwidth=1, colour="black", fill="white") +  
  geom_vline(aes(xintercept=mean(q3, na.rm=T)), # Ignore NA values for mean  
             color="red", linetype="dashed", size=1)
```

```
ggplot(quiz2, aes(x=q4)) + geom_histogram(binwidth=1, colour="black", fill="white") +  
  geom_vline(aes(xintercept=mean(q4, na.rm=T)), # Ignore NA values for mean  
             color="red", linetype="dashed", size=1)
```



```
summary(quiz2)
```

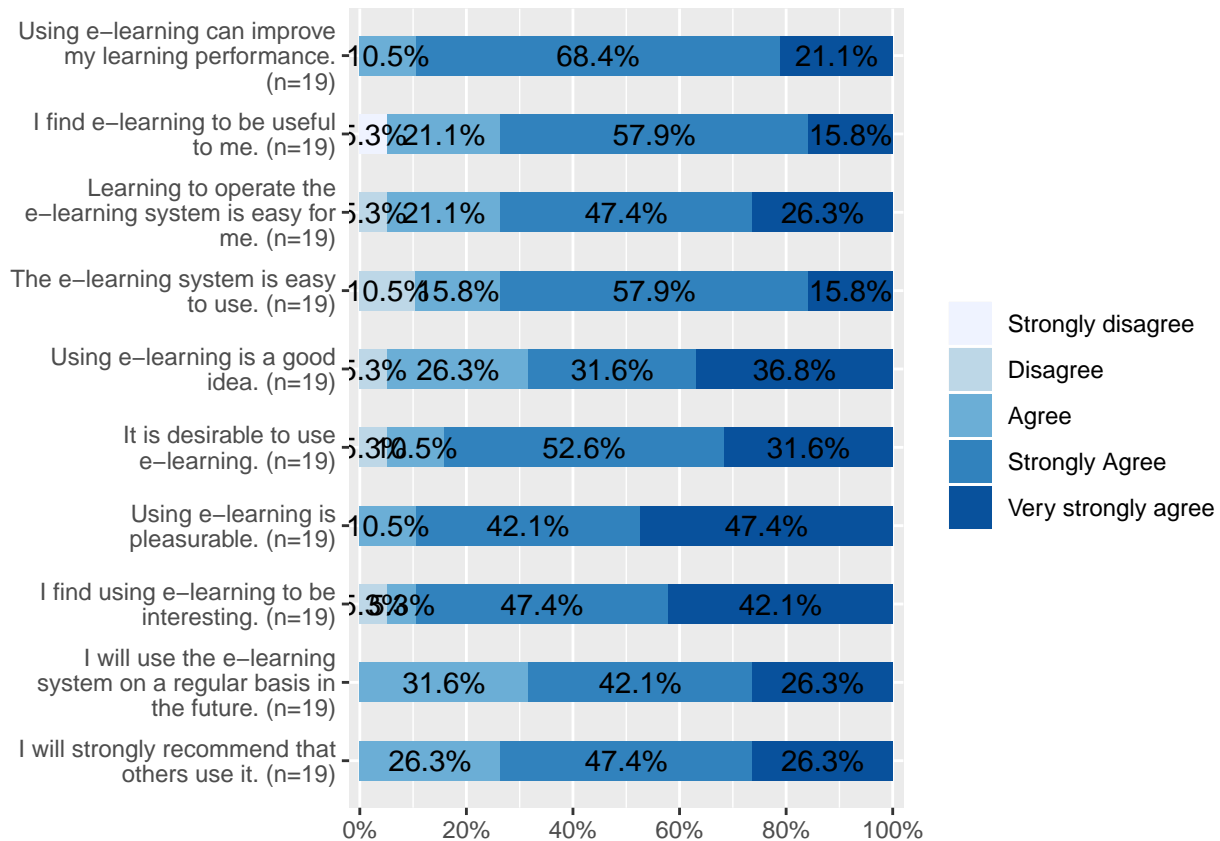
```
##          q1          q2          q3          q4
##  Min.   :3.000  Min.   :0.0000  Min.   :2.000  Min.   :0.000
## 1st Qu.:3.000  1st Qu.:1.0000  1st Qu.:3.000  1st Qu.:2.000
## Median :4.000  Median :1.0000  Median :3.000  Median :2.000
## Mean   :4.048  Mean   :0.9048  Mean   :2.762  Mean   :1.905
## 3rd Qu.:5.000  3rd Qu.:1.0000  3rd Qu.:3.000  3rd Qu.:3.000
## Max.   :5.000  Max.   :1.0000  Max.   :3.000  Max.   :3.000
```

Due to the simple nature of the assignments, most participants perform well on the quizzes. It is noticeable that participants performed better in questions that contain answer as one of the options, such as Question 2 of Quiz 1 and Question 2, 3 of Quiz 3. We also notice a significantly lower performance for Question 1, 4 of Quiz 1 and Question 4 of Quiz 4, with the similarity of them being free response question with multiple answer fields.

Statistical Analysis of Survey Results

Stack Frequencies Plot of Opinions on E-Learning Platform

```
generalSurveys = surveys %>% select("q1", "q2", "q3", "q4", "q5", "q6", "q7", "q8", "q9", "q10")
surveyMat = data.matrix(generalSurveys)
generalSurveys <- as.data.frame(surveyMat)
rating <- list("Strongly disagree", "Disagree", "Agree", "Strongly Agree", "Very strongly agree")
questions <- list("Using e-learning can improve my learning performance.", "I find e-learning to be useful")
plot_stackfrq(generalSurveys, legend.labels = rating, axis.labels = rev(questions))
```



Despite being a Likert of 6, ranging from “Very strongly disagree” to “Very strongly agree”, none of the participants opted for “Very strongly disagree” option, hence the stacked frequencies plot only shows 5 rating levels.

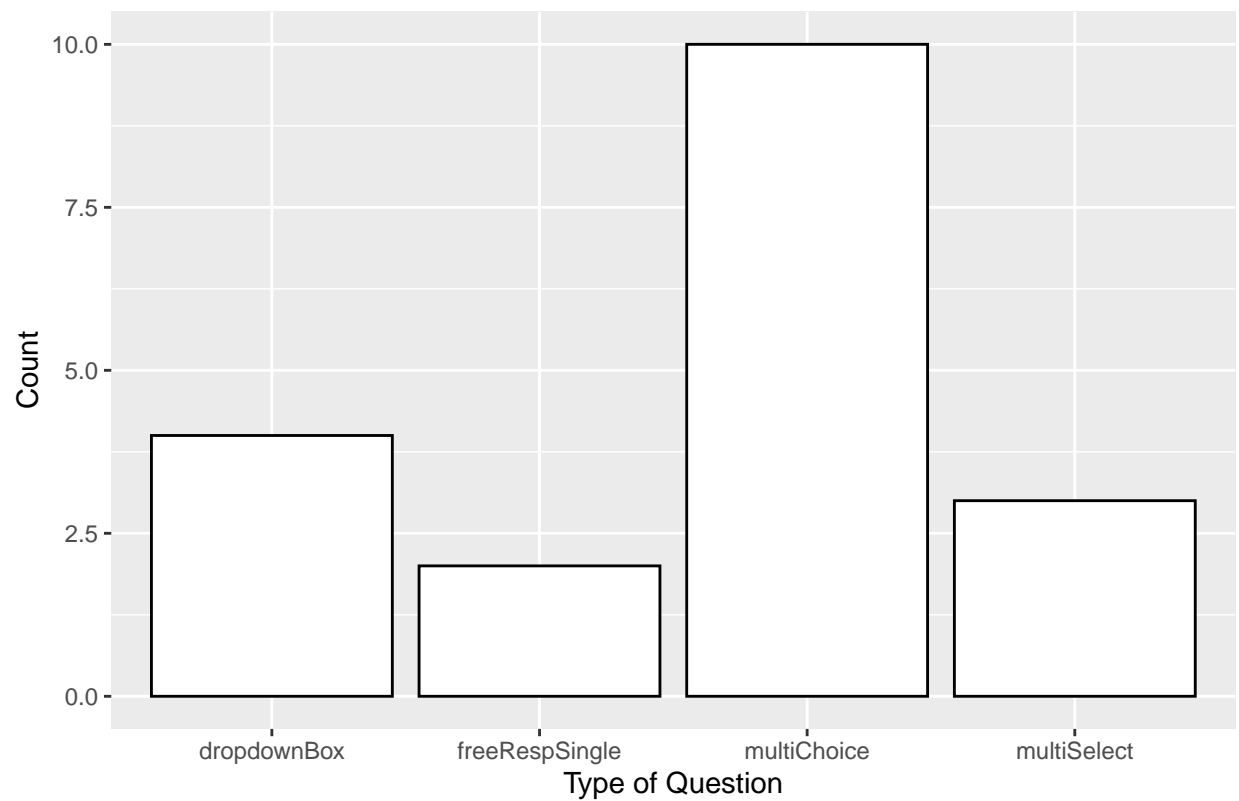
These questions are based from previous studies on e-learning continuance intention, concerning about perceived usefulness, perceived ease of use, attitude, perceived enjoyment, satisfaction and continuance intention. As seen from the plot, most participants show a positive attitude towards the e-learning system. Very few have some negative feedbacks regarding the ease of use of e-learning platform, which can also affect their level of enjoyment when using the platform. Despite that, all participants are willing to continue using the platform in the future and agree that the platform is effective in improving learning performance.

Histogram Plots of Opinions on Question Types in E-Learning Platform

```
qnTypeSurveys = surveys %>% select("q11", "q12", "q13", "q14", "q15", "q16", "q17", "q18", "q19", "q20")
ggplot(qnTypeSurveys, aes(x=q11)) + geom_histogram(colour="black", fill="white", stat="count") + ggtitle("Histogram of Opinions on Question Types in E-Learning Platform")
```

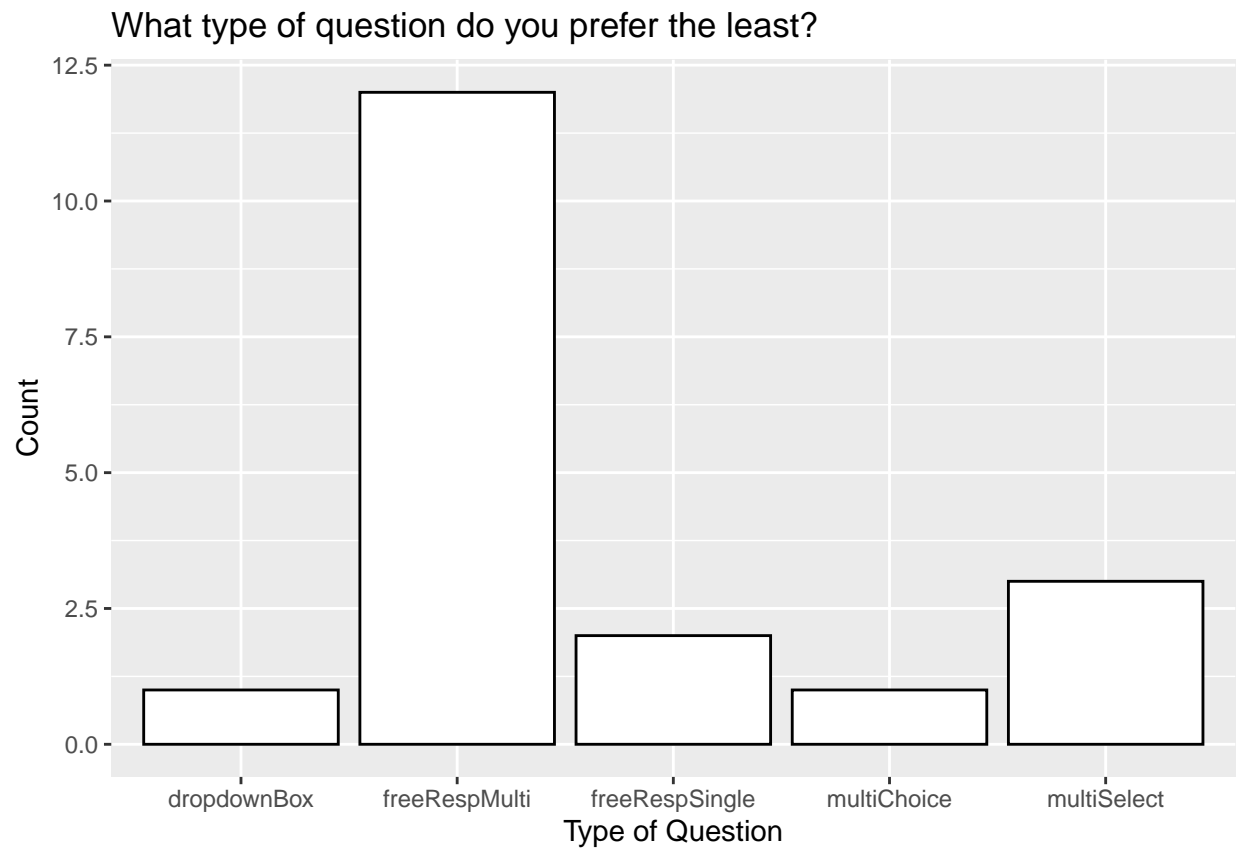
```
## Warning: Ignoring unknown parameters: binwidth, bins, pad
```

What type of question do you prefer the most?



```
ggplot(qnTypeSurveys, aes(x=q12)) + geom_histogram(colour="black", fill="white", stat="count") + ggtitle("What type of question do you prefer the most?")
```

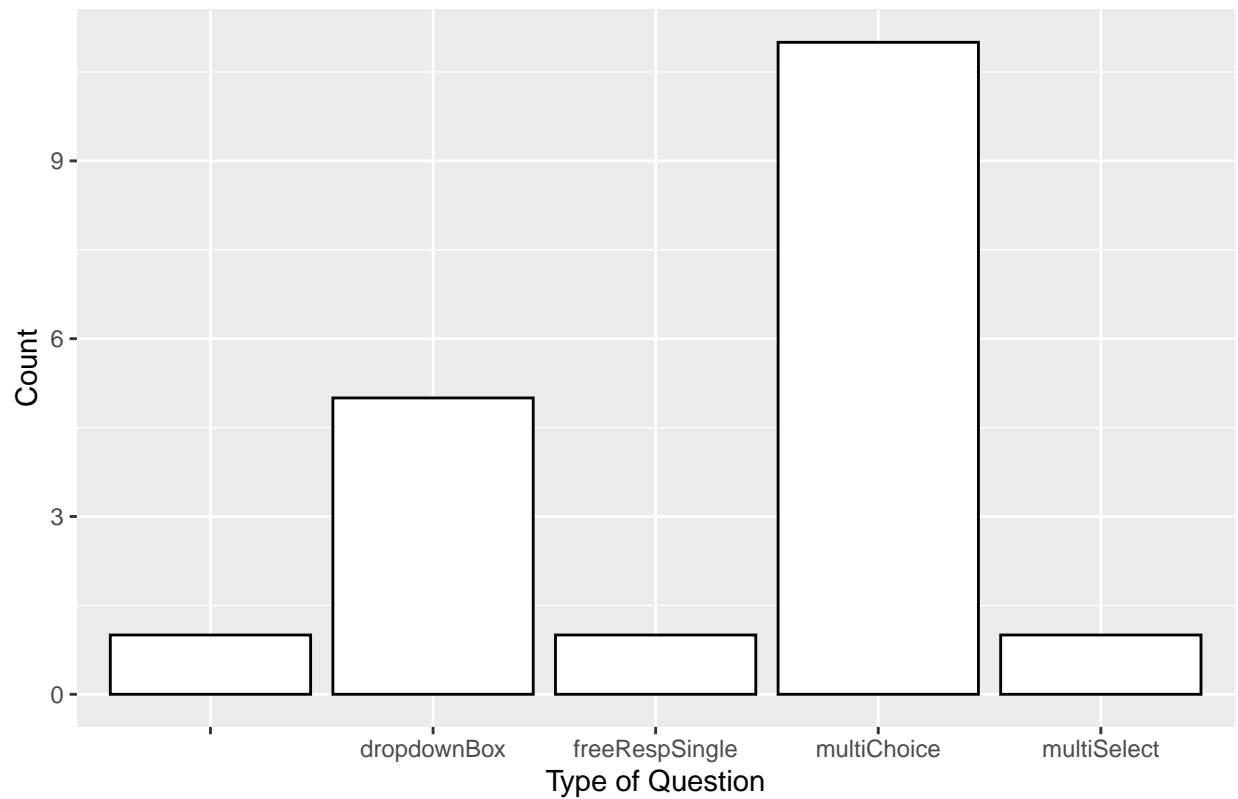
```
## Warning: Ignoring unknown parameters: binwidth, bins, pad
```



```
ggplot(qnTypeSurveys, aes(x=q13)) + geom_histogram(colour="black", fill="white", stat="count") + ggtitle("What type of question do you prefer the least?")
```

```
## Warning: Ignoring unknown parameters: binwidth, bins, pad
```

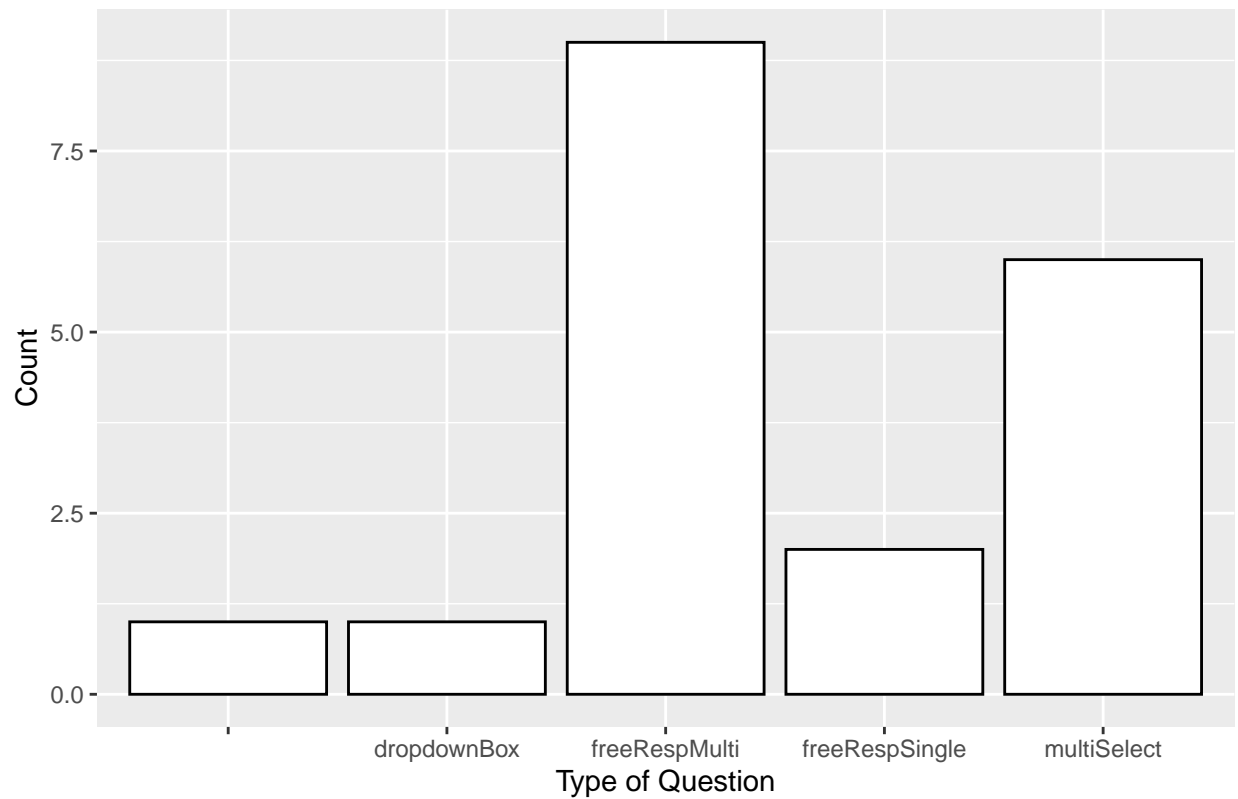
What type of question is the easiest to understand?



```
ggplot(qnTypeSurveys, aes(x=q14)) + geom_histogram(colour="black", fill="white", stat="count") + ggtitle("What type of question is the easiest to understand?")
```

```
## Warning: Ignoring unknown parameters: binwidth, bins, pad
```

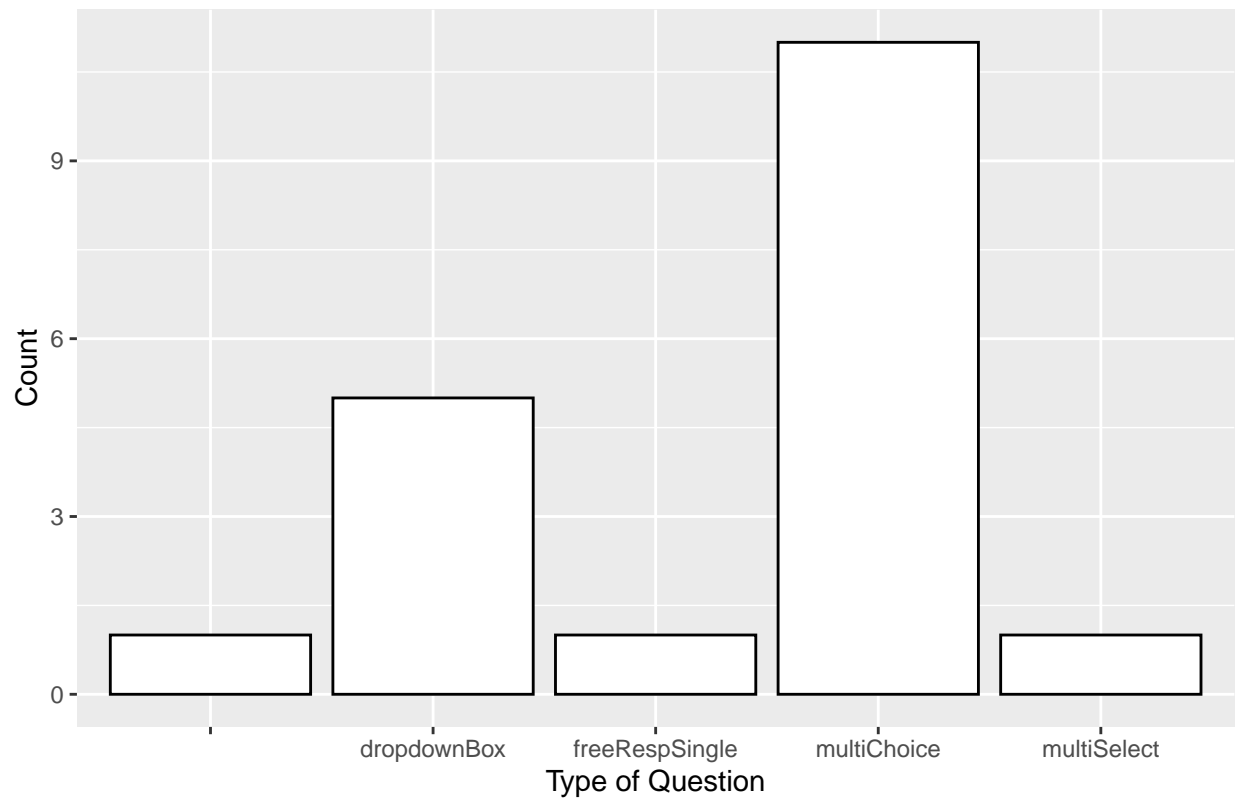
What type of question is the hardest to understand?



```
ggplot(qnTypeSurveys, aes(x=q15)) + geom_histogram(colour="black", fill="white", stat="count") + ggtitle("What type of question is the hardest to understand?")
```

```
## Warning: Ignoring unknown parameters: binwidth, bins, pad
```

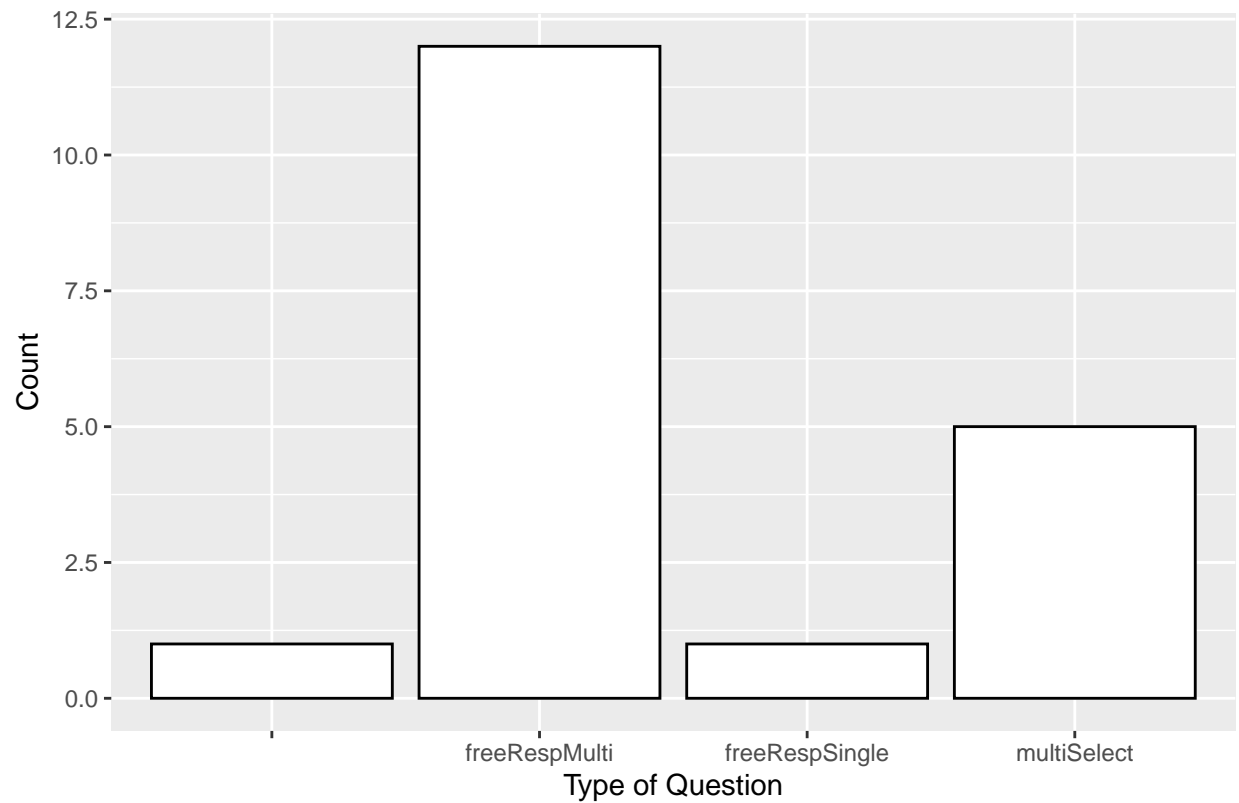
What type of question is the easiest to provide answer?



```
ggplot(qnTypeSurveys, aes(x=q16)) + geom_histogram(colour="black", fill="white", stat="count") + ggtitle("What type of question is the easiest to provide answer?")
```

```
## Warning: Ignoring unknown parameters: binwidth, bins, pad
```

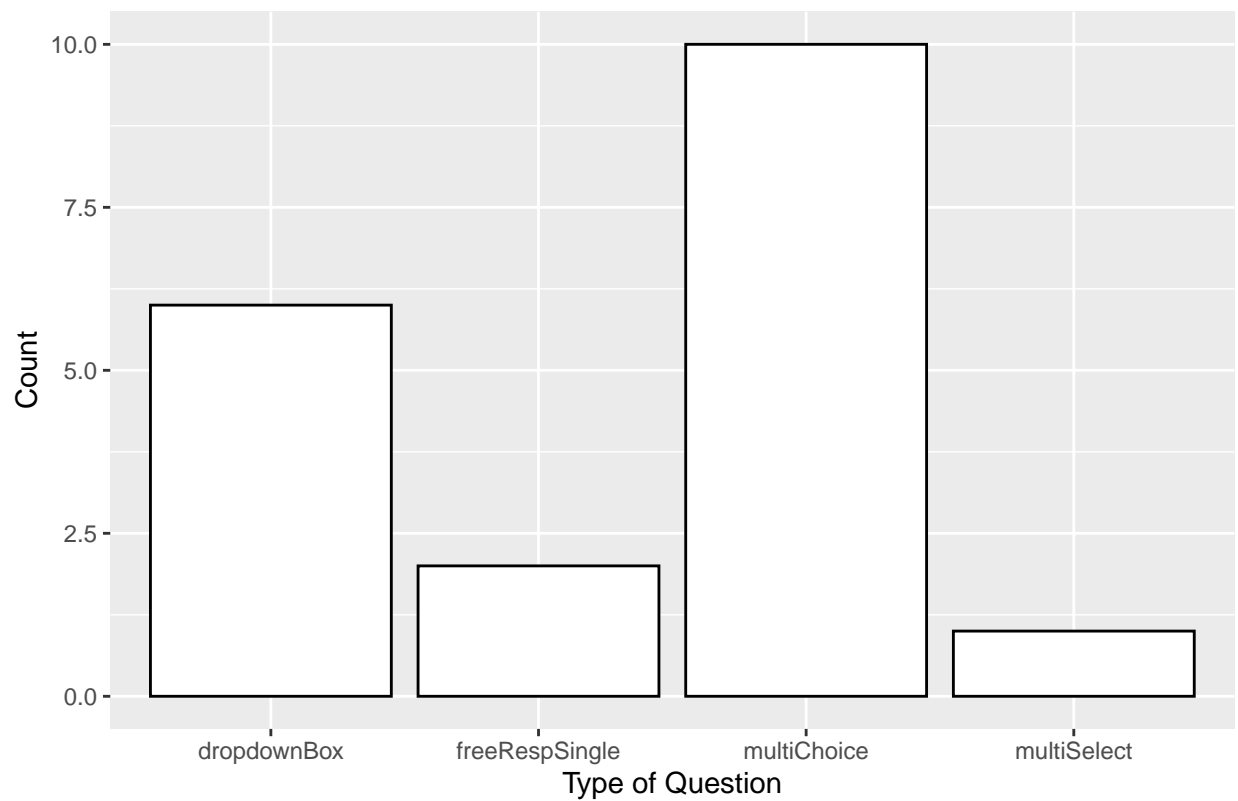

What type of question is the hardest to provide answer?



```
ggplot(qnTypeSurveys, aes(x=q17)) + geom_histogram(colour="black", fill="white", stat="count") + ggtitle("What type of question is the hardest to provide answer?")
```

```
## Warning: Ignoring unknown parameters: binwidth, bins, pad
```

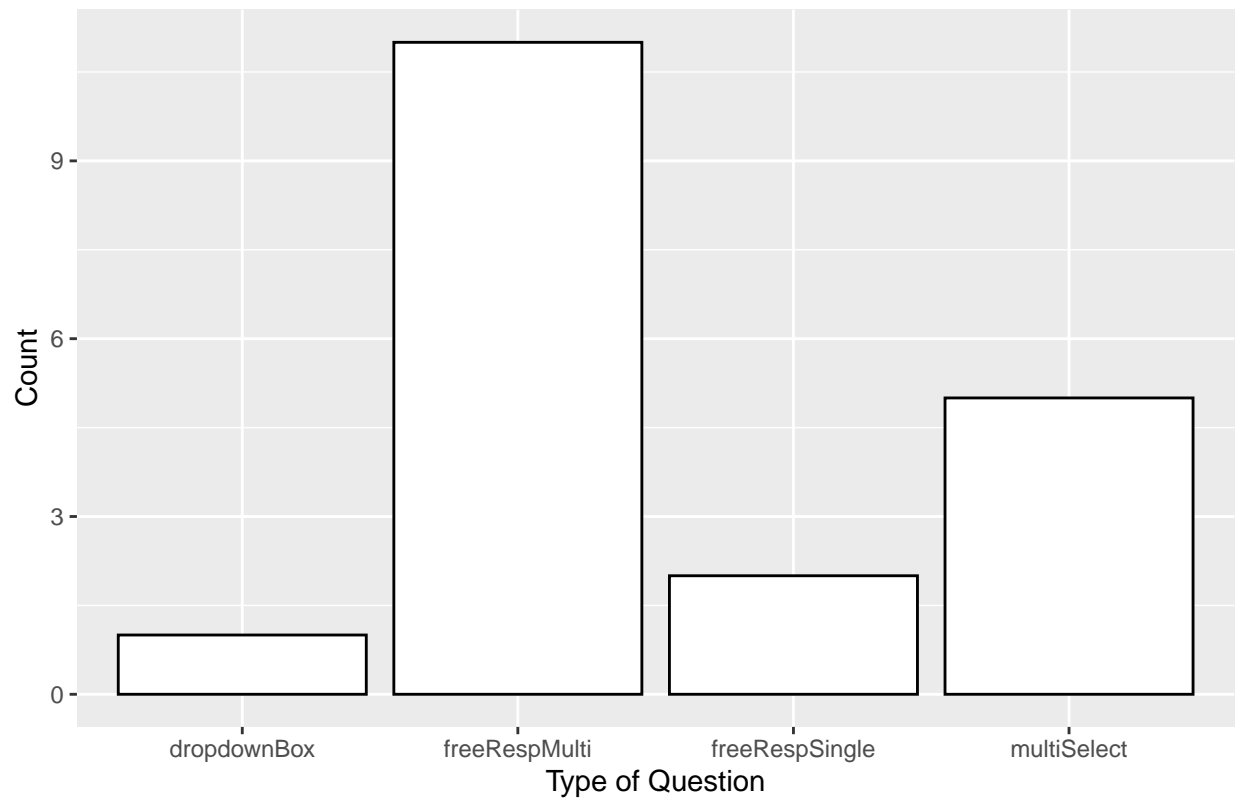
What type of question do you want to have more?



```
ggplot(qnTypeSurveys, aes(x=q18)) + geom_histogram(colour="black", fill="white", stat="count") + ggtitle("What type of question do you want to have more?")
```

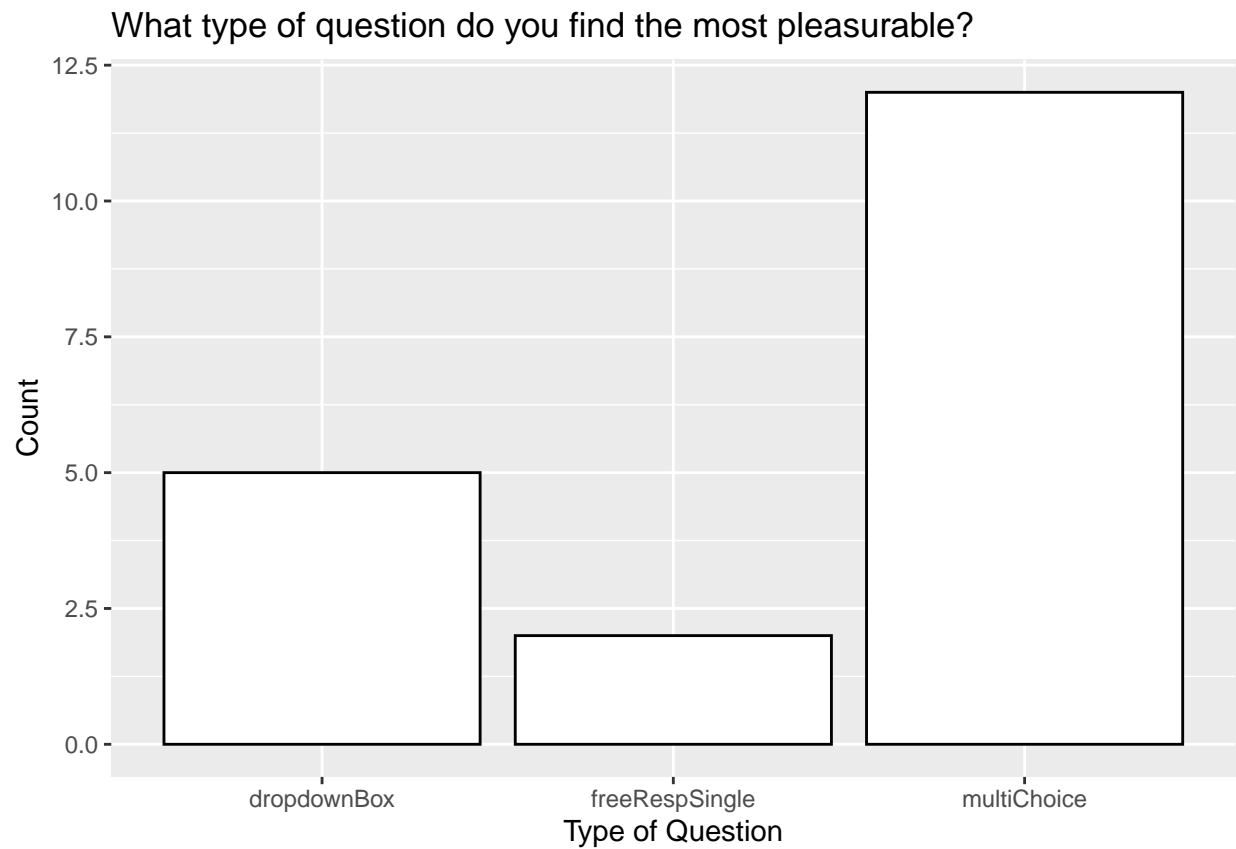
```
## Warning: Ignoring unknown parameters: binwidth, bins, pad
```

What type of question do you want to have less?



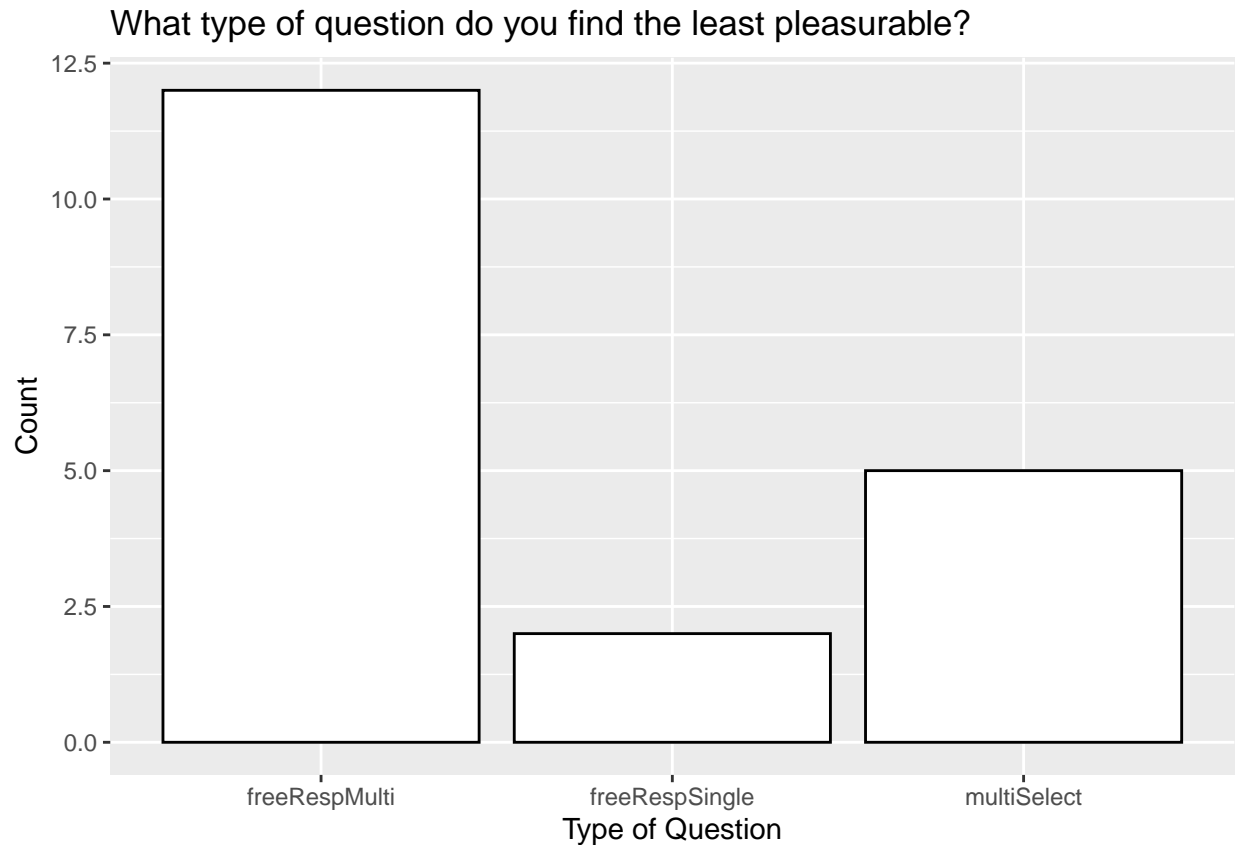
```
ggplot(qnTypeSurveys, aes(x=q19)) + geom_histogram(colour="black", fill="white", stat="count") + ggtitle("What type of question do you want to have less?")
```

```
## Warning: Ignoring unknown parameters: binwidth, bins, pad
```



```
ggplot(qnTypeSurveys, aes(x=q20)) + geom_histogram(colour="black", fill="white", stat="count") + ggtitle("What type of question do you find the most pleasurable?")
```

```
## Warning: Ignoring unknown parameters: binwidth, bins, pad
```

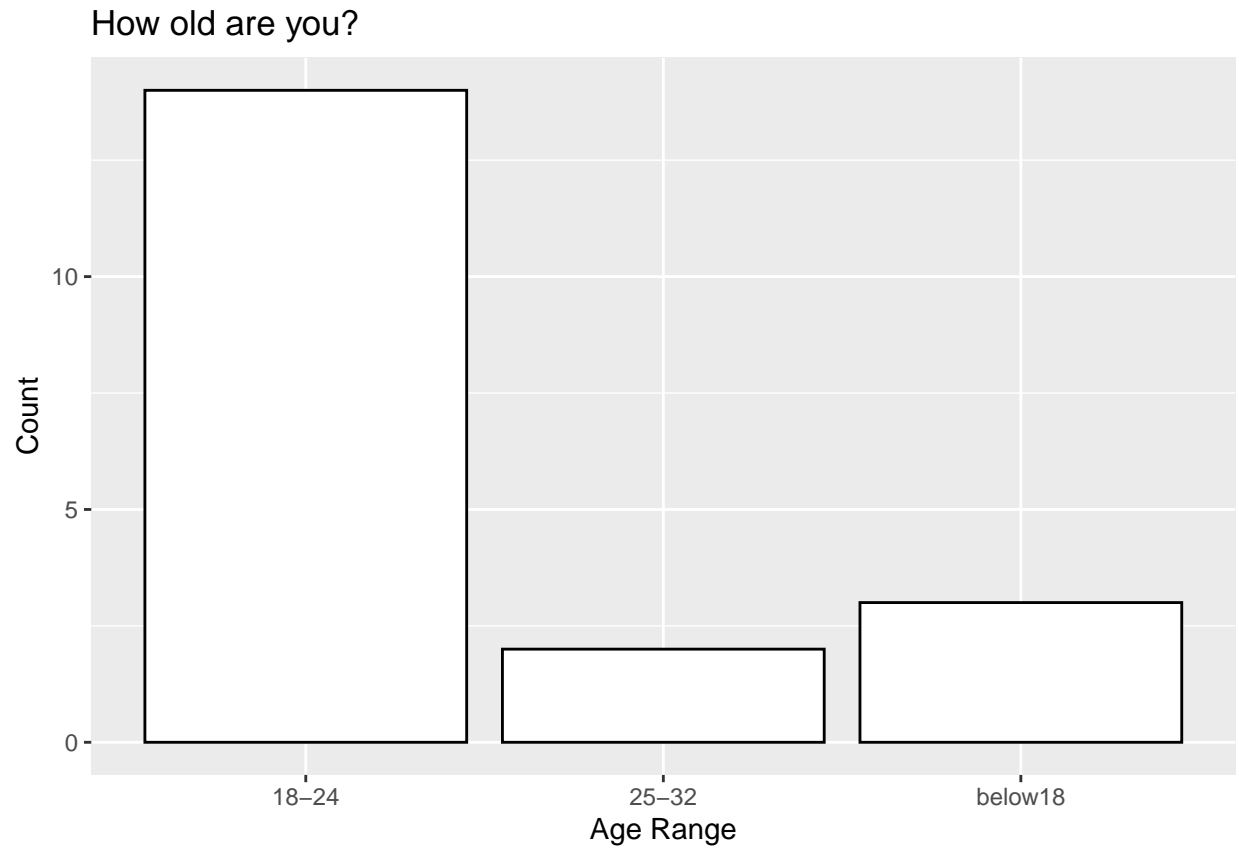


The next part of the survey focuses on the effectiveness of each type of question. Some of the plots have a “blank” bar, indicating that participants did not answer that particular question. These questions are built to concern about user’s preference, with each category having both extremes to give a big picture of opinions towards question types. Looking at the plots, we can see that participants show positive feedbacks towards mainly Multiple Choice and Dropdown Box with Multiple Choice being the top choice. Meanwhile, Free Response with multiple answers and Multiple Select are less favored, with the former being the bottom choice in term of preference, easiest to understand and answer, pleasurability, and continuance intention. This results are expected, and they reflect well with the performance from the quizzes.

Histogram Plots of Demographic of Participants

```
ggplot(surveys, aes(x=q21)) + geom_histogram(colour="black", fill="white", stat="count", ) + ggtitle(")
```

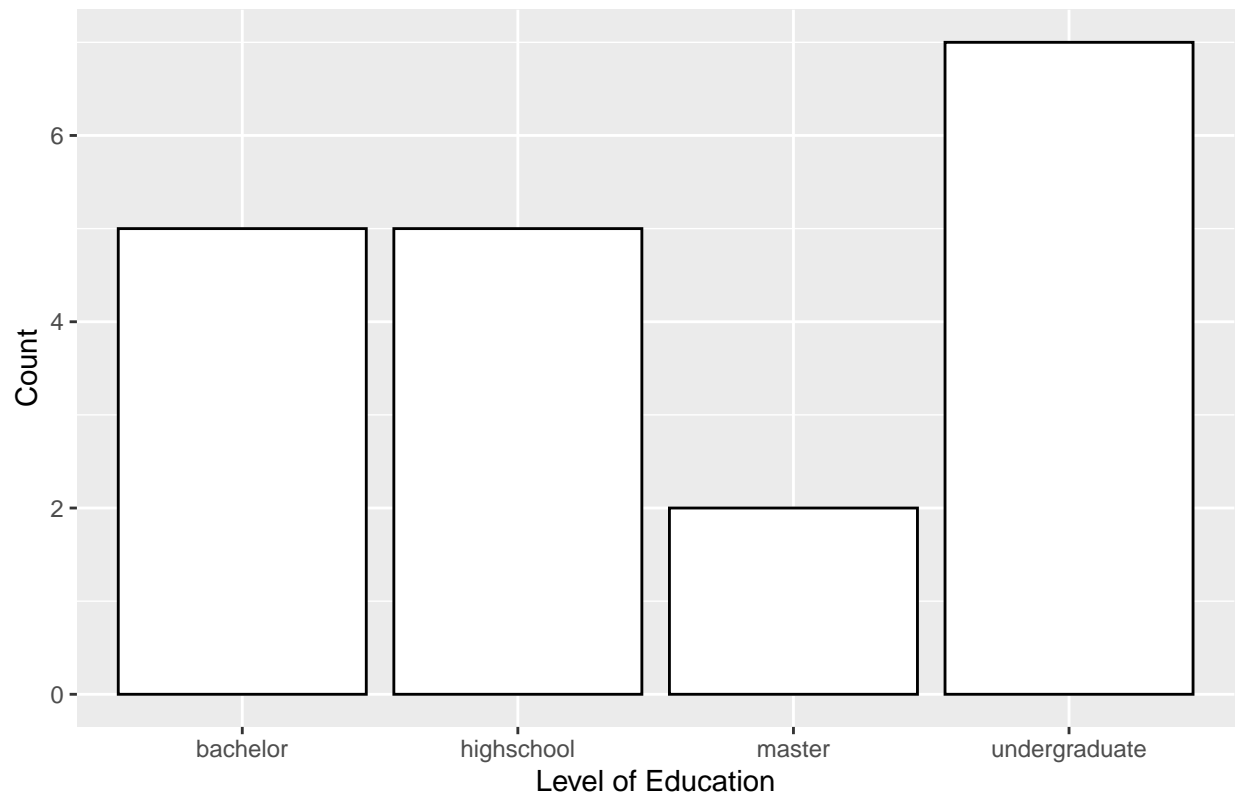
```
## Warning: Ignoring unknown parameters: binwidth, bins, pad
```



```
ggplot(surveys, aes(x=q22)) + geom_histogram(colour="black", fill="white", stat="count", ) + ggtitle("How old are you?")
```

```
## Warning: Ignoring unknown parameters: binwidth, bins, pad
```

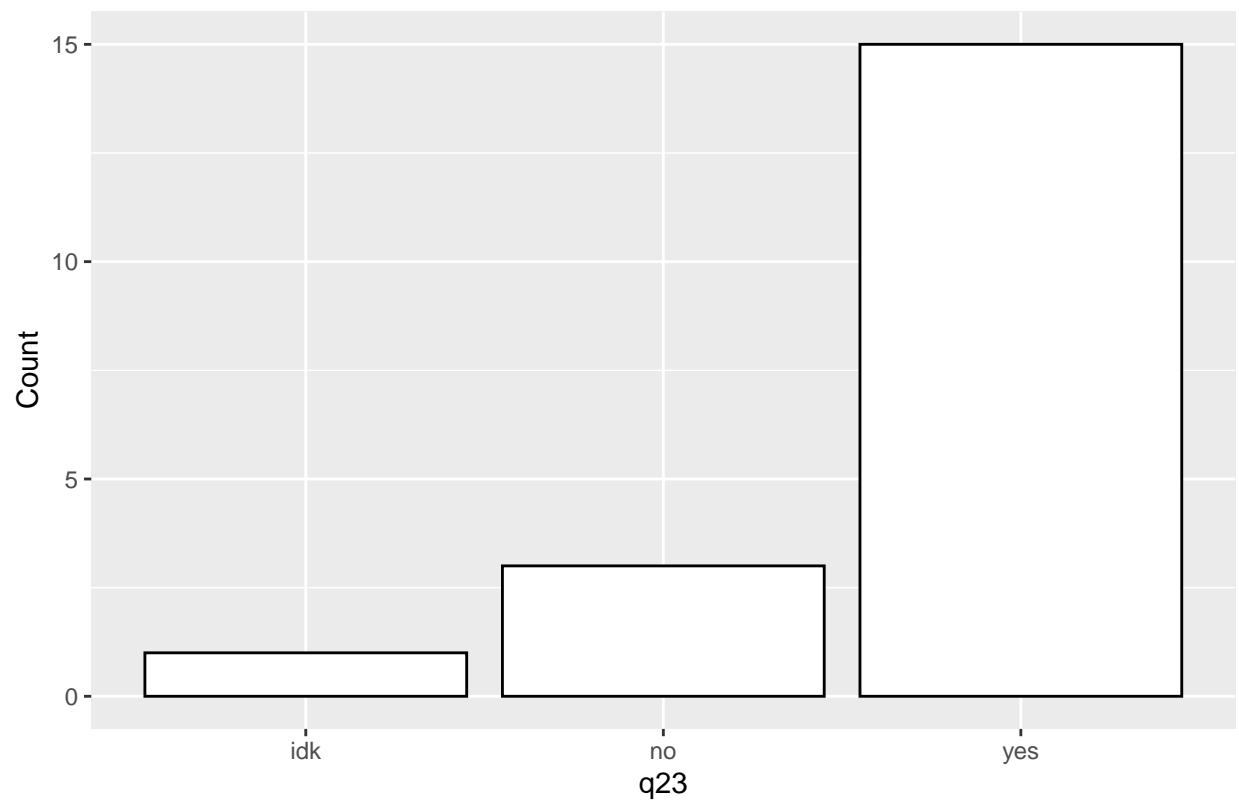
What is your highest level of education?



```
ggplot(surveys, aes(x=q23)) + geom_histogram(colour="black", fill="white", stat="count", ) + ggtitle("What is your highest level of education?")
```

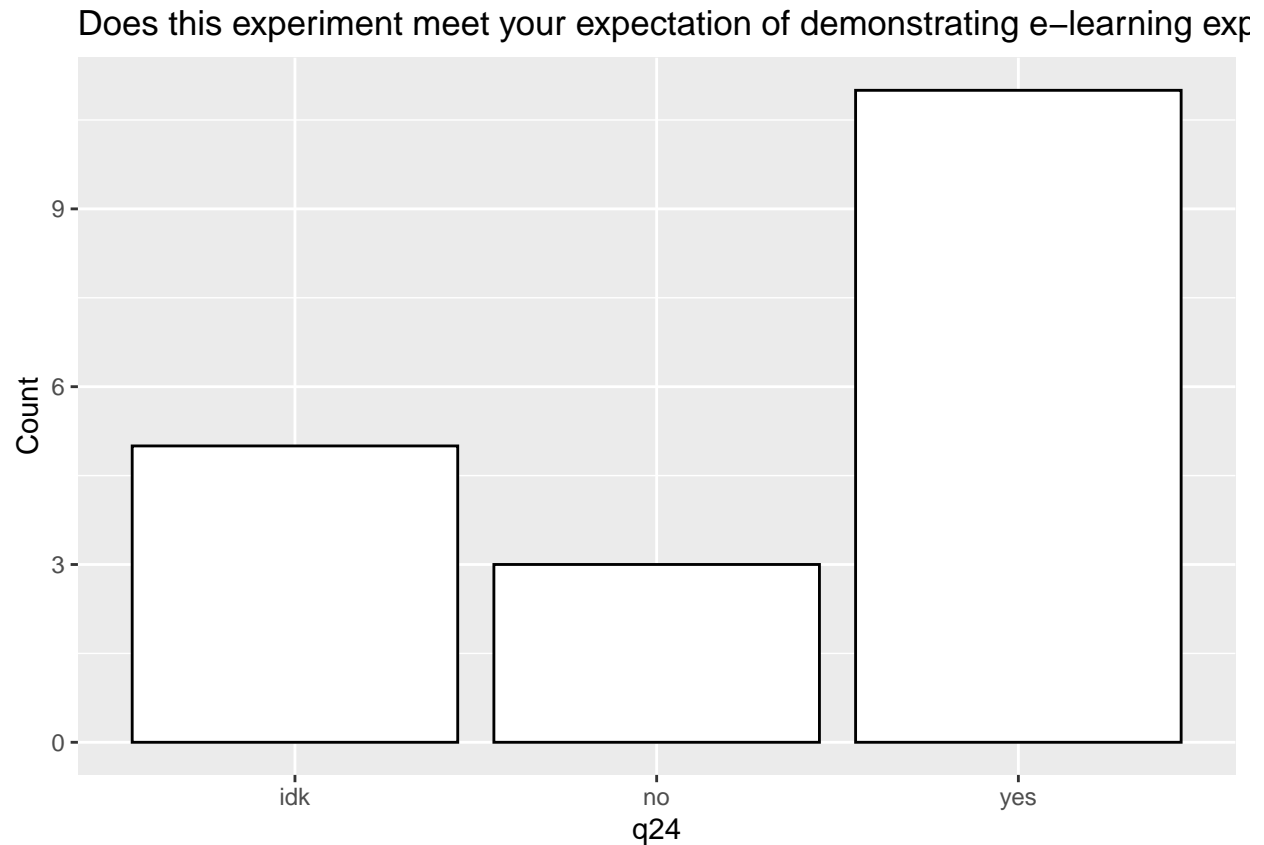
```
## Warning: Ignoring unknown parameters: binwidth, bins, pad
```

Have you had experience with any e-learning service before?



```
ggplot(surveys, aes(x=q24)) + geom_histogram(colour="black", fill="white", stat="count", ) + ggtitle("Have you had experience with any e-learning service before?")
```

```
## Warning: Ignoring unknown parameters: binwidth, bins, pad
```

Our participants are mainly high school and college students, with most being between 18 to 24 years old and are undergraduate students. This is intended, because most people are generally exposed to e-learning platform during their undergraduate years, with only a few continue to use the service as they enter higher educational level in the university. Some high school students nowadays are exposed to the e-learning platform early on, thanks to the advanced technology and the rise of popularity of e-learning platform in education.

Because there are different variants of e-learning platform available nowadays, and our trial e-learning experiment cannot reflect exactly on the different formats of other e-learning platforms, some participants are unsure whether the experiment matches with their own e-learning experience.