

User

Lorem Ipsum

ACTIONS

Signup

Waiting for  
services to  
start

First sees  
dashboard

Navigates through  
all features

Sets up all integrations

DETAILS

Provides signup info

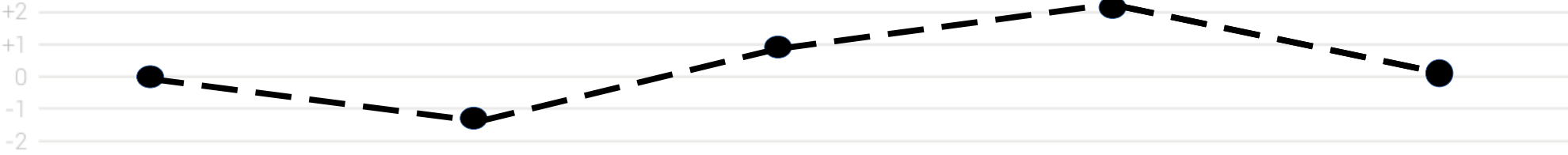
Sees loading spinner  
with percentage  
complete

Dashboard with  
welcome message  
appears

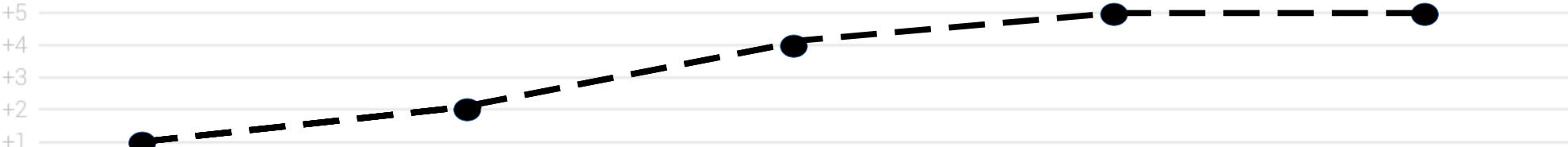
Looks through each  
feature and integration

Provides info to  
interact with other  
applications

EMOTIONAL  
JOURNEY



DRAMATIC  
ARC



CHANNEL

UI

UI

UI

UI

UI

THINKING

How will I remember this  
login, what happens if I  
forget?

How long will this  
take?

Will there be a tutorial?

There's a lot of initial  
setup for the  
integrations

I'm glad I could do all  
that from the same  
page