

## Dolor Amit

Small business employee

“I don’t mind using multiple apps as long as they all work ”

**Background:** Previously worked at a similar small business

**Computer skills:** Intermediate

**Devices Used:** Mobile, Tablet

Photo by Jeswin Thomas on Unsplash



Dolor prefers working in a relaxed environment and interacting with customers.

They work best when there is clear communication between the management and team. They don’t mind doing more work than others but aren’t happy when there is a lack of compensation for their effort.

### Most used applications:

- Outlook
- Facebook Messenger
- Gmail

### Dolor’s Goals:

- Maintain high quality product
- Reduce mistakes in the team
- Keep customers happy

### Desired Experience:

They want help making sure they do everything they need to before the end of their shift