

TAL BARATOV

Web Developer



613-505-9085



bartalg@gmail.com



30 Ontario Street, Morrisburg ON K0C 1X0

Dear Hiring Team,

I am writing to convey my fervent interest in the Web Developer position, as advertised. I was trained as a Computer Programmer but worked as an IT Administrator. My goal is to pursue my career as a Web Application Developer, for which I obtained necessary skills upgrade with the IBM (JavaScript, React, Node, etc.).

With many years of experience in software development, IT administration and technical support, I am confident in my capacity to contribute effectively to your esteemed team.

My professional certification in Full Stack Software Development by IBM solidifies my skill set, ensuring that I am up-to-date on the latest industry trends – JavaScript (including React.js, Express.js, and Node.js), WordPress, and SQL/NoSQL databases. My academic background in Computer Science (Programming) and Mathematics, supplemented by a Systems Administrator IT Security Professional Diploma from Willis College, Ottawa, equips me with a robust foundation in both theoretical and practical aspects of technology.

Throughout my career, I have refined my expertise in various aspects of IT, as demonstrated by my work history. In this role, I successfully implemented IT infrastructures for various companies, showcasing my ability to tackle intricate technical challenges and deliver robust solutions. My tenure in my past positions not only enhanced my technical skills but also cultivated a discerning eye for detail, proficiency in troubleshooting, and creative problem-solving.

Check my IBM Full Stack Software Developer certificate at: <https://www.credly.com/users/talgat-baratov>

My personal portfolio showcases my Web Application projects at: <https://bartalg.github.io/portfolio-website/>

In addition to my technical expertise, I have a demonstrated history in client relationship management and team member tutoring. My experience as a tutor showcased my ability to convey intricate concepts in a lucid and comprehensible manner.

I am proficient in English and Russian, with conversational fluency in Kazakh and Turkish. This linguistic flexibility enables me to communicate effectively in varied settings and collaborate with a global team. My dedication to excellence is further evidenced by my accolades for maintaining high mentoring standards and my adeptness at establishing mutually trusted relationships with corporate teams and clients.

I am keen to bring my expertise and proficiency to your team to contribute to the ongoing success and expansion of your company.

Thank you for considering my application. I look forward to the opportunity to discuss how my background, skills, and certifications align with your team's needs. Please feel free to contact me via email at bartalg@gmail.com to schedule a meeting at your earliest convenience.

Yours sincerely,

Talgat Baratov

TAL BARATOV

Web Developer



613-505-9085



bartalg@gmail.com



30 Ontario Street, Morrisburg ON, K0C 1X0

SUMMARY

Tech-savvy web developer and systems expert with many years of expertise in IT administration, technical support, and web application development. Trained in designing, developing, and implementing robust web application solutions. Skilled in leveraging technical expertise to drive innovation, improve efficiency, and ensure application integrity. Adept at collaborating with cross-functional teams, mentoring junior specialists, and delivering high-quality solutions that meet business needs. Proficient in a range of programming languages and server systems. Committed to staying up-to-date with industry trends, best practices, and emerging technologies.

Check my **IBM Full Stack Software Developer certificate** at: <https://www.credly.com/users/talgat-baratov>.

Check my **GitHub pages** with **Web Application projects** at: <https://github.com/bartalg>

KEY SKILLS

Technical Skills:

Programming Languages | Web Development | Data Structures | Algorithms | Database Management | IT Administration | Technical Support | Cyber Security | Cloud | Network Security

Soft Skills:

Team Collaboration | Leadership | Mentoring | Communication | Problem-Solving | Time Management | Adaptability | Analytical Thinking

Industry Skills:

Agile Development | IT Service Management | System Integration | Security Protocols | Compliance Management | Technical Writing | Version Control

Web Application Development Skills:

JavaScript | HTML/CSS | Express | Node | C | Visual Basic | WordPress | Relational databases (MySQL) | NoSQL databases (NoSQL, MongoDB) | Docker/Kubernetes | GitHub

IT Administration Skills:

Windows Server (Active Directory, Domains, Permissions, PowerShell / Bash scripting) | Linux (SuSE, CentOS) | Cloud (Azure, IBM Cloud) | MS Exchange & Outlook | TCP/IP | LAN | Wi-Fi | Archiving/Backup/Recovery | Virtualization (Hyper-V / VMware) | Remote Services | Networks | Antimalware | Remote Support | Ticketing Systems

PROFESSIONAL EXPERIENCE

Web Developer and IT Administrator *Remote*, NASA HOMES Real Estate

2022 – Present

- Develop and maintain a real estate web-site in WordPress with added JS / CSS customizations
- Collect user data and analyze business logic for developing a real estate web site for foreign clients
- Carry out remote IT infrastructure administration including user access management
- Create detailed documentation of application configurations, IT work flow, procurement procedures
- Investigate and deploy user applications for raising productivity of office work

Systems Administrator II, MDA Geospatial Services, Ottawa ON	2017 – 2021
<ul style="list-style-type: none"> Administered and configured Windows Server 2012/2016 and Linux servers running SuSE and CentOS operating systems. Tested software remotely and onsite for server sets to maintain operational readiness. Delivered Tier 2 and Tier 3 support for problem identification, diagnosis and issue resolution. Managed data operations on DELL Unity, VNX, and COMMVAULT systems, as well as IBM Tape Library infrastructure. Maintained detailed documentation of network configurations, protocols, and procedures for efficient troubleshooting and information sharing among colleagues. 	
IT Instructor, Willis College, Ottawa ON	2015 – 2017
<ul style="list-style-type: none"> Successfully conducted IT courses: CompTIA A+/Network+/Linux+, Windows Server 2012 R2 (20410D, 20411D), Azure. Enhanced IT proficiency among students by incorporating hands-on activities and real-world examples into lessons. Conducted regular evaluations of course materials, making necessary updates based on emerging technologies or changing industry needs. Enhanced students' comprehension of the study material by over 50%. Provided personalized instruction to students struggling with specific IT concepts, leading to improved understanding and academic performance. Stayed current on industry trends and advancements, ensuring the relevance of course content and preparing students for future careers in technology. 	
Network Engineer, TUC Managed IT Solutions, Ottawa ON	2015
<ul style="list-style-type: none"> Successfully addressed issues related to Windows Server such as Active Directory, Domains, and Permissions, as well as MS Exchange, spam filters, remote access including RDS/Terminal Services and VPN, ESXi/VMWare virtual servers, data backup/recovery, LAN/Wi-Fi networks. Reduced downtime with proactive monitoring of network devices and rapid troubleshooting. Delivered Level 2 remote network/server support tailored for small and medium-sized enterprises. Boosted system availability by conducting regular maintenance tasks, including firmware updates and hardware replacements. Documented problem-solving processes and engaged with clients through the ConnectWise ticketing system. 	
Support Analyst, ITCI Invictus Technologies (formerly Frontline Technologies), Toronto ON	2012 – 2013
<ul style="list-style-type: none"> Successfully addressed computer issues, Windows OS problems, application troubleshooting, virus/malware removal, data recovery, printer/scanner/fax machine support, remote access solutions, Outlook support, Active Directory configurations, TCP/IP protocols, LAN/Wi-Fi networks, and Handheld/BYOD device support. Implemented process improvements that resulted in reduced ticket resolution times and increased first-call resolution rates. Met performance metrics for factors such as call volume thresholds and call time guidelines, producing exceptional customer feedback. Recorded intricate technical challenges and their corresponding resolutions meticulously within the Kayako ticketing system. Contributed towards a culture of continuous improvement within the organization by actively participating in quality assurance activities. 	

OTHER EXPERIENCES

Technical Support Representative, CampBrain / BrainRunner Inc., Toronto ON	2011
Technical Support Assistant, Polycultural Immigrant and Community Services, Toronto ON	2009 – 2010
IT Specialist, German-Kazakh University, Almaty Kazakhstan	2007 – 2008
Math and IT instructor, Cambridge High School, Almaty Kazakhstan	2001 – 2005

EDUCATION

Systems Administrator IT Security Professional Diploma / Willis College, Ottawa ON – 2015

Master degree in Mathematics / Almaty State University, Almaty Kazakhstan – 2001

Bachelor degree in Computer Science (Hons.) / Almaty State Univ., Almaty Kazakhstan - 1999

CERTIFICATES

Full-stack Software Developer Online certification / IBM Skills Network - 2024

A+ Certification / CompTIA – 2011

LANGUAGES

English - Fluent | Russian - Fluent | Turkish - Conversational | Kazakh - Intermediate

INTERESTS

- Fixing friends' and relatives' computers for free
 - Community volunteering (church)
-

REFERENCES

Eric Ratcliffe

Chief Operating Officer

Sylzr Consulting Inc.

Eric.Ratcliffe@sylzr.com

613-880-6418

Jawad Safari Livari

IT Instructor and Networking Security Specialist

INSA Corporation

Jawad.safari@aol.com