

Phase 2: Validate the Solution & Business Model (Weeks 4-7)

Goal: Prove that customers will **pay for your solution** before full development.

- **Outcome:** You will know if your product concept is **viable, desirable, and sellable** before investing in full-scale development.
 - **Key Deliverables:** MVP Prototype, Solution Interviews, Pre-Sales or Paying Customers, Go-To-Market Strategy.
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Step 1: Define the Minimum Feature Set (MVP)

◆ **What You Need to Do:**

- Identify **only the most essential features** required to solve the core problem.
- Avoid **feature creep**—start with the **bare minimum** that delivers value.

Exercises & Action Items:

List all possible features, then rank by impact (1-10):

- Must-have (MVP)
- Nice-to-have (Future updates)
- Low-value (Not needed now)

Use the MoSCoW Method:

- **Must Have** – Critical to solving the problem.
- **Should Have** – Important but not immediately necessary.
- **Could Have** – Nice to have but low impact.
- **Won't Have** – Not necessary at this stage.

 **Deliverable:** Complete the MVP Feature Prioritization Matrix.

Step 2: Build a No-Code or Low-Cost MVP Prototype

◆ **What You Need to Do:**

- Develop a **basic version of your product** to test with customers.
- Use **no-code tools** if possible to avoid wasting resources.

Tools for Building MVPs:

- ✓ **For Landing Pages:** Webflow, Carrd, Wix, WordPress
- ✓ **For Prototypes & Demos:** Figma, Canva, MarvelApp
- ✓ **For No-Code MVPs:** Bubble, Glide, Adalo
- ✓ **For Collecting Signups:** Typeform, Google Forms

 **Deliverable:** Create a **basic MVP (prototype, landing page, or interactive demo)**.


Step 3: Conduct Solution Interviews with Potential Customers

What You Need to Do:

- Show your **MVP prototype** to customers for feedback.
- Validate if they **understand and value** the solution.

Exercises & Action Items:

- ✓ **Schedule 5-10 solution interviews** using Calendly or Doodle.
- ✓ **Follow this script:** (See full guide in the Customer Interview Guide)
 - **Pain Recap** – “Can you remind me what your biggest challenge is?”
 - **Solution Demo** – Show them your prototype or landing page.
 - **Reaction Test** – Ask: “How would this fit into your workflow?”
 - **Willingness to Pay** – “If this was live today, would you pay for it?”

 **Deliverable:** Log responses in the Customer Interview Guide.

Step 4: Measure Responses—Are Customers Excited?


What You Need to Do:

- Identify if customers **show strong enthusiasm** or just mild interest.
- If responses are weak, refine the MVP or messaging.

Exercises & Action Items:

- ✓ **Rate responses on a scale of 1-10:**
 - 8-10 → Strong demand (Proceed to next steps)
 - 5-7 → Mild interest (Refine messaging or offer)

- 1-4 → No excitement (Likely need a pivot)

 **Deliverable:** Summarize key feedback insights in the Customer Interview Guide.

Step 5: Address Objections—What’s Stopping Them from Buying?


◆ **What You Need to Do:**

- Identify the biggest **hesitations or concerns** from customers.
- Adjust messaging, pricing, or features to **remove buying friction**.

Exercises & Action Items:

Common objections and solutions:

- “I’m not sure if this will work for me.” → Provide case studies or testimonials.
- “It’s too expensive.” → Offer a **discounted early-adopter plan**.
- “I’m too busy right now.” → Create a **simple onboarding plan**.

 **Deliverable:** Document objections and responses in the Customer Interview Guide.

Step 6: Pre-Sell Your Product Before Full Development


◆ **What You Need to Do:**

- Offer **early access pricing** or **beta signups** to test demand.
- If people **won’t commit financially**, it’s a red flag.

Exercises & Action Items:

Ways to pre-sell:

- Sell a **discounted pre-launch membership** (\$X for early adopters).
- Offer **lifetime deals** to first X customers.
- Set up a **waitlist with a deposit**.

 **Deliverable:** Log pre-sales in the Pricing Experiment Tracker.

Step 7: Test Multiple Pricing Models

◆ **What You Need to Do:**

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- Experiment with **different pricing structures** to find what works best.

Exercises & Action Items:

Common pricing models to test:

- **Subscription (monthly/yearly)**
- **One-time purchase**
- **Freemium → Paid Upgrades**
- **Pay-per-use**

Offer A/B pricing options to see which converts better.

 **Deliverable:** Track pricing tests in the Pricing Experiment Tracker.

Step 8: Finalize Your Go-To-Market Strategy

What You Need to Do:

- Define how you'll acquire **your first 100 customers**.

Exercises & Action Items:

Answer these questions:

- Where do your ideal customers **hang out online**?
- What marketing channels will be **most effective**? (Paid ads, organic, referrals)
- Will you use **cold outreach** or inbound marketing?

 **Deliverable:** Create your **initial marketing plan** in the Customer Acquisition Funnel Tracker.

Step 9: Secure At Least 5-10 Paying Customers

What You Need to Do:

- Get real **paying customers before scaling**.

Exercises & Action Items:

 If you don't have paying customers, **reassess messaging or pricing**.

 If you have **5+ paying customers**, move to Phase 3.



 **Deliverable:** Log customer commitments in the Pricing Experiment Tracker.

Step 10: Decide—Pivot, Iterate, or Scale

What You Need to Do:

- Based on your traction, decide if your **idea is ready to scale**.

Decision Criteria:

-  If at least **5-10 customers pre-pay**, move to Phase 3.
-  If customer demand is weak, refine the **product, pricing, or positioning**.

 **Final Deliverable:** Complete the **Solution Validation Summary** in the Lean Canvas Template.