**Use Case Ordering by phone**

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| Use case | Ordering by phone | | |
| Code | UC-cu-1.4 | | |
| Package | customer | | |
| File | UC-cu-1.4.docx | | |
| Actor | Customer, Orders and Invoices | | |
| Description | Phoning an order to the orders and invoices department | | |
| Requirements | * Working PC and working Software * A phone. | | |
| Scenario | 1. User writes down what he wants to order 2. User calls and tells their order to the orders and invoices department 3. Order is processed via phone 4. Order is received by Orders and Invoices 5. Orders and invoices will add the order (see creating order usercase) | | |
| Exceptions |  | | |
| Result | Order will be processed by Orders and Invoices | | |
| Version | 1.0 | Author | Jurian Janssen |