**Planner**

The planner, plans a schedule,get details from the customer,administrator and truckdriver, creates an individual plan for every day. Later he gives the information or the plan to the financial department and personal department.

**Use case:**

**Administrator**

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| --- | --- |
| Use case | prompt information |
| Actor | planner |
| Description | act on administrator's assistance |
| Requirements | the administrator gives the information |
| Scenario | * get information from administrator * make a plan structure with those information * forward the plan to the personal department and financial department |
| Exceptions | false information can not be proceeded |
| Result | the process will be successful |

**Customer**

|  |  |
| --- | --- |
| Use case | getting details from customer |
| Actor | planner |
| Description | making an agenda |
| Requirements | get information from customer,(feedback ) |
| Scenario | * get information from customer * make a plan structure with information * forward the plan to the personal department and financial department * (dealing with customers feedback) |
| Exceptions | can not plan without customers information |
| Result | the process will be successful |

**Route**

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| --- | --- |
| Use case | make a route plan |
| Actor | planner |
| Description | making an agenda, preparing a schedule |
| Requirements | should have a driver,planning who drives in which route,route plan,route timetable, allowed to drive for certain hours |
| Scenario | * check the availiblity of truckdrivers * select drivers for different routes * prepare calender for a each driver * forward the plan to the personal department and financial department |
| Exceptions | without routes or drivers can not plan further |
| Result | the process will be successful |