* What happens, if the order & invoice employee is sick? Can he be replaced for a few days by another one? (connect with his user name + password?)
  + 2 employees
  + 1 planing guy that can be replaced by one oi employee if sickness
  + Nearly every employee should be able to replace the other one... (a list will be delivered by the CEO asap!)
* How big is the order & invoice department at the moment and how many phones do you have to recieve orders? Is it possible to talk on the phone and use the fax device at the same time?
  + 5 of 10 phone lines can be used at the same time
  + Even if all 5 lines are not available then the customer gets a „nice“ voice message
* Do you have a mobile device for every employee?
  + Drivers only got simple phones to call if there is a problem
  + Only private devices except the customer visiting department
* How many trucks and drivers do you have?
  + 10 Trucks, 15 Trailers, and 10 Drivers
  + 15 Trailers for different sort of liquids
  + Planer has to know and see on the screen which driver is allowed to transport food or non-food liquids. (every driver is allowed to transport food liquid)
  + Non food is seperated in dangerous and not dangerous
* What happens if the order cant be taken, because you have enough drivers or trucks? Who gets this information about this situation at first?
  + First the business departmant. If the business department cant solve this problem itself then the CEO should be informed.
  + The CEO wants to know how often this happens weekly