* What happens, if the order & invoice employee is sick? Can he be replaced for a few day by another one? (connect with his user name + password?)
* How big is the order & invoice department at the moment and how many phones do you have to recieve orders? Is it possible to talk on the phone and use the fax device at the same time?
* Do you have a mobile device for every employee?
* How many trucks and drivers do you have?
* What happens if the order cant be taken, because you have enough drivers or trucks? Who gets this information about this situation at first?