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| Use case | Manage customer relations | |
| Code | UC-ceo-1.3 | |
| Package | CEO | |
| File | UC-ceo-1.3.docx | |
| Actor | Chief Executive Officer (CEO) | |
| Description | CEO request overview of customers and may add customers to blacklist | |
| Requirements | - User is logged in  - Working PC  - Data is up to date | |
| Scenario | 1. User goes to the customers section 2. User views list of all customers 3. User searches for a particular customer 4. User selects customer 5. User may click to see related orders 6. User may add customer to blacklist | |
| Exceptions |  | |
| Extensions | 5. Use case 1.4 - request orders overview | |
| Result | CEO has viewed customers overview, related orders and could've added a customer to the blacklist | |
| Version | 1.3 | Bas de Weerd |