

Driver Onboarding Guide

Your comprehensive guide to success with South Africa's
most innovative e-hailing platform



Platform Introduction

Welcome to Swift! You're joining South Africa's premier e-hailing network.



Innovation

Embracing cutting-edge
technology for better service



Safety

Prioritizing security for drivers
and passengers



Reliability

Maintaining consistent,
dependable service



Excellence

Delivering superior customer
experiences

Getting Started Checklist

- ✓ Complete registration

- ✓ Upload required documents
- ✓ Complete vehicle inspection
- ✓ Download Swift! Driver App
- ✓ Complete online training
- ✓ Activate your account



App Navigation

 Swift! Driver App Interface

Home Screen

- ✓ Active trip requests
- ✓ Earnings dashboard
- ✓ Online/Offline toggle
- ✓ Peak hours indicator

Trip Management

- ✓ Accept/decline rides
- ✓ Navigation integration
- ✓ Passenger communication
- ✓ Trip completion process

Earnings Center

- ✓ Real-time earnings tracker
- ✓ Weekly summaries
- ✓ Commission structure
- ✓ Bonus tracking

Profile & Settings

- ✓ Document management
- ✓ Vehicle information
- ✓ Account settings
- ✓ Support access