

POS SYSTEM DOCUMENTATION

providing the service they need to click the button **SHOW SERVICE** where all the details will come out on the **LIST BOX CONTROL**. Then as usual like sales receipt the system will generate the service receipt after adding service. Below is our service receipt sample.

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EFSI SERVICE RECEIPT
15/12, NEW MARKET, KISHOREGANJ
Cell: +880-1711-360899 / +880-1919-360899
PRODUCT ID      BT1345
PRICE (BDT)     3000
COLOR           YELLOW
SIZE            40
CATEGORY        MALE
BRAND           BATA
CUSTOMER NAME   Syed Hasan
ADDRESS         Taman Cempaka, Jalan Cempaka, Ampang, Selangor, Malaysia
PHONE          01127620162
PURCHASED       Saturday, November 14, 2015
SERVICE        Saturday, November 14, 2015
RETURN          Saturday, November 14, 2015
CHARGE (BDT)    102
=====
WE ARE GLAD TO SERVICE YOU !!!
FOR FUTURE REFERENCE KINDLY PROVIDE THE RECEIPT

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Figure 19 Customer Service Receipt

Update Service

UPDATE CUSTOMER SERVICE

SEARCH BY PID	<input type="button" value="SEARCH"/>	CUSTOMER NAME	<input type="text" value="Syed Hasan"/>
PRODUCT ID	<input type="text" value="BT1345"/>	ADDRESS	<input type="text" value="Taman Cempaka,"/>
PRICE (BDT)	<input type="text" value="3000"/>	PHONE	<input type="text" value="01127620162"/>
COLOR	<input type="text" value="YELLOW"/>	PURCHASED DATE	<input type="text" value="Saturday , November 14, 2015"/>
SIZE	<input type="text" value="40"/>	SERVICE DATE	<input type="text" value="Saturday , November 14, 2015"/>
CATEGORY	<input type="text" value="MALE"/>	RETURN DATE	<input type="text" value="Saturday , November 14, 2015"/>
BRAND	<input type="text" value="BATA"/>	SERVICE CHARGE	<input type="text" value="102"/>

Figure 20 Update Customer Service

This panel is for updating the customer service on demand. From here staff can update customer contact and product return date if they (customer) wishes.