Naiym Harris

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Education

Clemson University, Clemson, SC

Bachelor of Science in Computer Engineering

Work Experience

Ally Financial

Charlotte, NC Software Engineer July 2023 – Present

- Assisted in developing and testing enterprise applications using Python and JavaScript.
- Built applications to consume APIs that enhanced large scale enterprise analytics and application functionality.
- Architect and maintain intricate network structures, ensuring robust communication frameworks for interconnected devices.
- Responsible for the device management, conducting firmware updates, and executing precise server provisioning to fortify the hardware and software ecosystem.
- Utilized JIRA for task management and tracking.

Best Buy Geek Squad

Anderson, SC

Advanced Repair Agent
October 2020 – June 2023

- Performed diagnostic discoveries, made recommendations, and protected customer devices.
- Drove a positive customer experience by building relationships, exhibiting empathy, and providing solutions.
- Ensure consistent and accurate documentation of customer requests and repairs.

Clemson Computing and IT

Clemson, SC Network Technician May 2022 – August 2022

- Assisted with the integration of analytical networking infrastructure and web services across campus.
- Strategically deployed and configured new wireless equipment and cloud networking software.
- Use analytical software applications and strategic development to troubleshoot potential faults.

Certifications

AWS Certified Developer - Associate

Amazon Web Services March 2023

Technical Skills

Languages: Python, JavaScript, C, Terraform Web Technologies: HTML, CSS, Node.js Databases: SQLite, DynamoDB, RDS

Tools & Frameworks: Git, Jira, Agile methodologies, RESTful APIs, Selenium

Operating Systems: Windows, Linux, MacOS