

## Arpit Baser

Software Developer, Amdocs

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### About me

I am a computer programmer looking for a job in tech-industry that utilizes my coding and problem solving skills while allowing me to expand my knowledge and exposure in the industry

### Experience

- Working with Amdocs since August 2014
- Having good knowledge of **CRM & OMS** applications
- Interned at Epsilon IT solution, Indore

### Education

- 2014 – B.E. (Computer Science – RGTU [**74%**])
- 2009 – 12th (Sr. Secondary) – MPBSE [**85%**]
- 2007 – 10th (Secondary) – MPBSE [**86%**]

### Skills

#### **Programming & Development:**

- Core Java - OOP , Multithreading, Collection
- Advanced Java - JSP, Servlet, MVC approach
- Worked independently on various CRM modules like Create Billing Account, Manage Billing Account, Create Customer, Manage Customer etc.
- Having Knowledge of Unix, Web-services
- Quick Learner of Programming languages

#### **Database:**

- Oracle
- SQL/PLSQL – Created Various SQL/PLSQL patches

#### **Data models:**

- Having good knowledge of **Amdocs Clarify** data model
- Having good knowledge of OMS Data model

### **Projects**

- **Vodafone Fixed (vffix):** vffix is to manage Vodafone UK Fixed Network project which uses CRM and ordering system. Its main functionalities are to master the customer data and to provide Order Management  
**My Contribution:** Analyzed and fixed various CRM, OMS and Integration Issues
- **Claro-Columbia:** It is to manage the mobile services for Claro-Columbia which uses CRM, Ordering and SRM. Its main functionalities are to manage the subscribers and to master the customer data

### **Academic Projects**

- **Online Gift Shop:** developed the website on Java language where users can purchase various gifts online
- **E-HealthCare:** developed the website on Java language which provides various health-tips to the users and can determine the probable disease on the basis of symptoms provided by user

### **Co-curricular Activities**

- Participate in Zest- Cricket Competition at Amdocs
- Attended 1 Day seminar by professor Yashavant Kanetkar at Indore
- Secured 2nd position in the event Gully Cricket of Moonstone 2k13
- Attended Microsoft DreamSparkYatra 2K12