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## SUMMARY

- 3 years of experience in Object Oriented Programming Languages. Active coding, learning new styles, new rules, and all the time I am up to date new technologies and agility to enhance my knowledge.
- 1 years of experience in Networking Engineer. Solving problems, in real time with different types and environments of networks, in the domestic area. Educating clients how to optimize and obtain 100% efficiency in the use of networks and equipment.
- 5 years of experience in Customer Services. Communicating without reaching technicality is the most difficult thing to achieve, in this section I have fulfilled the expectations of helping clients, thus expressed solutions in assertive communication.

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## OBJECTIVE

My passion is programming, it is an art inspired by creating small solutions that together lead to solving problems. My specific objective is to grow as a programmer, it is satisfactory to create solutions, to motivate the use of technologies among people in everyday life.

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## QUALITIES

- Sense of responsibility, with times and schedule.
- Attention to detail, extremely important when develop code.
- Organized, meet the goals on time
- Adaptability and motivation to work and learn every time, hardware, software and user habits evolve at an accelerated rate
- Ability to manage errors, it is important to recognize when we have an error and solve it as soon as possible

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## EXPERIENCE

### Bilingual Network Engineer Technical Support

Nov 2020 / Present]

CSSCORP [Ultrapark1, La Aurora Heredia, Costa Rica]

- CCNA I and II
- Commscope /ARRIS Diagnosis Modems and Reuters, Configuration of home networks.
- Create Web applications for Commscope/ARRIS (HTML5 / CSS3 / VanillaJS).
- Audit, Design and implement Commscope/ARRIS G34 web simulator ( HTML5 / CSS3 / VanillaJS / PHP )
- Implement and Optimize Commscope/ARRIS Connectivity Tool UI/UX Design ( HTML5 / CSS3 / JQuery)

### Collaboration (Research and Development)

[Oct 2020 / Apr 2021]

Colmena Technologies S.A [Vázquez de Coronado, San José, Costa Rica]

- Investigation of development and production environments with Docker Engine technologies, Odoo 12, l10r\_cr (Electronic billing in Costa Rica [GitHub Reference](#) PostgreSQL, Nginx, Ubuntu Server 20.04.)
- Deployment in Production using containerization of applications in Amazon Web Services (AWS): cloud computing services

### Computer technician

[ Jan 2017 / Dec 2019 ]

Taller Roy@ [Cárdenas, Matanzas, Cuba]

- End Customer Support, Diagnosis, Maintenance and Repair of Hardware and Software.
- Computer Sales, Head of Warranty.
- Customer Support.
- Implement an Object Oriented design application to provide the point of sale system, invoicing and inventory small business (Python – Django, SQLite3) [Available in my Personal repository of GitHub](#).  
[[https://github.com/bash20cu/inventario\\_py\\_dev\\_0.5](https://github.com/bash20cu/inventario_py_dev_0.5)]
- Installation, Configure web servers, Apache and Nginx.

### Network technician (server specialist)

[ Aug 2013 / Oct 2016]

Ministry of Finance and Prices [Cárdenas, Matanzas, Cuba]

- Maintain Incremental Backup (Daily, weekly and Monthly) on Apache Server - Tomcat y MSSQL Server.
- Maintain Virtual Machines using Norton Ghost, VMWare, Virtual Box.
- Maintain Linux environments (Debian 5)
- Maintain Image-based Thin Clients, Server Support (Windows Server 2003) and Norton (Windows XP).

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## EDUCATION

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### **Universidad Internacional de las Américas**

[ Studying – 1 Semester ]

*San José Costa Rica*

- BACHELOR'S DEGREE IN SOFTWARE ENGINEERING

### **Instituto Politécnico de Informática “Máximo Gómez Báez”**

[ 2005 to 2008 ]

*Camagüey Cuba*

- Technical Bachelor of Computer Science, Technical and Professional Education

\*[all title or certification sent upon request]

- Certification CCNA [In Process]
- Certification Python [In Process]
- Certification AWS and AZURE [In Process]
- Certification ONE (Oracle Next Education) [ In Progress]

\*[all references sent upon request]