

| DEPT. | QUESTION | ANSWER |
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| General | What is the current inflation rate | Check CBN Website |
| General | What is the current USD rate? | Check CBN Website |
| General | What is the current MPR rate? | Check CBN Website |
| General | What is the today's crude oil price? | Check CBN Website |
| General | What is ERP | Check CBN Website |
| General | What is T24 | Check CBN Website |
| General | What are the IT Initiatives that are under CBN's Project EAGLES? | ERP, T24, eFASS, RTGS, EMS, CPM |
| General | Define eFASS | Check CBN Website |
| General | What is RTGS | Check CBN Website |
| DFD | What is the full meaning of ABP? | ABP Stands for the Anchor Borrowers Program |
| DFD | What is the full meaning of MSMEDEF? | MSMEDEF, stands for Micro, Small and Medium Enterprise Development fund |
| DFD | What is the Agric Credit Guarantee Scheme Fund? | <p>The Agricultural Credit Guarantee Scheme Fund (ACGSF) was established by Decree No. 20 of 1977 to mitigate the risks of banks in agricultural lending and hence encourage them to continue to extend credit to it. It provides guarantee cover to banks who give loans to the agricultural sector of the economy.</p> <p>The Scheme guarantees 75% of all outstanding loans in case of default , and after realizing the security. The Scheme has an authorized share capital of N3 billion controlled by the Federal Government (60%) and the CBN (40%).</p> <p>The Scheme is managed by the CBN, through its Development Finance Department. The Scheme has an eight-man Board.</p> |

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| DFD | Is the ACGSF for only big farmers? | Small farmers have benefited immensely from ACGS. This group of farmers form 90% of the beneficiaries since the inception of the Scheme. |
| DFD | What is the process of obtaining an ACGSF loan? | A farmer intending to obtain a loan must first open account with a bank operating the Agric Credit Guarantee Scheme. You should request for the ACGS application form, complete and return to the bank. You will provide collateral for the loan amount required except where the loans do not require collateral. Finally, you will also need insurance cover from the Nigerian Agricultural Insurance Corporation (NAIC). |
| DFD | How can a corporate body (state or LGA) use the ACGSF Scheme to benefit its host community? | By establishing a Trust Fund with banks that will serve as the platform for lending to the host community: the Trust Fund will form part of the guarantee. |
| DFD | What kind of collateral is acceptable for an ACGSF loan? | You can use cash in the bank, stock and shares, life insurance policies, landed property, debenture, guarantors and any other item acceptable by the lending bank. |

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| DFD | Which agricultural activities qualify for guarantee under the ACGSF? | <p>The agricultural activities eligible for guarantee under the Scheme, include the following:</p> <p>(i) The establishment or management of the production of rubber, oil palm, cocoa, coffee, tea and similar crops;</p> <p>(ii) The cultivation or production of cereal crops, tubers, fruits of all kinds, cotton, beans, groundnuts, sheanuts, benniseed, vegetables, pineapples, banana and plantains;</p> <p>(iii) Animal husbandry viz, poultry, piggery, cattle rearing and the like, fish farming and fish capture and</p> <p>(iv) Processing in general where it is integrated with at least 50.0 per cent of farm output e.g. cassava to garri, oil palm to palm oil and kernel, groundnut to groundnut oil, etc.</p> |
| DFD | How many times can I benefit from ACGSF? | As many times as you wish provided you maintained good loan repayment record with your bank. |
| DFD | How easy is it to benefit from agric credit? | You will need to discuss your proposal with your bank, complete necessary application forms, and provide all the required information including things like size of your farm, project cost, your own financial commitment, expected output returns and profitability of the project. |
| DFD | How long can one's ACGSF loan last? | It depends on the gestation period of the agricultural activity you are engaged in. |
| DFD | What if you do not have collateral for an ACGSF loan? | You can still obtain a loan of N20,000.00 and below supported with a personal guarantee from a reputable person in your community or more than N20,000.00 through being a member of Self Help Group or Cooperative Society. |

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| DFD | Apart from banks, are there other institutions in Nigeria that can be approached for SMEEIS intervention? | You can discuss with registered professional Fund Managers and Venture Capital Companies which are either independent institutions or subsidiaries of the banks. |
| DFD | At what point will the investing bank pull out of the management of the business after SMEEIS intervention? | The bank has a maximum of three (3) years to remain a part owner of the business before the exit strategy as contained in the Memorandum of Understanding (MOU) binding the business relationship. However, if the other party so wishes, the equity arrangement could be renewed. The exit is by selling its shares to the original or owners of the company. |
| DFD | What sector of the Economy is covered under the SMEEIS? | Every legal business in every sector of the economy is qualified for adoption as a SMEEIS project with the exception of trading and financial/bank related investment. |
| DFD | What type of share-holding is acceptable under the SMEEIS by the investing banks? | The SMEEIS guidelines allow investing banks to own either ordinary or preferential shares |
| DFD | Where is the SMEEIS fund domiciled? | The SMEEIS fund is part of the SMEEIS Reserves of the banks. |
| DFD | How do I know the number of projects a participating bank has invested in? | The CBN has a register for verified and accepted projects under SMEEIS. |

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| DFD | What is SMEEIS? | SMEEIS means Small and Medium Enterprises Equity Investment Scheme. It was initiated by the Banker's Committee at its 246th meeting held on 21st December, 1999. |
| DFD | What is the opportunity for micro enterprises under the SMEEIS? | The guidelines stipulate that 10% SMEEIS funds should be set aside for micro financing in the form of equity investment in microfinance banks or wholesale funds for on-lending by microfinance banks. |
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| DEPT | QUESTION | ANSWER |
| CPD | What are basic financial services? | These are savings, deposits and transfers. |
| CPD | How are lending fees applied on term loans? | Lending fees can only be applied on disbursed amount of a loan. |
| CPD | How long do FSP have to respond to a request or enquiry by a customer? | Requests or enquiries should be responded to within Five (5) working days. |
| CPD | How long do FSP have to communicate a decision on application for waivers, extension and other concessions to a customer? | FSP have to communicate decisions within ten (10) working days failing which the customer application would be deemed have been granted. |
| CPD | Can FSP withhold customers fund to secure a loan repayment before its due date? | No, except with a written authorization of the customer. |
| CPD | Can FSP charge early liquidation fee for loans granted to individuals and Small and Medium Enterprises? | No. except if the loans have a fixed interest rate (i.e. interest rates that are not subject to variations) |
| CPD | Are contract terms that conflict with laws and regulations binding on consumers? | No. |
| CPD | Are FSP required to provide oral explanation of documents issued to consumers? | Yes, at the consumer's request or where it is obvious that the consumer requires such explanation e.g. a visually impaired or illiterate consumer |

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